

RELEASE NOTES ABSSolute v9.04.01 – v9.05.00

ABS Laundry Business Solutions

Introduction

This document describes the changes introduced with ABS*Solute* release v9.04.01 until v9.05.00. This version was released March 2021.

Depending on the licenses installed on your system, it may be possible that you cannot use all-new features described in this document. If you are interested in functionality that is not covered by your license, please contact ABS directly.

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Version

Version	Status	Date	Ву	Changes
0.1	DRAFT	17 MAR 2021	CLA	DRAFT version
1.0	FINAL	23 MAR 2021	RHE	FINAL version
1.1	FINAL	25 MAR 2021	RHE	Some minor improvements

Contents

lr	ntroduc	tion	2
V	ersion .		2
Н	IGHLIG	HTS IN THIS RELEASE	8
C	ONTEN	T PER BUSINESS LINE (SHORTCUT)	11
1	GEN	NERAL FEATURES	12
	1.1	Route Status Control: Compliant to support with internal processing business unit	12
	1.2	Route Status Control: Display colour when containers exceed capacity of truck	15
	1.3	Route Check In: Review soil counts entered by the Route Sales Rep/Driver	16
	1.4	Route Check In: Modular opening of tabs	17
	1.5	Route Check In: Manage Invoice line adjustments (USA)	18
	1.6	Route Check In: Accounts Receivable tab (USA)	18
	1.7	Route Check In: Settlement button only active after all tasks are done (USA)	19
	1.8	E-mail settings: Flexible and personalized / customized parameters	20
	1.9	E-mail settings: Specific business unit for invoices, delivery notes, consignment notes	21
	1.10	Maintain Invoices: Column that shows how the invoice is sent to the customer	22
	1.11	Maintain invoices: Turnover group selection for special charges (manual invoice (line))	23
	1.12	Maintain Invoices: Show price coefficient on invoice line level + layout	24
	1.13	Generate invoices: Fill wearer and size data in order to prevent exporting size '*'	25
	1.14	Contracts: Default close action for a purchase order	26
	1.15	Credit Card Interface: surcharge definition on plant level + % instead of fixed amount	27
	1.16	Credit Card Interface Web User: Add "Email Receipt" to API code for EBizCharge	28
	1.17	Credit Card Interface Web: Show credit card transaction details/online payment confirmation	28
	1.18	Credit Card Interface Web portal: Remove option to overpay invoices	29
	1.19	Spark label printing: Added new field 'invoice business unit'	29
	1.20	Purchase order status control: Send PO in supplier's language	30
	1.21	Contract: Allow multiple user groups maintain a contract	31
	1.22	PDF document archiving: Consignment note added to PDF archiving module (Saperion)	32
	1.23	ERP interface: Option to put a size per product on active / inactive	34
	1.24	ERP interface: Extended to include Flex Fields of products	35
	1.25	Switchboard: "National Account" added to the Customer Switchboard	36
	1.26	Anniversary price update: extended with special charges and wearer functions	37

1.27	Special charges: New option to apply special charges to certain product groups	40
1.28	Prep- / Emblem charges: avoid charging on first invoice of new customers	41
1.29	Payment terms: New term - Running Quarter + x days	43
1.30	US invoicing: Streamline the process of Crediting, Assigning, Settling and Applying invoices	44
1.31	Extend ERP Integration package to enable product "size active" column	47
1.32	Allow PNG and BMP file types as Images	48
1.33	Record Lost Business Adjustment	48
1.34	Apply the invoice template to the web portal	49
1.35	Easier entry of high quantities for variable services	49
1.36	Customer info and Variable Services on Inscan Multi Read Dialog	50
1.37	Loss for Pool for Direct Invoice	51
1.38	Allow decimals on Ledger Accounts per turnover group level	58
1.39	Delivery Frequency compliancy control at Contract Level	60
1.40	Maintain Business Intelligence user access	66
1.41	Show correct reason when Pool Item is ragged via multi read dialogs	68
1.42	Route Assistant & ABSSolute: Images of Delivery Points	68
1.43	Route Assistant: Emblem templates on Route Assistant	72
1.44	Route Assistant: Improve User Interface when quitting Non-Garment product	73
1.45	Route Assistant: More barcode formats supported	74
1.46	Route Assistant & Route Check-In: Extended soil count loss/abuse	74
1.47	Route Assistant: Preview Route option	76
1.48	Route Assistant: Payment in Advance for Cash On Delivery (COD) customers	77
1.49	Route Assistant: Warn user about product conversion for Wearer Inventory Lines	78
1.50	Route Assistant/ABSSolute: Drivers/RSR's GPS location at the customer & visibility	79
1.51	Route Assistant: Icons to show the Route Stop type to the driver	81
1.52	Make service charge configurable on user group level	82
1.53	Opening ABSSolute in exact same format when last closed	83
1.54	Update Product List Per Customer with contract product values	84
1.55	Display the business unit that is "owning" the customer contract	86
1.56	Tax Area in Plant and Depot grid	86
1.57	Internal Calculation with multiple possible internal business units	87
1.58	Container Billing – charge rental fees	90

1.59	Contract: Special charges on contract	92
1.60	Inwatec X-ray machine interface: Combined bag packing and some improvements	
1.61	EDI Interface: TEAPPS unavailable when INVOICEPERACTIVITY also in license	
1.62	Loss charge monitor: Follow system setting for cancelling loss charges	
1.63	Route assistant: Full invoice credit on route assistant android	
1.64	Route Assistant: Reason code sequence in route transactions	
1.65	Truck Load Assistant: Automatically 'Mark route ready for transfer' when finish loading	102
1.66	Loss for pool: Add option to exclude items already invoiced for loss from pool related reports	103
2 LIN	EN SERVICES	105
2.1	Stock Count Order Status: Enhanced grid settings → new filter + extra columns	105
2.2	Stock Count Order Status: Extra tab to show customer orders per delivery date	107
2.3 quant	Product list per customer: Billing method 2 - Underuse per week new option to accumulate ities on weekly basis	109
2.4	Consumption point logistics: Optical differentiation between active and inactive lines	111
2.5	Outscan unique curtains: Charge curtains either by square meter (M2) or weight or piece	113
2.6	Update On Site Inventory at placing 'Electronic Order' & automatic order sending	115
2.7	Warning for General pool stacks linked to wrong packing note/customer	118
2.8	Ignore already in scanned items with stay 'in laundry'	119
2.9	Web portal for linen: Visualisation of possible delivery dates for Internet Orders by date	119
2.10	Scheduled process: recalculate auto soil values	120
3 GAI	RMENT SERVICES	124
3.1	Product list per customer: Specific label layout definition + separate price for LOG / COG	124
3.2	Product list per customer: Specific default return to stock grade	126
3.3	Customer: More flexible definition of message when changing levels during scanning	128
3.4	Work Order: Manual adjustment expected delivery date	129
3.5	Route Check In: Approval and rejection option for wearer maintenance and - transfer	130
3.6	Web portal: Option to show parent products on web, web user dependent	133
3.7	Take items out of circulation: Possibility to override residual value with amount	135
3.8	Work order status control: "Approval timestamp" added to selection criteria	137
3.9	Work orders waiting for approval: "From stockroom" added to grid the filter	138
3.10	Reason code: Modification Charge controlled by reason code	
3.11	New selection options on Wearer dialog / Wearer Inventory tab	
	· · · · · · · · · · · · · · · · · · ·	

	3.12	Route Assistant: Option to control RSR/drivers access to Garment functionality	140
	3.13	Route Assistant: New Delivery Scan option of Garments	141
	3.14	Route Assistant: Select the Consumption Point when adding wearer record	142
	3.15	Route Assistant: Fill wearer and size data in order to prevent exporting size *	143
	3.16	Disconnect relationship between Max and In-circulating quantity on wearer inventory level	144
	3.17	Reduce Sort String Length	147
	3.18	New tab in Work Order Status Control to view and sort Work Orders by Product Code	149
	3.19	Fake In scan transaction for Garment Services	150
	3.20	Route returned items defaults to return to stock	151
	3.21	Work order fulfilment ** ISSUE SCREEN NEW STYLE **	152
	3.22	Garment Delivery Notes: Change delivery date	156
	3.23	Route Assistant: Re-use old wearer inventory record when creating exchange order	158
	3.24	Route Returns: Allow ragged items to be scanned	160
	3.25	Report Repair Quotient: Show data per Repair Type in the Report Repair Quotient	162
4	RES	IDENTIAL SERVICES	164
	4.1	Print residential labels: Do not charge patching costs if case "chargeable = No"	164
	4.2	Client delivery note: Visibility of 'Rewash' items	167
	4.3	Client correction ticket: Option to manually add special charges	169
	4.4	Client correction ticket: Do not automatically add special charges	170
	4.5	Inscan residential items: Improved coloring options for sort batches	173
	4.6	Inscan / outscan redisential items: Improved visibility of sort batches	174
	4.7	Outscan residential items: Option to consider 'today' as delivery day when closing a batch	177
	4.8	Outscan residential items: No default button when unloading sorting cabinet	178
	4.9	Link 'Fake Inscan' to specific workstation	179
	4.10	Open 'Residential Products'-Tab at once, if customer is only serviced for 'Residential services'	180
	4.11	Message at 'Inscan in bulk allowed' when using option 'Receive per client'	181
	MA	T SERVICES	183
	5.1	Mat Storage/Bulk Packing Assistant: Show coordinates active stock location screen	183
	5.2	Mats: Handling Shipment list of pallets linked to mats	184
	5.3	Mats: Report Mat Scan History	188
	5.4	Mats and containers: Pallet Handling	190
	5.5	Mats and containers: Mat Carry Units / Pallet Management	191

RELEASE NOTES ABSSolute v9.04.01 – v9.05.00 Version 1.1 March 25, 2021

5.6	Mats and Bulk Packing Assistant: Extensions for Mats Track and Trace	197
5.7	Route Assistant: Allow scanning of uniquely coded mats during pick-up & delivery	202
5.8	Route Assistant: Route Export OMD and Route Assistant (ABS)	210
6 OP	PERATING ROOM SERVICES	211
6.1	No changes to OR services in this release	211
7 CLI	EANROOM SERVICES	211
7.1	Cleanroom batches: Storage location for items that require special attention	211
8 W	ASHROOM SERVICES	214
8.1	No changes to washroom services in this release	214

HIGHLIGHTS IN THIS RELEASE

This release introduces the following main features.

- ✓ General Features: Route Status Control to support "Assisting Laundries" and overloads
 Especially during the Covid-19 situation, there was a bigger need for (sister) laundries to assist. This
 development allows these laundries to view routes and generate the related documents. When there
 are too many containers to fit in a truck, the system will show this overload in the Route Status Control
 [Read more]
- ✓ General Features: powerful enhancements to the WEB application Route Check In Multiple enhancements made to ensure best customer focus and handling all adjustments and orders from the Route Assistant App... [Read more]
- ✓ Garment Services: use a different heat seal label layout and a different price for customer owned garments
 Why not applying a different charge to customer owned garments and the applied heat seal labels?

Please read more in how to set this up... [Read more]

- ✓ Route Assistant & Garment Services: when making changes checks in Route Check In Any changes made to a wearer or wearer inventory can be reviewed in a new tab Wearer Maintenance in the Route Check In dialog... [Read more]
- ✓ Clean Room / Garment Services: flexible storage location for items that require attention
 An option has been added to define a specific location to where items are scanned. [Read more]
- ✓ **Special charges**For US direct invoicing a new option for applying special charges that are percentage based to certain products only has been developed. [Read more]
- ✓ US invoicing: Streamline the process of Crediting, Assigning, Settling and Applying invoices
 With this new / improved functionality the user is able to assign, settle and apply a credit invoice after
 creating it via Maintain Invoices and not have to also go to the Cash Application's dialog to complete
 the process. [Read more]
- ✓ Product list per customer
 Billing method 2 Underuse per week new option to accumulate quantities on weekly basis. [Read more]
- ✓ Consumption point logistics: Optical differentiation between active and inactive lines

 Ability to differentiate, at a glance, between the active lines from the inactive lines [Read more]
- ✓ Take items out of circulation: Possibility to override residual value with amount

 Possibility to select either using percentage to calculate residual value or filling in desired amount for a residual value when ragging items. This feature is applicable for both unique and non-unique screens. [

 Read more]

✓ Reason code: Modification Charge controlled by reason code

Charging of modifications to customer driven by reason code. [Read more]

✓ Client correction ticket

Various improvements in the handling of special charges on client correction tickets. [Read more]

√ Inscan / outscan residential items

Various improvements in the scan screens of residential items. [Read more]

✓ General Features: Loss for Pool for Direct Invoicing

Enables the option to charge customers for non-returned merchandize based on number of days (<u>Read More</u>)

✓ Route Assistant: Images of Delivery Points

This new feature allows to support RSR/drivers to identify the exact location at the customer. This could be the delivery point or even a picture of a floor plan (Read More)

✓ Route Assistant: New delivery scanning (Multi Read / Single Read)

Very intuitive option to scan garments when delivering (Read More)

✓ Linen Services: WEB / Electronic Ordering

Important improvements for updating the on-site inventory as well as automatically sending the entered stock counts/orders (Read More)

✓ General Features: Route Assistant enhancements!

Many customers feel that the Route Assistant is a perfect tool enabling them an even better service. Now this mobile solution is enhanced with additional GPS logging, contract compliance for products that must be converted to other as well as Payment In Advance features for COD customers (Read More)

√ General Features: Logging off and logging in again: bringing up same dialogs

Now, when logging out of ABSSolute and restarting again, the system will re-open the last dialogs that were open when logging off. Again, saving valuable time. (Read More)

✓ General Features: Contracted Products & Updating related / selected accounts

When updating a contact and related products or settings, you can now update instantly all related customers or just a selectable number of customers. This way making it again easier for the user to maintain contracts (Read More)

✓ Linen Services: Several enhancements to UHF RFID (stack) scanning

For the stacks that are scanned, additional user pop-up messages are given to warn the user for possible wrong delivery of stacks. (Read More)

✓ Garment Services: Multiple User Interface improvements

In this release there are some features added such as an extra view in the Work Order Status Control dialog on Product level (Read More)

✓ Container Billing: Charge rental fee ** NEW MODULE **

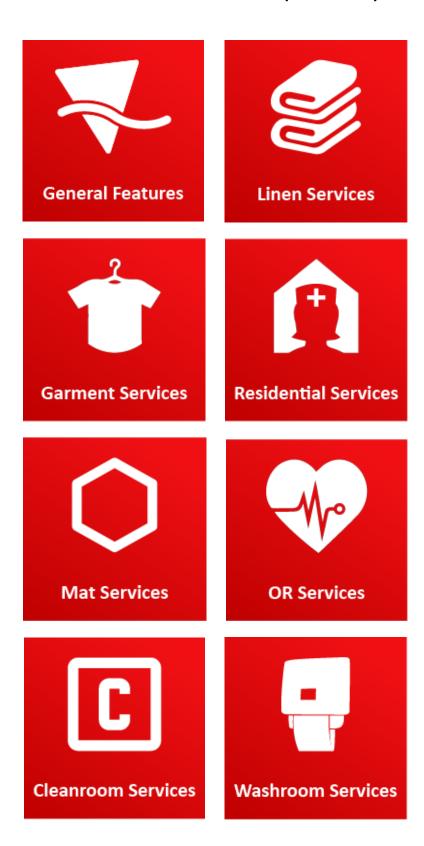
experience. [Read more]

With this new module we introduce a new incentive model, where the laundry can start to invoice a rent for delivered unique containers if they are not returned after a grace period. [Read more]

- ✓ Work Order Fulfilment ** ISSUE SCREEN NEW (WEB) STYLE **

 This new dialog is built completely from scratch in the new web style of ABSSolute. The purpose of this dialog is the have a full cycle coverage of the advanced purchasing / stockroom module where we make a clear distinction between reservations (for items available on stock) and back orders (for items not available on stock) with the use of supply chain rules for optimized (read: cost efficient) purchasing by means of flexible supply chain rules. With this new screen we are able to close the cycle to fulfil (garment) work orders and prepare stockroom deliveries towards the customers / wearers. Soon more work order types, like pool, sales, etc will follow in the new style with improved and modern user
- ✓ Tracing & tracing of uniquely coded mats across the full logistical chain ** NEW **
 With these new developments, ABSSolute and its' linked Android Assistant Apps in this case the
 Route Assistant and the Bulk Packing Assistant is fully supporting the tracking and tracing of uniquely
 coded mats from washing, picking from active stock, shipping from and to laundry to warehouse /
 depot and delivery & pick up from and to the customer. [Read more]

CONTENT PER BUSINESS LINE (SHORTCUT)



1 GENERAL FEATURES

This section contains the main general improvements to ABSSolute that cannot be grouped under one specific category.

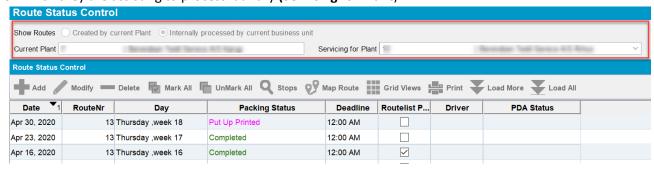
1.1 Route Status Control: Compliant to support with internal processing business unit

ABS NUMBER	ABS-93571
PURPOSE	Make routes from other laundries visible for internal processing by
	other laundries
AFFECTED DIALOGUES	Route Status Control
SYSTEM SETTINGS	-
MODULES	INTERNALCALC

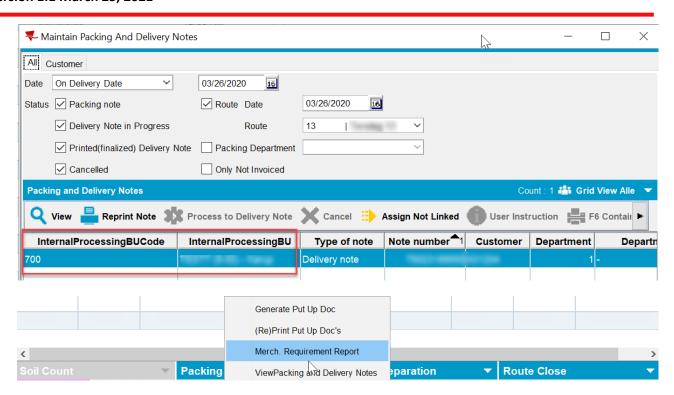
When the plant has the module 'INTERNALCALC' in the license, a new option will appear in the top of the Route Status Control dialog. It allows laundries to have a better insight into routes and customers, which they are helping another sister laundry location to process their customers/products.

The system users can now choose to see "Routes which are created by current plant", this is about all the routes that belong to this laundry, where the laundry is not internally processing for another laundry – functionality as known till today of the dialog.

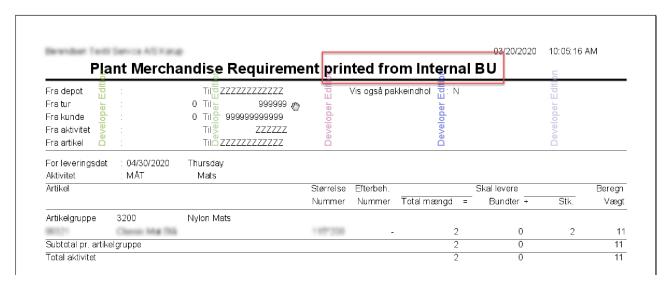
The new (second) option "Internally processed by current business unit" allows the user to select the plant for which they are assisting to process laundry **(Servicing for Plant)**.



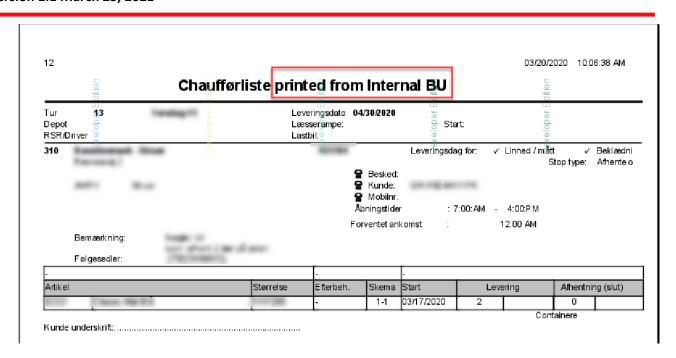
We have also added the option to generate its own Put Up Document (Load Lists and Packing Notes) for the Internal Processing laundry. These will have a clear indication where they will internally be processed.



The Internal processing laundry is even able to generate a **Plant Merchandise Requirement** Report for these activities that are done for another laundry.



The Route List can also be generated, and the standard report layouts will be clearly marked that they are printed from the Internal BU – so it is not a complete list of the route. This could be used as an internal shipping manifest.



Please note: If your laundry uses customized report layouts, you should envision an adaptation to include this new feature.

1.2 Route Status Control: Display colour when containers exceed capacity of truck

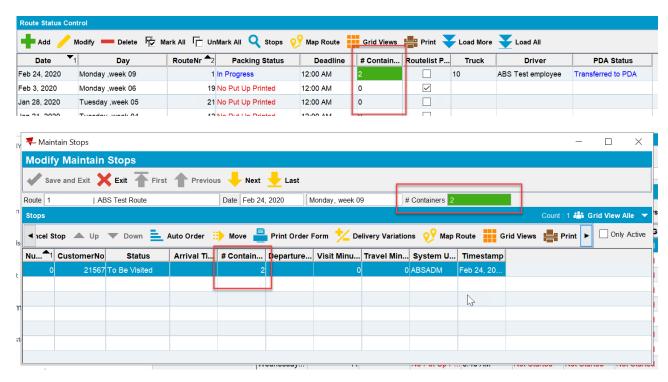
ABS NUMBER	ABS-91783
PURPOSE	Make it easy to see if the packing department has prepared too many
	containers compared to the capacity of the trucks
AFFECTED DIALOGUES	Route Status Control
	Route Status Control / Stop level
SYSTEM SETTINGS	-
MODULES	-

There has been made a new general improvement to the Route Status Control dialog, that will show the number of containers that are prepared to be delivered on a certain route, by a certain truck.

Based on the capacity of the trucks, the background colour of the fields will change between

- Neutral, if the capacity of the trucks is unknown
- Green, if the capacity of the trucks is not exceeded
- Red, if the capacity of the trucks is exceeded

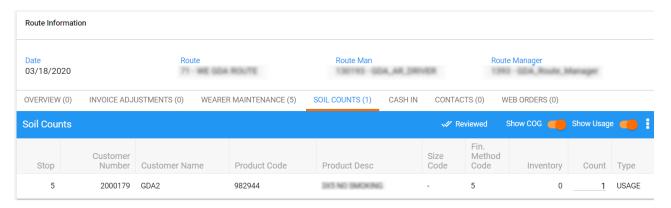
The employee can then use the standard options to either select a new (and bigger truck), or maybe move some route stops to another route, to meet the capacity limit.



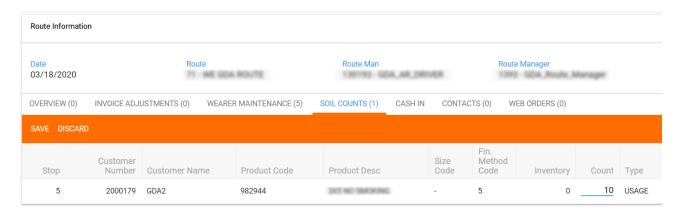
1.3 Route Check In: Review soil counts entered by the Route Sales Rep/Driver

ABS NUMBER	ABS-93579
PURPOSE	Review step in Route Check In to approve soil counts done by the RSR /
	driver in the Route Assistant.
AFFECTED DIALOGUES	Route check in
SYSTEM SETTINGS	-
MODULES	Route check in soil count

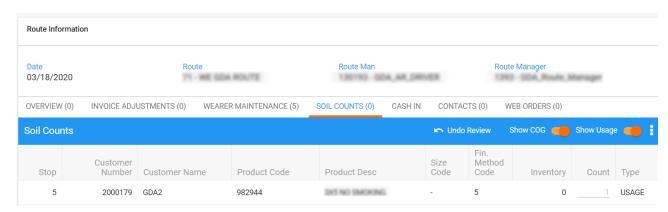
New tab in the Route Check In to review soil counts done by the driver on the Route Assistant.



Dialog is filled by soil counts executed on the Route Assistant.



When needed overrides can be done. By reviewing the number of soil counts in the header will be reduced.



1.4 Route Check In: Modular opening of tabs

ABS NUMBER	ABS-95392
PURPOSE	All tabs except overview, which is part of the base module Route
	Check In, all other tabs in the Route Check In-dialog are divided into
	separate modules. This means per plant a function can be switched on
	or off.
AFFECTED DIALOGUES	Route check in
SYSTEM SETTINGS	-
MODULES	Route Assistant
	All other new optional modules for the tabs are shown below.

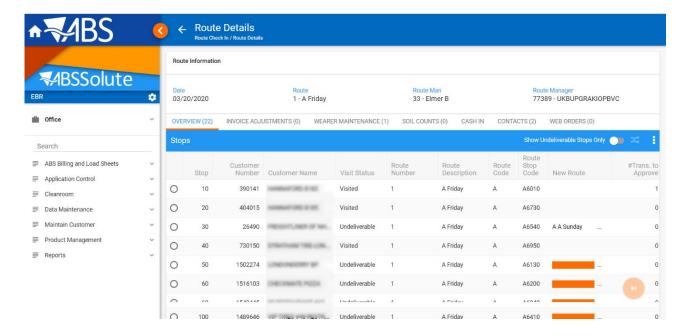
All tabs in Route Check In-dialog (WEBRCI) are support module wise:

WEBRCI CASH-IN SUMMARY → Cash in tab

WEBRCI CONTACTS → Contacts tab

WEBRCI WEBORDER APPROVAL → Web Orders tab

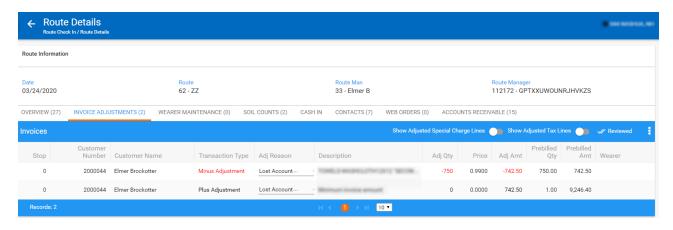
WEBRCI SOIL COUNT → Soil Count tab



1.5 Route Check In: Manage Invoice line adjustments (USA)

ABS NUMBER	ABS-93600
PURPOSE	Show and approve option for all Invoice Line adjustments in the Route
	Check In dialog.
AFFECTED DIALOGUES	Route check in
SYSTEM SETTINGS	-
MODULES	UNFCUSTOM
	Route Assistant

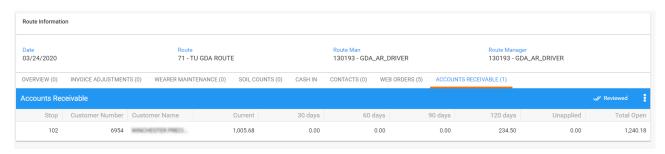
New tab on the Route Check In for review of the Invoice adjustments. Show and Approve All.



1.6 Route Check In: Accounts Receivable tab (USA)

ABS NUMBER	ABS- 93584
PURPOSE	Accounts receivable in Route Check In dialog
AFFECTED DIALOGUES	Route check in
SYSTEM SETTINGS	-
MODULES	Route Assistant
	WEBRCIARDEBT

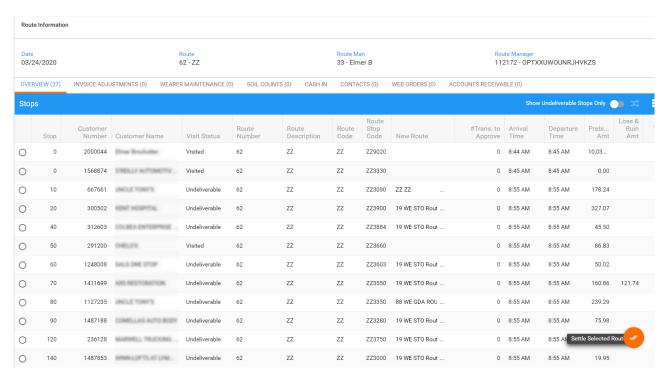
Accounts Receivable overview is made available in the Route Check In dialog. Showing all customers with a debt outstanding in the 30,60,90 120 days boxes.

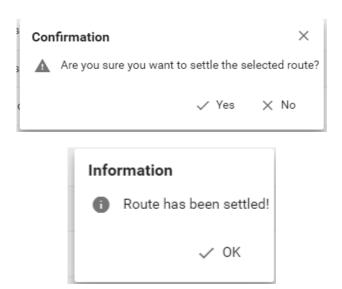


1.7 Route Check In: Settlement button only active after all tasks are done (USA)

ABS NUMBER	ABS- 93595
PURPOSE	Change to the settlement action in Route Check In
AFFECTED DIALOGUES	Route check in
SYSTEM SETTINGS	-
MODULES	Route Assistant

Settlement button will ONLY be enabled after all actions are completed.



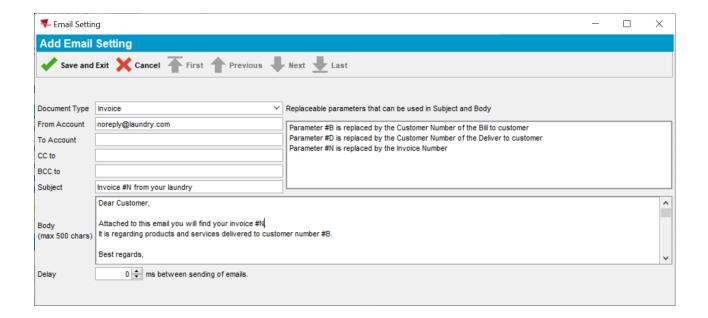


1.8 E-mail settings: Flexible and personalized / customized parameters

ABS NUMBER	ABS-93444
PURPOSE	Make it easier to personalize e-mails from ABSSolute
AFFECTED DIALOGUES	E-mail settings
SYSTEM SETTINGS	-
MODULES	-

We have added a field in the E-mail Settings screen, which allows you to see possible flexible parameters that you can use in either the subject or body of e-mails sent by ABSSolute.

- In the Subject Line and/or Body Text
 - o A reference to the relevant invoice number (#N)
 - A reference to the relevant deliver-to customer (#D)
 - o A reference to the relevant bill-to customer (debtor) (#B)



1.9 E-mail settings: Specific business unit for invoices, delivery notes, consignment notes

ABS NUMBER	ABS-92716
PURPOSE	If a single laundry plant has more than a single business unit, each of them can now send Invoices and Delivery notes via e-mail with their
	own content
AFFECTED DIALOGUES	E-mail settings
SYSTEM SETTINGS	-
MODULES	-

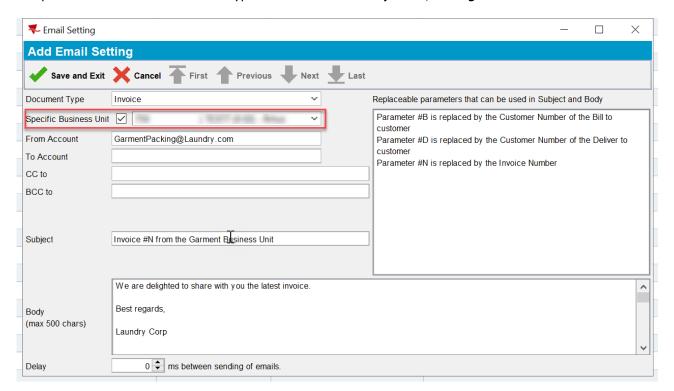
There has been made a new general improvement to E-mail Settings, which is very useful if the laundry plant has more than a single business unit, e.g. when it has two different business lines.

This means that it is possible to make a personalized setup to the e-mail based on the business unit. And if the customer would reply to the e-mail, the right business unit e-mail inbox would receive the answer.

It is configured by means of exceptions, so if a certain business unit does not have its own custom e-mail setting, the system will use the one defined for the Plant in general.

The system uses the default options for Processing and Invoicing Business Unit found on the Customer dialog to determine who should be the sending entity.

This option is available for document types: Invoice and Delivery Note / Consignment Note.



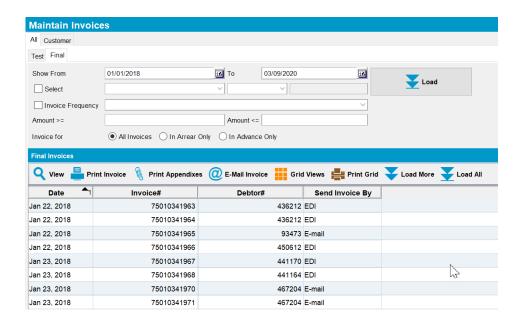
1.10 Maintain Invoices: Column that shows how the invoice is sent to the customer

ABS NUMBER	ABS-96519
PURPOSE	Allow the users to see how the invoice is expected to be sent to the
	customer
AFFECTED DIALOGUES	Maintain Invoices
SYSTEM SETTINGS	-
MODULES	-

There has been made a new general improvement to the Maintain Invoices dialog; the new column will allow users to see by which method the invoice is sent to the customer.

The column is available for both Test and Final invoices, and has the following four options:

- Letter
- E-mail
- EDI
- Fax

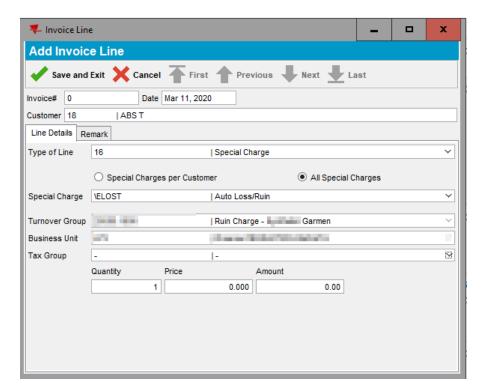


1.11 Maintain invoices: Turnover group selection for special charges (manual invoice (line))

ABS NUMBER	ABS-93451 (+ ABS-98539)
PURPOSE	Provide the ability to charge for container deliveries
AFFECTED DIALOGUES	Maintain Invoices / Special Order
SYSTEM SETTINGS	
MODULES	-

When creating manual invoices via dialog Maintain Invoices or Special Order with request ABS-72265 the available Invoice Line Types have been extended.

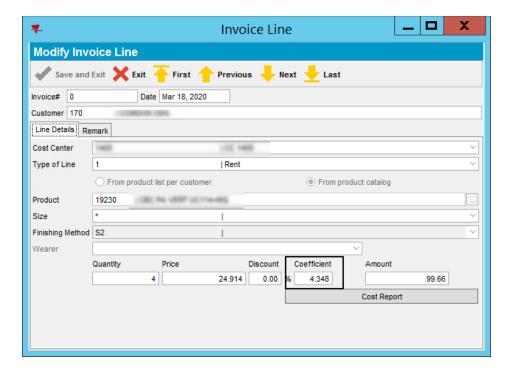
With this request another extension has been made, the Turnover Group selection has been made available for Invoice Line Type "Special Charge".



1.12 Maintain Invoices: Show price coefficient on invoice line level + layout

ABS NUMBER	ABS-92259
PURPOSE	As the coefficient is used in the Invoice layout this is now always filled
	in the Invoice Line when the coefficient is used.
AFFECTED DIALOGUES	Invoice
SYSTEM SETTINGS	COEFFICIENTCALLCULATION
MODULES	-

On the Invoice Line the coefficient set up on Customer and Product List Per Customer is now always filled in the Invoice Line and made visible.



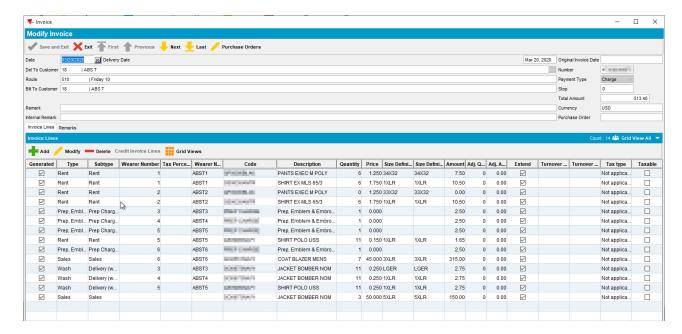
When this Invoice Line Type is selected the drop-down-list will be filled with the available Turnover Groups. Please be aware that only Special Charges can be selected that are based on a "Fixed amount".

1.13 Generate invoices: Fill wearer and size data in order to prevent exporting size '*'

ABS NUMBER	ABS-78647
PURPOSE	Prevent exporting size * on invoice lines by creating invoice lines per
	wearer or product / size combinations
AFFECTED DIALOGUES	Maintain Invoices
SYSTEM SETTINGS	
MODULES	-

During invoice generation process for some billing methods and price types the wearer and size information was not filled. This occurred because they were summarized on product level, and this caused the system to export size * instead of the real size information.

With this development the invoice generation process will now create invoice lines for the price types wash / sales for each individual wearer / size. The export to any system will be filled with actual wearer / size information instead of exporting *.

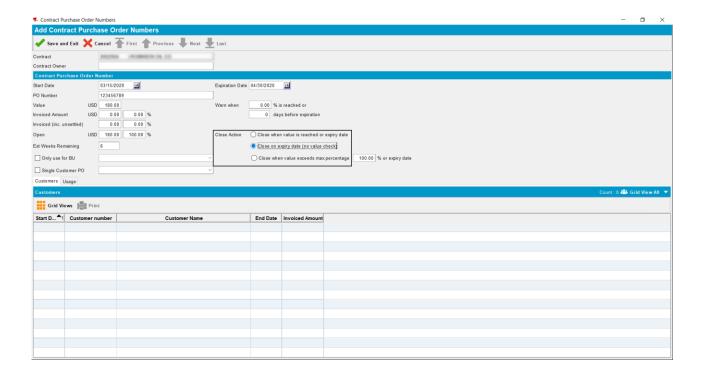


1.14 Contracts: Default close action for a purchase order

ABS NUMBER	ABS-91604
PURPOSE	New system setting to determine the default close action of a contract
	purchase order.
AFFECTED DIALOGUES	Contracts
SYSTEM SETTINGS	CONTRACTPOCLOSEACTION
MODULES	Contract management

New system setting to determine what a purchase order close action should be.

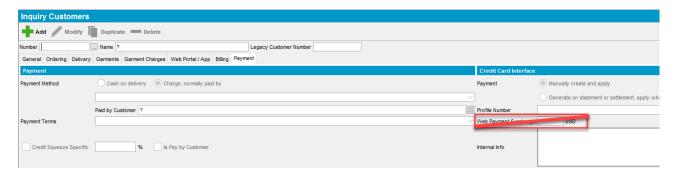
- Close when value is reached or expiry date is reached
- Close on expiry date (no value check)
- Close when value exceeds max percentage (%) or expiry date



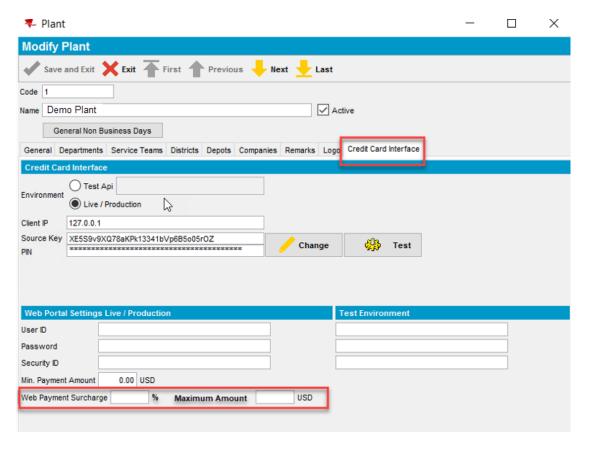
1.15 Credit Card Interface: surcharge definition on plant level + % instead of fixed amount

ABS NUMBER	ABS-86540
LINK(S) IN JIRA	ABS-86554, ABS-86616, ABS-86550
PURPOSE	Previously, Web Portal Credit Card Surcharge was defined at the
	customer level. This development enables the surcharge to be set at
	the plant level, and is now a percentage rather than a fixed amount.
AFFECTED DIALOGUES	Customer, Plant
SYSTEM SETTINGS	CREDITCARDHOST
MODULES	CREDITCARDINTERFACE

The Web Payment Surcharge-field has been removed from Customer Dialog:



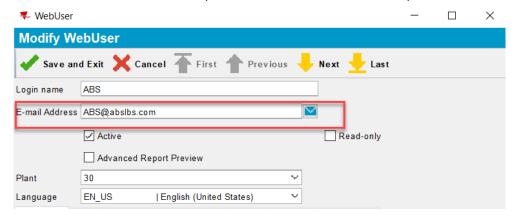
In the Plant-dialog under the Credit Card Interface tab, there has been added Percentage and Maximum amount.



1.16 Credit Card Interface Web User: Add "Email Receipt" to API code for EBizCharge

ABS NUMBER	ABS-86554
LINK(S) IN JIRA	ABS-86540, ABS-86616, ABS 86550
PURPOSE	Send transaction receipt to when performing online web payments.
AFFECTED DIALOGUES	Web User
SYSTEM SETTINGS	N/A
MODULES	CREDITCARDINTERFACE

The E-Mail Address - that the transaction receipt should be sent to - can be set up in the Web User-dialog.



1.17 Credit Card Interface Web: Show credit card transaction details/online payment confirmation

ABS NUMBER	ABS-86550
LINK(S) IN JIRA	ABS-86554, ABS-86540, ABS-86616
PURPOSE	A pop window within ABS Web Portal that shows the credit card
	transaction details.
AFFECTED DIALOGUES	N/A
SYSTEM SETTINGS	N/A
MODULES	CREDITCARDINTERFACE

A "pop-up" window will appear for both approved and declined transactions. Below is an example "pop-up" window that shows an approved credit card transaction on the Web Portal.

Transaction approved!

Transaction ID: 3106657288 Billed Amount: 136.52 Convenience Fee: 10.0 Total Paid: 146.52

Card Number(last 4 digits): 2224

Timestamp: 2019-11-05 Thank you for your payment!

1.18 Credit Card Interface Web portal: Remove option to overpay invoices

ABS NUMBER	ABS-86616
LINK(S) IN JIRA	ABS-86554, ABS-86540, ABS-86550
PURPOSE	Remove Credit Card overpayments on the Web Portal to eliminate the
	On Account Open Balance.
AFFECTED DIALOGUES	N/A
SYSTEM SETTINGS	N/A
MODULES	CREDITCARDINTERFACE

Users on the Web Portal will no longer be able to apply an over-payment on their account. Red text will display the parameters the payment must be between to not allow over-payment.

1.19 Spark label printing: Added new field 'invoice business unit'

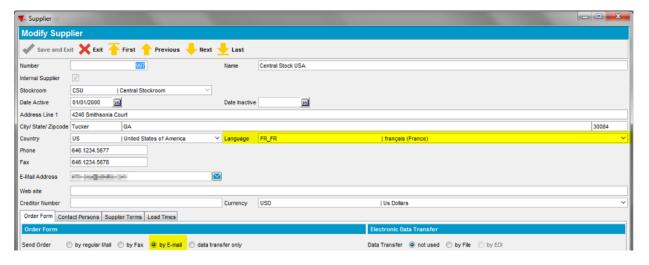
ABS NUMBER	ABS-90385
PURPOSE	Invoice business unit can now be selected in Spark to print on labels as
	extra information.
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	-
MODULES	Spark

Invoice Business unit as set per customer is now transferred to Spark and can be selected to be printed on the labels. Both the business unit code and description are transferred.

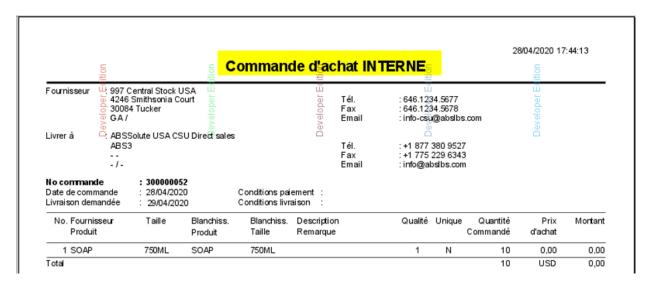
1.20 Purchase order status control: Send PO in supplier's language

ABS NUMBER	ABS-84219
PURPOSE	Send Purchase Orders in the language of the supplier
AFFECTED DIALOGUES	SUPPLIERS
	PURCHASE ORDER STATUS CONTROL
SYSTEM SETTINGS	POPRINTLANGUAGE
MODULES	STOCKROOM

ABS implemented the option to set the language on supplier level. This enables the sending of purchase orders to the supplier in the suppliers' own language. The printing and / or sending of the purchase orders in the language of the supplier will be triggered by a new system setting POPRINTLANGUAGE.



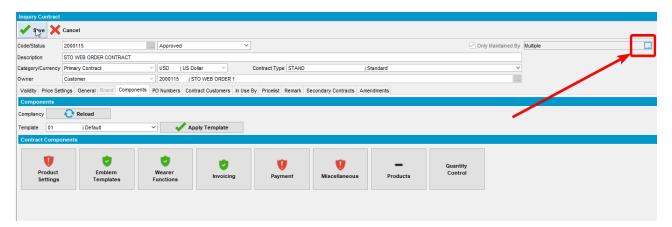
The reports will be printed in the "normal" set language when the report is for internal usage. When the Purchase order is sent to the supplier the supplier set language will be used. See example below, where the purchase order is in French according to the language of the supplier.



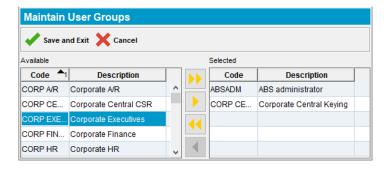
1.21 Contract: Allow multiple user groups maintain a contract

ABS NUMBER	ABS-96741
PURPOSE	Enable contract maintenance by multiple user groups
AFFECTED DIALOGUES	Contract
SYSTEM SETTINGS	-
MODULES	Contract Management

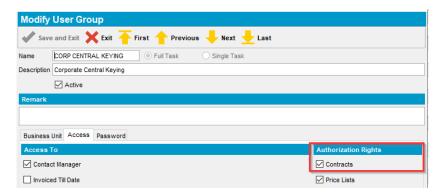
The existing 'maintain contract by' allowed one user group to have edit rights to the contract. The new functionality allows multi user groups to have edit access to the contract. User groups having the authorization to access contracts can be selected when the user marks 'only maintained by'.



For the selection the standard popup is used.



User groups with contracts marked in the user group access tab can be selected.



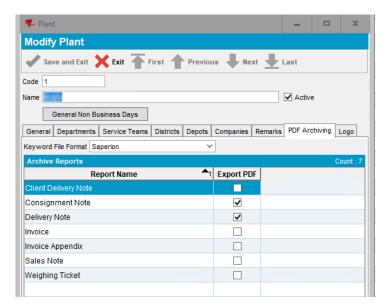
If 'only maintained by' is marked at least one use group needs to remain when other user groups are removed from the list.

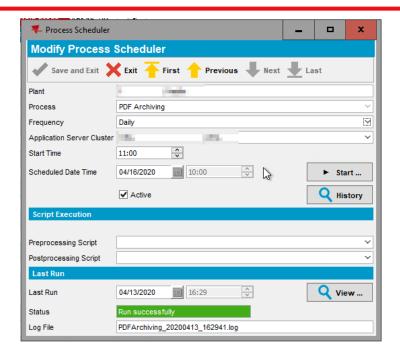
1.22 PDF document archiving: Consignment note added to PDF archiving module (Saperion)

ABS NUMBER	ABS-83318
PURPOSE	Provide the possibility to export the Consignment Notes via the PDF
	Archiving functionality
AFFECTED DIALOGUES	
SYSTEM SETTINGS	
MODULES	PDFARCHIVING

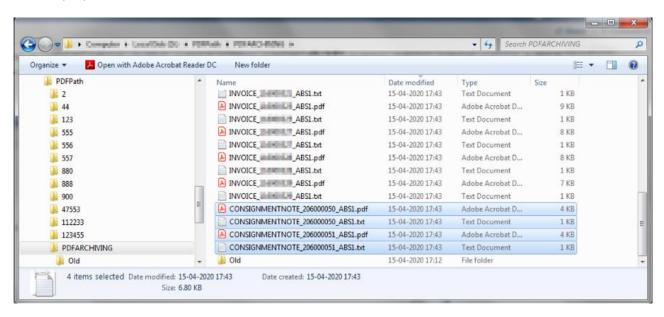
ABSSolute features the option to archive almost all document types that are used for both internal and external purposes like invoices, appendixes, delivery notes, work orders, etc and feed those into third party archiving tools, like Saperion. So far, the consignment note document was not yet part of the extensive list of document types that are supported for archiving but has now been added.

On Plant level the Consignment Note can be enabled for export to PDF and via the scheduled process these can be exported to the location defined in system setting PDFEXPORTPATH





Next to the PDF document ABSSolute also creates a key file for the archiving software for easy look-up and reference purposes.



The text file will hold the specifics of the consignment note, in the example from the image above:

Customer number: 2

Consignment note number: 206000050
Processing business unit code: ABS1
Department number: 3

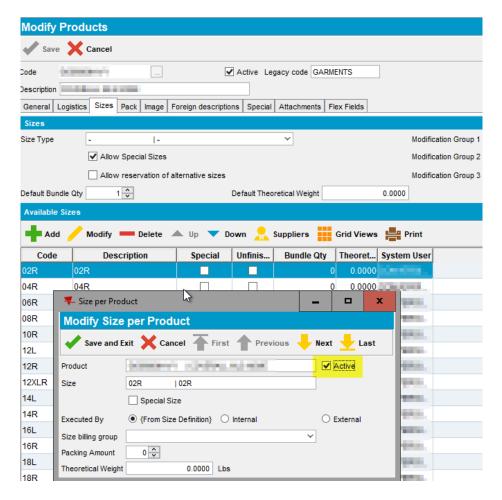
Delivery point code: null (not filled)
External order number: null (not filled)

Delivery date: 03012020 (DDMMYYYY)

1.23 ERP interface: Option to put a size per product on active / inactive

ABS NUMBER	ABS-99548
PURPOSE	Extend the ERP package to include on product size level the product
	size column "active"
AFFECTED DIALOGUES	PRODUCTS
SYSTEM SETTINGS	ALLOWDEACTIVATESIZE
MODULES	ERPINTEGRATIONTOOLKIT

From now on it is possible to mark a size per product as active / inactive through the ERP interface.

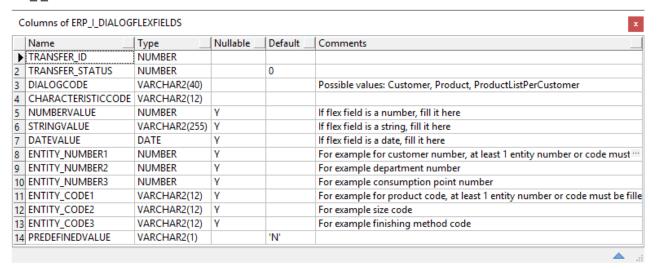


Please be aware that in order for the "active" button to be visible, system setting "ALLOWDEACTIVATESIZE" needs to be on value "Y".

1.24 ERP interface: Extended to include Flex Fields of products

ABS NUMBER	ABS-99546
PURPOSE	Extend the ERP package to include flex fields on product level
AFFECTED DIALOGUES	
SYSTEM SETTINGS	
MODULES	ERPINTEGRATIONTOOLKIT

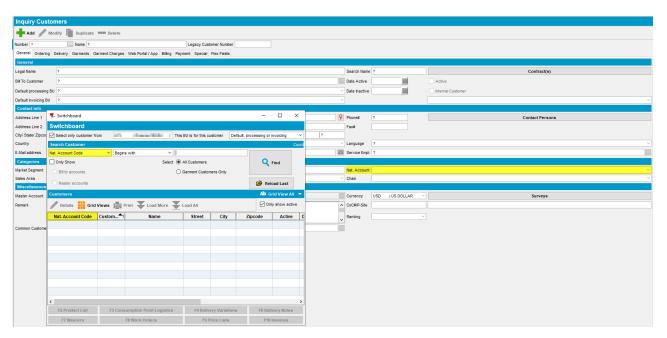
From now on it is possible to update flex fields on product level through the ERP interface by making use of the ERP_I_DIALOGFLEXFIELDS table.



1.25 Switchboard: "National Account" added to the Customer Switchboard

ABS NUMBER	ABS-97668
PURPOSE	Allow the system user to use the Switchboard functionality to search
	on National Account Code
AFFECTED DIALOGUES	Customer Switchboard
SYSTEM SETTINGS	-
MODULES	DASHBOARD

The customer switchboard, which is used for an easy (business unit independent) search function for looking up customer related information, has been extended with an extra search option to show all customers belonging to a national account across business units. This way the operator can get a fast overview of all customers belonging to a national account and can easily inquire information for these customers, like (open) invoices, product list per customer, wearers, workorders, etc.

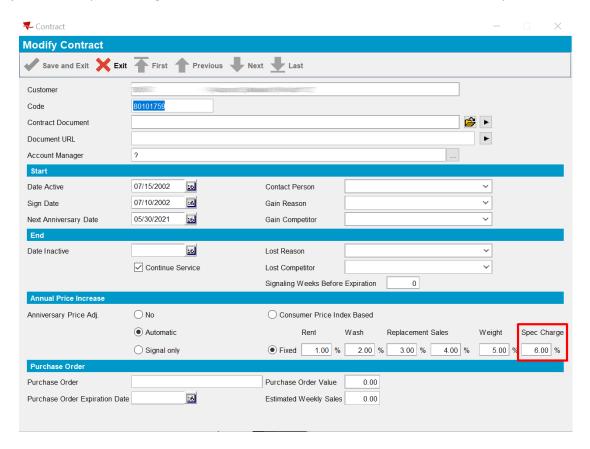


1.26 Anniversary price update: extended with special charges and wearer functions

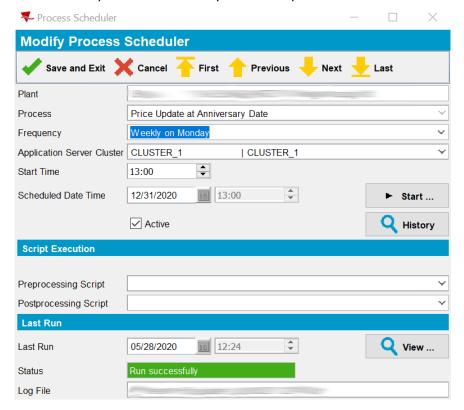
ABS NUMBER	ABS-91415
PURPOSE	Add the special charges to the anniversary price update process
AFFECTED DIALOGUES	Contract (with Customer dialog) / Process Scheduler
SYSTEM SETTINGS	N/A
MODULES	MASTER ACCOUNT CONTRACT

The process "Price Update at Anniversary Date" which can be scheduled for automatic running in the process scheduler, has been extended to also support the updating of prices of special charges and wearer functions, next to the already support rent, wash, replacement, sales and prices for weighing categories.

The extension of also updating prices of special charges is only applied special charges that are set up as an (fixed) amount price. Special charges which are set up with a negative value (discount) and special charges that are set up with a percentage are not included in this automatic updating mechanism. The percentage for the price adjustment of special charges can – from now on – also be set on contract level. See picture below.

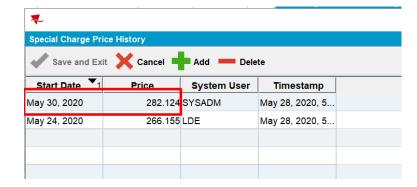


The process for automatically apply price adjustments is run through the process scheduler and is called "Price Update at Anniversary Date". See picture below.



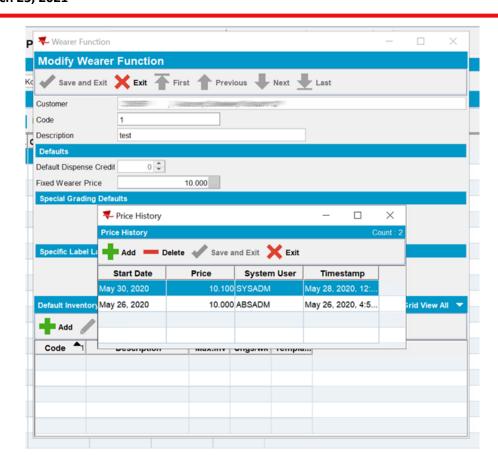
After a successful run of the price update process, the adjusted prices can be found in the related log files that are created by the process.

An example of an automatic updated price of a special charge:

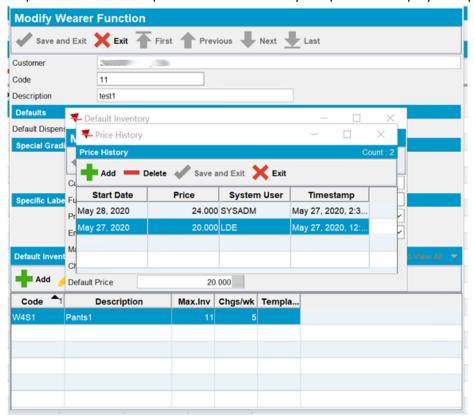


When the customers are set up to have wearer prices (default, inventory or individual) they will also be updated with the value from the Rental fixed percentage set in the contract dialog:

An example of an automatic updated wearer function price:



An example of an automatic updated wearer inventory line price and employment price:



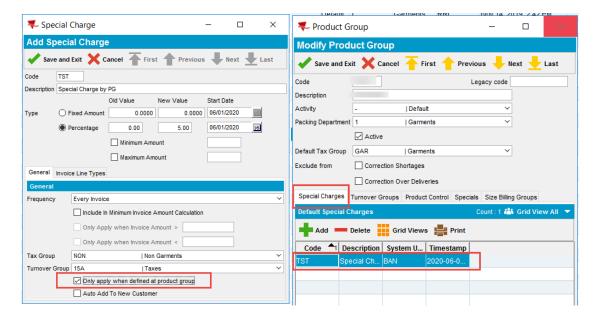
1.27 Special charges: New option to apply special charges to certain product groups

ABS NUMBER	ABS-100662
PURPOSE	For direct invoicing, add the option for percentage special charges to
	only apply to certain product groups
AFFECTED DIALOGUES	Special Charges, Product Groups
SYSTEM SETTINGS	
MODULES	

For US direct Invoicing a new option for applying special charges that are percentage based to certain products groups only has been developed.

This allows the laundry to define at a more detailed level how the special charge is to be applied, including, and excluding products belonging to specific product groups.

When this check box is set, the special charge will then only apply to products belonging to product groups that have the special charge connected.

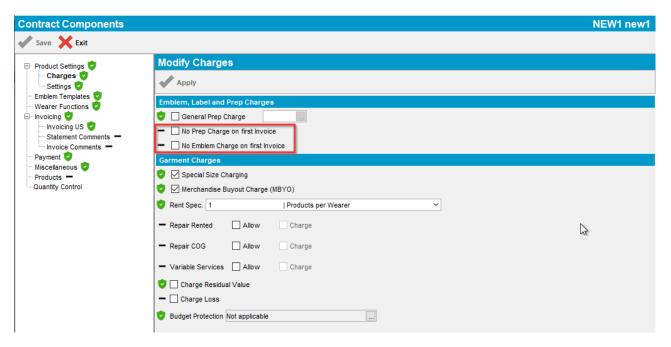


1.28 Prep- / Emblem charges: avoid charging on first invoice of new customers

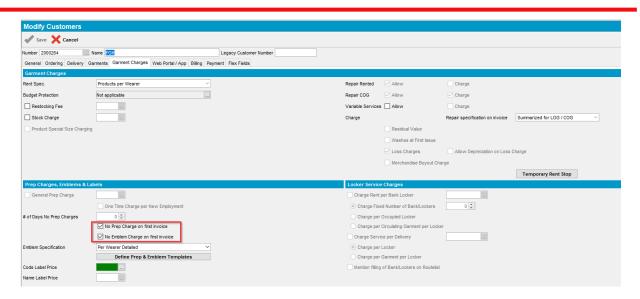
ABS NUMBER	ABS-64234 Waive Emblem/Prep Charges on New Customer
PURPOSE	With this development it is possible not to charge preparation and
	emblem charges on the first invoice of a customer.
AFFECTED DIALOGUES	CUSTOMER, CONTRACT
SYSTEM SETTINGS	NOPREPCHARGE1STINVOICE (NEW)
	NOEMBLEMCHARGE1STINVOICE (NEW)
MODULES	-

On both contract and customer level a customer can be set up for charging preparation charges and emblem charges. Starting from this release it is possible to define per contract or customer if the preparation charges and / or emblem charges are to be applied on the first invoice or not.

Two new checkboxes are available on the contract dialog and the customer dialog to define the rule for applying these charges on the first invoice.



In case the checkbox 'No Prep Charge on first invoice' on customer level is ticked then the field '# of Days No Prep Charges' is greyed out and cannot be used.

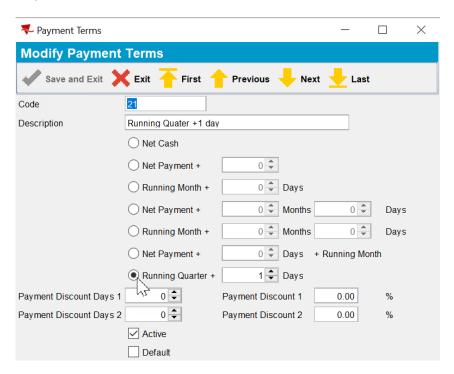


If in the Customer-dialog the check boxes are marked the related charges will not be generated and not shown on the first invoice generated for the customer.

1.29 Payment terms: New term - Running Quarter + x days

ABS NUMBER	ABS-93483
PURPOSE	Enable a new type of payment term
AFFECTED DIALOGUES	Payment Terms
SYSTEM SETTINGS	-
MODULES	INVOICING

With this release a new payment condition on payment term level has been added, Running Quarter + x days. For example, when Invoice date is 28-02-2020, then the Payment date would be (31-03-2020 + x days), so the end of Quarter 1 + x days.

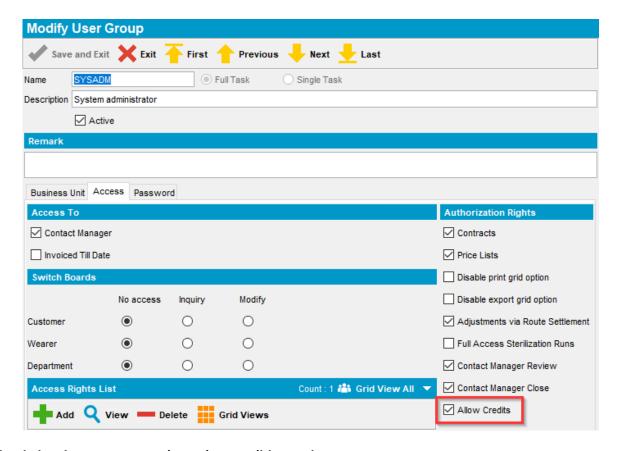


1.30 US invoicing: Streamline the process of Crediting, Assigning, Settling and Applying invoices

ABS NUMBER	ABS-85233
PURPOSE	With this functionality the user is able to assign, settle and apply a
	credit invoice after creating it via Maintain Invoices and not have to
	also go to the Cash Application's dialog to complete the process.
AFFECTED DIALOGUES	MAINTAIN INVOICES, CASH APPLICATION, ROUTES, USER GROUPS
SYSTEM SETTINGS	CREDITFLOWROUTEASSIGN
	CREDITFLOWHOUSEROUTE
	CREDITFLOWSETTLE
	CREDITFLOWCASHAPPLY
MODULES	CREDITFLOW

User groups: Authorization of user groups to allow credits

On user group level a new authorization right has been added for allowing users to use the credit button in the maintain invoices.



Maintain invoices: user group dependent crediting options

Credit this invoice button access

The 'Credit this invoice' button is only available when the user group has the checkbox 'Allow Credits' marked. The same is valid for the button 'Credit Invoice Lines'

Credit an invoice or invoice line

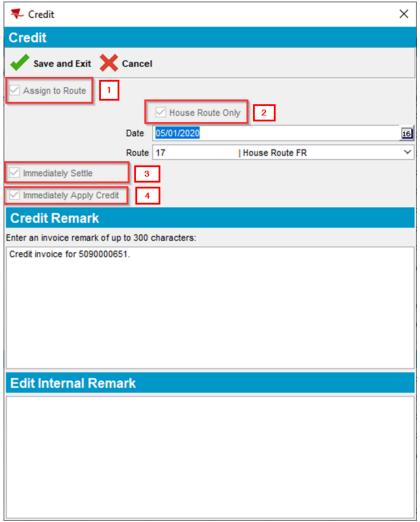
When an invoice is marked to be credited and the user clicks OK the next popup shows.

In this pop up the different available options show up. The new system settings are setting the standard behavior.

System Settings

The next system settings are controlling the behavior of the checkboxes in the next popup:

- CREDITFLOWROUTEASSIGN [1]
- CREDITFLOWHOUSEROUTE [2]
- CREDITFLOWSETTLE [3]
- CREDITFLOWCASHAPPLY [4]



When the module CREDITFLOW is in use, the field label now mentioning 'spare' is changed to 'House Route'.

Route selection

First only 'Assign to Route' is available [1]. When the user marks the checkbox the House Route Only, Route and Date become visible [2]. By default the system will show the next customer delivery date, but this can be changed by the user. The route will default to the next customer route on the next delivery date. **Note:** The routes presented are routes created and available in Route Status Control.

Settle

The user can mark the credit invoice to be settled immediate [3]. This checkbox becomes available only after the route and date has been selected and if the route is marked as a house (spare route). The invoice cannot be automatically settled if connected to a normal route.

In this way - after saving - it will settle this individual invoice using the standard settlement process of an invoice.

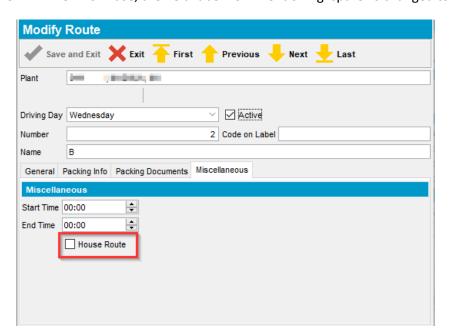
Apply

When the amount of the credit invoice is less than what is still left to pay on the original invoice, we can now directly apply that credit to the original invoice AR.

When the amount of the credit invoice is larger than what is still unpaid on the original invoice, we still assign and settle the credit invoice and then open the Cash Application.

Route Dialog: Spare changed into house route

When the module CREDITFLOW is in use, the field label now mentioning 'spare' is changed to 'House Route'.

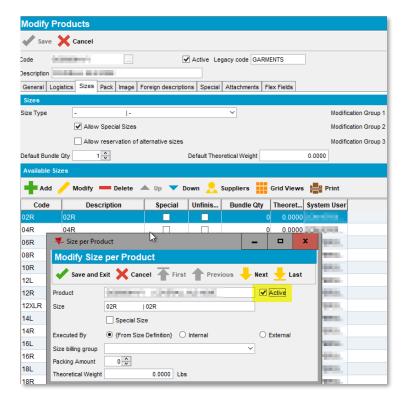


1.31 Extend ERP Integration package to enable product "size active" column

ABS NUMBER	ABS-99548
PURPOSE	Extend the ERP package to include on product size level the product
	"size active" column
AFFECTED DIALOGUES	Products
SYSTEM SETTINGS	ALLOWDEACTIVATESIZE
MODULES	ERPINTEGRATIONTOOLKIT

An enhancement has been made within the ERP Integration Package as part of the ERPINTEGRATIONTOOLKIT. For the Product Size-level the "ACTIVE" element has been added.

Please be aware that in order to have the "active" button to be visible, the system setting "ALLOWDEACTIVATESIZE" needs to be on value "Y".



1.32 Allow PNG and BMP file types as Images

ABS NUMBER	ABS-95114
PURPOSE	Allow users to upload PNG and BMP files to ABSSolute
AFFECTED DIALOGUES	Images
SYSTEM SETTINGS	-
MODULES	-

With this improvement it allows users to also upload PNG and BMP files in the "Images" dialog. With this enhancement, users can now upload JPG, JPEG, GIF, PNG and BMP pictures. For example, the pictures can be used to show in reports and dialogs.

1.33 Record Lost Business Adjustment

ABS NUMBER	<u>ABS-92598</u>
PURPOSE	The "Record Lost Business" dialog updates the inactive contract date. This can change the accuracy of the reporting as some contracts were not expired or were already previously expired when they stopped servicing a customer.
AFFECTED DIALOGUES	Record lost business, Contracts, Customers
SYSTEM SETTINGS	ENDCONTRACTWHENENDINGCUST
MODULES	

With this new system setting, you can define if the checkbox "Do not update inactive date on the contract" for updating the inactive contract date when recording a customer as lost, is visible or not.

Values for this system setting are:

- 0 = Current behaviour (no check shown and inactive date on contract is automatically set)
- 1 = Checkbox visible in recording lost business dialog Default Y
- 2 = Checkbox visible in recording lost business dialog Default N



1.34 Apply the invoice template to the web portal

ABS NUMBER	ABS-94332
PURPOSE	Apply the invoice template used for emailing also when printing
	invoices from the web portal.
AFFECTED DIALOGUES	WEB-print invoices
SYSTEM SETTINGS	-
MODULES	WEBINVOICESUSA

When invoices are sent via e-mail, then the info that the laundry has on its customized paper (things like logo and company info) were missing. As an alternative for the customized paperwork you can link a "pdf-template" containing this information on business unit level. That pdf is merged with the invoice so that an invoice sent via e-mail is looking like one sent via the post.

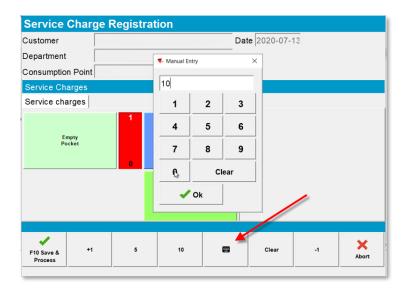
Until now this pdf-template was only **applied to invoices sent via email** but from now on it will also be applied when customers are printing invoices from the web portal.

Mind that when a web user is set to 'Advanced report preview' the template will only be applied to the invoice itself and not to the appendixes because of a technical restriction. So if you like the template to be applied to both the invoice as well as to the appendix then the web user should have 'Advanced report preview' unchecked.

1.35 Easier entry of high quantities for variable services

ABS NUMBER	ABS-94453
PURPOSE	Enter quantities using calculator for variable services
AFFECTED DIALOGUES	Variable Service
SYSTEM SETTINGS	
MODULES	Variable Services

Originally - in variable service-dialog - quantities could be increased by +1, +5 or +10. However, some customers are using this dialog to enter quantities over 500. To make this easier, a button has been added that can open an on-screen calculator, which makes it possible to enter any quantity that is needed.

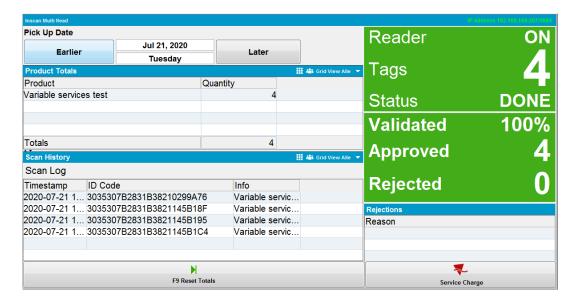


1.36 Customer info and Variable Services on Inscan Multi Read Dialog

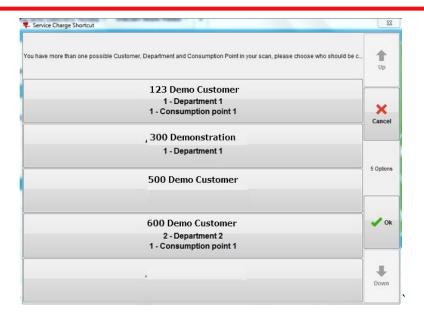
ABS NUMBER	ABS-90419
PURPOSE	Giving soil sorting employees a faster way to register variable service
	charges when unpacking containers and soil bags from customers.
AFFECTED DIALOGUES	Inscan Multi Read
SYSTEM SETTINGS	-
MODULES	UHFREADER, VARIABLESERVICES

To make it easier to register variable service charges for all soil sorting employees, ABS implemented a 'Service Charge'-button in the 'Inscan Multi Read'-dialog when the module 'Variable Services' is in the license and the workstation is set to read continuously. This button will take the user directly to the 'Service Charge'-dialog.

When a customer is setup to charge variable services, and an item that belongs to the customer is scanned, in the 'Inscan Multi Read'-dialog the 'Service Charge'-button will become active and can be used to register service charges (see right bottom corner of the dialog below).



If multiple customers are scanned, in a short period of time, a selection screen is shown when using the 'Service Charge'-button for the user to choose the correct customer, before opening the 'Service Charge'-dialog. The customer that was scanned last will be shown first in the list and depending on how many departments and consumption points the customer has, detailed information will be shown on the buttons. When a customer has one department and one consumption point, then only the customer name will be shown.



1.37 Loss for Pool for Direct Invoice

ABS NUMBER	ABS-85275
PURPOSE	Charge loss charges for pool items that are not returned within X amount of time after delivery. This will stimulate customers to use the inventory more efficient.
AFFECTED DIALOGUES	Customer, Product, Product list per customer, Invoice Frequency, Invoice Generation, SQ Process Items in Circulation, Process Loss for Pool
SYSTEM SETTINGS	LOSSFORPOOLMETHOD, CHARGELOSSFORPOOL, CHARGELOSSFORPOOLITEMS, LOSSFORPOOLTRIGGER, CHARGELOSSUNIQUEPOOLDAYS
MODULES	LOSSFORPOOL

The LOSSFORPOOL module allows billing of loss charges for uniquely coded pool items that are scanned out and delivered to a customer but did not return within an agreed time frame. This was already implemented for periodical billing. Now it is also implemented for Direct Invoicing (Direct Invoicing is mainly used in the USA).

In case items do return <u>after</u> being billed for loss, it is possible to credit the loss charge during a number of weeks (grace period). Crediting can be done based on a user-configurable **scheme that defines which percentage of the originally billed loss charge should be credited**. The credit percentage can depend on the time frame between billing and returning: 'if returned within X days, Y % will be credited.' This credit scheme can differ by customer.

Setup Overview

There are 4 main steps:

- 1 One-time system setup
 - a) system settings
 - b) loss charge grace period schemes
 - c) invoice line type
 - d) scheduled process
- 2 Product set-up
- 3 Customer set-up
- 4 Product list per customer setup

Step 1 One-time system setup

1.a System settings:

There are 5 system settings related to this module.

The 2 most important settings are in the billing group:

LOSSFORPOOLMETHOD

This setting determines how the cut-off date for the loss calculation is determined. <u>For Loss for Pool with</u> <u>Direct Invoice, this system setting needs to be set to 2 for 'number of days'!</u>

- 1 = Invoice Period The cut-off date is defined per invoice period per invoice frequency
- 2= Number of days Number of days is defined in product list per customer with a default defined at customer level.

The number of days method (2) allows the user to define the number of days per customer, which can be overruled in the Product List Per Customer-dialog. With this method, a daily scheduled process will look for items 'past due' and will generate loss transactions that will appear on the next invoice. The loss transaction will be marked as cancelled when the item is returned before the loss transaction is put on an invoice, This way, the system will not allow both bill and credit a loss charge for the same item at the same invoice.

LOSSFORPOOLPRICE

This setting defines which price is billed for unreturned pool items. <u>For Loss for Pool with Direct Invoice this</u> <u>needs to be set to 1 as it will always take the Full Replacement price for this product!</u>

- 1 = Full replacement price (always for Direct Invoicing)
- 2 = Residual value (replacement price multiplied with the residual value percentage) The residual value percentage is based on the residual value scheme defined in product list per customer.

In the group 'Product Screen Settings' there is a setting "CHARGELOSSFORPOOL" that defines the default for the 'Charge loss' checkbox in the product screen.

In the group 'Customer Screen Settings', the setting "CHARGELOSSFORPOOLITEMS" defines the default for the 'Charge loss for pool' checkbox in the customer screen.

In the same group, the setting "CHARGELOSSUNIQUEPOOLDAYS" defines the default for the number of days after delivery loss charges will be charged for unreturned items. This setting is only relevant when setting LOSSFORPOOLMETHOD=2 (Number of days).

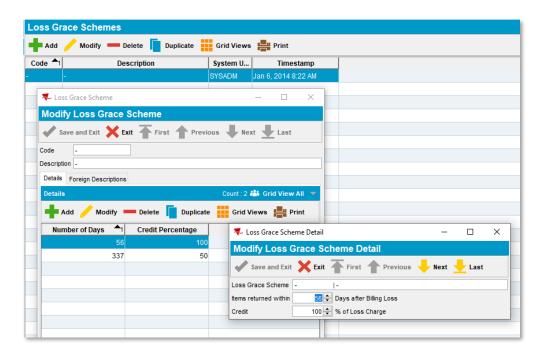
1.b Loss charge grace schemes

A "loss grace scheme" defines the rules for crediting loss charges for unreturned pool items in case items are finally returned <u>after already being charged for loss</u>. More time between the moment of loss billing and return date of the item, usually means that a smaller portion of the loss charge is credited. After x amount of time, usually, nothing is credited. This can be defined in a schema where you define 'if an item is returned within X days after billing loss, credit Y % of the billed loss charge'.

An example of a schema could be:

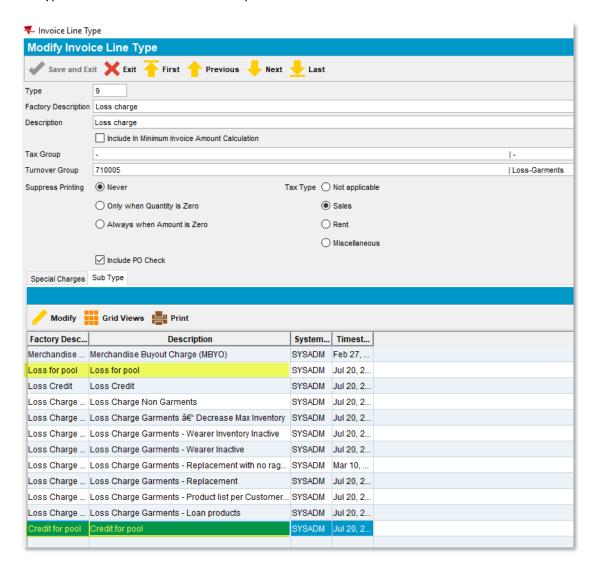
- if item is returned within 30 days after billing loss, credit 100 % of the billed loss charge
- if item is returned within 60 days after billing loss, credit 50 % of the billed loss charge
- if item is returned within 90 days after billing loss, credit 25 % of the billed loss charge
- if item is returned after 90 days after billing loss, the billed loss charge is not credited.

Per customer it can be defined, which scheme is applicable. If no loss charges are credited, no scheme needs to be defined. Example Loss Grace Scheme dialog:



1.c Invoice line type

For invoice line type 9 (Loss Charge) there are 2 subtypes ('Loss for Pool' and 'Credit for Pool') that need a description in your customer's language(s). This description will appear on the invoice. Also, the Tax group and Turnover group need to be defined in this dialog. Make sure that in the dialog 'Invoice Settings per Plant', this invoice line type is defined for all the relevant plants.

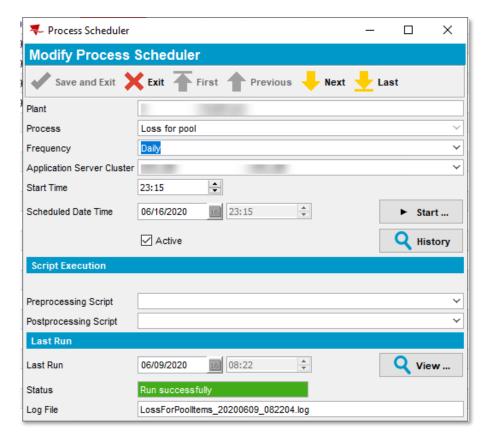


1.d Scheduled process

For each processing plant, the process 'Loss for Pool' needs to be scheduled with a daily frequency. The process takes care of:

- generating loss charge transactions
- generating credit transactions
- cancelling loss charge transactions that are not yet put on an invoice in case the item has been returned meanwhile.

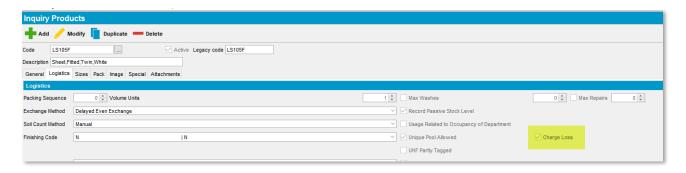
This process does not have any dependency on other processes.



Step 2: Product Setup

At the logistics tab, check the checkbox called 'Charge Loss.' The default value is defined by the system setting "CHARGELOSSFORPOOL".

This checkbox is only active when the checkbox 'Unique Pool Allowed' is checked, and when the above-mentioned system setting is not set to 'Fixed default'.



Step 3: Customer Setup

There are a few settings that need to be done a customer level. These settings can be found in the Billing tab.

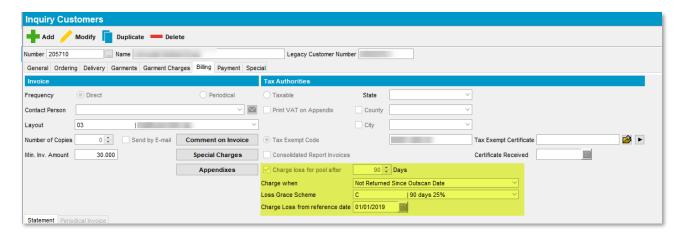
First, a checkbox that defines if loss for unreturned pool items will be charged to this customer.

This checkbox is defaulted with the value of system setting "CHARGELOSSFORPOOLITEMS".

Because the system setting "LOSSFORPOOLMETHOD" is set to 2 (for Direct Invoice) the number of days should be defined. The value is defaulted with the value of system setting "CHARGELOSSUNIQUEPOOLDAYS".

Optionally a loss charge grace scheme can be defined. If loss charges are never credited, this field can be left blank.

A "Charge Loss from reference date" needs to be filled in, to start charging loss for pool from a start point. This can be used to prevent that old items will be charged, e.g. from 10 years or the beginning of this customer.

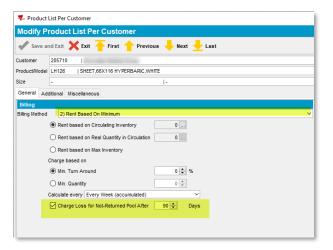


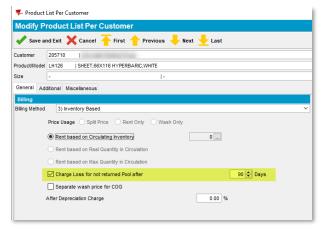
Step 4: Product List per Customer Setup

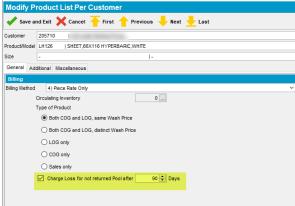
For billing method 2 (Rent based On Minimum), 3 (Inventory-based), and 4 (Piece rate only), there is option 'Charge loss for non-returned pool' available.

This option is only available when both the customer and the product are set up for charging loss for pool (see steps 2 and 3 above), and in this screen, the checkbox 'Issued Uniquely Coded' is checked.

Because the system setting "LOSSFORPOOLMETHOD" is set to 2 (Number of Days), the number of days should be defined. The value is defaulted with the value defined at customer level (see step 3 above).







1.38 Allow decimals on Ledger Accounts per turnover group level

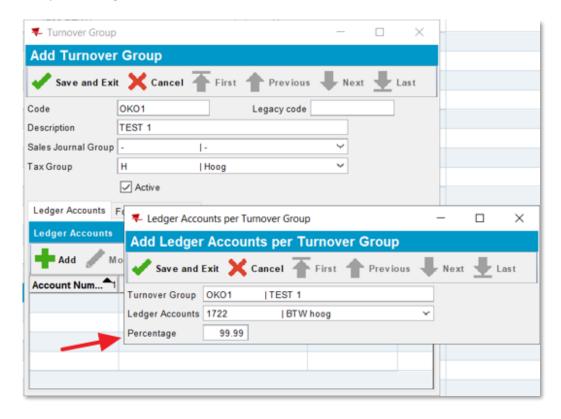
ABS NUMBER	ABS-103399
PURPOSE	Ledger Accounts linked to a Turnover Group should be added with 2
	decimals for percentage, on related dialogs in ABSSolute.
AFFECTED DIALOGUES	Ledger Accounts per Turnover Groups
	Specific Ledger Account link
SYSTEM SETTINGS	
MODULES	FAKT

Ledger Accounts linked to a Turnover Group should be added with 2 decimals for percentage, on related dialogs in ABSSolute. In two dialogs the 2 decimals were missing. In this way the turnover can be divided more accurate over ledger accounts, which also means a more accurate bookkeeping system. In this way the functionality is kept consistent in ABSSolute.

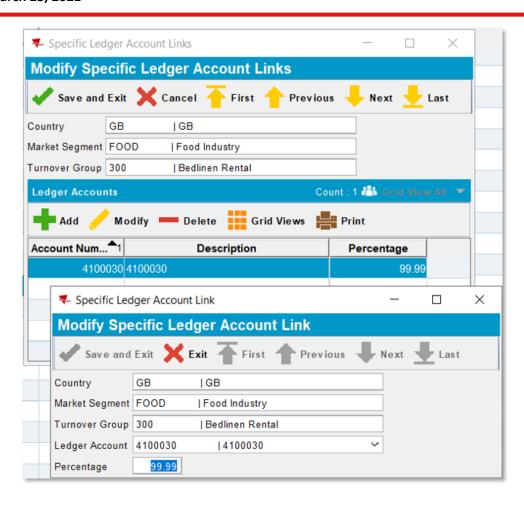
In the print screens below, you see that the percentage can be added with 2 decimals now.

Print screen 1: Ledger Accounts per Turnover Group

Print screen 2: Specific Ledger Account Link



Print screen 1



Print screen 2

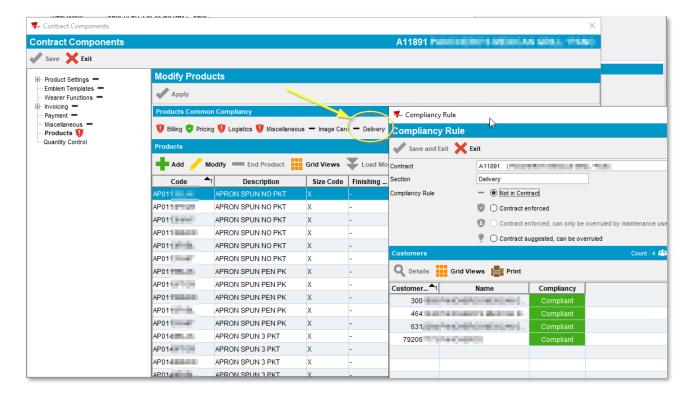
1.39 Delivery Frequency compliancy control at Contract Level

ABS NUMBER	ABS-71814
PURPOSE	Allow delivery frequency be driven by contract and have compliancy
	rules applied
AFFECTED DIALOGUES	Contract Components, Contract Product, Compliancy Rule
SYSTEM SETTINGS	
MODULES	

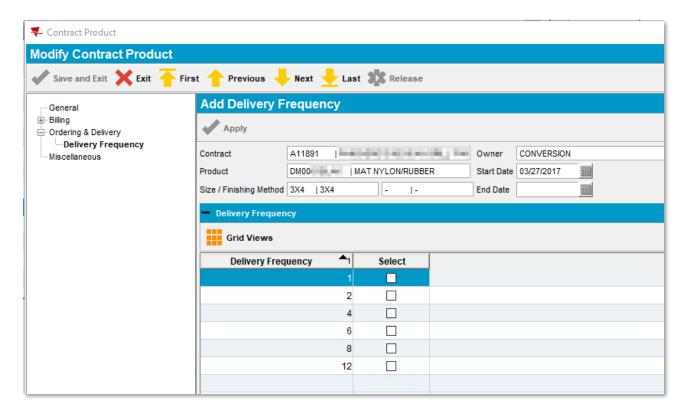
With this addition it is possible to also control the delivery frequencies of certain products and have the compliancy rules applied to them.

This functionality has an impact on the ABSSolute application as well as the Route Assistant Android.

On contract level there is now a new Common Compliancy attribute => Delivery.

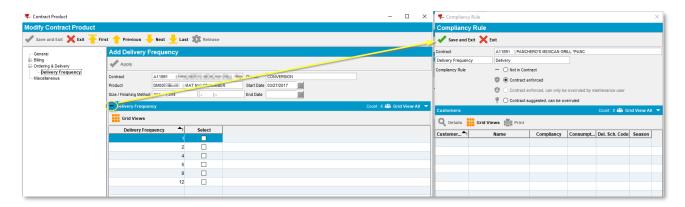


On contract product level a new attribute in the tree is added => Delivery Frequency.



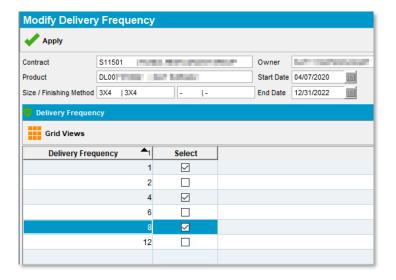
The grid will be filled with all available delivery frequencies set in Delivery Schemes-dialog.

When the small icon is used next to Delivery Frequency, the compliancy rule can be set for this product specifically.

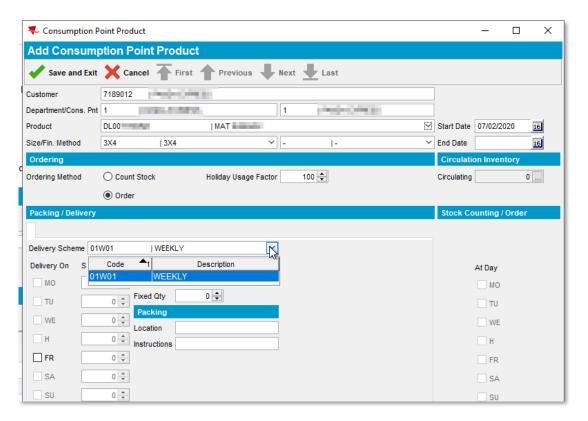


Version 1.1 March 25, 2021

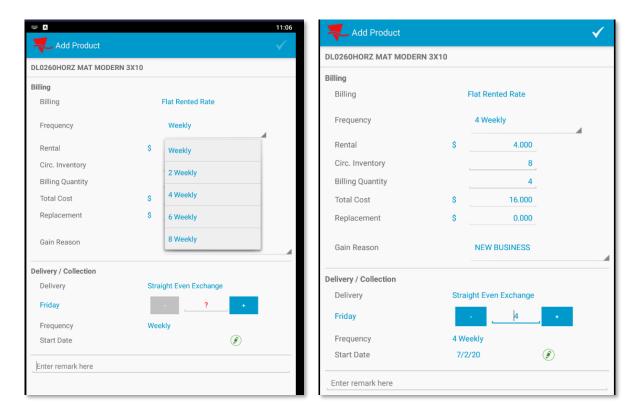
In line with current ABSSolute contract functionality, when this attribute is set as contract enforced the "-" icon will change to the "shield" icon.



When the contract product is released and added to the Product List Per Customer, the product can be added on Consumption Point Logistics level. Of course, only with the applicable delivery schemes - match between contract delivery scheme(s) and customer delivery schemes. In the case below the contract offers 1 / 2 / 8, the customer only has one – the product can only be handled with the weekly delivery scheme.

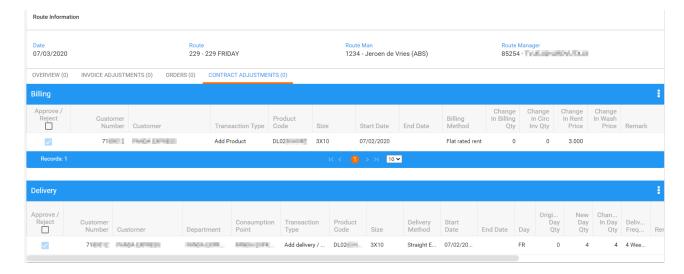


When the route is available on the contract and released but not yet added to the Product List Per Customer, the RSR / Driver will also have the option to add this product via the Route Assistant Android.

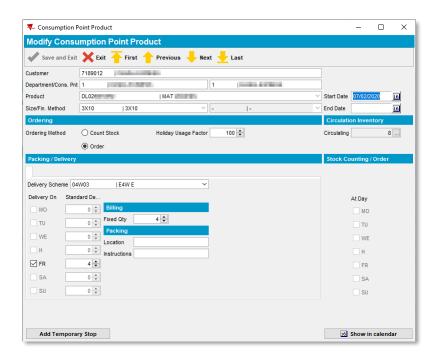


Conform standard procedure, the RSR can have all delivery schemes available as defined on the contract.

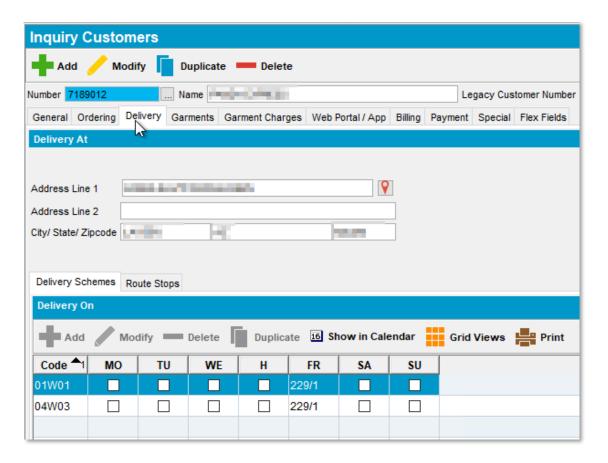
When closing the route, the product can be added to the Product List Per Customer. Whether or not this is done with auto/manual approval is according to existing flow. See below the Route Check In dialog:



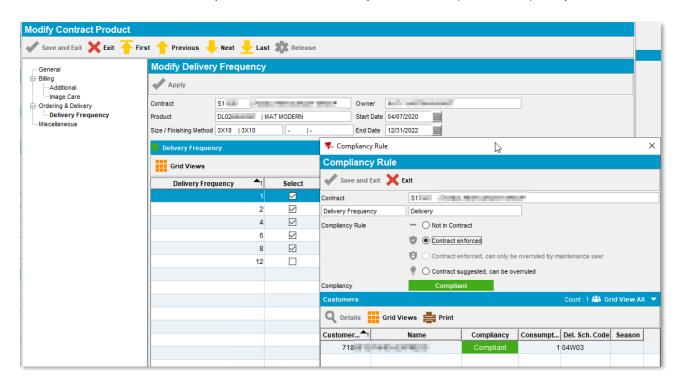
Product is added to the Consumption Point Logistic.

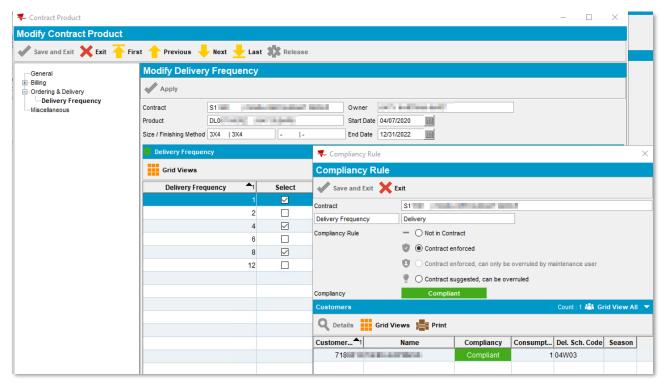


And the new delivery scheme to the customer.



Note: the customer and contract product are contract compliant for both (in this case) mat products.



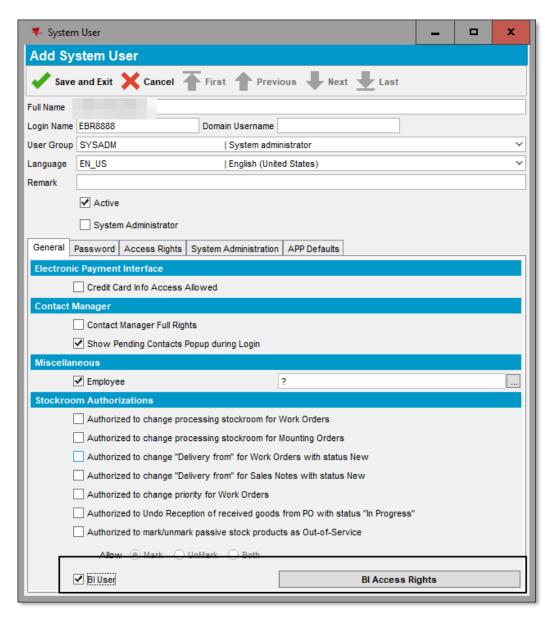


1.40 Maintain Business Intelligence user access

ABS NUMBER	ABS-80586
PURPOSE	Dialog to add and maintain BI users with their filters.
AFFECTED DIALOGUES	System user dialog
	Bl user access
SYSTEM SETTINGS	BIUSERISSYSTEMUSER
MODULES	Business Intelligence

There is a **new dialog to create BI (Business Intelligence) users with filter options**. This can be a system user or an independent BI user without being an ABS system user.

When the BI user is also an ABS system user, the filter options can be set from the system user dialog.



The system user is copied as a BI user and filters can be applied which can be used in the BI dashboards.



When BI users do not link back to an ABS system user, they can be created in the independent 'BI user access'-dialog.

Adding a new user will open the same entry screen, without the link to the ABS system user.

The system setting determines from where the BI users can be created.

Version 1.1 March 25, 2021

1.41 Show correct reason when Pool Item is ragged via multi read dialogs

ABS NUMBER	ABS-103019
PURPOSE	Show to the user that the items are in fact ragged, and not just
	unknown, via multi read dialogs.
AFFECTED DIALOGUES	StackCheck MultiRead, Inscan Multi Read, Outscan Multi Read, Rewash
	Multi Read, Rag Multi Read
SYSTEM SETTINGS	-
MODULES	UHFREADER

A small modification has been made to several Multi Read dialogs. In case a unique item was read that was previously ragged, then it will show this as ragged in the dialog, where it previously showed it as an "unknown item". This will take away any confusion.

1.42 Route Assistant & ABSSolute: Images of Delivery Points

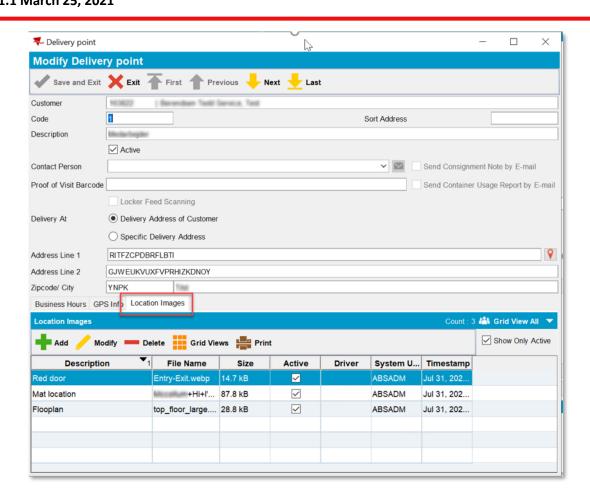
ABS NUMBER	ABS-91787
PURPOSE	Possibility to add location images to a delivery point to give the driver
	better information of the delivery point at the customer.
AFFECTED DIALOGUES	Customer
SYSTEM SETTINGS	-
MODULES	ROUTE ASSISTANT ANDROID

We now offer the option for the RSR/driver to see images of the Delivery Point Location on his Route Assistant. This can be very useful for the driver to correctly identify the right door, see a floor map or maybe even a picture of where exactly to place the delivery.

It is possible to store the images on Delivery Point level, and they will then be visible when a route stop is defined specifically for this delivery point. The images can be added and maintained from both the Route Assistant device and from ABSSolute.

ABSSolute

In the Customer dialog, under the pop-up 'Delivery points' we have added a new tab 'Location Images':

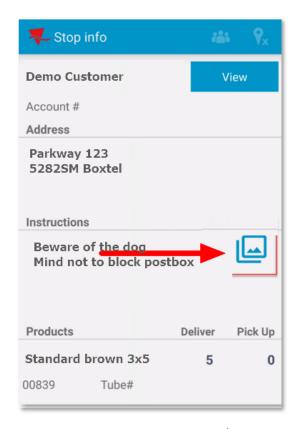




The employees will be able to maintain the images, and have the options to Add, Modify and Delete them. If the RSR/driver would mark a picture as no longer required, it will technically be marked as inactive, and the back-office employee will be able to either re-activate it or choose to delete it via ABSSolute.

Route Assistant Android

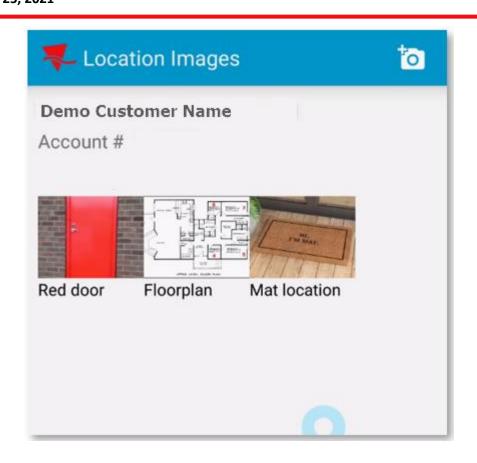
If a Route stop is defined for a specific Delivery Point, the RSR/driver will be able to see in both the Stop info screen as well as in the Stop Actions screen, a new Image icon.





In the Location Image section, the RSR/driver can see thumbnails of the existing pictures – a press on them will open the picture in full screen and allow pinch-zoom. See next page.

The driver can also choose to add new pictures on the Route Assistant, this could be from the devices gallery or by taking a picture. For each new picture a Description must be entered to describe the content.



Picture compression and data traffic

We realize that adding images to our mobile application will increase the data-traffic to each device. However, we have made great efforts to minimize this by using a powerful compression called WebP, on both Android and ABSSolute side.

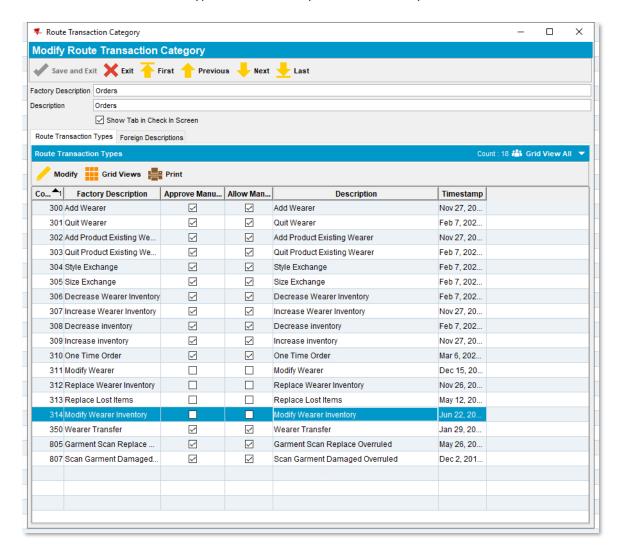
This means that any pictures added on either side will be compressed, and we have seen in our own tests that a picture of 5.285 Kb would be compressed down to only 60 Kb!

On top of this, we have also developed a smart upload/download procedure that will make sure only to send images which have not yet been sent.

1.43 Route Assistant: Emblem templates on Route Assistant

ABS NUMBER	RASA-2031
PURPOSE	Option to add an emblem template when adding wearer inventory,
	changing inventory, or creating work orders from the Route Assistant.
AFFECTED DIALOGUES	Route Assistant wearer and inventory screens
	Route transaction category (Transaction 314 added for modifying
	wearer inventory)
SYSTEM SETTINGS	-
MODULES	Route Assistant Android

There is a new 'Route Transaction Type' named 'Modify Wearer Inventory':



In the route assistant when adding new inventory or changing inventory, an emblem template from the customer emblem templates can be selected. This option is also available when creating a work order for a style or size exchange or when doing replacement orders.

1.44 Route Assistant: Improve User Interface when quitting Non-Garment product

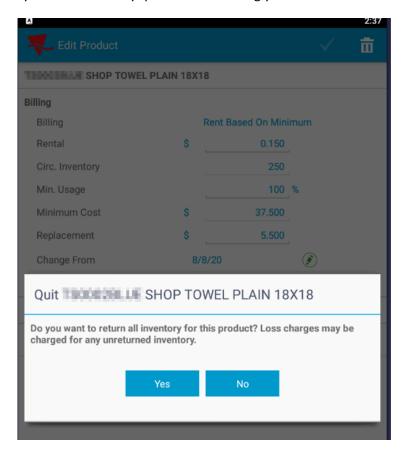
ABS NUMBER	RASA-1807
PURPOSE	Make the quitting of products more user friendly
AFFECTED DIALOGUES	
SYSTEM SETTINGS	
MODULES	Route Assistant Android

The Route Assistant has been greatly enhanced with this new implemented functionality.

The US market is relying heavily on the contract management via the Route Assistant. Therefore this feature will make the quitting of Non-garment products via the Route Assistant less cumbersome.

When quitting a non-garment, a question for complete retrieval of the non-garments has been implemented for use when a product is quit.

When this new question (screenshot below) is answered with "Yes" the Route Assistant will now, in the background, create the required Rental Quantity Adjustment (RQA) transactions to reduce the circulating inventory and remove any standard delivery quantities accordingly.



This will reduce the time required by the customer service organization(s) to reduce the circulating inventory with the appropriate RQA transactions.

1.45 Route Assistant: More barcode formats supported

ABS NUMBER	RASA-1625
PURPOSE	Allow the drivers to read more barcode formats
AFFECTED DIALOGUES	Container scanning
	Proof of visit
	Return Garment
SYSTEM SETTINGS	-
MODULES	-

We have extended the number of support barcode formats that can be natively read by the Route Assistant Android via the devices built in camera.

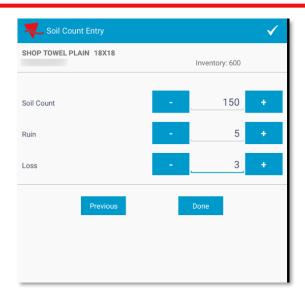
This means that the complete list of supported formats is now:

- UPC_A
- UPC_E
- EAN_13
- EAN_8
- CODE_39
- CODE_93
- ITF
- QR_CODE
- DATA_MATRIX

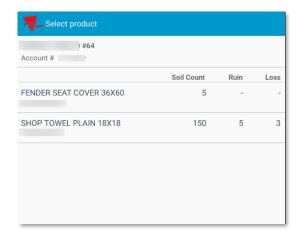
1.46 Route Assistant & Route Check-In: Extended soil count loss/abuse

ABS NUMBER	RASA-1032
PURPOSE	To allow the Route Assistant user to enter counts for abused or lost
	soil-counted items on the handheld and allow the route manager to
	review these counts in the route check in process.
AFFECTED DIALOGUES	Route Check In (WebClientX)
SYSTEM SETTINGS	SOILCOUNTLOSS, DELIVERSOILLOSSQUANTITY
MODULES	SOILCOUNTLOSS

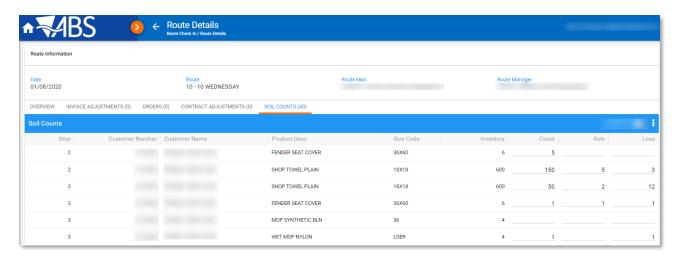
In addition to allowing the RSR/driver to enter soil counts on the Route Assistant, some laundries find it beneficial to have their RSR/driver enter counts for items that have been lost or damaged by the customer as well. With this module, the soil count entry screen on the Route Assistant has two additional fields for every product, Ruin and Loss:



The soil count review screen also displays all three types of counts for each product that the driver can work with:



The 'Route Check In'-dialog has also been extended with a new tab for review of soil counts:



Here the route manager can view, and edit if needed, any of the **soil, ruin or loss counts** which were entered by the RSR/driver on the Route Assistant.

Additionally, a new system setting "DELIVERSOILLOSSQUANTITY" has been introduced, which allows the laundry to determine if any loss quantity entered, creates a delivery variation for the lost product or not.

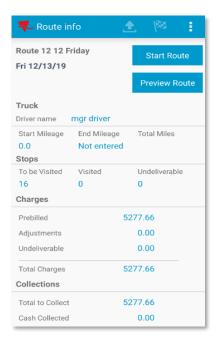
1.47 Route Assistant: Preview Route option

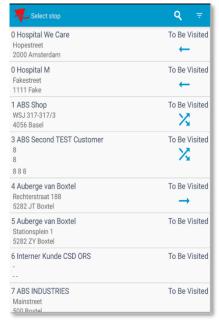
ABS NUMBER	RASA-1617
PURPOSE	Allow the driver to see upcoming routes before driving off from the
	laundry
AFFECTED DIALOGUES	Route Assistant Android
SYSTEM SETTINGS	-
MODULES	RouteAssistantAndroid

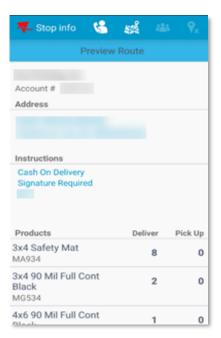
A new option to allow the RSR/driver to look at routes which the laundry have finished packing, but where he/she is not yet driving. This could be the route for tomorrow as an example.

The RSR/driver will be allowed to change the stop sequence when needed, and can also see for each stop how many products are expected to be delivered.

The Preview Route feature is activated in ABSSolute, under each mobile device.



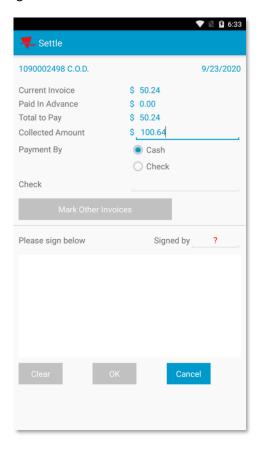


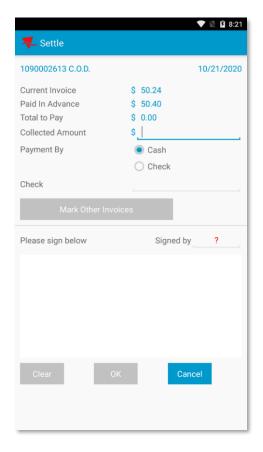


1.48 Route Assistant: Payment in Advance for Cash On Delivery (COD) customers

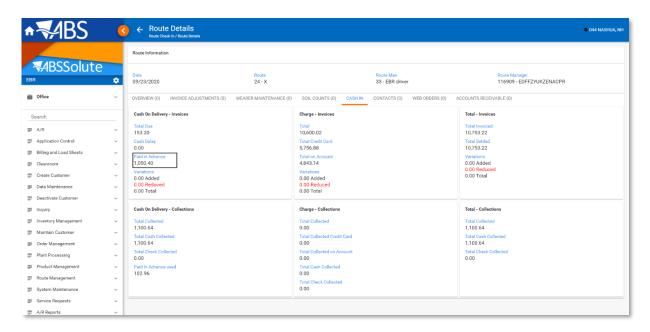
ABS NUMBER	ABS-106081
PURPOSE	Allow payment in advance on the Route Assistant. This amount is
	automatically applied to the next invoice(s) and made visible on the
	Route Assistant
AFFECTED DIALOGUES	Route Assistant
	Settlement
	Route check in
SYSTEM SETTINGS	RAAUTOUSECODOPENPAYMENT
MODULES	Route Assistant

In Route Assistant an additional display is made to show "over-payments/paid in advance" done for Cash-On-Delivery customers. In case of an "over-payment" it is now handled as "paid in advance" and the collection can be handled as such. When visiting a COD stop, on the settlement screen in the Route Assistant it will show the additional amount as paid in advance followed by the left-over amount (Total to Pay). In the example below on the left side you see a collected amount that is higher than the total to pay. This means that this over-payment is now being handled as Paid in Advance. In the example on the right you see this amount. In this example there is nothing to be collected.





In route check in the collected payments in advance are made visible as well.



1.49 Route Assistant: Warn user about product conversion for Wearer Inventory Lines

ABS NUMBER	RASA-2225
PURPOSE	Warn Route Assistant user about products being converted, and not
	allow actions that would create work orders for the incorrect products.
AFFECTED DIALOGUES	Android Route Assistant
SYSTEM SETTINGS	
MODULES	Android Route Assistant, Customer Product Phase In Out

On the Android Route Assistant, a check has been added for wearer inventory lines that are marked for conversion (Phase In/Out functionality).

This check will not allow the user to complete actions on the Route Assistant which would create work orders for the product being phased out. The actions that are restricted are:

- Size Exchange
- Replace Loss
- Replace All
- Inventory Increase
- Scan Replacement

If the user tries to perform any of these actions for a wearer inventory line with a product being phased out, a warning message will appear on the screen and the action will be blocked.

Sorry but this is not allowed as this product is marked for conversion to product (new product code displayed here)

1.50 Route Assistant/ABSSolute: Drivers/RSR's GPS location at the customer & visibility

ABS NUMBER	ABS-91777
PURPOSE	Allow the customer service employees to verify where the driver was physically when he pressed Arrive, Depart or Undeliverable to a route
	stop on the Route Assistant Android
AFFECTED DIALOGUES	Route Status Control / Route Stop
SYSTEM SETTINGS	CAPTUREGPSLOCATION, RAGPSALLOWEDDISTANCE, LENGTHUNIT
MODULES	ROUTEASSISTANTANDROID

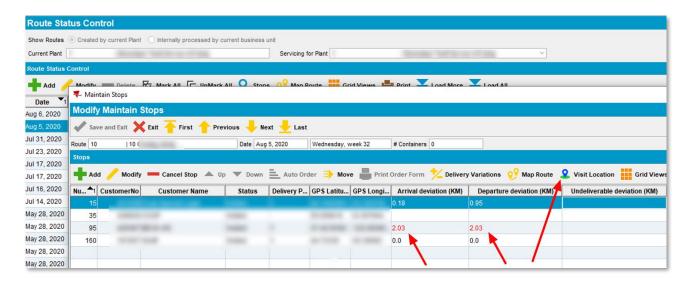
Capturing the GPS locations was already possible. Now this is enhanced, and it is made possible to get a deeper insight to where the driver/RSR was, when he pressed arrive, depart or when setting a stop to undeliverable.

The functionality is activated by the new value 2 of the system setting "CAPTUREGPSLOCATION". Two other important system settings are; "LENGTHUNIT" that is used to define if you like to work with kilometres or miles, and "RAGPSALLOWEDDISTANCE" that is used to define how far away you normally expect the driver to be from the expected location.

The information is made available in the Route Status Control/Route Stop-dialog, where 3 new columns are made available "Arrival deviation", "Departure deviation" and "Undeliverable deviation".

NOTE: It is important that each Route Stop has a specific Delivery Point defined to allow ABSSolute to know where the driver was expected to be.

If the driver deviated more than you normally would expect, the value will be coloured red. In the example below he could be up to 200 meters away.



Finally, this new information is also added to the Route Follow Up Report.

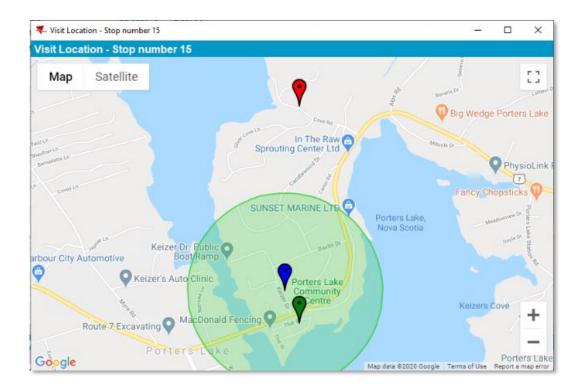
There also has been added a "Visit Location" button.

When pressed, it visualizes a map with the following:

BLUE PIN: The customers Delivery Point location (where the driver was expected to be).

GREEN CIRCLE: The allowed distance he could deviate (e.g. because of central parking space).

RED/GREEN PINS: The colour reflects if the pin is within the allowed distance or not. If you click on it, you can see which type of action created the pin, and what was the exact calculated distance to the expected location (the distance is calculated in a direct line).

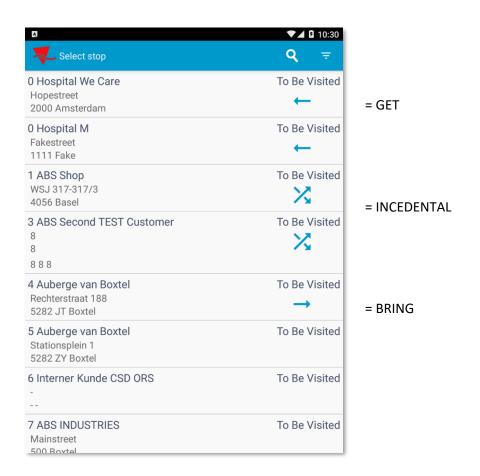


1.51 Route Assistant: Icons to show the Route Stop type to the driver

ABS NUMBER	RASA-2170
PURPOSE	Give the driver a clear view on type of stops he will visit
AFFECTED DIALOGUES	Route Assistant Android page RouteStopList
SYSTEM SETTINGS	-
MODULES	ROUTEASSISTANTANDROID

Icons are added to the Route Stop types Get, Bring and Incidental, to make it easier for the driver to prepare for his upcoming customer visits.

The Mixed delivery stop type does not have an icon, as we expect this type to be the most used – so the icons will be used as exceptions, or special events.

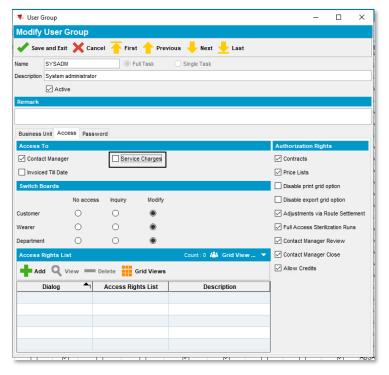


1.52 Make service charge configurable on user group level

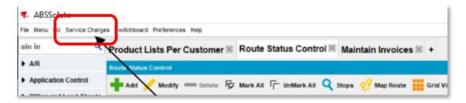
ABS NUMBER	ABS-104877
PURPOSE	Not all users make use of registering Service Charges, therefore a setting to configure if a certain user group has access to the Service Charges is created to specify the User Groups that can register these Service Charges.
AFFECTED DIALOGUES	System user groups
SYSTEM SETTINGS	-
MODULES	Service Charges / Variable Services

In User Group-dialog an additional setting is added to configure User Groups for allowing them Service Charges to be applied.

When this is switched on, the user (belonging to this User Group) can see and start the Service Charges in the top bar of the application.



After this setting on User Group level is applied, the Service Charges option in the Top of the ABSSolute menu will be shown and available for recording any (non-agreed) services such as: garbage dispose, tools found/returned, sleeves inside-out.

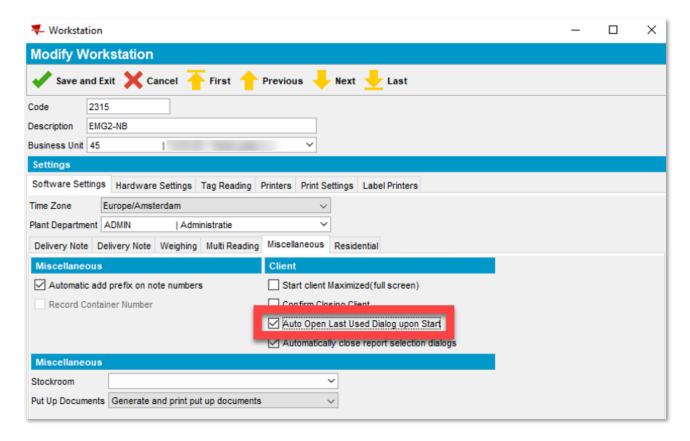


1.53 Opening ABSSolute in exact same format when last closed

ABS NUMBER	ABS-85014
PURPOSE	This saves a user time when they log back in by automatically opening
	the dialog(s) they had open when they logged off.
AFFECTED DIALOGUES	All dialogs
SYSTEM SETTINGS	-
MODULES	-

Many users always work with the same multiple dialogs open every day. When they log in it takes time to open these dialogs manually and set up their ABSSolute session in the way they like. Other users may want to log off for a break or log out because they share a workstation in production with a fellow employee. When they log back in, they would also like to see the dialogs they had open when they logged off. This enhancement saves a user from having to manually search and open dialogs each time they log in, by remembering the dialogs they had open when they last logged off and automatically reopening these when they log back in.

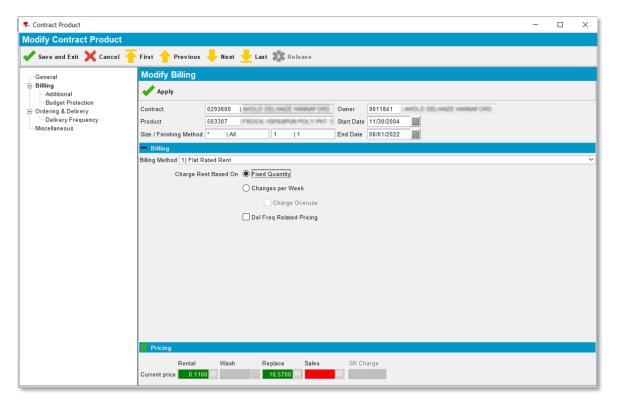
Using a new checkbox in the Workstation-dialog on the 'Software Settings' tab called 'Auto Open Last Used Dialog upon Start', a workstation will remember the dialogs of a user when they log off. When they log back into the same workstation, the dialogs that were open when they last logged off on the same workstation, will automatically reopen.

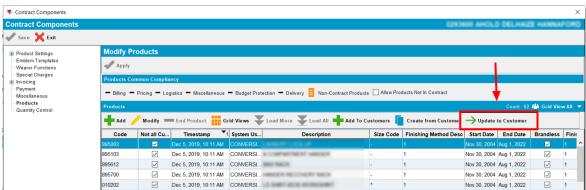


1.54 Update Product List Per Customer with contract product values

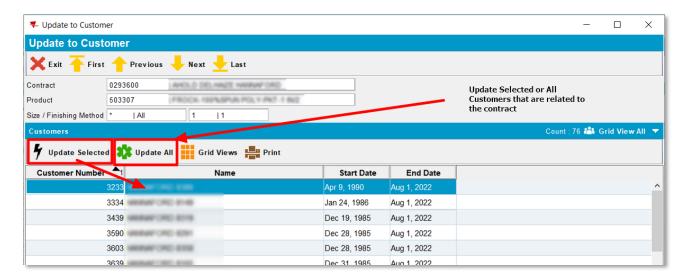
ABS NUMBER	ABS-106092
PURPOSE	When making changes to the product settings on the contract, the
	Product List Per Customer settings can be updated directly
AFFECTED DIALOGUES	Contract
SYSTEM SETTINGS	-
MODULES	Contract Management

When using module Contract Management, there is a new button in Contract Components "contracted products" to update the Product List Per Customer-settings with the changes made on the contract level. If, for example, the billing method on the contract changes from billing method 3 to 1, you can update this for the customers connected to the contract. This function applies to all the features a user can change or define on the contract product.

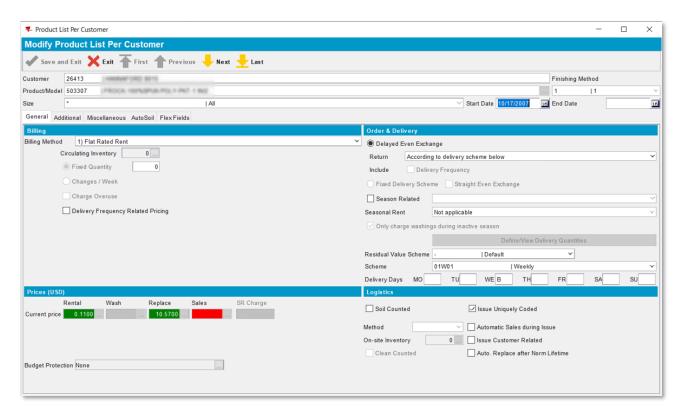




By updating the modified contract detail to the customer, the user can apply the contract change to all customers that are using this product on the Product List Per Customer, or the user can mark separate customers to update the record for. This can be done via "Update Selected"-button or "Update All"-button.



In this example the billing method in Product List Per Customer is updated to the contract product value.

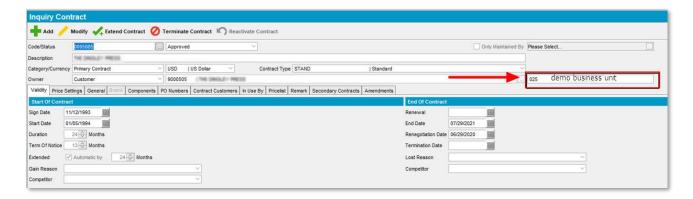


1.55 Display the business unit that is "owning" the customer contract

ABS NUMBER	ABS-100151
PURPOSE	Show in the contract dialog the business unit of the customer that is
	the owner of the contract. This field is only visible when a contract is
	not owned by an external owner.
AFFECTED DIALOGUES	Contract
SYSTEM SETTINGS	-
MODULES	Contract Management

For each contract in ABSSolute, you will now have visibility of the business unit that is the "owner" of the customer contract.

The business unit-field is shown next to the customer number, in Contract-dialog. See red arrow.



1.56 Tax Area in Plant and Depot grid

ABS NUMBER	ABS-99339
PURPOSE	Improvement of the grid settings of the Plant and Depot grid by adding
	the Tax Area in the grid settings
AFFECTED DIALOGUES	Plant and Depot
SYSTEM SETTINGS	-
MODULES	VERTEX

In the Plant- and Depot-dialog the Tax Area is added in the grid views.

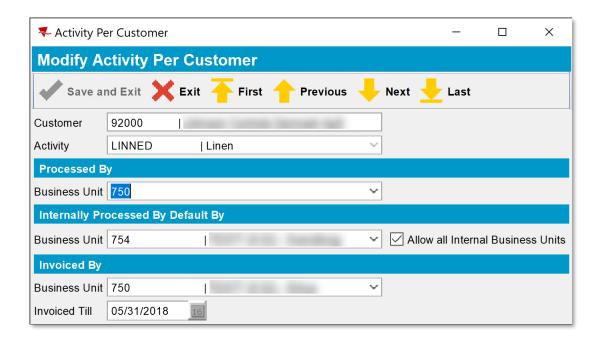


1.57 Internal Calculation with multiple possible internal business units

ABS NUMBER	ABS-101306
PURPOSE	Making it possible to have more than a single internal business unit
	that is allowed to help processing a customer's activity
AFFECTED DIALOGUES	Maintain Packing and Delivery Notes , Delivery Variations,
	Activities per customer, Inscan, Outscan & Soil Count per Consumption
	Point
SYSTEM SETTINGS	-
MODULES	INTERNALCALC

This is an extension of the Internal Calculation module, which is designed for multi-plant organisations to service a single customer from different business units.

In an ever-changing world, laundry organisations need to be able to adapt to new situations rapidly — with this enhancement ABSSolute starts to allow more than a single business unit to service a customer for the same activity. This can be very useful and enables to be more flexible about production capacity, or in case of disasters that it is possible to re-route products to other laundries with the right production lines to handle the customer's activity.

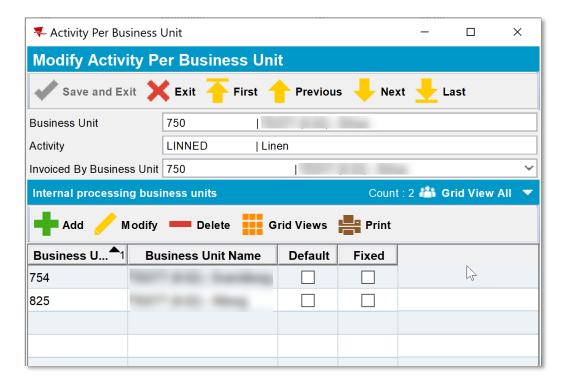


The *Processing BU* (BU=Business Unit) should be seen as the owner of the customer – this BU is able to overview what the sub-contracting internal BUs are working on. If the Processing BU would like to be able to work on the customers activity also – it needs to be added as an Internal Processing BU itself. It is also the Processing BU that will use its routes to deliver to the customer, after receiving internal deliveries from the Internal Processing Business Units.

Version 1.1 March 25, 2021

The (Default) *Internal Processing BU* (Default-IPBU) should be seen as the BU that normally sub-contract the given activity, it means that when new orders are created by the customer or the Processing BU - the system will expect this BU to perform the service.

The new checkmark 'Allow all internal Business Units' is now added, and it will allow all the Internal Business units which are allowed on the Processing BUs Activity setup to perform the activity, to service also the customer – these we call 'Allowed Internal Processing BU' (Allowed-IPBU).



Now that we allow more than a single BU to work on a customer's activity – we also have implemented logic to manage the situation where more than a single BU would work on the same products at the same time:

If an Allowed-IPBU is handling on the soil side products of the customer, delivery variations will be created and linked to that BU, either if they are created based on a Soil Count or an Inscan.

In the Delivery Variations dialog, the Allowed-IPBU will only be able to see variations that belongs to itself – and generate only these variations into packing notes – and not standard deliveries.

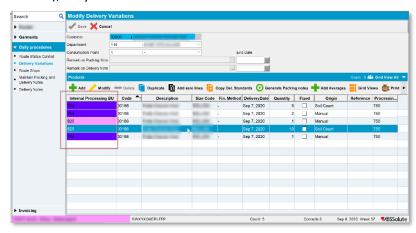
For the Default-IPBU the creation of delivery variations is the same as for the Allowed-IPBU.

But on the Delivery Variations dialog, it will also be possible to see Internet Orders, Manual orders from the Processing BU and generate packing notes including standard deliveries.

As for the Processing BU (owner of the customer), they will be able to see all variations across all business

units. If it creates new variations, they will be linked to the Default-IPBU. It can only generate packing notes itself if it is either Default or Allowed IPBU.

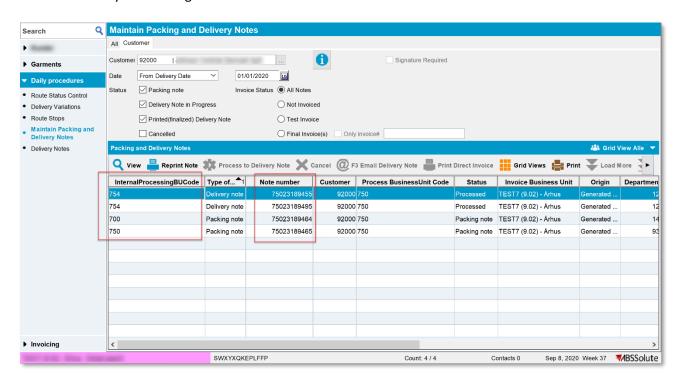
We have also added an extra column 'Internal Processing BU', and used the business unit's status bar colour to help distinguish which BU should process the variation.



Similar changes have been performed

on the Maintain Packing and Delivery Notes dialog, where the Processing BU can see all notes of all BUs working on the customer.

It should be noticed also that any notes that the Internal Processing BUs produce for the customer, will be in the number range of the Processing BU, this means that the customer will not notice if a single or more laundries actually worked together to service him.



This development is the first step to allow multiple internal processing BUs to work together.

Disclaimer: Not all dialogs, processes and interfaces have yet been upgraded to take advantage of these new powerful options. Please contact an ABS representant when there are questions.

1.58 Container Billing - charge rental fees

ABS NUMBER	ABS-47292
PURPOSE	Invoice customers a rent for unreturned containers, to motivate quick
	turnaround
AFFECTED DIALOGUES	Container Billing per Customer
SYSTEM SETTINGS	CONTAINERRENTSTARTRULE (new)
MODULES	Container Recording
	Container Billing (new)
	Route Assistant Android Container Recording (optional)
	UHF Reader (optional)

Many laundries make big investments in new containers every year, typically because the containers never return from customer deliveries.

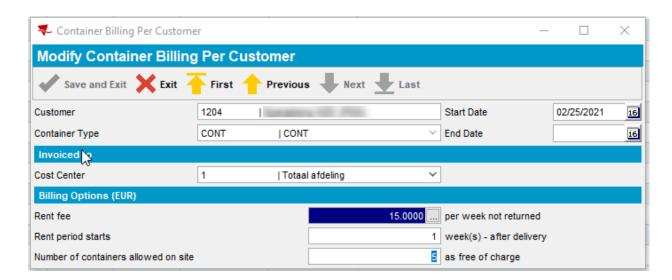
With this new module we introduce a new incentive model, where the laundry can start to invoice a rent for delivered unique containers if they are not returned after an allowed period.

The functionality is very flexible, and the laundry will be able to manage the billing based on Container Type, i.e., metal rolling containers, boxes or even bags.

For each type it is possible to define a delay, which can be used to define the time allowed for the container to be returned, fx. 2 weeks.



It is also possible to define a certain number of containers which can stay at the customer free of charge, there could possibly be used for storage.



With the system setting CONTAINERRENTSTARTRULE you define if the container should have stayed at the customers location for a full week before the rent starts, or as an alternative it counts the first week directly from the first day (so always min. one week is applicable for billing).

We determine the periods start, using the delivery date of the delivery note on which the unique container is delivered. If you use Route Assistant Android Container Recording, the Delivery Scan could potentially overrule this date, this also applies if the driver delivers an empty container from his truck.

The periods' end, is either determined by the drivers Pickup Scan, or if the container is only registered in the laundry, we use the most recent previous visit date of the customer as the likely return date. **Important**: This new functionality is only applicable for periodical invoicing. If you are using a customized invoice layout, there could possibly be a small change required to display the new invoice lines.

Following functionalities can start the rent period: Delivery Note, Outscan Multi Read or Route Assistant Container Recording Delivery Scan. And following functionalities can end the period: Inscan Single Read or Multi Read, Route Assistant Container Recording Pickup Scan or UHF Concentrator.

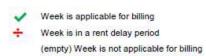
New invoice appendix showing container charges:

Example:

Container Billing Appendix

					1					
Invoice nr.:	1026383									
Invoice period:	28-12-2020	till	31-01-20	21						
Del to Customer nr.:	1234		Bill	to Custon	ner nr.:	2345				
Del to Customer:	Hotel Sleep \	Well	Bill	to Custon	ner:	Hote	Group	LLC		
Cost Center:	999 - Totaal	afdeling								
Type of charge:	Rent	870								
Container Type:	100 - Small (Containers								
# of storage containers FoC	1 per week									
Unique container ID	Delivery date	Returned date	W1	W2	W 3	W4	W 5	Sum # week(s)	Week Price	Tota
Delivered to:	999 - Totaal	afdeling / 1 - 1	Totaals afd	eling						
11116666	15-12-2020	11-01-2021	~	~				2		
12345678	15-12-2020	<u>¥</u>	~	~	~	~	~	5		
11223344	14-01-2021	.e.			÷	~	~	2		
Summary per week			2	2	1	2	2 -1	9		
# of storage containers free	of charge per	week	-1	-1	-1	-1	-1	-5		
Total			1	1	0	1	1	4	3,50	14,00

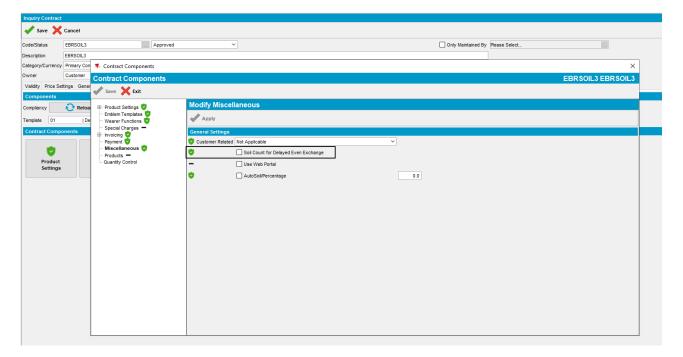
Explanation of symbols:



1.59 Contract: Special charges on contract

ABS NUMBER	ABS-87825
PURPOSE	System setting soil count sets the default value for soil count for
	delayed even exchange on the customer screen. With this change the
	contract will follow the same rule. As this data with contract
	management is coming from the contract the contract value needed to
	follow the same rule as the customer screen for the soil count value.
AFFECTED DIALOGUES	Contract dialog
SYSTEM SETTINGS	SOILCOUNT
MODULES	Contract management

System setting SOILCOUNT is implemented in the contract dialog as well. This determined the default value of the soil count for delayed even exchange field in the contract dialog miscellaneous section.



1.60 Inwatec X-ray machine interface: Combined bag packing and some improvements

ABS NUMBER	ABS-108106 / ABS-66469
PURPOSE	Enable the interface to be used also for clean-side packing machines
	for bags and improve quality and speed during outscan
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	-
MODULES	Inwatec

Inwatec created a new automatic machine which is able to pack bulk products into bags on the clean side, using the same type of machine that has till now also been sorting soiled products.

This interface has therefore been extended to allow ABSSolute to store more information. This means that it will now record which specific unique products are packed together in the same bag.

This is similar as the 'Stack Check Multi Read'-dialog is doing, so that ABSSolute can reuse the information in the 'Outscan Multi Read'-dialog to virtually add unread tags, when, for example, the bag has a high density of products. This will improve quality and speed.

1.61 EDI Interface: TEAPPS unavailable when INVOICEPERACTIVITY also in license

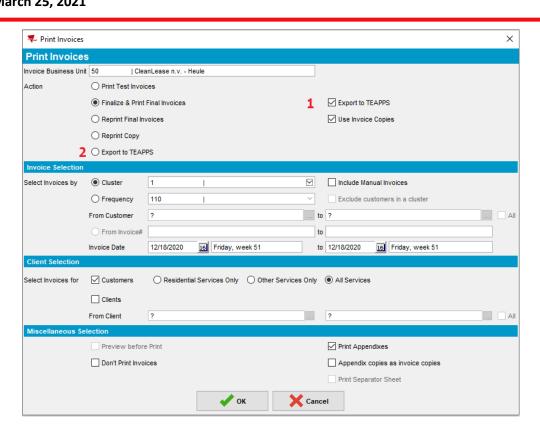
ABS NUMBER	ABS-109084
PURPOSE	Improvement has been made to enable the TEAPPS functionality in
	case module INVOICEPERACTIVITY is used by our customers as
	optional module.
AFFECTED DIALOGUES	Print Invoices
SYSTEM SETTINGS	-
MODULES	FAKT, EDIFAKT, TEAPPS, INVOICEPERACTIVITY

TEAPPS is an e-invoicing format mainly used by European (semi)public institutions. ABS already has an (XML) interface in TEAPPS format for some years now. The TEAPPS module, however, was only usable in combination with the standard invoice module. As of this release the TEAPPS interface is also usable when you use the invoice by activity module.

If the module INVOICEPERACTIVITY is activated in the license of the plant as optional module and the TEAPPS (EDI interface) module is active, then the functionality is enabled in dialog 'Print invoices':

- 1) Export to TEAPPS
 - a. This checkbox is used to create and export the TEAPPS EDI files, when finalizing invoices.
- 2) Export to TEAPPS
 - a. This radio button is used to create and export the TEAPPS EDI files, without finalizing the invoices, for example in case of a wrong EDI export.

NOTE: No functional changes have been made.



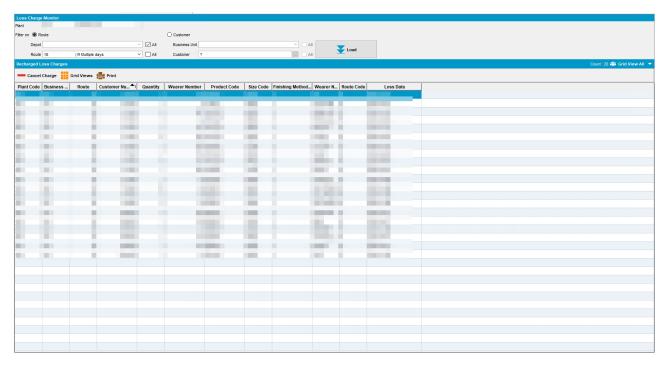
1.62 Loss charge monitor: Follow system setting for cancelling loss charges

ABS NUMBER	ABS-107420
PURPOSE	Improvement for handling loss charges in Loss Charge Monitor.
AFFECTED DIALOGUES	Loss charge monitor
SYSTEM SETTINGS	Process loss in settlement
MODULES	

In the Loss Charge Monitor all re-generated loss charges are shown and can be cancelled. When you cancel a 'loss charge'-line it will not be shown on the next generated invoice and the items are not expected to be returned to the laundry. When cancelling a 'loss charge'-line we will follow the rule in the system setting named 'process loss in settlement' in order to determine what to do with the items that were charged for loss but were cancelled in the Loss Charge Monitor. It can be:

- Option 1: No action, this means the items remain in circulation.
- Option 2: Via this option we can rag the items.
- Option 3: Make the items customer owned, this means these items will not be charged for rental anymore if this was set at the customer.

In the *Loss Charge Monitor* all to be invoiced re-charged invoices lines are visible. Re-charged lines are loss charges that were credited off from the previous invoice and are re-generated.

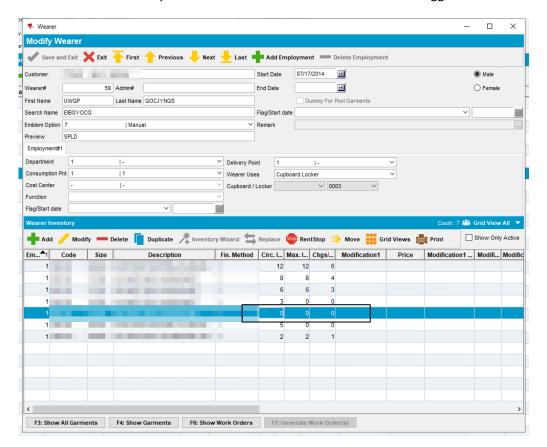


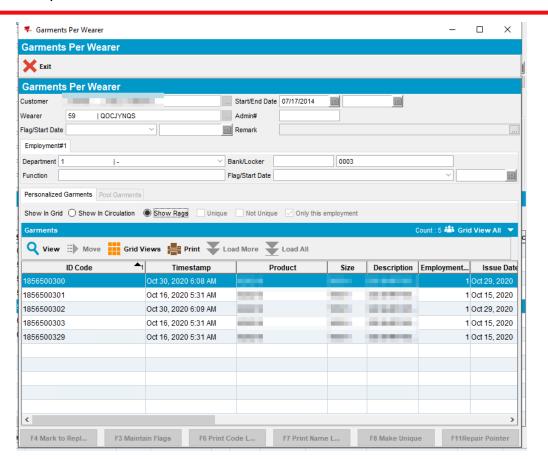
When cancelling such a line we cancel the charge and based on the system setting 'process loss in settlement' we take the action according to system setting set up. In the system setting 3 values can be selected:

- 1. No action
- 2. Rag items
- 3. Make items customer owned

In this example the Rag option is used.

Charge is cancelled and the inventory is decreased and the items are marked as ragged items.

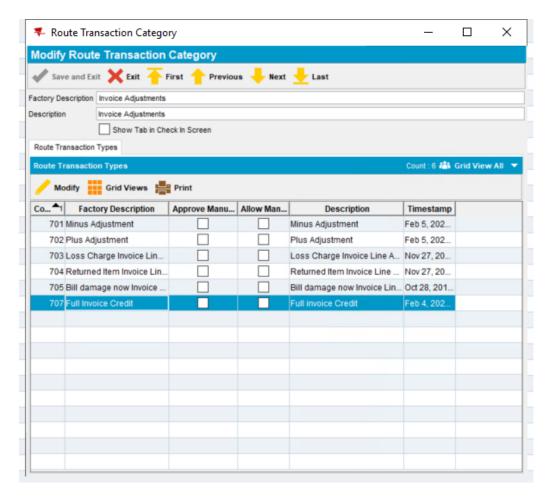


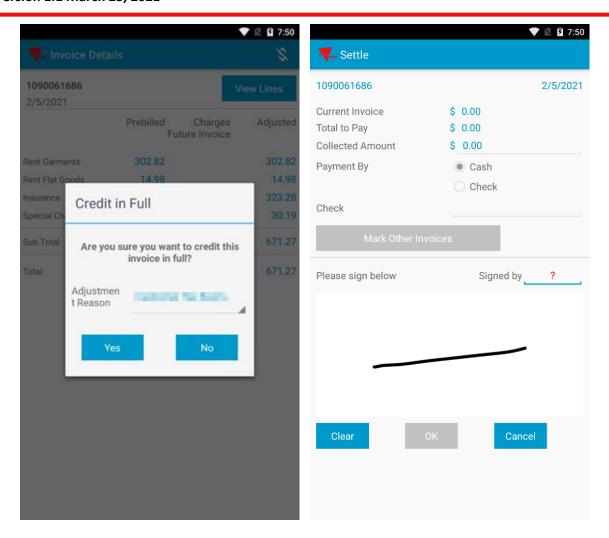


1.63 Route assistant: Full invoice credit on route assistant android

ABS NUMBER	ABS-113387
PURPOSE	On the route assistant doing a full invoice credit for a large
	invoice can result into a long waiting time. The reason for this
	is that each line was processed on the route assistant which
	resulted in credits taking over an hour to complete on the
	route assistant. The processing is now moved to the
	settlement process, the invoice is marked as fully credited on
	the route assistant and the processing is done on the server
	which has more capacity than the mobile device.
	There is a new route transaction category created for this,
	transaction code is 707.
AFFECTED DIALOGUES	Route transaction category
SYSTEM SETTINGS	-
MODULES	Route Assistant Android

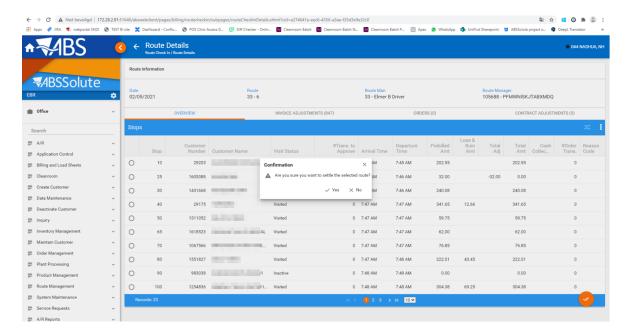
New transaction added for full invoice credit.



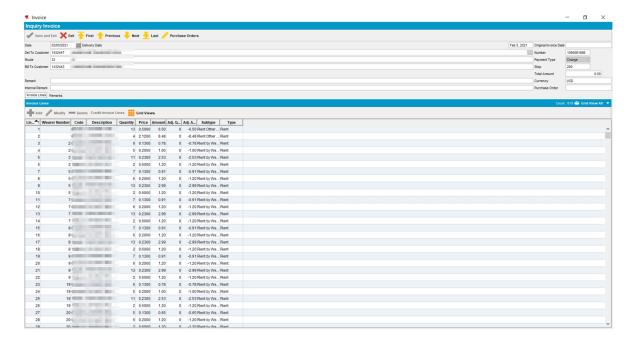


Credit full invoice and settle the stop on the route assistant.

Settle the route in the client application.



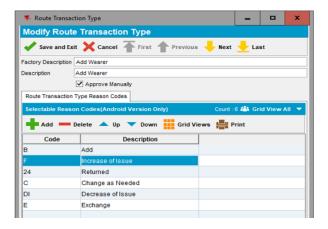
All invoice lines are credited in the client.



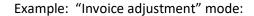
1.64 Route Assistant: Reason code sequence in route transactions

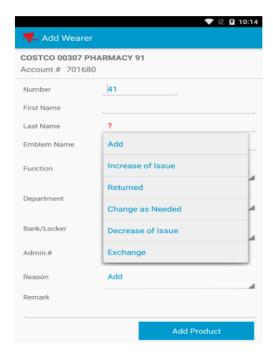
ABS NUMBER	ABS-111435
PURPOSE	In the route assistant a reason code can be selected per transaction,
	the order of the reason codes can now be set with the sequence
	introduced with this order. In route transaction categories, per
	transaction the order can be set in which sequence the reason codes
	should be displayed in the route assistant.
AFFECTED DIALOGUES	Route transaction categories
	Route assistant dialogs where reason codes can be selected
SYSTEM SETTINGS	-
MODULES	-

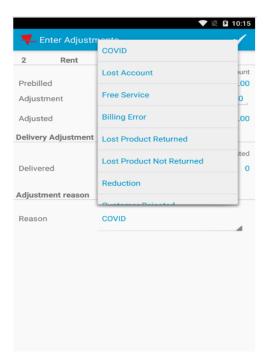
In route transaction categories the sequence for the reason codes can be set with the up and down button.



Example: "Add wearer" mode:





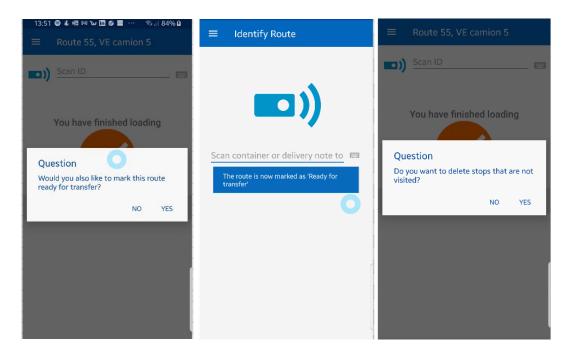


1.65 Truck Load Assistant: Automatically 'Mark route ready for transfer' when finish loading

ABS NUMBER	ABS-108437
PURPOSE	When using the Truck Load Assistant and loading is finished, it can
	automatically mark the route as ready for transfer.
AFFECTED DIALOGUES	
SYSTEM SETTINGS	DELETENOTVISITEDSTOPS
MODULES	TRUCKLOADASSISTANT
	ROUTEASSISTANTANDROID
	CONTAINERRECORDING

When using the Truck Load Assistant and loading is finished, the route can be marked as 'Ready for Transfer', if conditions are met, so that the route can be downloaded directly by the driver, without manual intervention. Next to that route stops can automatically be deleted or made inactive depending on a system setting. In Truck Load Assistant, the following questions will be asked:

- 1) 'Would you also like to mark this route ready for transfer?'
 - a. If 'Yes', is pressed, then PDA status will automatically be set to 'Ready for transfer' in dialog 'Route Status Control'.
 - b. If 'No', is pressed, then PDA status will remain 'Not ready for transfer' in dialog 'Route Status Control' and then the supervisor will need to mark routes ready for download on the mobile device manually.
- 2) 'Do you want to delete stops that are not visited?',
 - a. The action depends from the value of system setting DELETENOTVISITEDSTOPS.



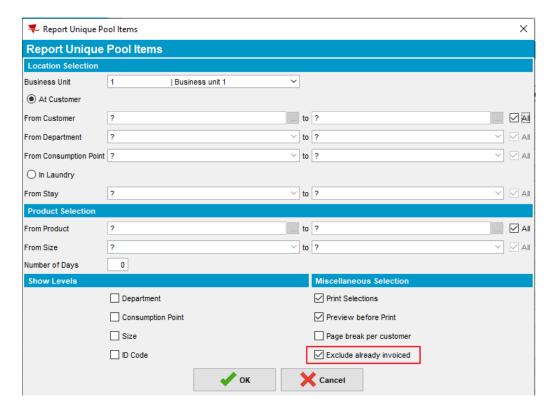
The end result is shown after pressing the 'Yes' button, to mark the route ready for transfer, in dialog 'Route Status Control'.



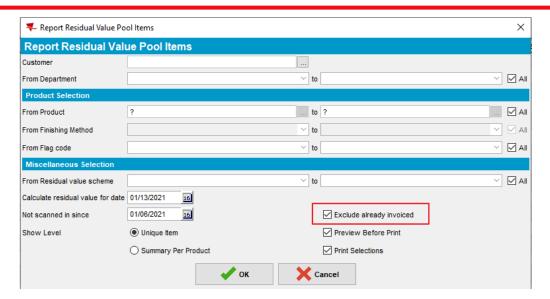
1.66 Loss for pool: Add option to exclude items already invoiced for loss from pool related reports

ABS NUMBER	ABS-110953
PURPOSE	Two often used reports related to pool items included items that the
	customer already had paid loss for. In some cases it would be more
	logical to only see the ones that the customer did not pay loss for and
	therefore the option has been added to exclude those items.
AFFECTED DIALOGUES	Report unique pool items
	Report residual value pool items
SYSTEM SETTINGS	-
MODULES	LOSSFORPOOL

In both reports a checkbox called 'Exclude already invoiced' has been added that is checked by default. When checked it will not show pool items that the customer has already paid loss for. Mind that it will only exclude the items if the invoice with the loss is final.







2 LINEN SERVICES

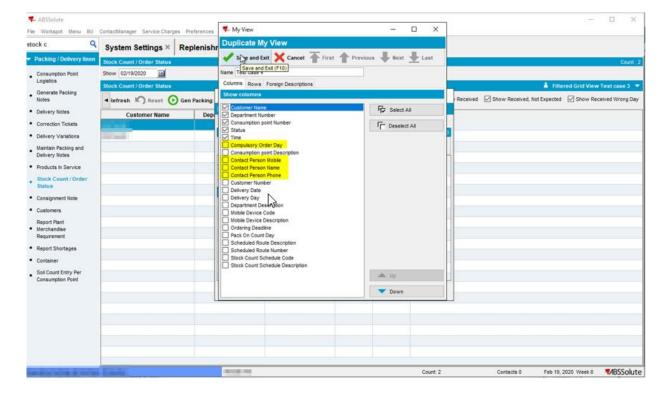
This section contains the main linen specific improvements to ABSSolute.

2.1 Stock Count Order Status: Enhanced grid settings → new filter + extra columns

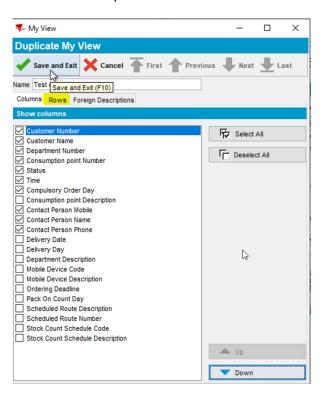
ABS NUMBER	ABS-90647
PURPOSE	Provide the ability to charge for container deliveries
AFFECTED DIALOGUES	Stock Count Order Status
SYSTEM SETTINGS	
MODULES	-

With this development the option will be provided to add multiple columns containing contact person data to the Stock Count Order Status-dialog.

These will be triggered by system setting "REPLENISHMENTCOMPULSORY" with value = 1



From now on it is also possible to create filter options in Stock Count Order Status-dialog



2.2 Stock Count Order Status: Extra tab to show customer orders per delivery date

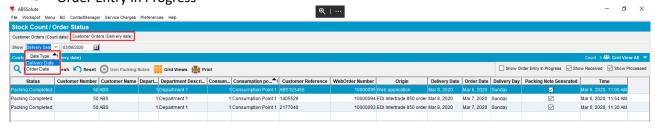
ABS NUMBER	ABS-87332
BUSINESS LINE	Linen Services
BACKGROUND & PURPOSE	Extended the functionality in 'Stock Count / Order Status' dialog, with a 2nd tab 'Customer Orders (Delivery Date)' to provide an overview of orders being placed provided via 'EDI' or via the Web Portal 'Order By Date'. This Business solution has been requested to be able to track and trace the status of (Web) Orders, on 'Delivery Date'. This is an extension to the standard functionality where orders and stock counts are done via the 'Replenishment schedule' (= Stock Count Schedule), based on 'Count Date'.
AFFECTED DIALOGUES	Stock Count / Order Status
SYSTEM SETTINGS	N/A
MODULES	LVMINTERNET or
	INTERTRADE or
	ORDERAPP

If one of the modules "LVMINTERNET" or "INTERTRADE" or "ORDERAPP" is in the license of the plant then, in dialog 'Stock Count / Order Status', a second tab will be visible called 'Customer Orders (Delivery Date)'. These Web Orders can be placed anytime and have an 'Order Date' and a 'Delivery Date', on which the received orders can be filtered. There are also checkboxes that can be used to filter orders in the grid, via options:

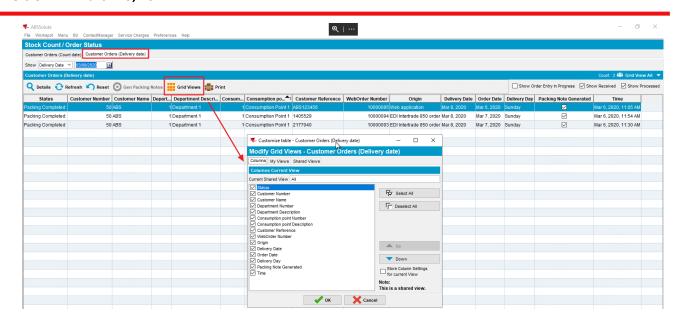
- Show Order Entry In Progress
- Show Received
- Show Processed

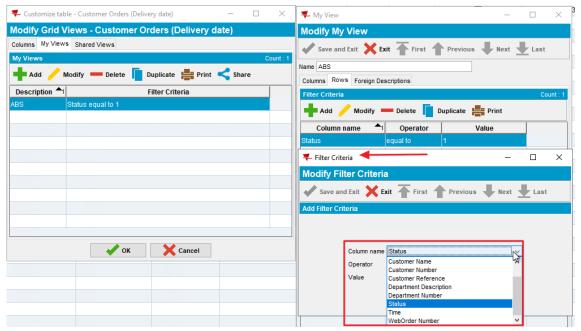
Statuses have been created to show the progress on the individual order(s) and are:

- Received
- Packing Started
- Packing Completed
- Packing Cancelled
- Order Entry In Progress



'Grid settings' and 'Grid filters' are added in order to provide even a better overview on the (web) orders.

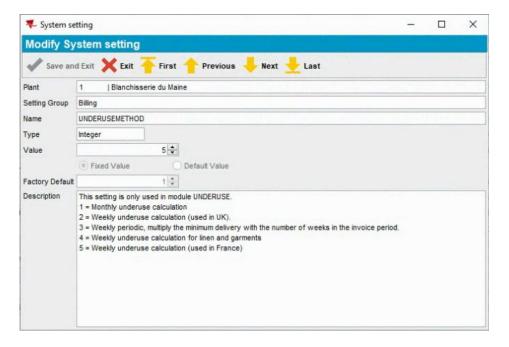




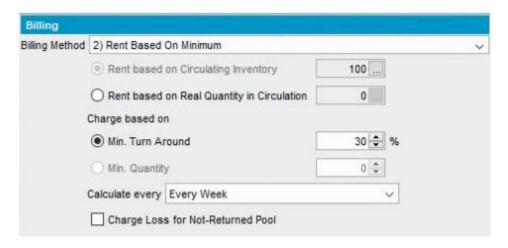
2.3 Product list per customer: Billing method 2 - Underuse per week new option to accumulate quantities on weekly basis

ABS NUMBER	ABS-91833
PURPOSE	Allow laundries to bill underuse on weekly basis and quantities not
	accumulated in the invoice period
AFFECTED DIALOGUES	ProductListPerCustomer
SYSTEM SETTINGS	UNDERUSEMETHOD = 5
MODULES	UNDERUSE

The module UNDERUSE should be in the system. A new parameter for the system setting UNDERUSE has been created (Value 5).



Once UNDERUSE = 5 has been set, the "Every Week" option is available.



For each week, ABSSolute will calculate if the minimum amount of deliveries has been reached, and if not, the system will calculate the difference between the real deliveries and minimum consumption, and thus invoice those quantities as underuse.

This setting is also compatible with invoice frequency "Monthly".

In case of the invoice period is cutting a week, the system will wait until the whole week to be passed before comparing the deliveries. (in this case, the underuse is billed on the next invoice).

This setting also means that this is not possible to balance the underuse with a huge consumption the week after. The system is analysing each week individually, and not on the whole invoice period.

<u>Concrete case</u>: with the settings above the consumption per week should be at minimum 30% of the circulating inventory, so 30pcs/week. The invoice frequency is monthly.

	Feb March							April																										
			W1	4		W15				W16					W17							W18												
	M Tu	W	Th	Fr	Sa	Su	М	Tu	W	Th	Fr	Sa	Su	М	Tu	W	Th	Fr	Sa	Su	М	Tu	W	Th	Fr	Sa	Su	М	Tu	W	Th	Fr	Sa S	u
	30 31	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	1	2	3
Deliveries	10			5				15			20				10			15				20			10				10			12		
Underuse	3	0-(1	0+5	i) = :	15			30)-(1	5+2	0) <	0			30)-(1	0+1	5) =	5			30	-(20)+1	0) =	0			30)-(1	0+1	2) =	8	П
Underuse	bi	lled	lin	Mar	rch			billed in March			billed in March				billed in March						billed in			Apri	I									
Total March		5+	15 =	20				15+20 = 35				1	0+1	5+5	= 3	0			- :	20+:	10 =	30			10									

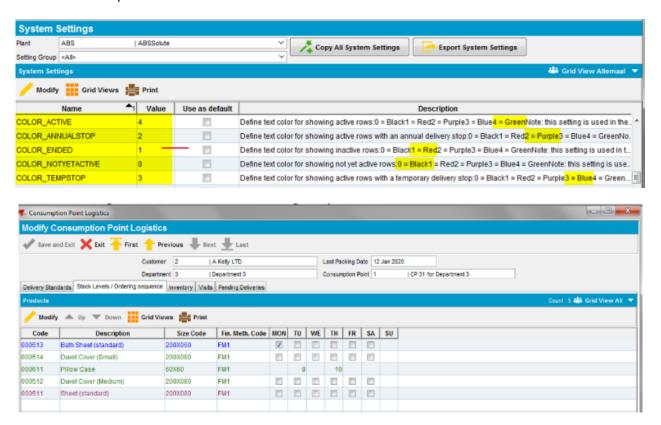
Summary of quantities invoiced from W14 to W18:

	Feb	Mar	Apr
W14	10	20	
W15		35	
W16		30	
W17		30	
W18		10	20

2.4 Consumption point logistics: Optical differentiation between active and inactive lines

ABS NUMBER	ABS-94679
PURPOSE	Ability to differentiate, at a glance, the active items from the inactive
	items
AFFECTED DIALOGUES	Departments, Consumption Point
SYSTEM SETTINGS	COLOR_ACTIVE, COLOR_ANNUALSTOP, COLOR_ENDED,
	COLOR_NOTYETACTIVE, COLOR_TEMPSTOP
MODULES	

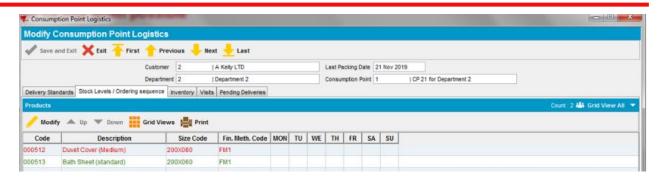
In the dialog "Consumption Point Logistics" on the Stock Levels/Ordering sequence tab, the rows displaying end dated items are now highlighted based on the Color system settings in ABSSolute. It gives the ability to differentiate, at a glance, the active items from the inactive items when setting up an account to either order or allocate via Web portal.



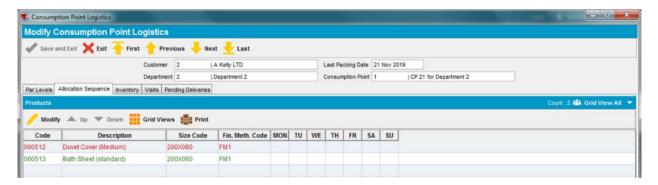
The line with the temporary stops product (e.g., product 000513) is shown in blue color.

The line with the inactive product (e.g., product 000514) is shown in green color.

The line with the inactive product (e.g., product 000511) is shown in purple color.



The line with the inactive product (e.g., product 000512) is shown in red color.



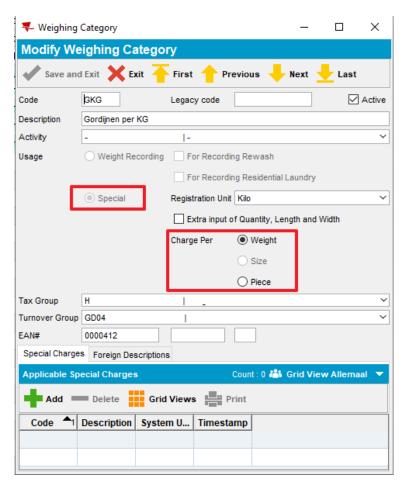
As a Product List Per Distributionpoint (PLPD) row from the 2nd tab can be linked to many Standard Delivery Line (SDL) rows, an algorithm was implemented for the determination of the most relevant SDL in the 1st tab that should be linked to the PLPD in the 2nd tab. This algorithm takes into account multiple properties of the SDL, such as if the delivery scheme is active in the current week, delivery scheme frequency, seasons, start date or end date.

2.5 Outscan unique curtains: Charge curtains either by square meter (M2) or weight or piece

ABS NUMBER	ABS-93102
PURPOSE	Charging curtains needed an improvement. Weighing category functionality needed to be extended, to be able to charge curtains based on 'Weight', 'Size' or 'Piece'
AFFECTED DIALOGUES	Weighing Category
	Outscan Unique Curtain
SYSTEM SETTINGS	POPRINTLANGUAGE
MODULES	CURTAINS

In the weighing category dialog, under radio button 'Special', 3 new options for charging curtains have been added based on:

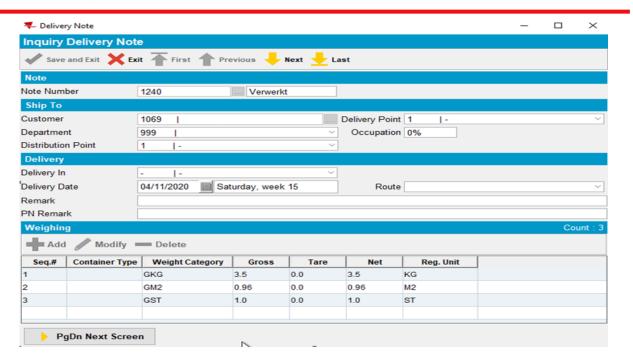
- 1. Weight
- 2. Size
- 3. Piece



Comment: Depending on the choice the field 'Registration unit' can be changed.

Each unique curtain is connected to a weighing category and by that the type of charging is determined when scanning out a unique curtain at the delivery note dialog.

Version 1.1 March 25, 2021



2.6 Update On Site Inventory at placing 'Electronic Order' & automatic order sending

ABS NUMBER	ABS-89251
PURPOSE	In case 'Electronic Orders' are placed, which are created via the ABS
	Web Portal, Linen Assistant or via ABSSolute, dialog 'Stock Count Order
	Entry', the on-site inventory can be updated, via a new implemented
	system setting.
AFFECTED DIALOGUES	Stock Count Order Entry
	Web Portal Linen
	Linen Assistant Android
	Product List Per Customer
SYSTEM SETTINGS	AUTOCREATEONSITEINV
	AUTOCONFIRMWEBORDER
MODULES	LVM
	LVMINTERNET

The on-site inventory count is very important to our customers, to know how many products are on-site at the customers premises.

If this functionality is enabled then the on-site inventory, when products are configured in this way via Product List Per Customer-dialog, will automatically be decreased with the 'Electronic Ordered' quantity.

Keep in mind: This functionality can only be used in case items are not soil counted.

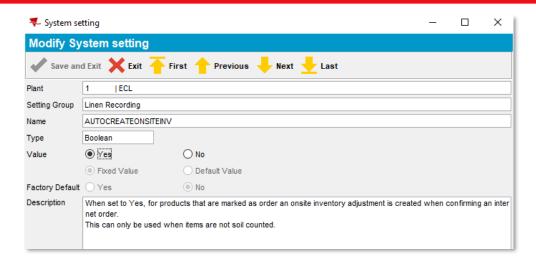
Not all customers want to use this functionality and it will therefore not be activated by default, it can be enabled by means of system setting "AUTOCREATEONSITEINV", see print screen 1.

In case this functionality is enabled, then it does not matter where the 'Electronic Order' is created from, to update the quantities on Product List Per Customer:

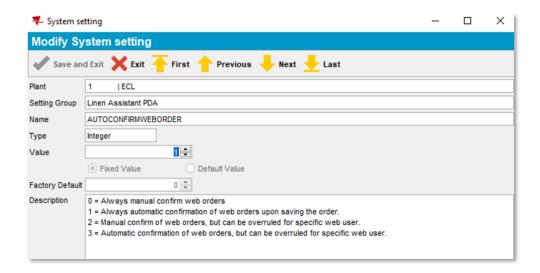
- 1. Dialog Stock Count Order Entry
- 2. Web Portal Linen
- 3. Linen Assistant Android

Within this new functionality also system setting "AUTOCONFIRMWEBORDER" is embedded, see print screen 2. This will avoid any confusion. Multiple times customers were forgetting to "confirm and send" the entered orders after saving all entries. Now the sending is automatically done.

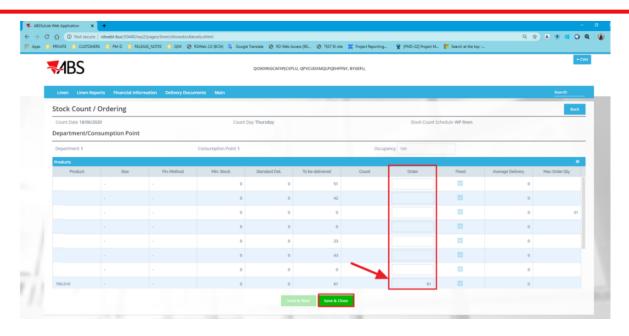
In print screen 3 the Web Portal is used. For a product, 700.1010, 81 pieces have been ordered. This resulted in a decrease of the on-site inventory of -81 pieces, see print screen 4.



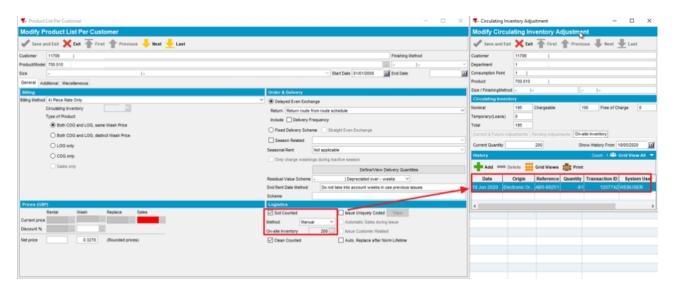
Print screen 1



Print screen 2



Print screen 3



Print screen 4

2.7 Warning for General pool stacks linked to wrong packing note/customer

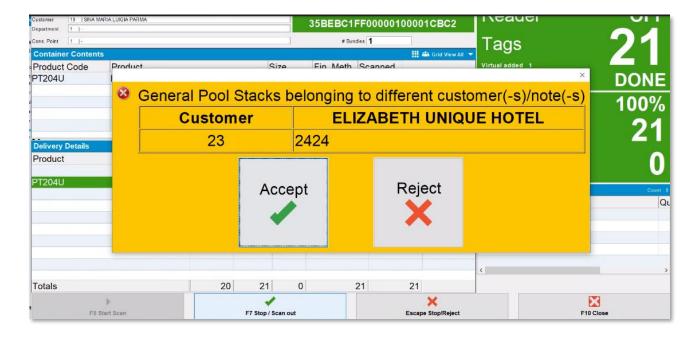
ABS NUMBER	ABS-94134
PURPOSE	Prevent scanning out general pool stacks to wrong packing
	note/customer
AFFECTED DIALOGUES	Outscan Multiread
SYSTEM SETTINGS	-
MODULES	UHF RFID

This enhancement will give a warning in the Out scan Multiread dialog for general pool stacks that are not linked to the packing note that is currently selected for that specific customer.

After pressing F7 Stop/Scan out, the warning/pop-up will show in case any of the general pool stacks scanned, belong to different customers/notes.

When the Accept button is pressed, the <u>scanned general pool stacks will be added to the delivered quantity</u> (anyway).

When the Reject button is pressed, <u>no scans are saved</u>, and the operator needs to check the container and <u>discharge the stacks that belong to another customer/note</u>.



Important: instruction to your packing department!

2.8 Ignore already in scanned items with stay 'in laundry'

ABS NUMBER	ABS-99714
PURPOSE	Prevent already in scanned items with stay 'in laundry' to double
	delivery variations
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	-
MODULES	-

With this solution, a check - at the unattended/UHF Concentrator workstations - on scanned items will be done on the stay. The unattended second scan transaction type is already a separate scan that can be enabled on workstation level. Items that are scanned having the stay 'In laundry/Soil Received' are considered as being scanned in and will be skipped.

This will prevent that already in scanned items with stay 'in laundry' create double delivery variations. Any items that were not scanned yet when they pass at an unattended workstation having stay 'At customer', will be registered as scanned in regularly.

2.9 Web portal for linen: Visualisation of possible delivery dates for Internet Orders by date

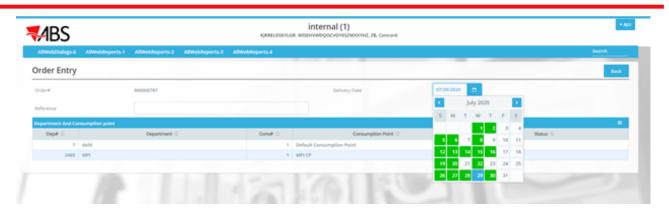
ABS NUMBER	ABS-85263
PURPOSE	Make it easier for customers to choose a possible delivery date for
	their internet order
AFFECTED DIALOGUES	Webportal / Ordering by date Entry
SYSTEM SETTINGS	-
MODULES	Webportal Linen ordering

With this order, we have improved the existing web-dialog where customers can enter their internet order, where they have the choice to select themselves the delivery date.

The dates which are delivery days of the customer will now be highlighted in green.

If the customer is configured with non-business days, then these will also be taken into consideration.

Note: Since internet orders can be made for multiple departments and consumption points in one combined order, the colouring of the delivery dates will only take into consideration the customer overall possible delivery dates, and not the ones of each department/consumption point.



2.10 Scheduled process: recalculate auto soil values.

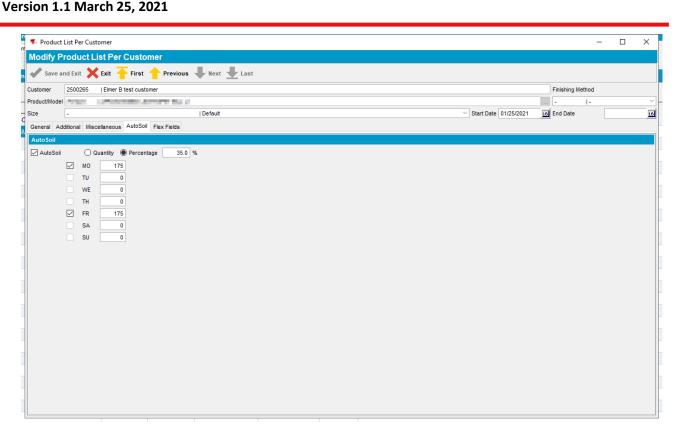
ABS NUMBER	ABS-112554
PURPOSE	New scheduled process to recalculate auto soil values when adding
	future changes to the circulating inventory.
AFFECTED DIALOGUES	Process scheduler
SYSTEM SETTINGS	-
MODULES	-

There has been made a new scheduled process to recalculate auto soil values when adding future changes to the circulating inventory.

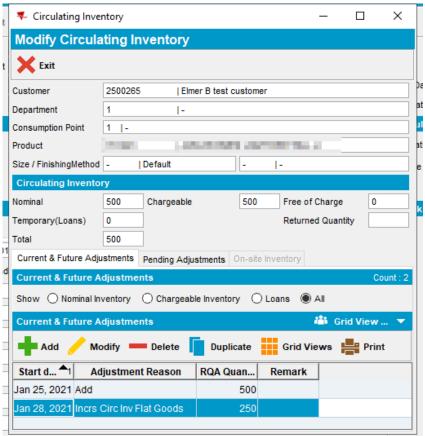
When auto soil is configured to be a percentage of the circulating inventory and new inventory is inserted for a customer with a future date, before this development these quantities were not considered creating soil tickets for customers from route status control.

This process needs to be scheduled daily during evening or night time to recalculate the auto soil values. When the process finds a future active record (maximum 2 working days) which needs to be taken into account for soil tickets for a route with a maximum of two working days in advance, the amount is recalculated based on the new total value of the circulating inventory.

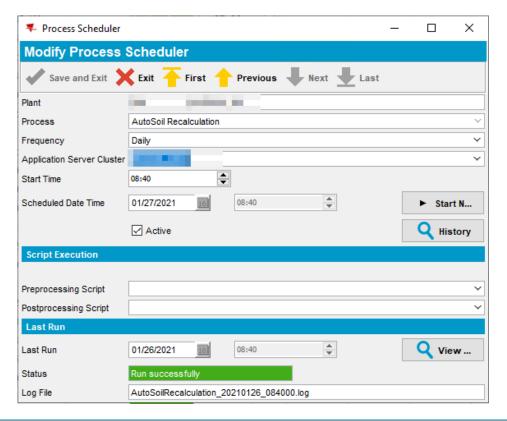
Product list per customer with auto soil values:

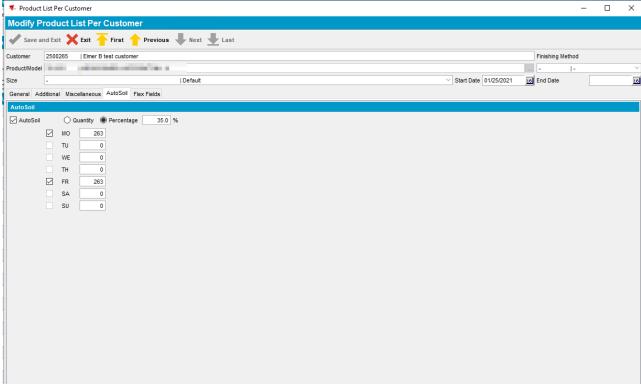


Add a future rental quantity adjustment within the 2 work day range.



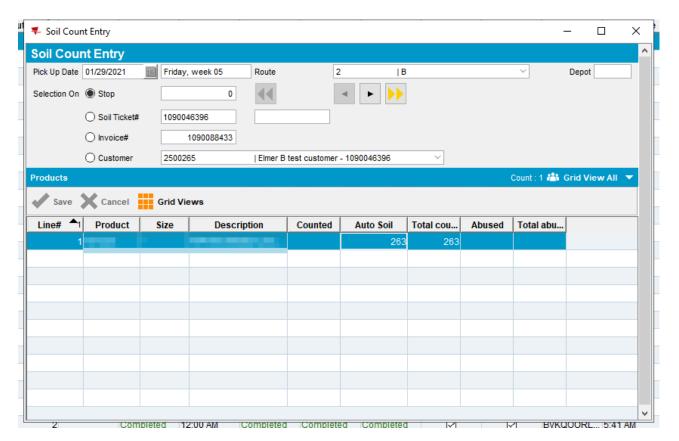
Run process scheduler to recalculate the auto soil values for the next delivery date of the customer.





New values on the product list per customer for auto soil quantities.

When generating the soil tickets for the customers next delivery date the new quantities are automatically taken into account.



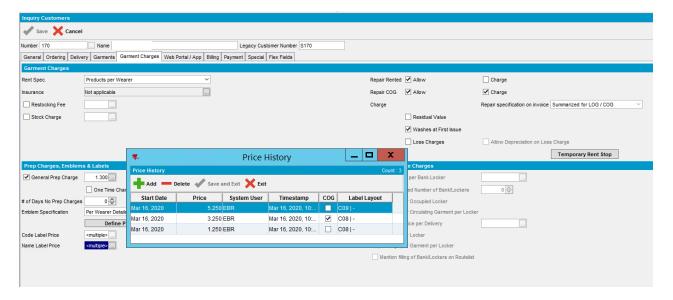
3 GARMENT SERVICES

This section contains the main garments specific improvements to ABSSolute.

3.1 Product list per customer: Specific label layout definition + separate price for LOG / COG

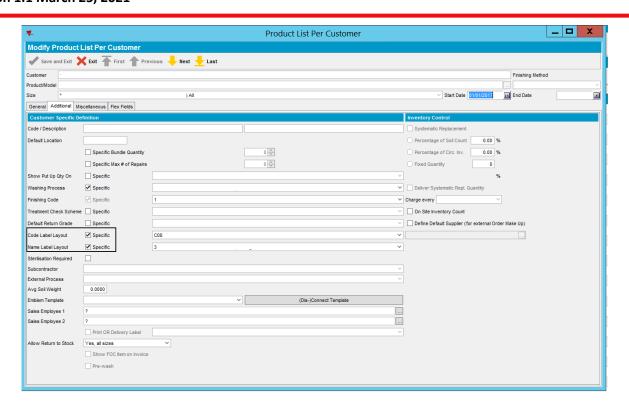
ABS NUMBER	ABS-99249
PURPOSE	In order to be more specific on which labels (code and name) should be printed for which product in the Product List Per Customer, an overrule field is made in order to define the specific label layout to print for this specific product for this customer. With this development also a price per label layout on customer can
	be specified. If nothing is defined the current function of selecting the layout for the customer will be used.
AFFECTED DIALOGUES	Customer Product List Per Customer Label layout selection in issue screens Invoicing periodical
SYSTEM SETTINGS	Labellayout price
MODULES	-

Extra options to define prices for labels in maintain Garment Charges-Tab in Customer-dialog:

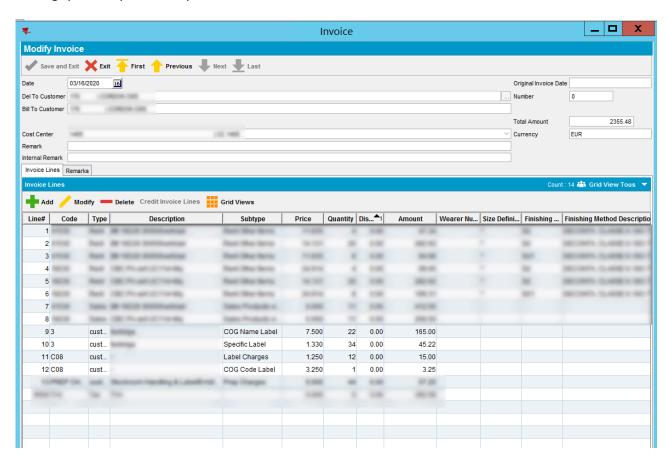


Price distinction between Customer Owned Goods (COG)/ Laundry Owned Goods (LOG) is optional and can be switch on/off by means of the system setting.

Specific label layout definition on 'Product List Per Customer' level allows you the option to overrule the layout definition as set on customer level:



Invoicing splits out per label layout the invoice lines:

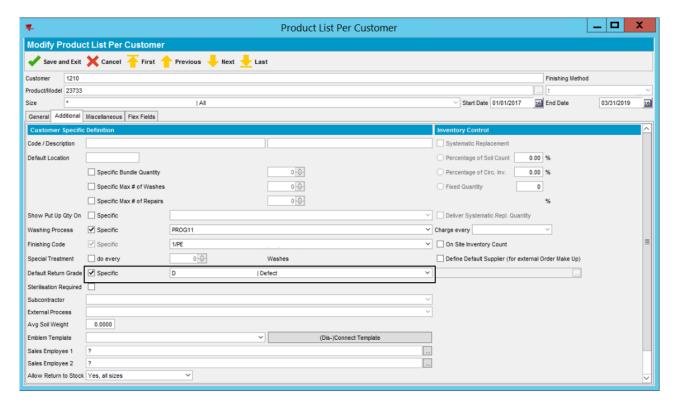


3.2 Product list per customer: Specific default return to stock grade

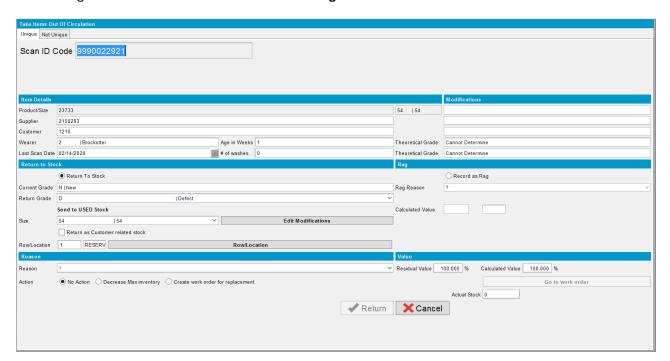
ABS NUMBER	ABS-92260
PURPOSE	Before this development the default return grade was calculated based on the setting on product level. With this extension users can now define this on product list per customer to make a difference between products used by different customers.
AFFECTED DIALOGUES	Product list per customer
SYSTEM SETTINGS	-
MODULES	-

It is made possible to define the **default return grade** on product list per customer to make a difference between products used by different customers.

New specific setting on product list per customer to set the default return grade:



This default grade is taken into account when returning items to stock:



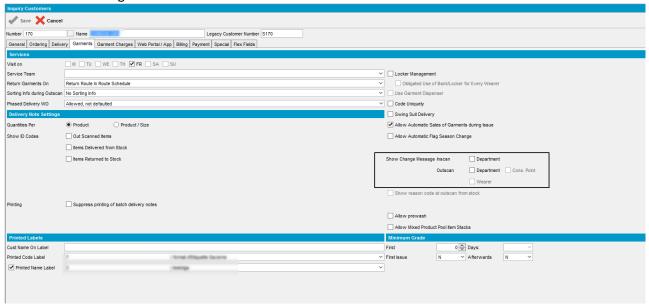
3.3 Customer: More flexible definition of message when changing levels during scanning

ABS NUMBER	ABS-91841
PURPOSE	To give more flexibility whether a change pop-up in the scan screens
	should be shown, now the settings can be defined on customer level.
	This will overwrite the settings defined in the system settings.
AFFECTED DIALOGUES	Customer dialog
	Scan screens (inscan ,outscan)
SYSTEM SETTINGS	-
MODULES	-

In the Customer screen there are extra options available for Inscan-dialog regarding **Show Change of Department.**

In the Customer screen there is an extra option available for a message in the Outscan-dialog when a change is recognized when scanning an item in regards to:

- Department change
- Consumption Point change
- Wearer change

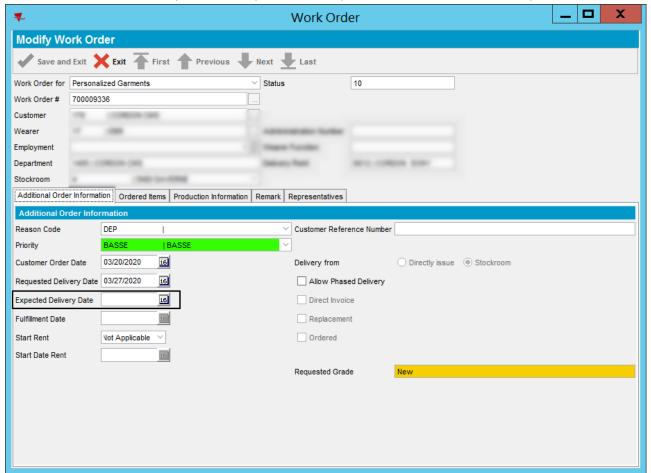


When these settings are defined on Customer-level then accordingly in the Inscan- and Outscan-dialog the pop-up for the change is being displayed.

3.4 Work Order: Manual adjustment expected delivery date

ABS NUMBER	ABS-96350
PURPOSE	Expected delivery date is not determined when stockroom or
	purchasing in ABS is not used. In order to give customers a realistic
	delivery date now users can adjust this manually.
AFFECTED DIALOGUES	Work order
SYSTEM SETTINGS	EXPECTEDDELDATEWOENABLED
MODULES	-

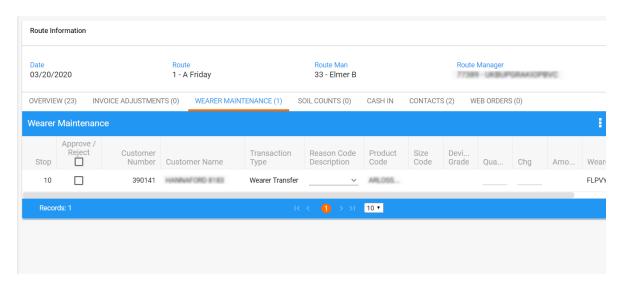
With this development the expected delivery date now can be set manual by users.



3.5 Route Check In: Approval and rejection option for wearer maintenance and - transfer

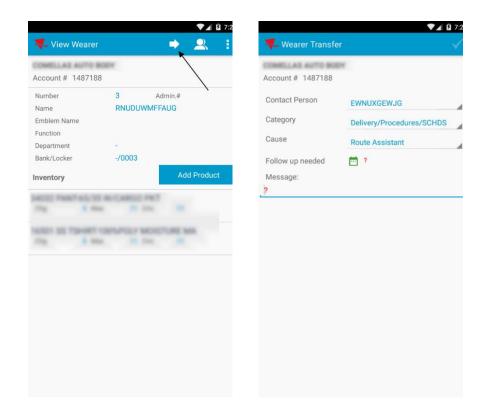
ABS NUMBER	ABS-87664
PURPOSE	Approval step in route check in dialog to approve or reject wearer
	transactions executed on the route assistant.
AFFECTED DIALOGUES	Route check in (WebX)
	Route Assistant Android
SYSTEM SETTINGS	ALLOWGARMNTQTYCHANGEINRCI
MODULES	UNFCUSTOM
	Route assistant

New tab "wearer maintenance" in the Route Check In module:



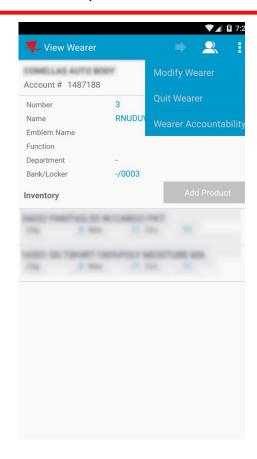
This will be filled by transactions done on the Route Assistant.

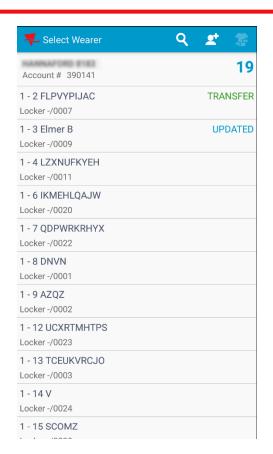
New option in Route Assistant to transfer a wearer.



When a wearer transfer is done a contact is created in the Route Assistant which needs to be approved in the Route Check In.

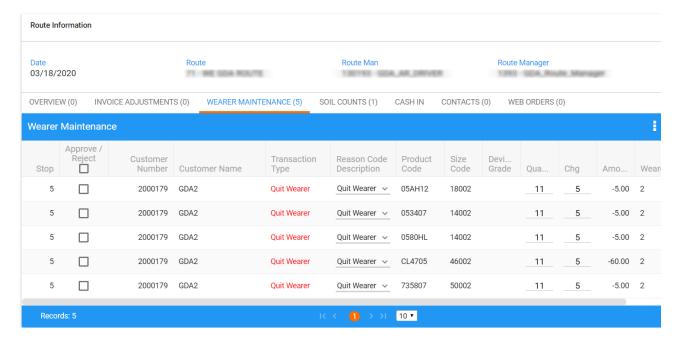
After wearer transfer is done nothing can be changed or edited on the wearer.





In the wearer overview transfers are made visible.

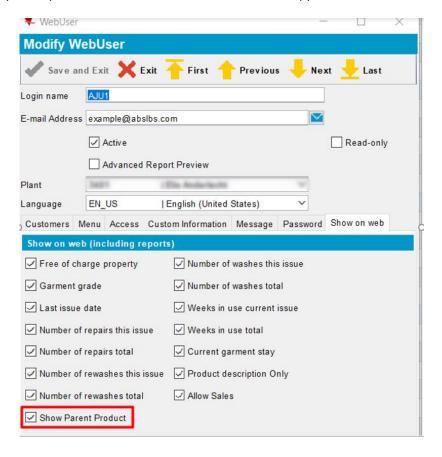
Other examples of wearer maintenance.



3.6 Web portal: Option to show parent products on web, web user dependent

ABS NUMBER	ABS-92264
PURPOSE	Add parent product code and description in the web application.
	Based on web user setting this can be switched on or off.
AFFECTED DIALOGUES	Web wearer inventory
	Web wearer garments
	Web garment details
SYSTEM SETTINGS	SHOWLONGPRODUCTDESC
MODULES	-

Based on web user parent products can be made visible in the web application



Example of display in web

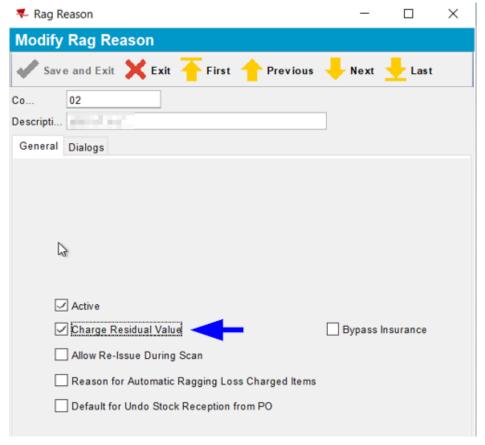




3.7 Take items out of circulation: Possibility to override residual value with amount

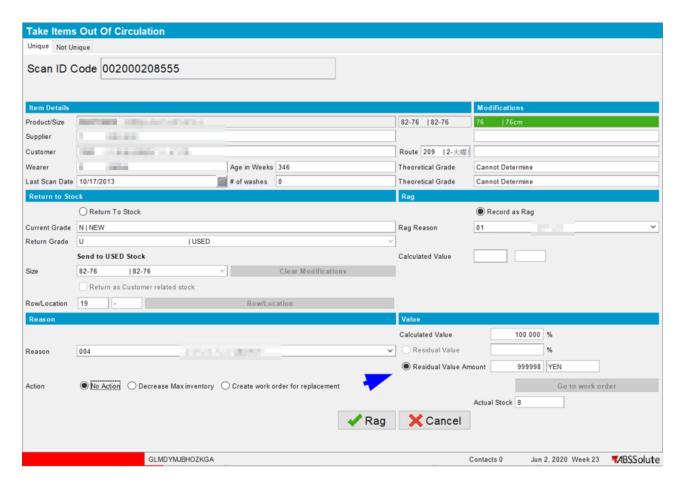
ABS NUMBER	ABS-97804
LINK(S) IN JIRA	
PURPOSE	This functionality is to be able to select either using percentage to calculate residual value or filling in desired amount for a residual value when rag process is executed on Take Items out of Circulation dialog. This is applicable for both unique and non-unique screens.
AFFECTED DIALOGUES	Take Items out of Circulation
SYSTEM SETTINGS	N/A
MODULES	VARIBABLESERVICES

Go to Rag Reason and mark Charge Modification charge. This rag reason is selectable only when 'For Garments' is selected.



Once you use this rag reason where 'Charge Modification charge' is marked, then you charge modification charges. Else modification charge will not be charged.

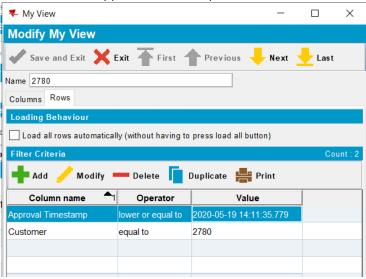
Now you can select either the 'Residual Value' or 'Residual Value Amount' radio button. When 'Residual Value' is selected, the filled percentage is used to calculate residual value. When 'Residual Value Amount' is selected, a new amount for residual value can be filled in.



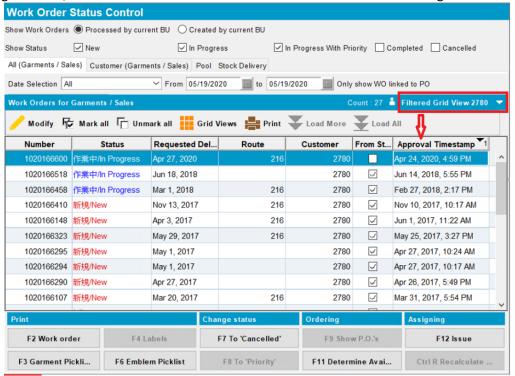
3.8 Work order status control: "Approval timestamp" added to selection criteria

ABS NUMBER	ABS-97806
LINK(S) IN JIRA	
PURPOSE	This functionality is to use 'Approval Timestamp' column as a filter to
	show data on Work Order Status Control
AFFECTED DIALOGUES	Work Order Status Control
SYSTEM SETTINGS	N/A
MODULES	N/A

In work order status control the column 'approval timestamp' has been added to the selectable fields.



After creating the filter, the filter can be used with the work order status control dialog.



3.9 Work orders waiting for approval: "From stockroom" added to grid the filter

ABS NUMBER	ABS-97808
LINK(S) IN JIRA	
PURPOSE	This functionality is to use 'From Stockroom' value as a filter to show
	data on Work Orders Waiting for Approval screen
AFFECTED DIALOGUES	Work Orders Waiting for Approval, Work Order Status Control
SYSTEM SETTINGS	N/A
MODULES	N/A

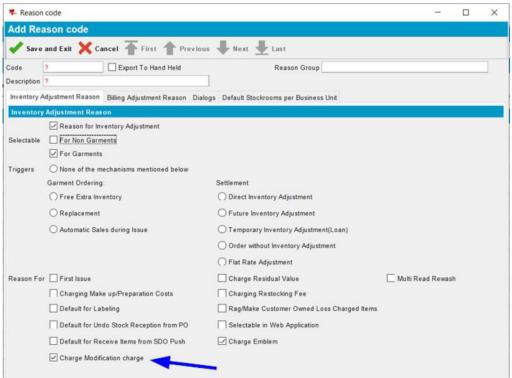
Similar like the approval timestamp was described in the previous chapter a new column has been added to the filter criteria in the work orders waiting for approval dialog.

After the selection criteria has bee created, the user can filter the WOWFA grid based on the newly defined criteria.

3.10 Reason code: Modification Charge controlled by reason code

ABS NUMBER	ABS-97672
PURPOSE	This functionality is to use reason code to decide if modification charge
	should be charged to customers.
AFFECTED DIALOGUES	Reason Code
SYSTEM SETTINGS	N/A
MODULES	VARIBABLESERVICES

Via Reason Code-dialog you can mark option 'Charge Modification charge'. This reason is selectable only when 'For Garments' is selected.



Once you use this reason code where 'Charge Modification charge' is marked, then you apply the modification charges, else modification charge will not be applied.

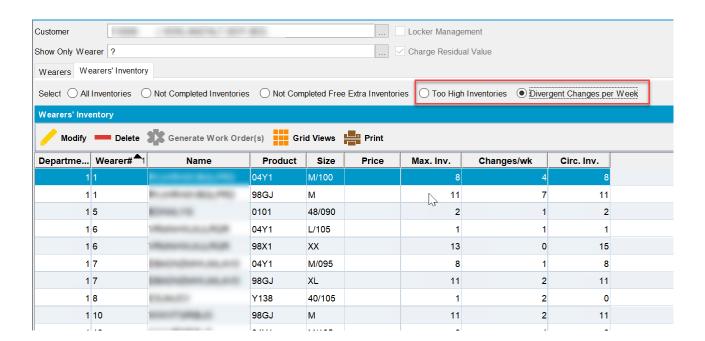
3.11 New selection options on Wearer dialog / Wearer Inventory tab

ABS NUMBER	ABS-70250
PURPOSE	Have a better insight to inventories that are not as expected
AFFECTED DIALOGUES	Wearer
SYSTEM SETTINGS	CHANGESPERWEEKRELATEDMAX
MODULES	-

There have been added two new selection criteria under the Wearer Inventory tab.

Too high inventories will compare the actual circulating inventory with what is expected (Max Inventory).

<u>Divergent Changes per Week</u> will compare the Max Inventory with the Changes per Week, taking into account the system setting "CHANGESPERWEEKRELATEDMAX", to see if the inventory is correctly configured.



3.12 Route Assistant: Option to control RSR/drivers access to Garment functionality

ABS NUMBER	RASA-1573
PURPOSE	Control how much of the garment functionality the RSR/drivers should
	have access to
AFFECTED DIALOGUES	Route Assistant Android application
SYSTEM SETTINGS	RABLOCKWEARERACTIONS
MODULES	RouteAssistantAndroidGarments

There has been added a new system setting "RABLOCKWEARERACTIONS", which will allow the laundry in general to control how much access to wearers and their garments the RSR/drivers will have.

If the system setting is left untouched with value 0:

→ the drivers will have full access to all functionalities.

It is then possible to configure:

→ that the driver is not allowed to see and maintain the individual wearers of the customer, but still perform all kinds of garment scans (like flag, replace and return).

And if required, it is possible to limit even further:

→ so that the driver is only able to perform Soil Pick up scans and/or Delivery Scans, based on each customers setup.

3.13 Route Assistant: New Delivery Scan option of Garments

ABS NUMBER	RASA-1572
PURPOSE	Allow the RSR/driver to scan garments when making the delivery,
	either with Single- or Multi-Read
AFFECTED DIALOGUES	Customer, RouteStatusControl / RouteStop
	and the Route Assistant Android application
SYSTEM SETTINGS	SOILREPORTFORMAT, DEFCUSTOMERONSITEDELSCAN
MODULES	RouteAssistantAndroidGarments

Functionality has been added to allow the RSR/driver to make delivery scan of garments. This functionality is activated for each Customer and can also be used together with Soil pick-up scanning.

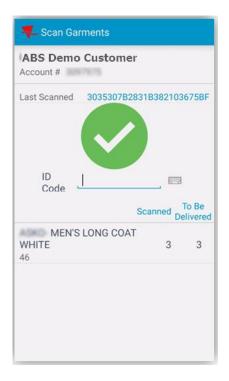
The driver will be able to choose between two modes, either with Single- or Multi-Read:

- In Single Read mode, the driver will read each individual item one by one, and this could be done using a handheld device, or enter the ID code by hand if needed.
- In Multi Read mode, the driver can use an RFID UHF device from TSL to quickly scan the customers delivery of garments.

In both cases, the driver will be presented with a big circle, which will indicate how many garments are left during the scanning, in order to have a full delivery.

Once data is uploaded back to ABSSolute, it is an option to have an On-site scan report that can be send to the customer via e-mail.



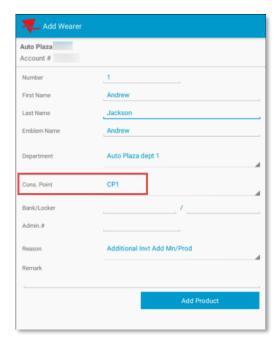


3.14 Route Assistant: Select the Consumption Point when adding wearer record

ABS NUMBER	RASA-1451
PURPOSE	To allow the user to select a Consumption Point when adding a wearer
	record
AFFECTED DIALOGUES	Android Route Assistant
SYSTEM SETTINGS	RASELECTWEARERCPL
MODULES	Android Route Assistant

Some laundries make use of the Consumption Point functionality for wearers. To improve the functionality of the Android Route Assistant (RA), a new option has been introduced to allow users to select a wearer's consumption point when adding a new wearer on the RA.

This functionality is controlled by a new system setting named "RASELECTWEARERCPL". When activated, the Consumption Point field is displayed and selectable for wearers on the RA in ADD mode.



NOTE: This selection is available only in <u>ADD mode</u> and also with <u>Make Alike</u>. The consumption point information for a wearer is not displayed or editable in MODIFY mode.

3.15 Route Assistant: Fill wearer and size data in order to prevent exporting size *

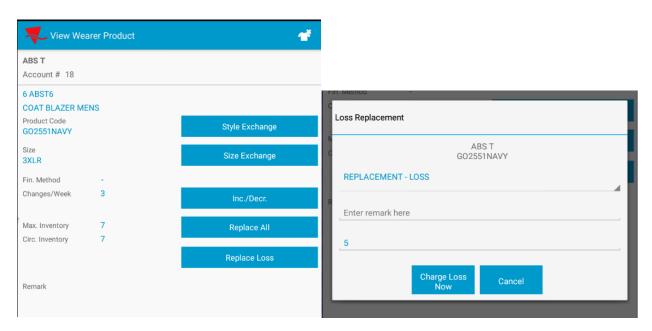
ABS NUMBER	RASA-1015
PURPOSE	Provide RSR/driver the ability to replace garments without scanning
	and charge for loss
AFFECTED DIALOGUES	Route Assistant Android
SYSTEM SETTINGS	REPLACELOSSGARMENT
MODULES	

In practice it is possible that when a RSR/driver is on site at a customer and certain garments are lost these can't be scanned anymore. To specifically define which are lost is difficult.

With this enhancement it is now possible to replace a certain quantity and charge the set quantity for loss.

Of course, if the customer is setup to allow charge for loss.

Via the wearer inventory line, a new button is available named 'Replace Loss', controlled via system setting "REPLACELOSSGARMENT".



And via the 'Charge Loss Now'-button the invoice will be adjusted with the set quantity and charge.

This charge can be adjusted via the invoice lines. Or via a <u>long press on the wearer inventory line</u> the Replacement can be cancelled.



For this enhancement also a new Route Transaction has been made in order to track replacements handled via this new method.

The web based 'Route Check In'-option has been modified in order to visualize the created transactions.



3.16 Disconnect relationship between Max and In-circulating quantity on wearer inventory level

ABS NUMBER	ABS-104716
PURPOSE	Be able to increase / reduce the max quantity when items in
	circulation > max quantity
AFFECTED DIALOGUES	Wearer
SYSTEM SETTINGS	MAKECIRC=MAXONCHANGEMAX
MODULES	Garment Recording

For the Garment Recording module ABS expanded the possibilities for increasing and decreasing the inventory even when (on paper) the circulating inventory is higher than the max inventory on Wearer Inventory level.

This will allow the system user and RSR/driver to also increase the max inventory and request new garments.

This not only counts when the max is increased but also when it is decreased. The number of garments to be returned is the quantity the max has been reduced by.

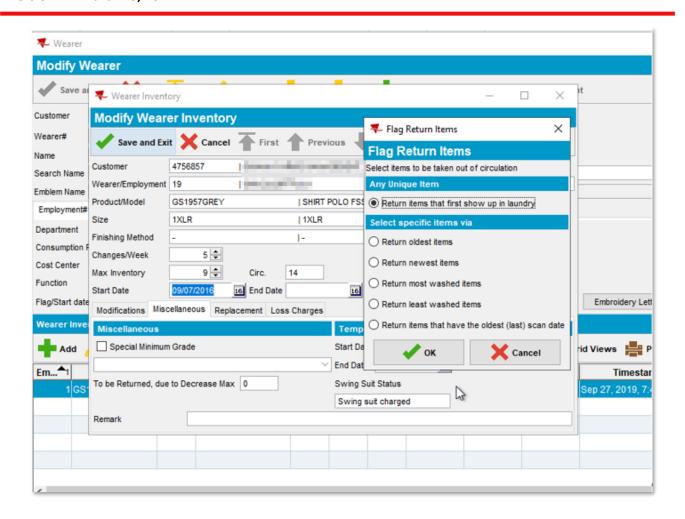
The current link between the circulating and max inventory is broken with system setting => "MAKECIRC" = MAXONCHANGEMAX.

This setting defines when max is changed or the wearer inventory is saved, if we try and bring the circulating inventory to the same value as max.

For example, if max = 11 and circ. = 13 and we reduce max to 9. If this system setting = 0 then the system will try and bring circ. in line with Max so 4 garments will be flagged for return. if this system setting = 1 then 2 garments will be flagged for return

0 = bring circ. in line with max if max is changed - so the work order or flagged for return is the difference in circ. and new max

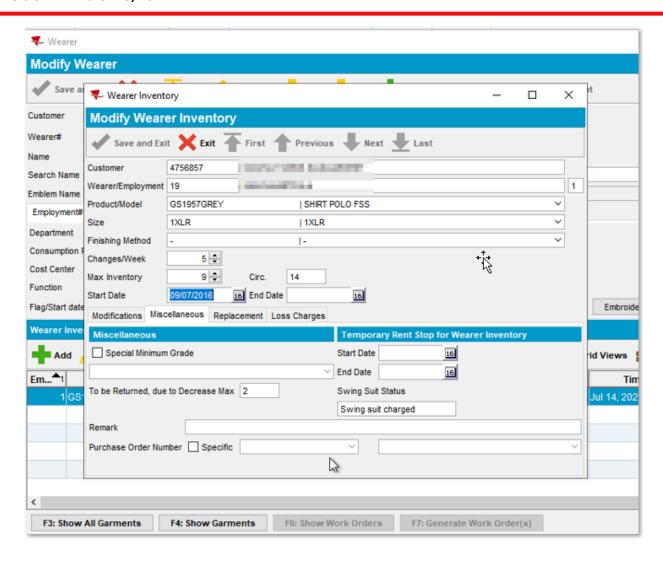
1 = do not bring circ. in line with max - so the work order or flagged for return is the difference in old max and new max



In the example above the maximum inventory of this wearer is reduced from $11\ to\ 9$.

In the "old" system this would lead to a reduction of 5 garments from circ.

As the link is now removed, the reduction made on circ. is now the actual reduction of max => 2 items, this is also reflected in the screenshot below => To be Returned quantity is 2.



The opposite is now also possible. The increase of the max inventory on Wearer Inventory Level leads to a possible increase with the same quantity of the circulating inventory. For the increased max quantity a Work Order can be generated and garments can be issued.

With the implementation of the new system setting the system user will also no longer trigger a request when making a change other than quantities on the wearer inventory line. This means that a change on emblem template level will not lead to question to increase or decrease the inventory anymore.

3.17 Reduce Sort String Length

ABS NUMBER	ABS-102309
PURPOSE	Reduce length of sort string in interface with sorting systems to
	prevent unexpected sorting results caused by exceeding length limit.
AFFECTED DIALOGUES	
SYSTEM SETTINGS	MAXSORTLENGTHSTOP, MAXSORTLENGTHCUSTOMER,
	MAXSORTLENGTHDELPOINT, MAXSORTLENGTHWEARERNR
MODULES	SORTINGSYSTEM

Background

ABSSolute has an interface with several brands of clean garment sorting systems. In many of them ABSSolute provides the sorting system with information on the required sorting order.

Often, this is done by means of a so-called sort string per unique garment. This sort string is composed of several data elements. The sorting system sorts the garments per route and within a route according to ascending alphabetical order (a to z, 1 to 9) of this sort string. Sorting systems do not support sort-strings of unlimited length.

Currently there are some cases where the laundry (or customers of the laundry) have specific sorting requirements that cause that the max. length of the sort string could be exceeded, and sorting would not be as expected.

Purpose

The purpose of this development is to solve this problem, by limiting the length of some elements, to reduce the chance that the max. length is exceeded.

Solution

There are added some system settings that define the behaviour of the sorting:

Name	Value	Description
MAXSORTLENGTHSTOP	Value between 2 and 6, default 6	The system will cut off the length of the stop number element in the sort-string*, to the length defined with this setting.
MAXSORTLENGTHCUSTOMER	Value between 4 and 12, default 12	The system will cut off the length of the customer number element in the sort-string*, to the length defined with this setting.
MAXSORTLENGTHDELPOINT	Value between 2 and 12, default 12	The system delivery point is part of the sort string, it will cut off the length of the delivery point number element in the sort-string*, to the length defined with this setting.
MAXSORTLENGTHWEARERNR	Value between 4 and 12, default 12	The system wearer number is part of the sort string, it will cut off the length of the wearer number element in the sort-string*, to the length defined with this setting.

*) in both the sort-string and the stack change string.

Cut off for those numerical fields will be done at the left.

Example:

Wearer nr = 1234567 and MAXSORTLENGTHWEARERNR is set to 6, then 234567 will be passed as wearer number element of the sort string.

This involves the possible risk that sorting mixes up garments of 2 wearers of the same customer that both have a wearer number ending with 234567.

It is up to the responsibility of the person defining the system settings to prevent this problem.

The system will not check when entering new data if the (stop / customer / del. point / wearer) number exceeds the length defined with those new settings.

Hints

Some hints when using these system settings:

- Those settings only need to be adjusted when there are sorting problems caused by exceeding sorting string length. The default values will make the system work as before.
- Changing those settings should NOT be done while routes are being loaded into the sorting system. Otherwise those routes will not sort correctly.

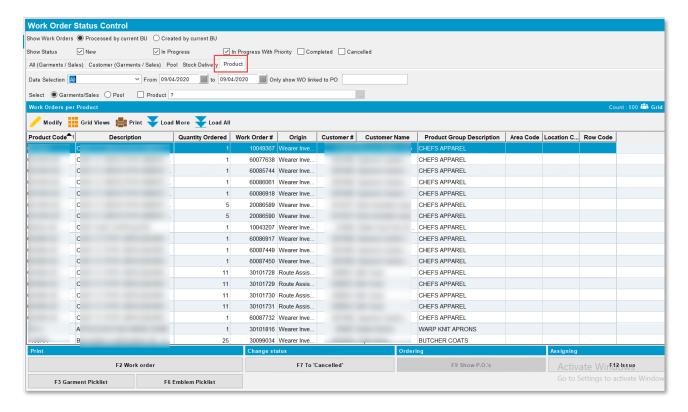
3.18 New tab in Work Order Status Control to view and sort Work Orders by Product Code

ABS NUMBER	ABS-79494
PURPOSE	To allow the stockroom users additional options in the display, sorting
	and printing of Work Orders
AFFECTED DIALOGUES	Work Order Status Control
SYSTEM SETTINGS	
MODULES	Stockroom

In the Work Order Status Control-dialog, a new tab has been added named Product. This tab allows the user to view/sort/print Work Order information in different ways, depending on their stockroom's workflows and needs.

Work Orders can now be sorted by <u>product code and product group</u> and selected to print in groups that make the most sense for individual stockrooms and how they are laid out.

Stockroom Area/Location/Row codes can also be displayed and sorted on to allow additional flexibility for stockroom employees.



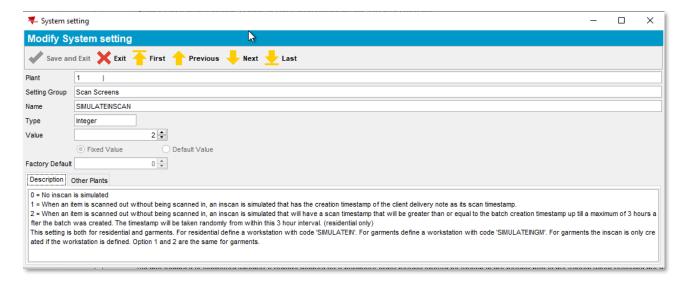
3.19 Fake In scan transaction for Garment Services

ABS NUMBER	ABS-85144			
PURPOSE	Production does not always in scan garments, due to agreements with			
	the customer or based on other reasons like saving labour costs. This			
	functionality will create and therefore simulate in scan transactions			
	when a garment is scanned out.			
AFFECTED DIALOGUES	Outscan			
	Packing sorting – process outscan			
SYSTEM SETTINGS	SIMULATEINSCAN			
MODULES	GARMENTRECORDING			

New functionality has been added in order to create In-scan transactions for garments when a garment is scanned out and no in scan transaction exists. The in-scan transaction is created based on the customer delivery days. This new functionality only applies to single reading of garments, it is not implemented for multi reading.

Note: The simulate in-scan functionality did already exist for 'Residential Services'.

The system setting 'SIMULATEINSCAN' has been extended, so this works for both services (Garment Services and Residential Services), but depends from the configuration of the system setting and if the workstation 'SIMULATEINGM' does exist (for Garment Services).



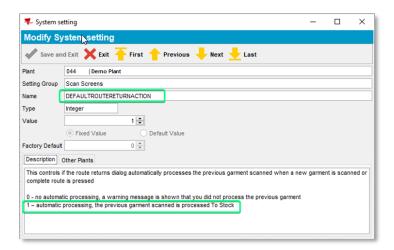
The creation of these simulated in-scan transactions, will be done when the Out-scan transaction is created when using:

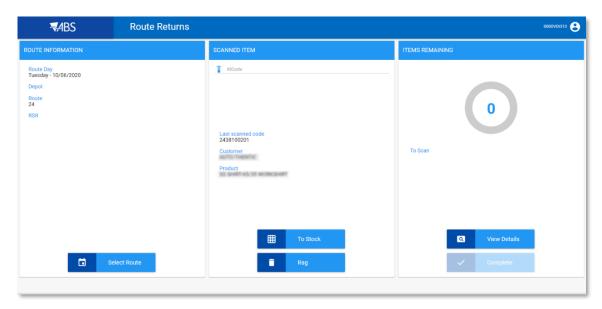
- 1. Dialog 'Out-scan'
- 2. Out-scan via Sorting System

3.20 Route returned items defaults to return to stock

ABS NUMBER	ABS-104878			
PURPOSE	Making the 'Route Returns'-screen more user friendly by adding a			
	default option to return items to stock and confirm by scanning the			
	next item.			
AFFECTED DIALOGUES	Route returns			
SYSTEM SETTINGS	DEFAULTROUTERETURNACTION			
MODULES	GARMENT RECORDING, SMARTBARCODES			

Since the last core release the garments that are returned (quit wearers, exchanged items) can be scanned as returned from route ("Route Returns"). After this scan the garments are disconnected from the customer and can be judged afterwards if these garments can be re-used. When scanning the garments/items in 'Route Returns'-screen, then by default the option "to stock" can be selected when the system setting is configured. When scanning the next item, the previous item is marked "to stock". The user does not need to additionally select the "to stock" option manual. The exceptions can be made by manual overrule the default from the system setting.



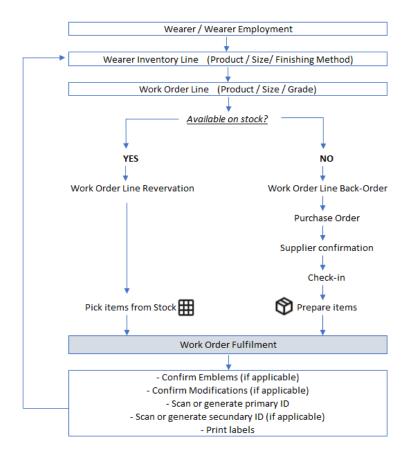


3.21 Work order fulfilment ** ISSUE SCREEN NEW STYLE **

ABS NUMBER	ABS-57525
LINK(S) IN JIRA	https://jira.abslbs.com/browse/ABS-57525
PURPOSE	New web issue screen which allows issuing items that are received
	with Advanced PO
AFFECTED DIALOGUES	Work Order Fulfilment
SYSTEM SETTINGS	
MODULES	WEBWOFBASICS, ADVANCEDPURCHASING

This new dialog is built completely from scratch in the new web style of ABSSolute. The purpose of this dialog is the have a full cycle coverage of the advanced purchasing / stockroom module where we make a clear distinction between reservations (for items available on stock) and back orders (for items not available on stock) with the use of supply chain rules for optimized (read: cost efficient) purchasing by means of flexible supply chain rules. With this new web screen we are able to close the cycle to fulfil (garment) work orders and prepare stockroom deliveries towards the customers / wearers. Soon more work order types, like pool, sales, etc will follow in the new style with improved and modern user experience.

Short schematic overview of the advanced purchasing / stockroom flow where the new Work Order Fulfilment dialog is the ultimate step in the chain for bringing items into circulation.



Pictograms used to indicate the 'source' of the items, either coming from picked stock or checked-in stock.

New use experience in web style, showing on the left-hand side some work order header information + possible user instructions, and work order remark plus option to print and navigate to the next work order.

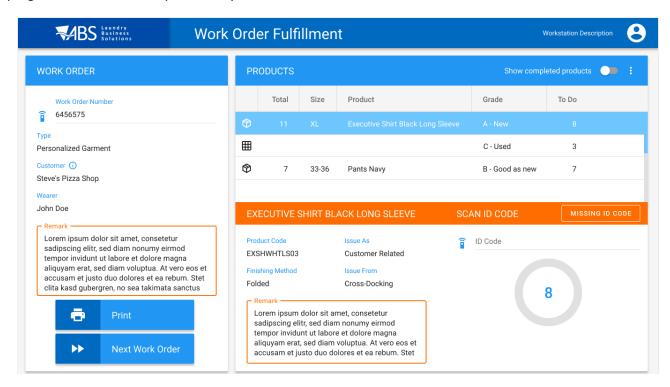
On the right-hand side upper part, the screen shows the lines that were created based on the availability of the work order line. Demanded items that were available on stock are reserved on stock and will need to be picked prior to being able to issue them. Demanded items that were not available on stock result in back orders and need to be ordered at (internal or external) suppliers depending on the flexible supply chain rules.

: When issued based on "Cross-docking", items have been first checked-in and prepared to be issued (through Check-in monitor). This can only happen when the ADVANCEDPURCHASING module is active.

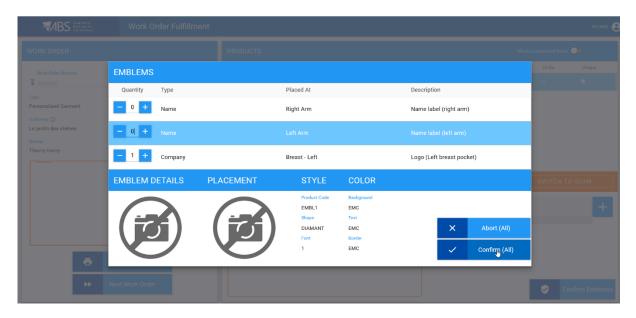
: When issued "from stock", items have been reserved and picked.

Lines that have been completed will "disappear" from the grid but can always be blend in again by using the toggle switch "show completed lines". The idea is however to make the "disappear" so the user will only be looking at unfulfilled lines. Once all lines disappeared the work order is completed.

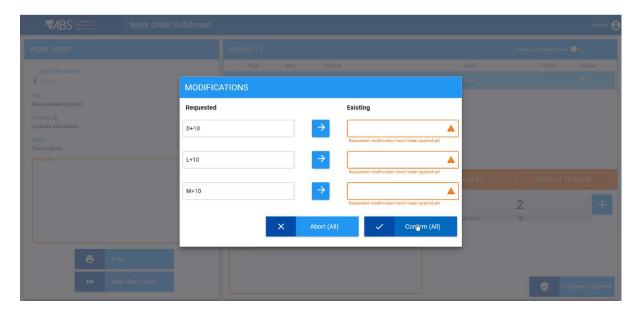
On the right-hand side lower part, the screen shows information of the demanded product, work order line remark and allows to scan or generate ID-codes (both primary and secondary where applicable), where the progress circle show clearly how many items the user still has to issue.



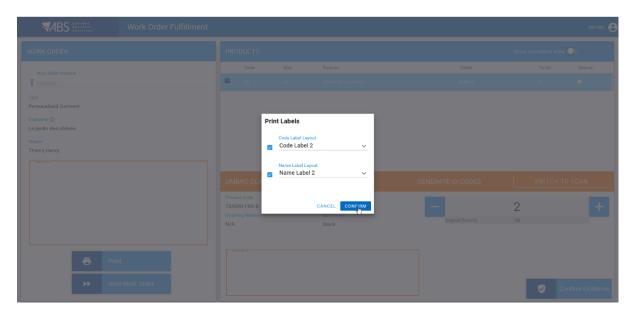
For work order lines that have emblems connected to it, the 'confirm emblems' will show where the user can confirm the attached emblems. This screen will show pictures about the emblem itself as well as the placement of the emblem.



For work order lines that require one or multiple modifications, the 'confirm modifications will show where the user can confirm the executed modifications.



Last step in the flow is the printing of the labels. Depending on the customer and / or product both a name and collar label can be printed. After this step the item is issued.

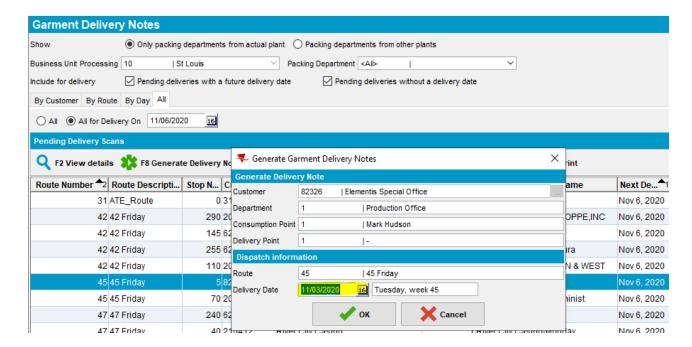


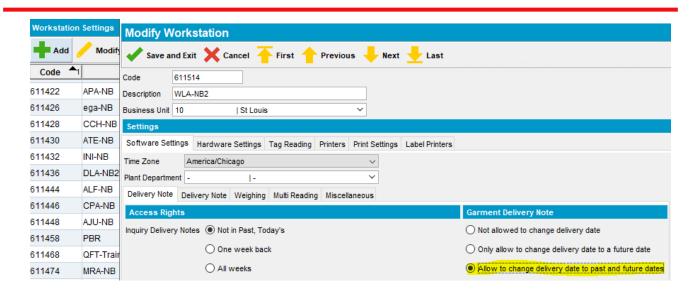
In case of mistakes, the user is at any time able to abort the process, and nothing has happened, meaning no items have been issued.

3.22 Garment Delivery Notes: Change delivery date

ABS NUMBER	ABS-104005
PURPOSE	Allowance to change the delivery date when generating a delivery note
	in the Garment Delivery Notes dialog
AFFECTED DIALOGUES	Garment Delivery Notes dialog, Workstation Settings dialog
SYSTEM SETTINGS	-
MODULES	-

In V9.04.00, the Garment Delivery Note replaced the Batch Delivery Note dialog, yet the possibility to change the delivery date when generating a delivery note was taken out. With this new functionality, it is possible to change the delivery date in the past and/or future, when generating a delivery note in the Garment Delivery Notes dialog. Whether a system user is allowed to change the delivery date when generating a delivery note, is determined in the Workstation Settings dialog. The goal is to allow for flexibility on workstation level for having the delivery date in Garment Delivery Note changed or not.

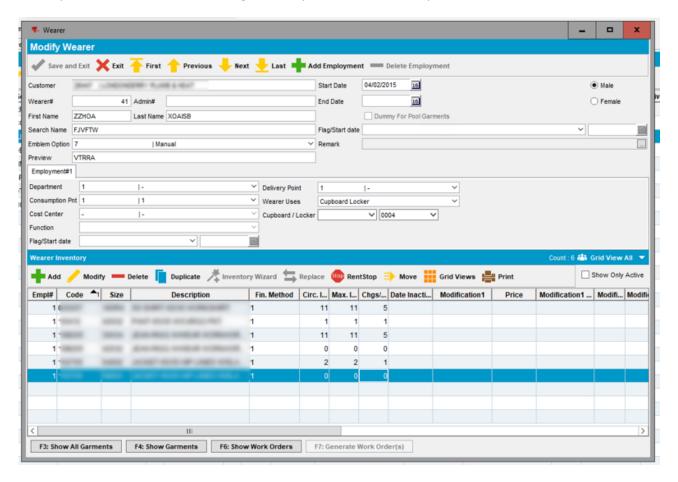




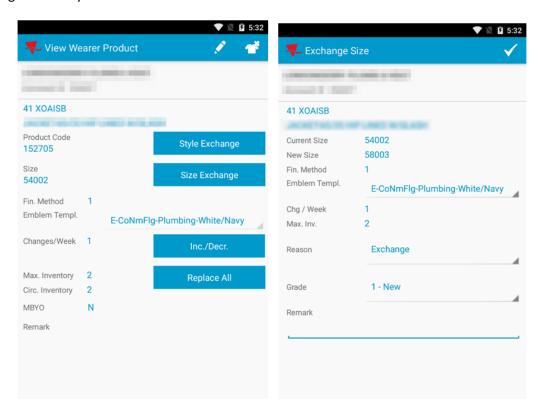
3.23 Route Assistant: Re-use old wearer inventory record when creating exchange order.

ABS NUMBER	ABS-108797
PURPOSE	When a user on the route assistant or in the client does a size exchange, and this size was previously in use by the wearer this could not be done. At the moment the work order for exchange was made an error appeared that the inventory record already exists. With this change we reactivate the old inventory record so it can be re-used when creating a new exchange order. An example is a wearer had size L in use, requested a change to XL, after a certain amount of time the wearer requires size L again. Now the old inventory that was already connected to the wearer is re-activated and can be used again. The old inventory line can only be re-used when the circulating and the max inventory are reduced to 0.
AFFECTED DIALOGUES	Wearer dialog. Route assistant exchange size screen.
SYSTEM SETTINGS	-
MODULES	-

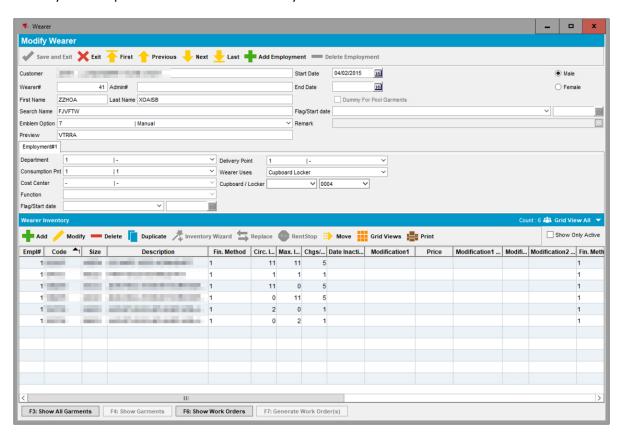
Inventory line decreased to 0 circulating inventory and 0 max inventory.



Exchange inventory on the route assistant



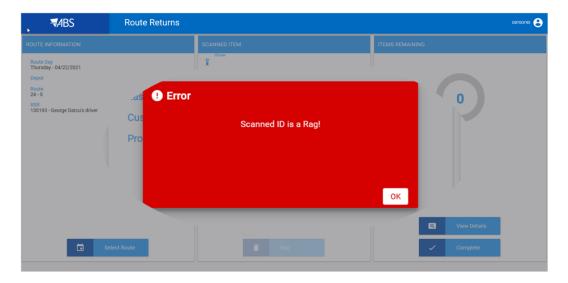
Old inventory now is updated with the max inventory.



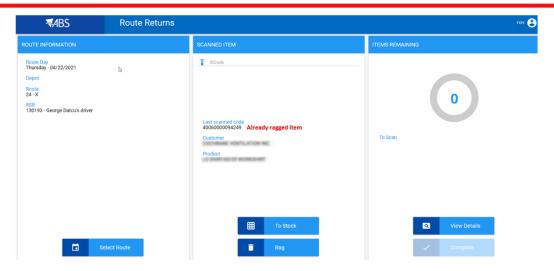
3.24 Route Returns: Allow ragged items to be scanned

ABS NUMBER	ABS-111436
PURPOSE	In the route return dialog, all items the driver takes back are scanned and returned where the item is then ragged or sent to the stockroom. This action will in practice happen afterwards, when the settlement of a route was already executed, when the items that are marked for loss are made COG or are ragged in the settlement process. These items could not be scanned anymore in the dialog as these were made COG or were ragged. With this development ragged and COG items are accepted in the route returns dialog and the user can take the action for the item that is required which can still be that the item is ragged or that the item can be sent to the stockroom.
AFFECTED DIALOGUES	Route Returns WebX
SYSTEM SETTINGS	Process loss settlement
MODULES	Route Assistant

In previous releases, items that <u>were ragged</u> had the following message when scanned in <u>route returns</u>.



Now we made a change that both actions are available, the user can <u>rag</u> or <u>return</u> the item.

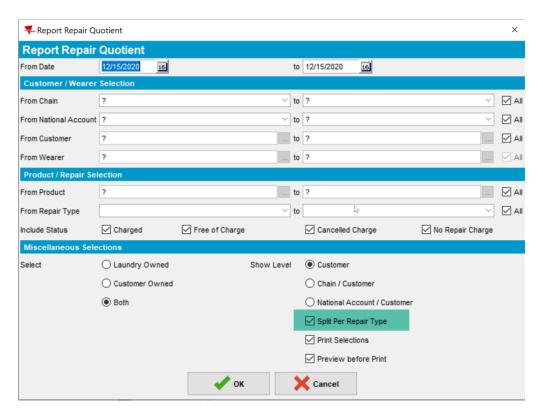


3.25 Report Repair Quotient: Show data per Repair Type in the Report Repair Quotient

ABS NUMBER	ABS-66369			
PURPOSE	Make it easier to understand what type of repairs were done for			
	customers			
AFFECTED DIALOGUES	Report Repair Quotient			
SYSTEM SETTINGS	-			
MODULES	Garment core module			

A new checkmark has been added to the selection-dialog of Report Repair Quotient.

This allows users to get an overview about the type of repairs that were done for the products of the customers.



									12	/15/2020	07:4	4:01 PM
		HOI	F	Report Rep	air Q	uotient		0		tion		
From date	: 12/15/2020	Ш	to	12/15/2020	ш	Include St	atus	li li	Charged	ш		
From chain	:	%eloper	to	ZZZZZZ			8		Free or Charg	e 👼		
From national accour	nt:	0	to	ZZZZZZ				edole Ae	Cancelled Cha	arge 💆		
From customer	:	0	to	99999999999					No Repair Cha	arge 🌷		
From wearer	:	0	to	99999999999			0					
From product	:		to	ZZZZZZZZZZZZ		Select	Bot	th				
From repairtype	:		to	ZZZZZZ								
Customer						Numbe	er	Number	Minutes	Repairs		Average
Repair Type	Product					Wash	es	Repairs	Repairs	per wash		Minutes
1	ABS Test Custome	r										
Button Repair												
	000082		HM (GN B∀ ALES			0	4	2	0,0	%	0,5
Total Button	Repair						0	4	2	0,0	%	0,5
Zipper Repair					80							
	000082		нм (GN BV ALES			0	12	3	0,0	%	0,3
Total Zipper	Repair						0	12	3	0.0	0/	0,3

4 RESIDENTIAL SERVICES

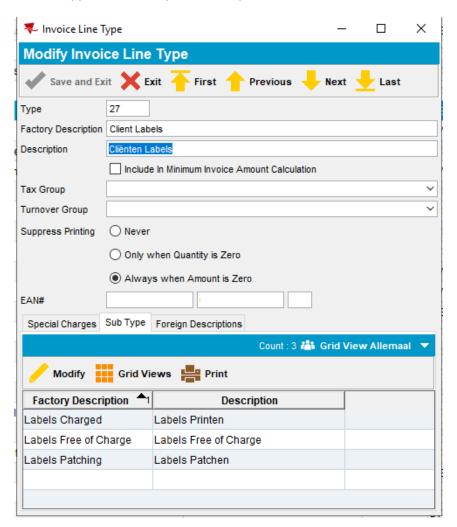
This section contains the main Residential improvements to ABSSolute.

4.1 Print residential labels: Do not charge patching costs if case "chargeable = No"

ABS NUMBER	ABS-95646			
PURPOSE	Improve the charging of label patching costs when printing			
	(=generating) client labels.			
AFFECTED DIALOGUES	Print labels			
	Invoice.rpt			
	CostSpecificationPerClient.rpt			
SYSTEM SETTINGS				
MODULES	PWBBASIS			

The charging of residential label costs has been improved in order to be more transparent and predictable in the way the charging is applied.

The invoice line type 'Client Labels' has three 3 sub types and depending on the applicable type this will be shown on the 'Invoice' and invoice appendix, 'Cost Specification per Client'.

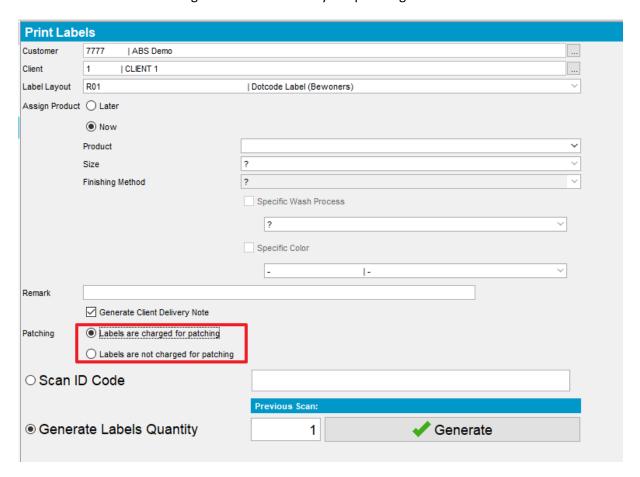


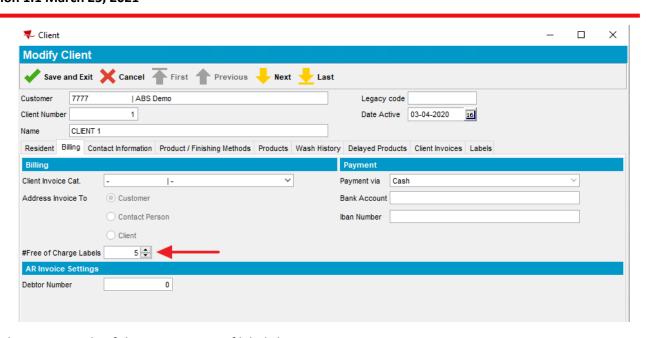
If client-labels are generated then there are 4 possible scenarios, see print screen 2 and 3:

- 1) Label costs are charged and patching' costs are charged
- 2) Label costs are charged and patching' costs are not charged
- 3) Label costs are not charged and patching' costs are not charged
- 4) Label costs and patching costs are 'Free Of Charge' and not charged

Comment:

In case label costs will not be charged then automatically the patching costs are considered not to be invoiced.





Below an example of the presentation of label charges on an invoice:

Residential Servi	ces Wash					
5010005	Broek		14 Pcs	0,5000	7 <u>,00</u>	
		Subtotal	Reside	ential Services Wash		7,00
Client Labels						
R01	Labels Charged		25	2,0000	50,00	
R01	Labels Free of Charge		10	0.0000	0.00	
R01	Labels Patching		20	1,0000	20,00	
		Subtotal	Client	Labels		70,00

4.2 Client delivery note: Visibility of 'Rewash' items

ABS NUMBER	ABS-90312	
PURPOSE	If items, from clients, are sent to 'Rewash' then the quantities, of this	
	stay change. This should be made visible on the Client Delivery Note.	
AFFECTED DIALOGUES	Outscan Sort Batch Application	
	Client Delivery Note	
	ReportClientDeliveryNote.rpt	
SYSTEM SETTINGS		
MODULES	PWBBASIS	

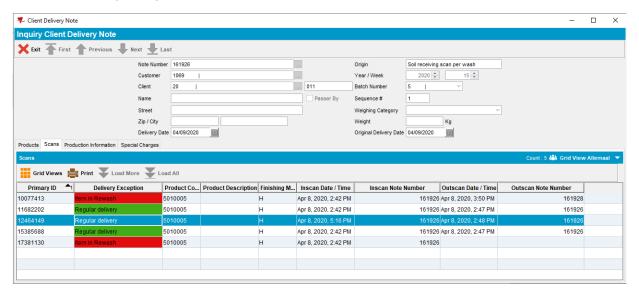
Customer Clients are requiring information of the stay of their garments. Therefore this improvement has been made to be able to provide better information to clients.

To be able to achieve this a new column has been introduced, 'Delivery Exception', where the 'stay' of the garment is shown, if the garment is marked as 'Item in Rewash' or 'Item Out Rewash'.

In an example, batch number 5, shown in print screen 1, a total of 5 garments have been scanned via the outscan sort batch application. Here 3 garments have been scanned out and 2 garments have been scanned for 'Rewash', of which:

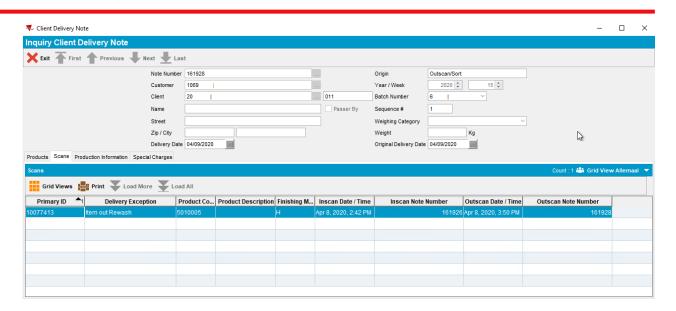
- 3 Garments scanned out are registered as Delivery Exception 'Regular Delivery'
- 2 Garments are registered as Delivery Exception 'Item in Rewash'

On the client delivery note the column 'Quantity received' will show the quantity of 5 and column 'Quantity Delivered' will show quantity 3.



In the next delivery a garment, with Delivery Exception 'Item in Rewash' has been scanned out, in batch number 6. This provides the following information:

- One Garment scanned out, Item 10077413, has been updated to Delivery Exception 'Item out Rewash'
- On the client delivery note the column 'Quantity Delivered' has been filled with quantity 1

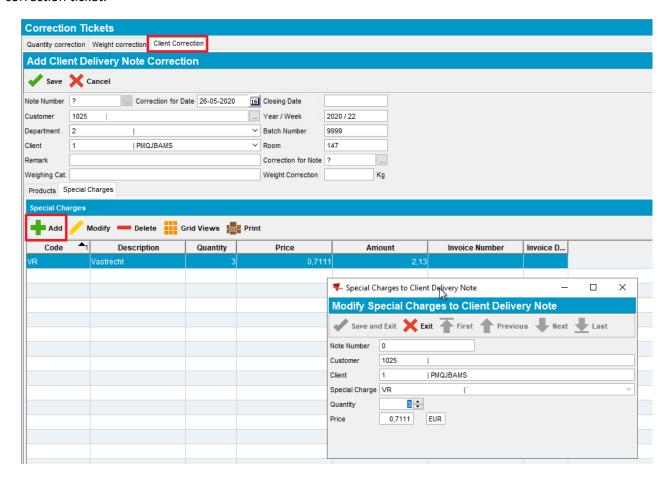


4.3 Client correction ticket: Option to manually add special charges

ABS NUMBER	ABS-100676	
PURPOSE	Functionality to make corrections to Client Special Charges has been	
	extended. Charges - related to 'Special charges' and added to Client	
	Delivery notes - can now be corrected via a manually created Client	
	Correction Ticket.	
AFFECTED DIALOGUES	Correction Tickets	
SYSTEM SETTINGS		
MODULES	FAKT	
	PWBBASIS	
	RESIDENTIALSERVICES	

Creating a manual Client Correction Ticket, via dialog 'Correction Tickets', tab 'Client Correction' allows you to also manually add special charges to the correction ticket that were initially applied to the client delivery note.

Special charges with both a positive amount or negative quantity can be manually added to the client correction ticket.



4.4 Client correction ticket: Do not automatically add special charges

ABS NUMBER	ABS-96412 & ABS-96427	
PURPOSE	Improvements have been made to the 'Client Delivery Note Correction' functionality, regarding the handling of special charges and processing of notes.	
AFFECTED DIALOGUES	Correction Tickets	
	Maintain Client Delivery Notes	
SYSTEM SETTINGS		
MODULES	PWBBASIS	

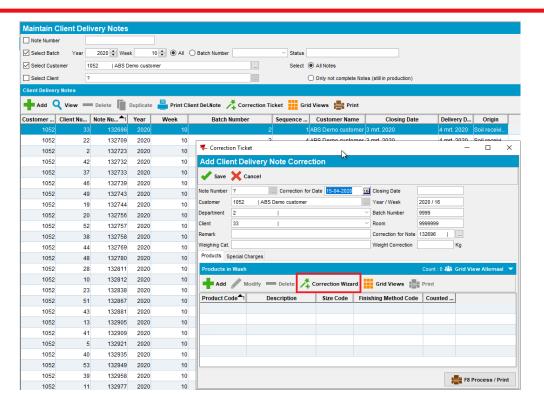
Until this release the applying of special charges was not flexible enough. From this release on the automatic applying of special charges on client correction tickets has been improved in a way to provide the user better control of applying the special charges or not.

Client correction tickets can be created via the 1) 'Correction Wizard' functionality or via 2) the creation of a manual 'Client Correction'. Client correction tickets can be created via the 1) 'Correction Wizard' functionality or via 2) the creation of a manual 'Client Correction'.

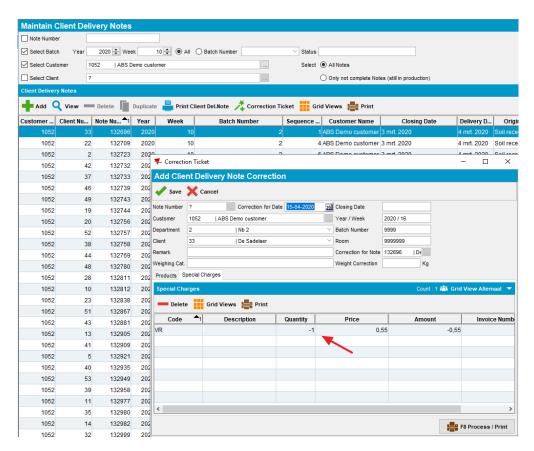
- 1. 'Client' Correction tickets
- 2. Maintain Client Delivery Notes

The following improvements have been made:

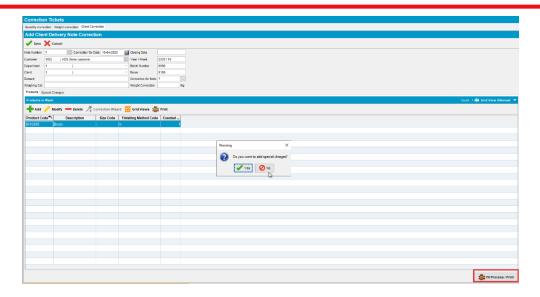
- 1. If the button 'Correction Wizard' is used then special charges, from the original note, must be added as negative, on the correction ticket, by default, see print screen 1 and 2.
- 2. In case manual 'Client Correction' ticket(s), are created and the button 'F8 Process / Print' is pressed then a pop up 'Warning' message is shown to the user: 'Do you want to add special charges?' Yes / No, see print screen 3.
- 3. In case 'Client Correction' tickets have been created, but the user presses the 'Save' button on top, instead of the button 'F8 Process / Print' then a pop up 'Warning' message is shown to the user: 'Correction ticket is not yet processed. 'Save, Print and Process now', 'Save Only', 'Cancel', see print screen 4.
 - a. If pressed button 'Save, Print and Process now' is pressed then the 'Warning' message is given: 'Do you want to add special charges?' Yes / No.
 - b. If pressed button 'Save only' is pressed then the correction ticket is saved but not printed and not processed (closing date is empty).
 - c. If pressed button 'Cancel' is pressed then the user goes back to the correction ticket, in edit mode.



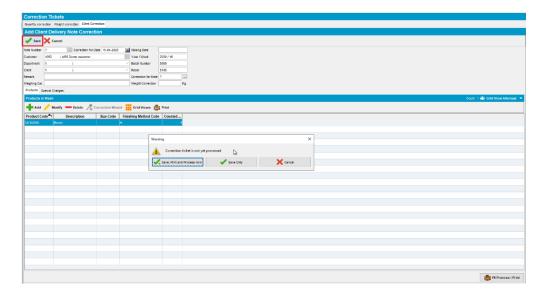
Print screen 1



Print screen 2



Print screen 3



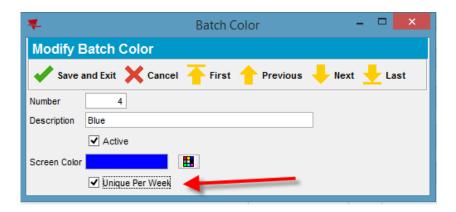
Print screen 4

4.5 Inscan residential items: Improved coloring options for sort batches

ABS NUMBER	ABS-93554, ABS-93758
PURPOSE	When a residential batch contains multiple finishing methods, then
	give the option to close only a certain finishing method.
AFFECTED DIALOGUES	Batch Color / Residential Soil Receive
SYSTEM SETTINGS	
MODULES	PWBBASIS

For laundries that use colors to keep track on residential batches, two changes are made to improve the use of colors when creating a new batch in production.

1) A new checkbox on batch color is made to define that this color can only be used once a week.



- 2) In the color selection screen in Soil Receive Residential there are two changes made:
 - a) Once a color is marked for 'unique per week' this color will not be shown again for same week.
 - b) Pg-Up and Pg-Dn buttons are added in the color selection to browse faster through colors.



4.6 Inscan / outscan redisential items: Improved visibility of sort batches

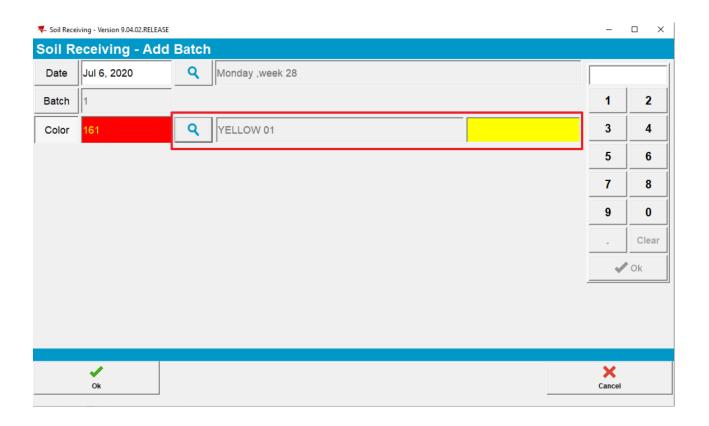
ABS NUMBER	ABS-93872
PURPOSE	Batch information was not always readable in combination with certain colours. Therefore batch display information and coloring has been improved.
AFFECTED DIALOGUES	Soil Receiving application Outscan Sort Batch application
SYSTEM SETTINGS	
MODULES	PWBBASIS

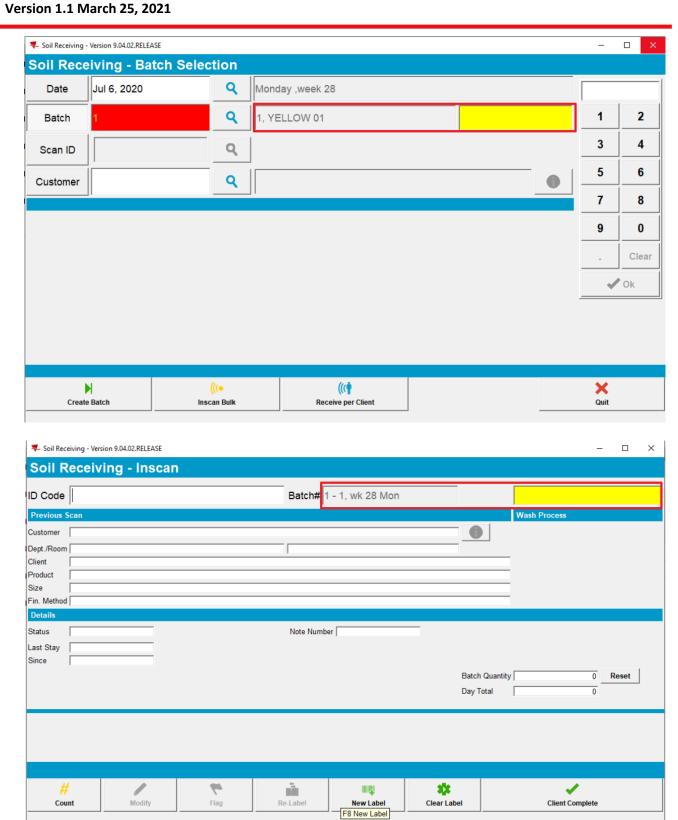
In the laundry, production employees work with lots of different batches. Because of that the color and the batch description needs to be clearly visible, in order to help the users avoid making mistakes.

This was not always clear and therefore an improvement has been made to separate the batch color from the batch information, to improve readability, in the residential applications:

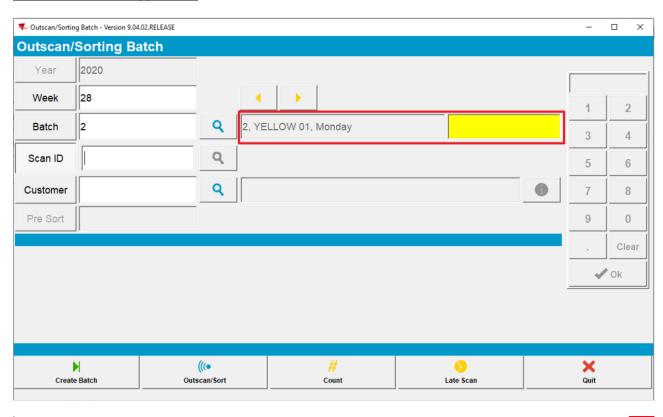
- 1. Soil Receiving Application
- 2. Outscan Sort Batch Application

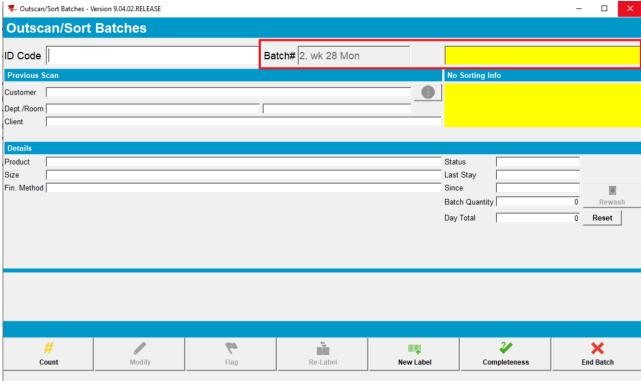
Soil Receiving Application





Outscan Sort Batch Application





4.7 Outscan residential items: Option to consider 'today' as delivery day when closing a batch

ABS NUMBER	ABS-96417
PURPOSE	Currently when closing a batch, and 'today' is a delivery day for the customer, then the delivery date of the client delivery notes is set to tomorrow (or future). This extension provides a functionality to close batches on the today's date, which is considered to be the 'Delivery Date'
AFFECTED DIALOGUES	Outscan Sort Batch Application
SYSTEM SETTINGS	CDNDELIVERYDATE
MODULES	PWBBASIS

Functionality has been added, to make it possible when a batch is closed on 'Today's' date, to consider it as the delivery date.

Until now when closing a batch, and today is a delivery day for the customer, the delivery date of the client delivery notes was set to tomorrow's date (or future). Today's date is not seen as a delivery day.

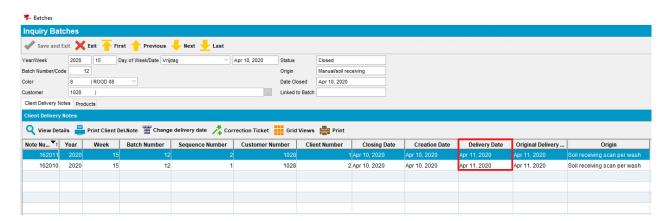
A new system setting has been created CDNDELIVERYDATE to enable this functionality, see print screen 1. This has been done - since not all customers work like this - to give the option to keep the standard behaviour.

- Value = 0: Default; current situation
- Value = 1: Extension; new situation

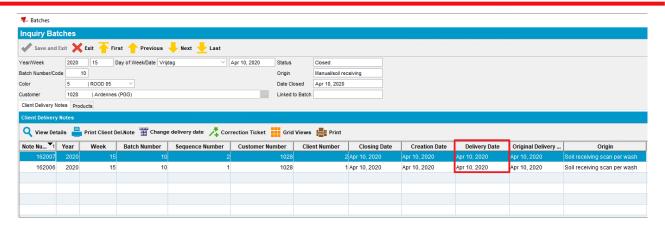
Example:

In case the batch was closed, on Friday 10 April 2020, via Out Scan Sort Batch Application and the delivery days for the customer are set to all days of the week.

- If value is 0 and a batch is 'Closed' then the delivery date is 'Tomorrow' (when tomorrow is a delivery date for the customer).



- If value is 1 and a batch is 'Closed' then the delivery date is 'Today'.



4.8 Outscan residential items: No default button when unloading sorting cabinet

ABS NUMBER	ABS-93614
PURPOSE	Upon closing a residential batch, when using a 'paternoster' (sorting cabinet), no button is selected, when moving to 'Next row'
AFFECTED DIALOGUES	Outscan Sort batch application
SYSTEM SETTINGS	
MODULES	PWBBASIS

In the laundry - when 'paternosters' (sorting cabinets) combined with barcode scanners are used – during the closing of residential batches, it can happen when garments are scanned-out, the 'Next row' button is triggered. This makes the sorting cabinet go to the 'Next row'. In the past the 'Next row' button was selected by default. This is unwanted and therefore by default, no button is selected in the pop up message. This means the production employee needs to select the correct button manually. This prevents the sorting cabinet is in the wrong position.

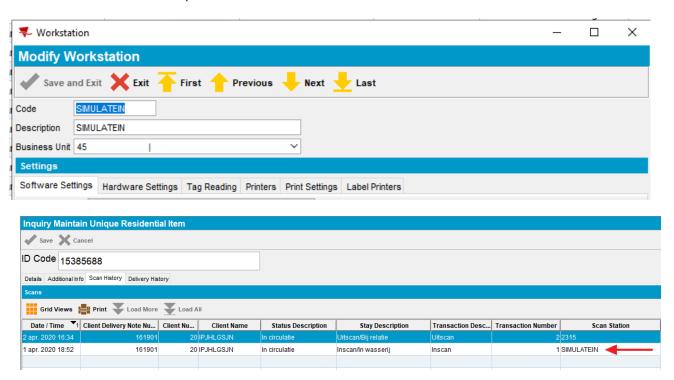


4.9 Link 'Fake Inscan' to specific workstation

ABS NUMBER	ABS-93513
PURPOSE	Functionality to create 'Fake Inscan' transactions does already exist.
	An addition is made to link a workstation to the 'Fake Inscan'
	transactions, for track and trace purposes.
AFFECTED DIALOGUES	Outscan Sort batch application
SYSTEM SETTINGS	
MODULES	PWBBASIS

In the laundry - in most cases - all residential products are only scanned-out to save labour time. Therefore a functionality has been developed (does already exist) to create 'Fake Inscan transactions' to be able to provide the information to customers.

It is important to the laundry to be able to distinct whether Inscan transactions are 'Fake' or 'Genuine'. Therefore an addition has been made to link 'Fake' Inscan transactions to workstation code 'SIMULATEIN'. This work station code will be linked to the unique residential items.

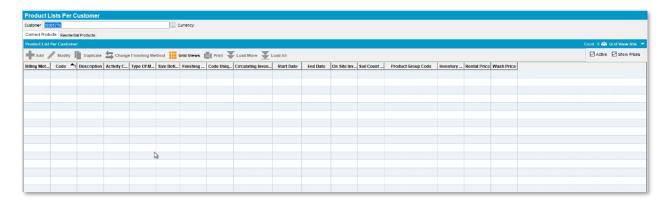


4.10 Open 'Residential Products'-Tab at once, if customer is only serviced for 'Residential services'

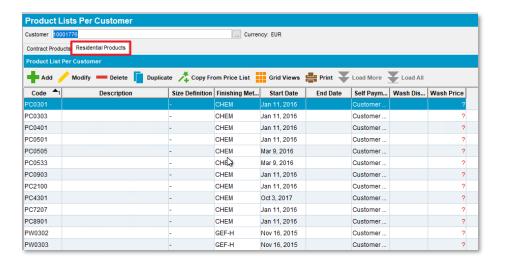
ABS NUMBER	ABS-88975
PURPOSE	In case a customer is serviced only for residential services and dialog
	Product List Per Customer is opened then 'Residential Products'-Tab
	will have the focus and be opened.
AFFECTED DIALOGUES	Product List Per Customer
SYSTEM SETTINGS	
MODULES	RESIDENTIALSERVICES

If a customer is only serviced for Residential Services, then always the 'Contract Products'-Tab would automatically be opened. In this case it makes sense to automatically open 'Residential Products'-Tab, because 'Contract Products'-Tab will be empty.

In print screen 1, when a customer is selected which only is serviced for 'Residential Products', 'Residential Products'-Tab will automatically be opened. See print screen 2.



Print screen 1



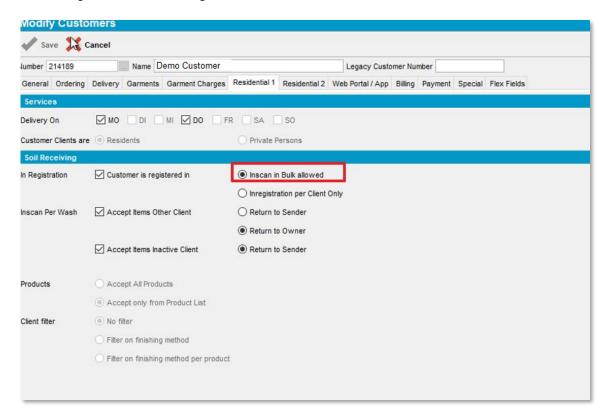
Print screen 2

4.11 Message at 'Inscan in bulk allowed' when using option 'Receive per client'

ABS NUMBER	ABS-96475
PURPOSE	When option 'Inscan in bulk allowed' (Customer-dialog, at Residential 1-Tab) is used, it will now give a message to confirm this when 'Receive per client' is selected in the Soil Receiving Application. This message is given to prevent mistakes, by accidentally making the wrong choice.
AFFECTED DIALOGUES	Soil Receiving Application
SYSTEM SETTINGS	
MODULES	RESIDENTIALSERVICES

A change has been made: When option 'Inscan in bulk allowed' (Customer-dialog, at Residential 1-Tab) is used, it will now give a message to confirm this, when 'Receive per client' is chosen in the Soil Receiving Application, to prevent mistakes. See below for an example.

Customer-dialog, residential settings are defined as 'Inscan in Bulk Allowed'.



Soil registration is done for this customer and the option 'Receive per client' is chosen. This will result in showing the message 'Customer <customer info> is a BULK customer, are you sure?'.



User has to confirm the choice that was made. When answered with Yes user can continue and when answered with No, user returns to previous dialog.



5 MAT SERVICES

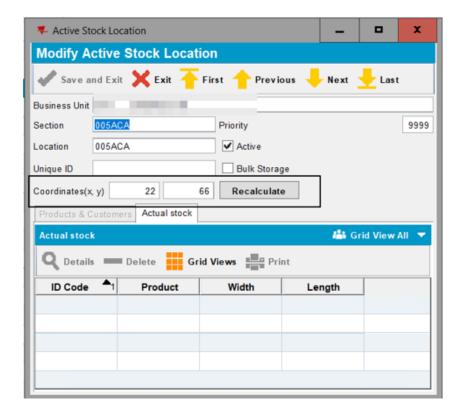
This section contains the main Mat Services improvements to ABSSolute.

5.1 Mat Storage/Bulk Packing Assistant: Show coordinates active stock location screen

ABS NUMBER	ABS-105495
PURPOSE	Make the coordinates visible in the active stock location screen so the
	user can see the distance factor in the screen.
AFFECTED DIALOGUES	Active stock location
SYSTEM SETTINGS	-
MODULES	Bulk Packing Assistant/Dynamic Storage

In the active stock location screen, which is used for Mat Storage mostly, the X and Y coordinates are now made visible to the user. This shows the distance factor to the start point of the hive locations.

When a change is made to one of the records the user can recalculate the new distance factor by pressing the new recalculate-button. This distance factor is taken into account in the algorithm that is used for storing mats as closed as possible together. See also "dynamic storage module".



5.2 Mats: Handling Shipment list of pallets linked to mats

ABS NUMBER	ABS-90975
PURPOSE	This Software Request takes care of the extended requirements of
	Shipment list functionality: Creation, maintenance and handling of mat
	transport lists.
NEW DIALOGUES	'Mat Shipment Lists' (Web-X format, i.e. web design)
AFFECTED DIALOGUES	Inquiry Container, Container
SYSTEM SETTINGS	MATSHIPMENTLISTRECEIVE
MODULES	KNT (Container Recording), MATTRANSPORT (New)

This is about a new WEB based application (For Tablets and PC).

This dialog is started as a separate URL

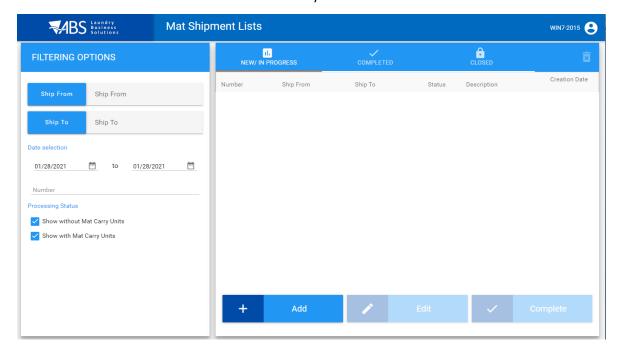


When the new module MATTRANSPORT is in the license then via this dialog the following 3 main functions are available:

- Creation and maintenance of mat shipment lists
- Adding mat carry units / shipping.
- Receiving.

Based on the user group rights on Business Unit-level:

The new dialog shows shipment lists that are shipped from the business unit or are shipped to a business unit or stockroom to which the current system user has access.



In this new dialog there are filtering options for showing only selected shipment lists for a user:

These filtering options are:

- Ship from (BU or stockroom)
- Ship to (BU or stockroom)
- Date selection from / to

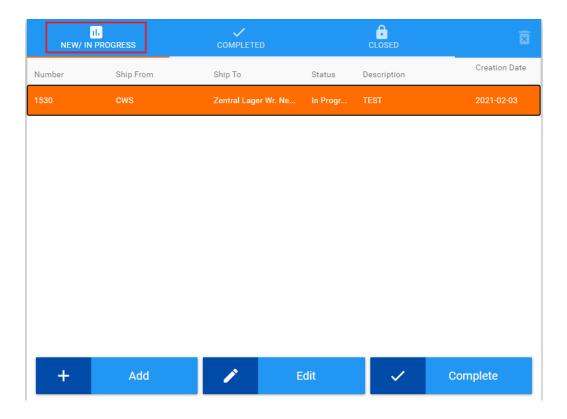
The main dialog has 3 tabs:

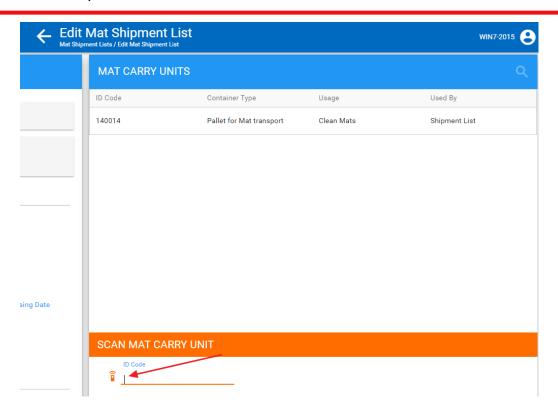
- New / In Progress
- Completed
- Closed

Sub dialog - tab: New / In progress:

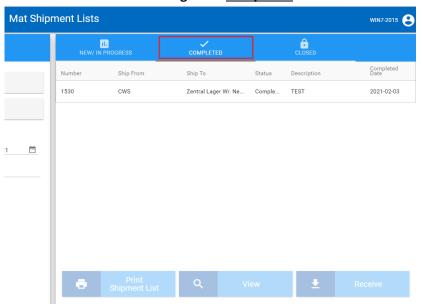
Functions that are available:

- Add and create a new empty shipment list.
- Add a comment as header information to every shipment list.
- Delete an empty shipment list.
- Edit a shipment list (add or undo Mat Carry Units).
- Print a shipment list.
- Set the status of a shipment list to 'complete'.





Sub dialog - tab: Completed:



The purpose here is, that all shipment lists shown in this tab will be transferred to the target (<Ship to>).

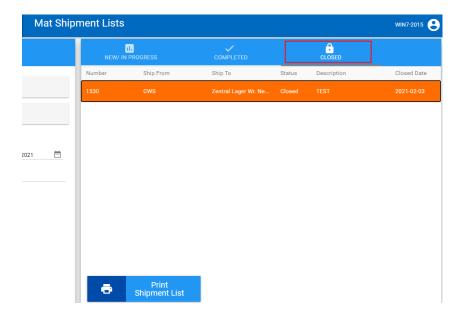
The next step is to receive the palettes with the loaded mats on the target place.

Functions that are available:

- To see all filtered shipment lists with status: 'completed'.(these shipment lists are transferred to the target: < Ship to >)
- Print a shipment list.
- To book the receive part for a shipment list in one step, or step by step for every loaded palette. System Setting MATSHIPMENTLISTRECEIVE controls different behavior.

Sub dialog - tab: Closed:

Via this tab all received shipment list can be seen, also in detail. It is possible to print all details, which MCU was received and which not.



General functionality:

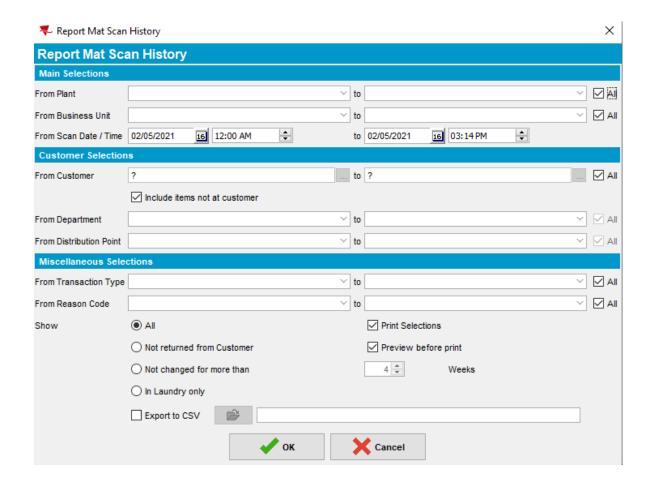
- Store all activities related to palettes and mats as transactions to see in Scan history of unique id codes and in Scan history of containers.

5.3 Mats: Report Mat Scan History

ABS NUMBER	ABS-97693
PURPOSE	There are made new special scan reports to get information about the status and passing locations related to mat scans. The new reports are separate reports that can be added to the menu.
NEW DIALOGUES	Report Mat Scan History
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	-
MODULES	KNT (Container Recording), MATTRANSPORT (New)

Changes are only made related to the client part.

When the new module MATTRANSPORT is in the license it is possible to run this report:



The report results can also be exported to a CSV-file.

The following gives an example of the layout of this new report:



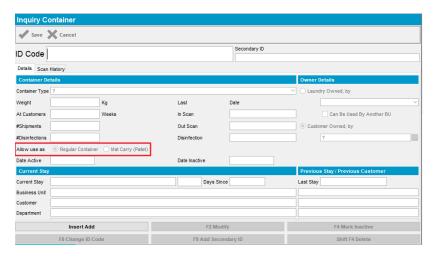
5.4 Mats and containers: Pallet Handling

ABS NUMBER	ABS-90973
PURPOSE	This Software Request takes care of the extended requirement related
	to container functionality.
AFFECTED DIALOGUES	Inquiry Container, Container
SYSTEM SETTINGS	-
MODULES	KNT (Container Recording), MATTRANSPORT (New)

Changes are only made related to the client part.

When the new module MATTRANSPORT is in the license it is possible to choose the property for a container:

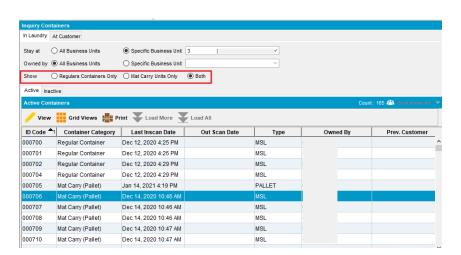
- Regular Container (Standard as before)
- Mat Carry Unit (Pallet) (New for the Mats track and trace functionality)



If a container is defined as a Mat Carry Unit, it is also possible to delete this record (new) - button <Shift F4 Delete>.

In dialog 'Inquiry Container' there exists a filter option:

- Regular Container Only
- Mat Carry Unit Only
- Both



5.5 Mats and containers: Mat Carry Units / Pallet Management

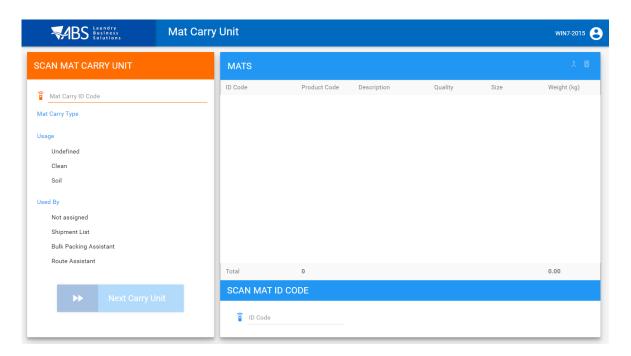
ABS NUMBER	ABS-92314
PURPOSE	This Software Request takes care of the extended requirements
	related to container functionality.
NEW DIALOGUES	'Mat Carry Unit' and 'Clean Mat Sort' (Web-X format, i.e. web design)
AFFECTED DIALOGUES	Plants, Inquiry Container, Container
SYSTEM SETTINGS	-
MODULES	KNT (Container Recording), MATTRANSPORT (New)

There have been developed two new web-based applications (for tablets and PC).

When this new module MATTRANSPORT is in the license it is possible to open these two web-based applications via an URL:



This is a dialog to view mat carry units (i.e. pallets and special mat containers). Mat carry units must be created, and properties must be changed via the Container dialog. In this dialog only the mats can be added or removed as long as the mat carry unit is not sent out.



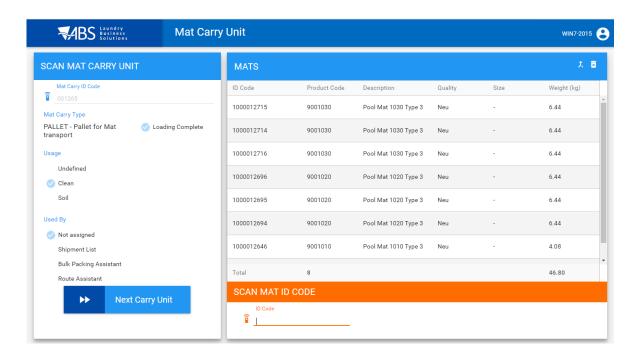
There are no access restrictions on viewing. Mat carry units (pallets) will go from central stockroom to servicing business unit to customer and back. So they may go to multiple business units.

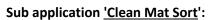
The following functionality is available:

- Scan and link (add) mats to a palette (MCU = Mat Carry Unit).
- Scan and unlink (undo) mats to a palette (MCU = Mat Carry Unit).
- Show content of a palette (MCU).
- Add and delete palette contents.
- Define a new empty palette as a soil or as a clean palette with soil or clean mats loaded.
- Show the palette property: Usage: Undefined, Clean or Soil.
- Show the palette property: Used by application: *Not assigned, Shipment List, Bulk Packing Assistant or Route Assistant.*
- Show the palette property: Linked Shipment list number, if a palette is linked to a shipment list.
- Show the palette property: 'Loading Complete'.

(This status is set when a pallet has been sorted at the sorting work place around the conveyor belt and this pallet has been removed from this sorting work place for further processing via sorting into an active stockroom location or for loading onto a shipment list.)

- Merge two palettes (MCU) with linked mats to one palette (MCU).
- Store all activities related to palettes and mats as transactions to see in Scan history of unique id codes and in Scan history of containers.



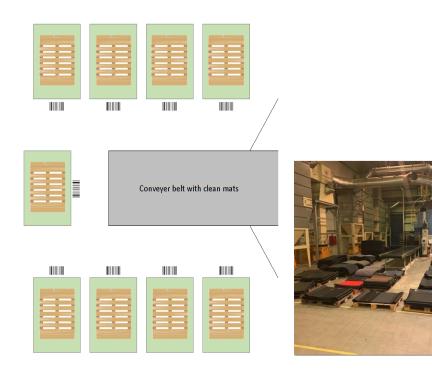


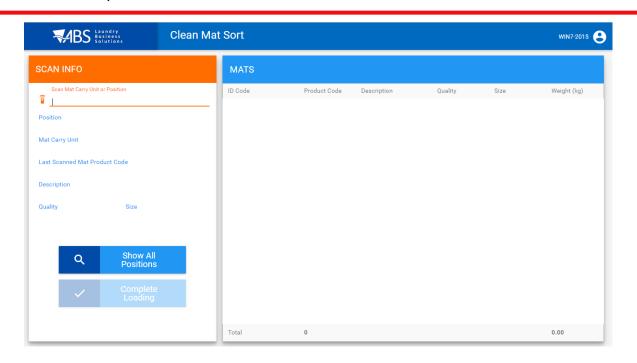


The purpose of this dialog is to sort clean mats and load them on to the mat carry units (i.e. pallets). Most mats will be sorted and loaded and in some cases also via the rolling machine. However some mats are too big to handle with the machine and must be handled manually.

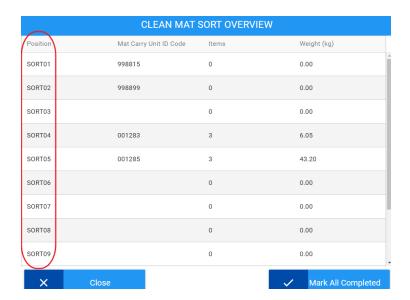
The operator knows on which pallet the mat must be loaded. So this dialog is only used to register the mat is loaded on a certain pallet. Multiple operators can work simultaneously.

Each pallet has a barcode. To make it easier for the operator each position will get a barcode as well. The position barcode must be "married" with the pallet barcode and then the operator can either scan the position barcode or the pallet barcode to identify the pallet. When finished, the pallet is disconnected from the position.

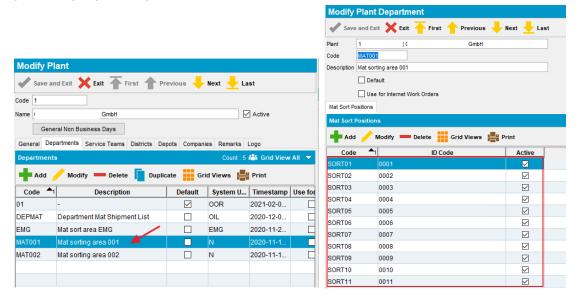




To use this application, it is necessary to define the sorting place, shown in this example:



The setup should be done in the standard dialog 'Plant' and Tab 'Departments', for the definition of sorting positions per plant-department:



In the main application 'Clean Mat Sort' there is only 1 scan field to scan the position ID code, the Mat Carry Unit ID Code and item ID codes (UHF). The application will recognize based on the ID code range whether it is a product or container ID code. As a precondition these must be set up properly so there is no overlap. There is no ID code range defined for the position ID codes, these need to be checked direct.

In case there is overlap the priority is:

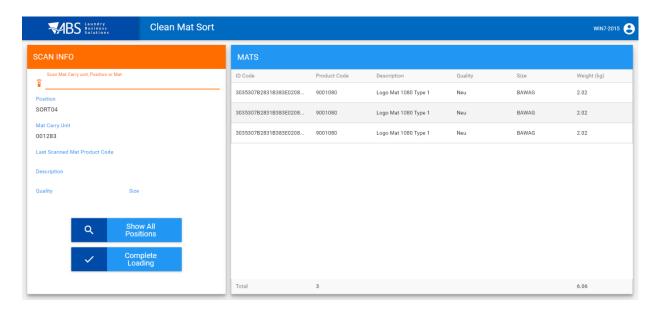
Container

Product

Position.

These functions are available:

- Define the link between the location position (barcode) and the ID code of the pallet (barcode).
- Scanning of a mat ID code to a place or to a pallet ID code.
- Show all the sort positions and the contents.
- Mark a palette as Ready: 'Complete Loading'.
- Store all activities related to palettes and mats as transactions to see in Scan history of unique id codes and in Scan history of containers.



5.6 Mats and Bulk Packing Assistant: Extensions for Mats Track and Trace

ABS NUMBER	BPA-58
PURPOSE	This Software request takes care of the extended requirements of the
	Bulk Packing Assistant functionality, Mats Track and Trace to support
	the whole workflow (Laundry, active Stockroom for mats, preparing
	route for the Route Assistant via a palette with loaded mats, drive the
	route and the mat tracking process back to the laundry).
NEW DIALOGUES	New sub dialogs: <pack2></pack2>
AFFECTED DIALOGUES	Inquiry Container, Container, old sub dialogs from BPA <store, pack="">,</store,>
	Active Stock Location, Products, Product list per customer, Route
	status control
SYSTEM SETTINGS	BPASHOW2STEPPACK, BPAEXSORTING, BPASTOREFLOW
MODULES	KNT (Container Recording), MATTRANSPORT (New),
	BULKPACKINGASSISTANT

Application has been changed for the android device.

When the module BULKPACKINGASSISTANT and the new module MATTRANSPORT is in the license it is possible to cover the new workflow for Mats Track and Trace.

The following system settings are relevant:

Old system settings:

BPASHOWSTORE – Determines if the store button is shown

BPASHOWRETURN – Determines if the return button is shown

BPASTARTLOCATION – The location of the starting point

BPAGROUPSEQ – The sequence the 4 bulk packing types are displayed in

SETTINGSPASSWORDBPA – Password for entering edit mode on the connection settings screen

REASONCODEFORBPSTOCKRETRN – Reason code used for stock transactions created in the return process

New system settings:

BPASHOW2STEPPACK – Use 2 step packing instead of single step packing BPAEXSORTING - Definition for sorting sequence during the both packing sub dialogs <u>Values of this System setting (0-3):</u>

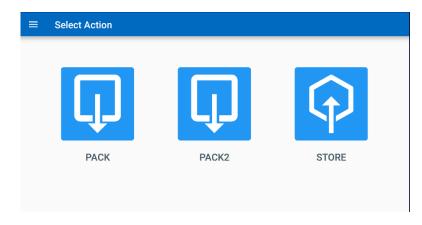
- 1 .. Sorting order 'in reverse stop order' in sub dialog 'Pack step 1' and Sorting order 'in stop order' in sub dialog 'Pack step 2'
- 2 .. Sorting order 'in stop order' in sub dialog 'Pack step 1' and Sorting order 'in stop order' in sub dialog 'Pack step 2'
- 3 .. Sorting order 'in reverse stop order' in sub dialog 'Pack step 1' and Sorting order 'in reverse stop order' in sub dialog 'Pack step 2'

BPASTOREFLOW – defining the flow for the store function <u>Values of this System setting (0-2)</u>

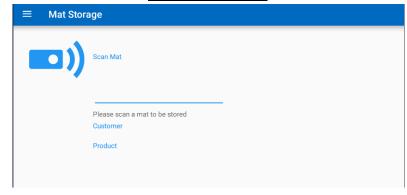
- 0 = No change of location and no Location confirmation scan
- 1 = Allow to change the location, no location confirmation scan
- 2 = Location confirmation scan.

The following new functionality is covered with this software development:

- Possibility to scan (ID-Code) for all active stock mat types (1, 2 and 3)
- To pack the mats (Type 1 = Hive) in order of the stop number (pre-sorting)=> <Pack 1> procedure
- To pack all used mats (Type 1, 2 and 3) in reverse stop order (sorting, new sub dialog <Pack 2>)
- To handle managing mat pallets (ID number) and linking to the mat ID number (<Pack 2> procedure) (Preparing a Mat Carry Unit for the Route Ass. using)
- Handling of replacement products
- To pack all type of clean mats (type 1,2 and 3) in active stock locations <STORE> procedure
- Read UHF tags
- Store all activities related to palettes and mats as transactions to see in Scan history of unique id codes and in Scan history of containers

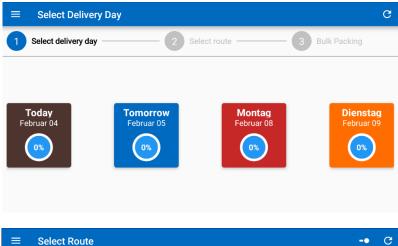


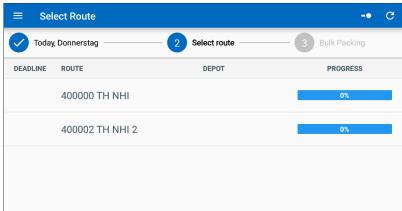
Procedure < STORE >:

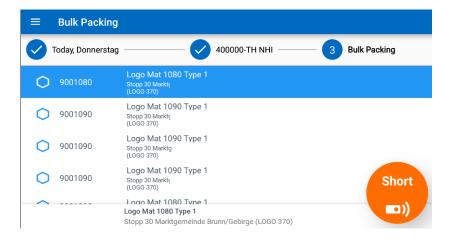


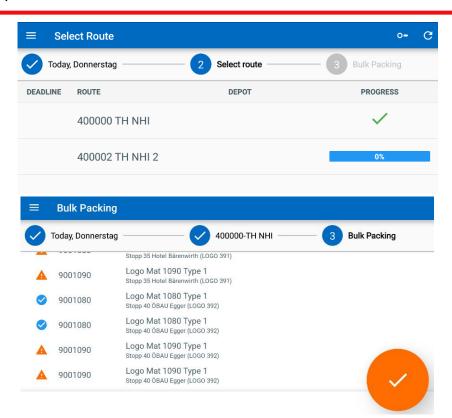
Function to store every type of mats (1, 2 or 3) via mat id code in the active Stock location.

Procedure < PACK 1 >:



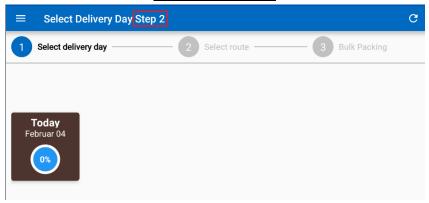


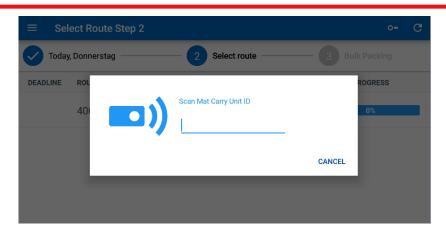




Function to prepare a palette (MCU) without registered ID for the MCU, only with mats from a hive (Type 1) to load these mats on a free clean palette (MCU) via sorting order 'in stop order'.

Procedure < PACK 2 >:





Function to prepare a palette (MCU) with a registered ID for the MCU, with mats from a hive (Type 1) - prepare already on an extra palette (PACK 1 procedure) and with mats to take directly from active stock locations for mats with Type 2 or 3 to load these mats on a free clean palette (MCU) via sorting order 'in reverse stop order'. Meaning of type of mats - to define in dialog products:

- 1.. Customer logo mats
- 2.. Customer Pool logo mats
- 3.. Pool Bulk products

First step is to scan a free clean palette id in step: <Pack 2>.

These prepared palettes will be used later in the Route Assistant Application to load all these linked mats to this palette on the truck and to register them in the Route Assistant Application.

5.7 Route Assistant: Allow scanning of uniquely coded mats during pick-up & delivery

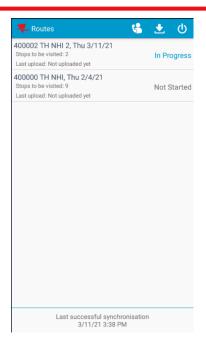
ABS NUMBER	RASA-1596
PURPOSE	This extends the standard functionality to include the handling of mats, ID UHF scanning/recording when loading a truck, delivering and taking back mats on site at the customer and the handling when mats come back from a route. In addition, the pallets (MCU) used are registered and managed with their own ID code.
NEW DIALOGUES	New sub dialogs in Route Assistant for maintaining palettes and scanning of mats
AFFECTED DIALOGUES	Inquiry Container, Container, BPA <store, 2="" pack="" pack,="">, Route Status Control</store,>
SYSTEM SETTINGS	
MODULES	ROUTEASSISTENT, ROUTEASSISTENTANDROID, KNT (Container Recording), MATTRANSPORT (New)

Application has been changed for the android device.

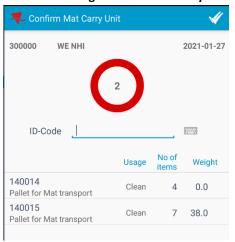


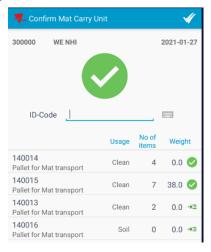
When this new module MATTRANSPORT is in the license it is possible to use these new functionalities:

- Handling pallets uniquely coded (record palettes when loading the truck, unloading it, capture assigning mats to a palette while driving).
- Undo handling of palettes.
- Capture and scan of all type of mats (active stock location type 1, 2 and 3). Record mats when loading the truck, unloading it, capture assigning mats to a palette while driving,
- scan mats on site at the customer when delivering and taking back a delivery point.
- Undo handling mats uniquely coded.
- Handling of replacement products.
- Distinction between soil and clean palettes and flexible assignment of this property while driving.
- Redefining a regular container to a pallet and vice versa.
- Definition of a palette for a return palette 'Soil' and also 'Clean'.
- Store all activities related to palettes and mats as transactions to see in Scan history of unique id codes and in Scan history of containers.



New sub dialog 'Confirm Mat Carry Unit':



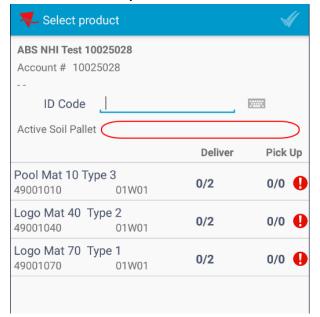


This sub-dialog is available at the start of the route before the first stop is made.

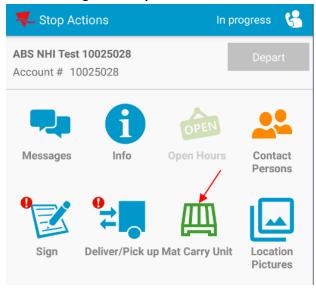
The prepared pallets with scanned mats are recorded here.

At the same time, extra empty pallets can be recorded as soil and clean to be taken away.

New scan functionality for Mats and Palettes:



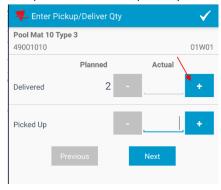
New sub dialog 'Mat Carry Unit':



An active Soil palette must be defined for the to be picket mats and to register at a soil palette. In case more than one empty soil palette is loaded on the truck, a choice can be made by scanning the soil palette here (see screen).

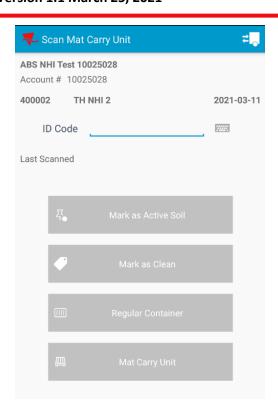
The input field for scans will be used usually for scanning clean and soil mats.

If a tag cannot be scanned, then is it also possible to input the counted quantity.

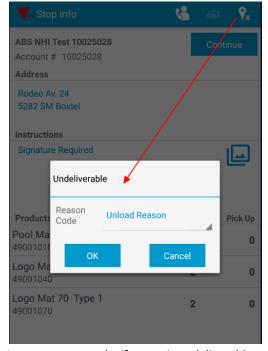


This new sub dialog allows the following functions for a scanned palette:

- define an empty palette as an active soil palette for storing the picked soil mats.
- to switch the meaning for an empty palette from soil to clean and from clean to soil.
- to switch an empty palette in a regular container and vice versa.

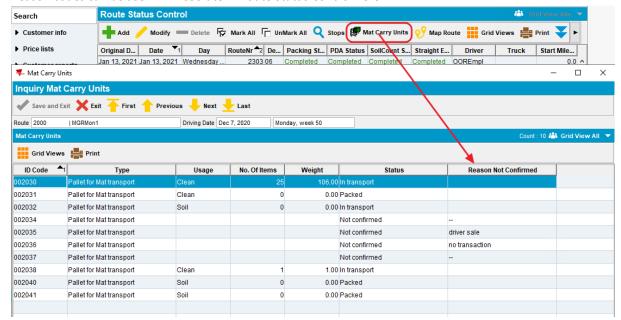


Input functionality on the end of a stop, undeliverable:



Input a reason code, if a stop is undeliverable.





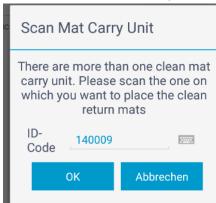
...and here:



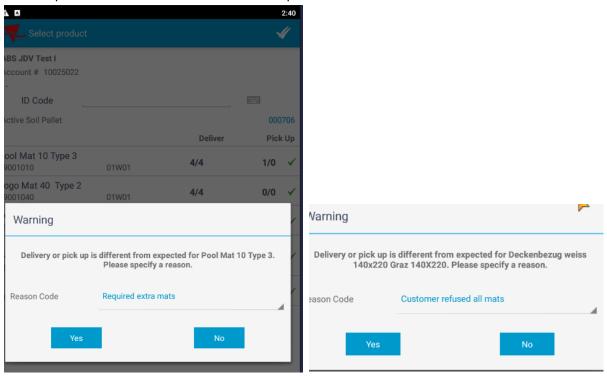
New scan functionality for Palettes on the end of the route:

It is allowed to put not delivered mats on the floor of the truck.

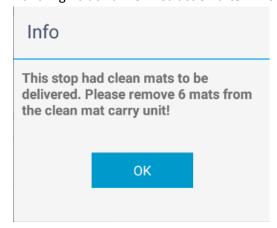
At the end of the route it is possible to scan such mats on a clean palette (MCU).



If we have different delivery quantities as was expected or different pickup quantities as was expected the user has to input a reason code at the end of the stop:

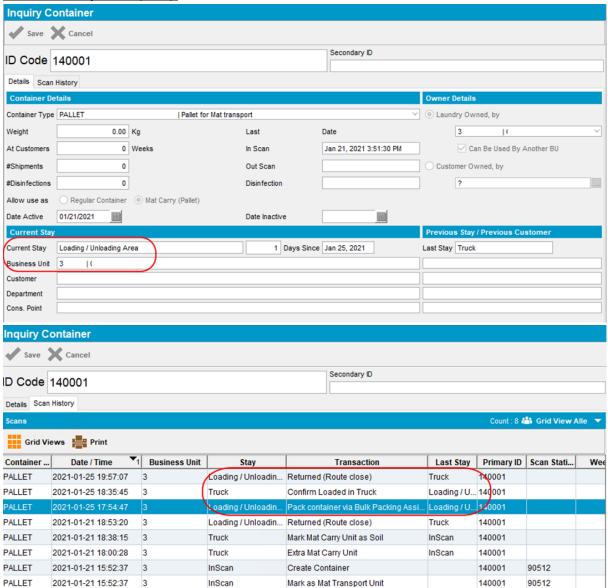


Handling - truck driver instruction after finish of an undeliverable stop:

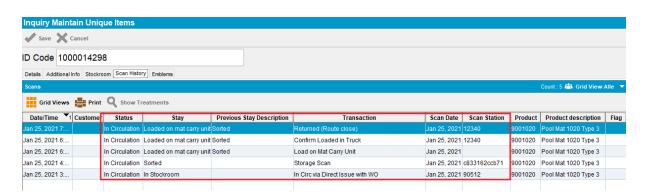


To show some stored stays and transactions for palettes and mats after the end of the route:

For Container / palettes (MCU):



For Mats: Inquiry Maintain Unique Items Save X Cancel ID Code 1000014298 Details Additional Info Stockroom Scan History Emblems Current Status In Circulation Since Jan 25, 2021 Customer Department Current Stay Route Returned Since Jan 25, 2021 Cons. Point Last Reason --1--✓ Pool Item Customer Owned End Full Rent Extra Item Customer Related 9001020 | POOL MAT 1020 TYPE 3 ... Size Seq.# Product Finish. Method K1 Grade N Modification Neu Flags F2 Modify F3 Maintain Flags F4 Issue replacement F6 Print Code Label F7 Print Name Label F8 Change ID Code F12 Return To Stock F11 Repair Pointer Crtl-F12 Wearer Ctrl-M Move Item F9 Add Secondary ID

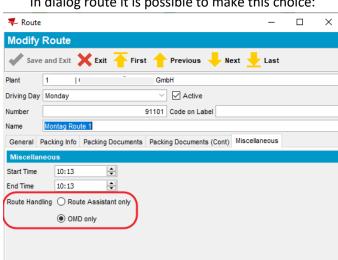


5.8 Route Assistant: Route Export OMD and Route Assistant (ABS)

ABS NUMBER	ABS-95563
PURPOSE	This Software Request takes care of data exported from ABSSolute to different Android App solutions for the Route Assistant functionality. (ABS and OMD).
AFFECTED DIALOGUES	Route, Route Status Control, Route Assistant ABS, Route Assistant OMD- Interface
SYSTEM SETTINGS	
MODULES	ROUTEASSISTENT, ROUTEASSISTENTANDROID, OMDINTERFACE

Application has been changed for the client part, for the OMD interface procedure and for Route Assistant ABS to be able to download the correct data from ABSSolute.

When the new module MATTRANSPORT and the module OMDINTERFACE are in the license it is possible to make a choice for data transfer to an OMD application or to the ABS application (Route Assistant).



In dialog route it is possible to make this choice:

Depending from this setting on route level it is possible to prevent to download wrong data to the wrong android application (ABS or OMD). The data stream is correctly channelled in this way.

As a result it is doing the following:

OMD device will not pick routes that are marked for Route assistant only.

6 OPERATING ROOM SERVICES

This section contains the main OR Services improvements to ABSSolute.

6.1 No changes to OR services in this release

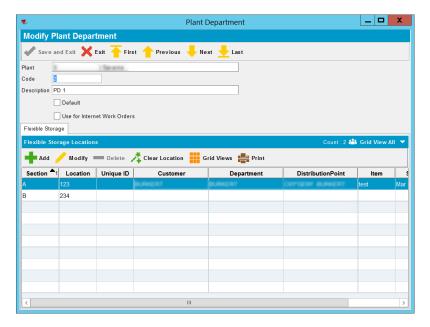
7 CLEANROOM SERVICES

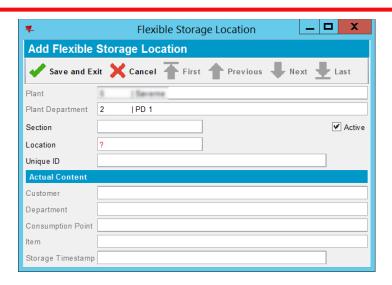
This section contains the main Cleanroom improvements to ABSSolute.

7.1 Cleanroom batches: Storage location for items that require special attention

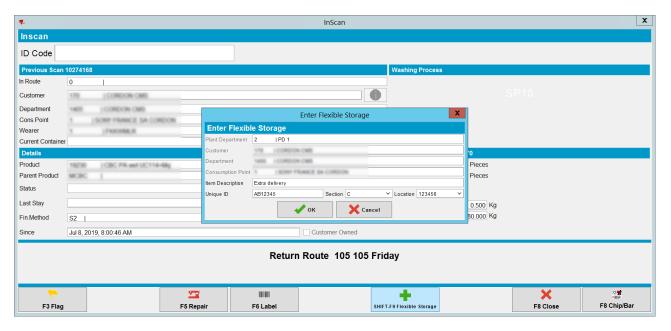
ABS NUMBER	ABS-97246
PURPOSE	In order to have a storage location for extra deliveries, items that are returned from repairs, a new location can be defined on plant department. On this location the user can free define what they want to store. If a user scans items, the user is informed there are items ready on the storage location.
AFFECTED DIALOGUES	Plant Cleanroom batch Cleanroom batch status control Cleanroom batch packing
SYSTEM SETTINGS	-
MODULES	Flexiblestorage

In Plant Departments-dialog there is a new option to define storage locations for extra deliveries or items returned from, for example repair.

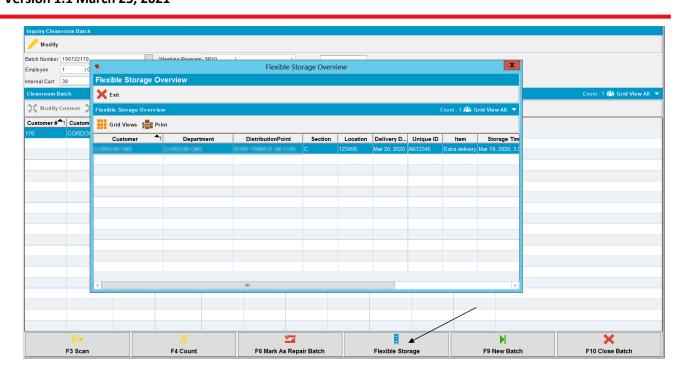




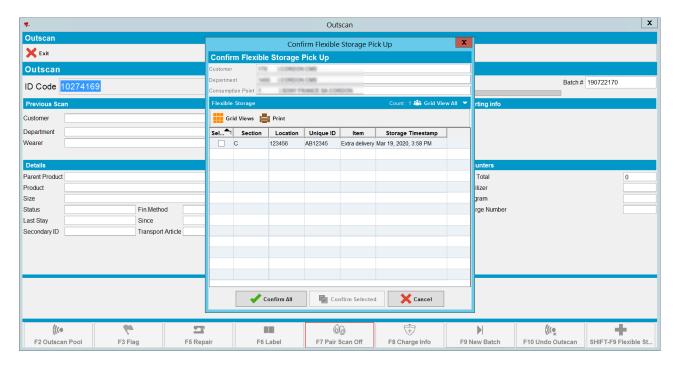
In cleanroom any batch inscan- and outscan-items can be placed on the storage locations connected to the plant department of the workstation.



In all cleanroom batch screens an overview is given of all consumption points that have items stored in these locations.



When a customer is scanned for which an item is found, a pop up will be shown that can be used to confirm the items have been removed from the location.



8 WASHROOM SERVICES

This section contains the main Washroom Services improvements to ABSSolute.

8.1 No changes to washroom services in this release