

# RELEASE NOTES (accumulated) ABSSolute v9.03.01 - v9.04.00

**ABS Laundry Business Solutions** 

# Introduction

This document describes the all changes introduced with ABSSolute releases v9.03.01 till ABSSolute release v9.04.00. These releases were released between Q2, 2019 and Q1, 2020.

Depending on the licenses installed on your system, it may be possible that you cannot use all-new features described in this document. If you are interested in functionality that is not covered by your license, please contact ABS directly.

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# Version

Version	Status	Date	Ву	Changes
0.1	DRAFT	26 MAR 2020	MRA	DRAFT version – v 9.03.01 – v9.04.00
1.0	FINAL	05 APR 2020	RHE	Initial FINAL version – v9.03.01 – v9.04.00 v1.0
1.1	FINAL	08 APR 2020	GVD	FINAL version – v9.03.01 – v9.04.00 v1.1

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#### HIGHLIGHTS IN THESE RELEASES

The following main features are introduced in the above-mentioned releases:

#### **GENERAL FEATURES:**

#### ✓ Contact Manager 2.0!

Our new enhanced and improved Contact Manager facilitates multi-plant laundries with a centralized control of services and a need for allocation and monitoring of tasks for users at various locations / on the road. Allocation, monitoring and escalation of tasks was not available in previous versions of the contact manager in ABSSolute. [ Read more ]

# ✓ Route Assistant

Many new features for both linen and garment services plus generic improvements / enhancements. Check out our comprehensive enhancements in the different chapters:

```
Generic features [ Read more ]
Linen services [ Read more ]
Garment services [ Read more ]
```

Please also look at our new web client for **Route Returns** (US market)! [ Read more ]

# ✓ Trade Sales

Various new generic features and enhancements for garment services, like the possibility to direct invoice sales notes US style plus the feature to define emblems for non-existent wearers. Check out our latest enhancements in the different chapters:

```
Generic features [ Read more ]
Garment services [ Read more ]
```

# ✓ Invoicing

Many new features for invoicing EU and US, e.g. store TAX amounts per invoice line (previously only on header level), split orders and invoices per customer reference number, new features in the cash application, interface with credit card companies, Vertex, many new chargeable fees and much more.

```
Generic features [ Read more ]
Linen services [ Read more ]
Garment services [ Read more ]
```

# ✓ ACH auto payment (US)

Automated integration with a third-party payment processor in order to send invoices or statements for automatic recurring electronic payment via either credit card or ACH and create remit batch and application of successful payments in ABS accounts receivable. [ Read more ]

#### **LINEN SERVICES:**

# ✓ Bulk Packing Assistant: NEW!

With pride ABS introduces an all new android app to manage bulk products like mats but also disposable / one-way items. Read all about this brand-new app and its intelligent features [Read more]

# ✓ Curtain Services: NEW!

Learn more about our new module for the registration of curtains. [ Read more ]

# ✓ Linen Services: Combination of the modules Load Optimizer and Linen Smoothener Enables the option to lower ordered quantities when dealing with shortages, while also working with

optimized loading of containers/carts to limit transportation costs. [Read more]

# ✓ New interface with INWATEC Stack Storage System

The interface offers real-time communication with the linen storage machine about which packing notes are required to be packed. Additionally, it gives information about packing deadline and priority, so the most important notes can be packed in the right order. [ Read more ]

#### ✓ Stack Check Multi-read UHF RFID

Check out our great newly supported features in our famous Stack Check Multi-Read [ Read more ]

# ✓ Linen Stock count / Order Status

Some interesting new features have been added to our Stock Count / Order status dialog [ Read more ]

#### **GARMENT SERVICES:**

# ✓ My Uniform Assistant: NEW App!

My Uniform Assistant is a web browser-based application that allows wearers (or garment administrators) to manage uniforms. Through this browser-based app, wearers can easily view their garment inventory, the repair status of their garments and they are able to organize and keep track of lost/found items. [ Read more ]

# ✓ Guaranteed minimum delivery of garments: NEW!

Guaranteed minimum delivery is a new method of guaranteeing a minimum delivery of (pool) garments to wearers. Especially in use to support large organisations such as car manufacturers. [ Read more ]

# ✓ Item Dispense App

Our *Item Dispense App* is used to hand out (pool) garments such as fire-men protective garments, has been enhanced with a number of new features and improvements. Click here [ Read more ] to read about our new Item Dispense App features.

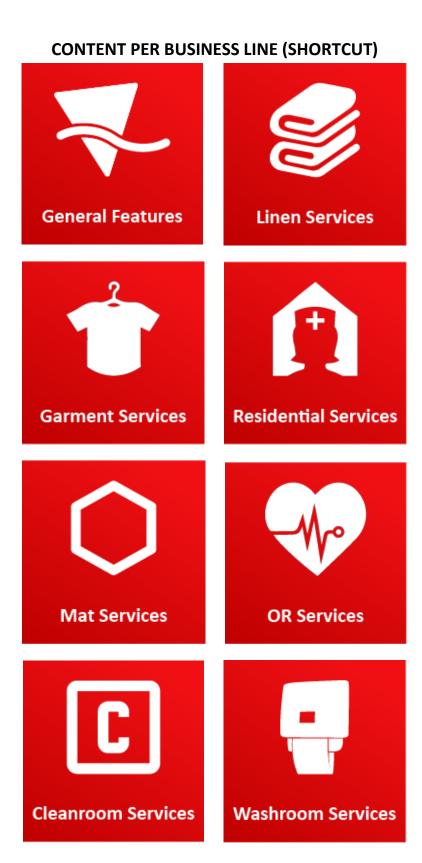
#### **RESIDENTIAL SERVICES:**

- √ Client management [ Read more ]
  - Show rented quantities
  - Web portal: removal of BSN (dutch social security number)
  - o Web portal: option to hide inscan information per web user
- √ Touchscreen application [ Read more ]
  - General improvements
  - o Soil registration of residential items
  - o Clean registration of residential items

#### **CLEANROOM SERVICES:**

✓ Various new features / enhancements related to cleanroom procedures

Learn more about the new and enhanced features we introduced in cleanroom services. [ Read more ]



# 1 GENERAL FEATURES

This section contains the main general improvements to ABSSolute that cannot be grouped under one specific category.

# 1.1 General system set-up

This chapter describes all general system set-up related changes made in this new release.

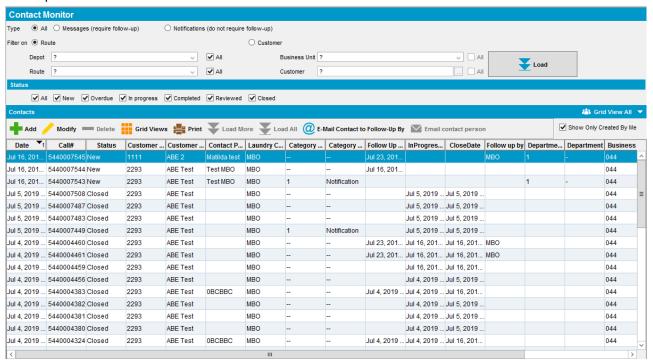
# 1.1.1 Contact Manager 2.0!

ABS NUMBER	ABS-62312
PURPOSE	The purpose of this order is to facilitate multi-plant laundries with a
	centralized control of services and a need for allocation and
	monitoring of tasks for users at various locations / on the road.
	Allocation, monitoring and escalation of tasks was not available in
	previous versions of the contact manager in ABSSolute.
AFFECTED DIALOGUES	Contact monitor, contact manager
SYSTEM SETTINGS	CONTACTAUTOCLOSEDELAY, CONTACTSTATUSES,
	CONTACTSTATUSCONTROL, CONTACTBLOCKSTOPDEPART,
	CONTACTFOLLOWUPDAYS, CONTACTFOLLOWUPTIME,
	CONTACTCHECKROUTESTART
MODULES	CONTACT MANAGER, ROUTE ASSISTANT ANDROID

The contact manager module has been enhanced to use contacts in a more professional way. A new dialog called "contact monitor" has been added to give the user a clear overview of the contacts in the system. Also, a new status flow and a higher level of approval before closing has been implemented.

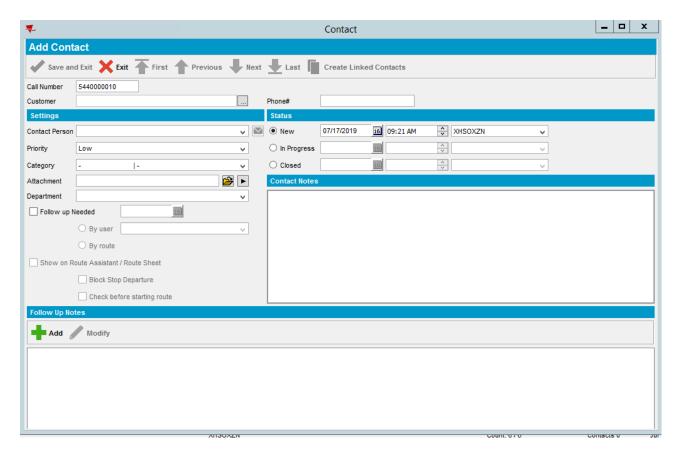
# **Screen layout**

The new dialog contact monitor gives the user the possibility to get an overview of contacts based on multiple filter options:



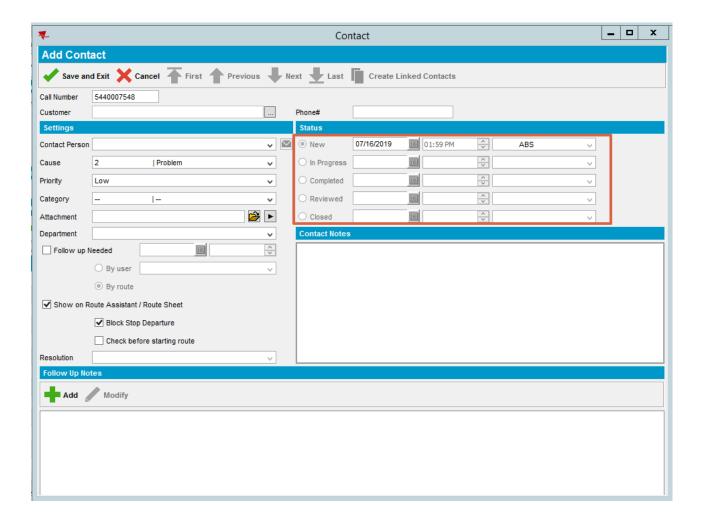
The contact screen has a new layout to give the user a better overview:

- Multiple Follow Up Notes can be stored and viewed
- Follow Up needed by a specific user or by the route sales representative
- Settings to enable the contact notes to be seen before starting the route



# **Statuses**

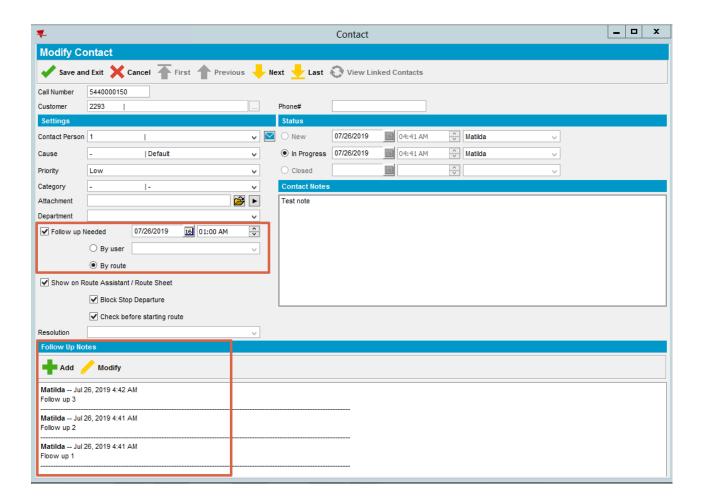
The possibility to have a higher level of approval before the contact is closed is implemented by adding two new statuses. The new system setting CONTACTSTATUSES adds the new statuses "completed" and "reviewed":



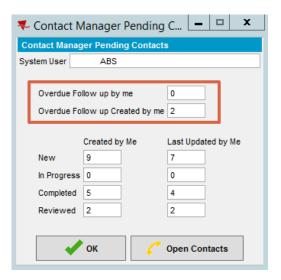
# Follow up

Follow up needed, can now be set to be followed up by user or by route. A contact that needs follow up is called a message and needs to be followed up by a certain date (and time if needed).

All other contacts are notifications and do not require follow up. If the contact is not followed up by the set date, the contact becomes overdue. The possibility to have multiple follow up notes has been added to get a clear overview of what has been done.



The "Contact manager pending contact" popup shows when launching ABSSolute has been changed to show the overdue follow up contacts to indicate to the user that follow up is needed urgently:



# **New controls in the Contact Manager**

# **Automatic closing of contacts**

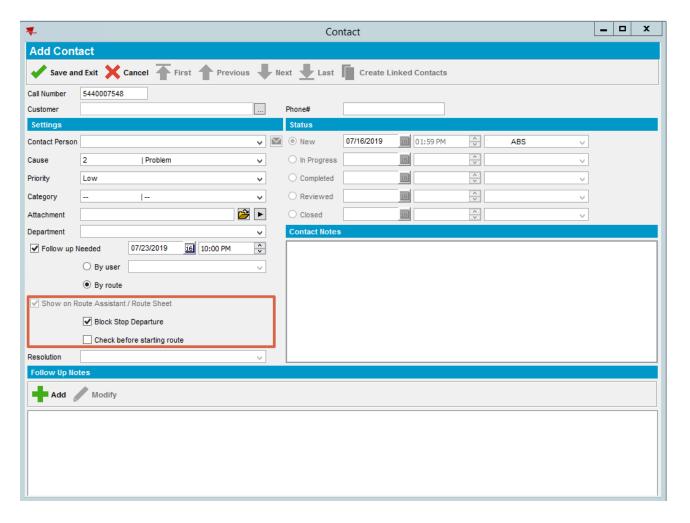
When using the newly added statuses, contacts that are notifications with status reviewed can be automatically closed by using a scheduled process to minimize the manual work for users.

# **Route assistant Android**

#### Show on route assistant

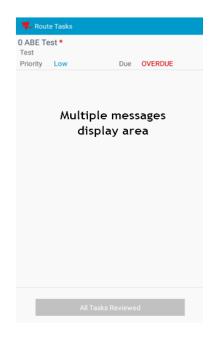
When using the option "show on route assistant" two new flags have been implemented:

- Block Stop Departure: the contact on Route Assistant needs to be handled before a driver can mark the stop as visited
- Check before starting route: message(s) must be read before the driver can start the route



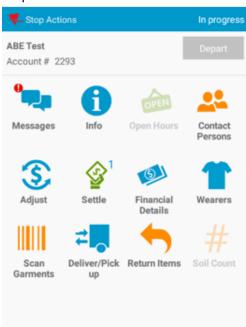
#### **Contacts on Route Assistant Android**

Route tasks is a new screen implemented on the Route Assistant which will show the user all contacts for the route before the driver will move the route stop screen. If a contact has the flag "check before starting route" it must be read before the driver can start the route, a red "\*" will indicate this. Also, as a part of the follow up functionality an overdue contact will show with "OVERDUE" in red. The button "all tasks reviewed" will only become active when all contacts with this flag has been reviewed:

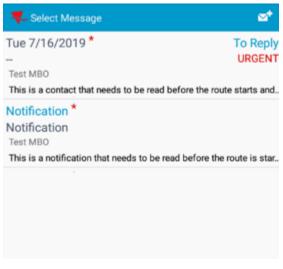


With the option "block stop departure" the contact on RA need to be handled before a driver can mark the stop as visited. The message icon will have a red "!" and the contact itself in messages will have a red "\*" to indicate that there are contacts with this flag. When the required actions have been done the depart button will become enabled.

#### Stop action screen:



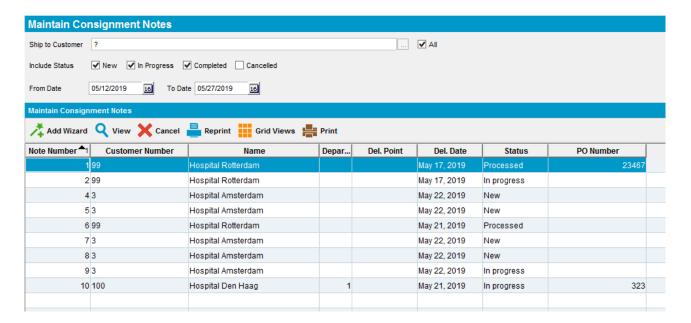
# In messages:



# 1.1.2 Maintain Consignment Notes: New dialog

ABS NUMBER	ABS-73843
BACKGROUND & PURPOSE	Better overview of Consignment Notes and possibility to create
	manual consignment notes
AFFECTED DIALOGUES	New: Maintain consignment Notes
SYSTEM SETTINGS	-
MODULES	-

Before there was only a dialog to generate or reprint consignment notes. No good overview of consignment notes. For this a new dialog is made to 'Maintain Consignment Notes'



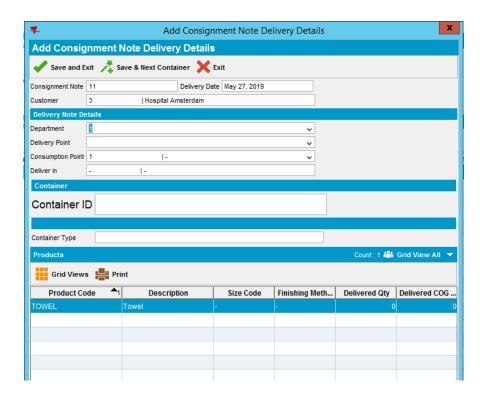
Via the main screen an overview can be shown for all consignment notes. Filters are available on customer, status, and date range.

Add Wizard: see next page.

Via the 'Add Wizard' button a new manual consignment note can be created.



First the consignment note is created in screen above, and after that 1 or multiple delivery notes can be added.



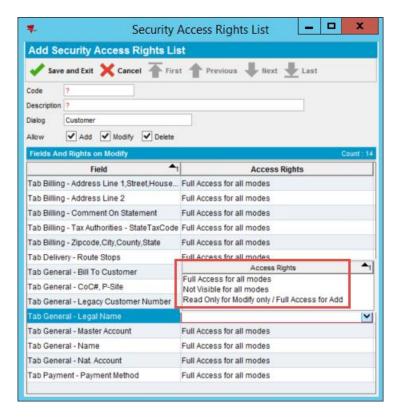
Creating manual consignment notes is meant for laundries having a lot of clean count based delivered customers. The main screen however can be used in any laundry working with consignment notes.

#### 1.1.3 Customer access rights: new access level added

ABS JIRA NUMBER(S)	ABS-71812
BACKGROUND & PURPOSE	Extension of the compliancy options for customer access rights by
	providing an extra access level that distinguishes between rights for
	adding or modifying records.
MODULE(S)	ACCESSRIGHTS
SYSTEM SETTING(S)	-

# **Dialog: Customer access rights**

For all fields maintained under the Access Rights list, the option has been added to allow for <u>"Read Only for Modify mode, Full Access for Add"</u> mode:

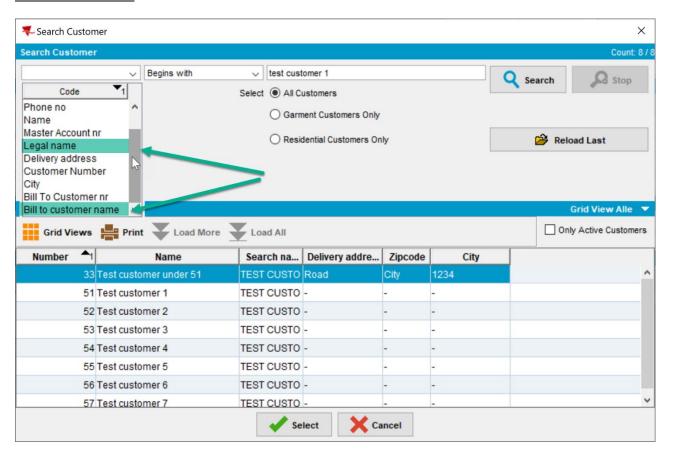


This has been developed to allow for better refinement in the access rights setup in laundries based on which user group creates/adds customers, and which group maintains them.

# 1.1.4 Customer: Extra search options

ABS NUMBER	ABS-80432
BACKGROUND & PURPOSE	Make it easier to find a customer
AFFECTED DIALOGUES	Customer dialog
SYSTEM SETTINGS	-
MODULES	-

To make it easier to find the right customer, we have added two extra search options: <u>Legal Name</u> and the <u>Bill</u> to customer's name.



# 1.1.4.1 Extended ERP Customer interface to include new fields

ABS JIRA NUMBER(S)	ABS-76564
BACKGROUND & PURPOSE	Some third party ERP systems have the ability to send some more
	financial fields to ABSSolute to be used for the customer integration.
	The goal is to import those additional fields in ABSSolute to ease up the
	data entry for the user and avoid mistakes.
MODULE(S)	ERP INTERFACE   FLEX FIELDS
SYSTEM SETTING(S)	AUTOCREATECUSTCHILDOBJECT

Extended ERP Customer interface to include additional fields:

- Full payment on delivery
- Finance Charge Put On
- Finance Charge Days (database auto filled based on system setting in plant)
- Statement Layout Code
- Statement Handling Start Date

Also, Flex Fields for the Customer dialog have been added. A new system setting has been introduced to allow for the automatic creation of data when using the ERP Interface.

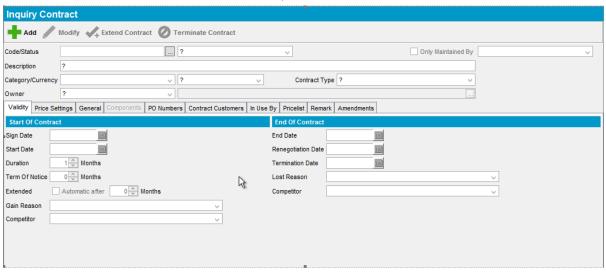
- Department
- Distribution point
- Delivery point
- Cost centre

# 1.1.5 Contract: Changes in tab sequence

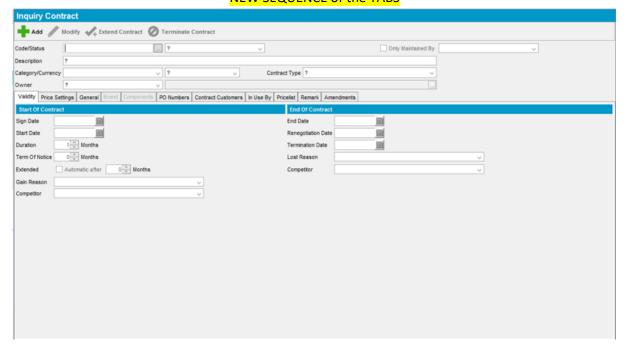
ABS JIRA NUMBER(S)	ABS-75805
BACKGROUND & PURPOSE	Improve user-friendliness and intuitively of the contract screen layout
	the sequence of the different tab-pages has been re-arranged.
MODULE(S)	Contract Management
SYSTEM SETTING(S)	-

The changed order of tabs now follows the logical entry of a contract.

# **OLD SEQUENCE of TABS:**



# **NEW SEQUENCE of the TABS**



The changed order of tabs now follows the logical entry of a contract.

# 1.1.6 Product List Per Customer: Product Ranking to grid view / show columns added

ABS NUMBER	ABS-78173
BACKGROUND & PURPOSE	Add the product ranking to the selectable grid view in PLPC dialog
AFFECTED DIALOGUES	Product List per Customer
SYSTEM SETTINGS	
MODULES	

An additional column has been added to the grid view in the PLPC dialog – "Product Ranking". This has been done to give users additional product data visibility when working with a customer's PLPC.

# 1.1.7 Product list per customer: RSR as sales employee for new products on Route Assistant

ABS NUMBER	ABS-85344
PURPOSE	Set the product list per customer Salesperson field to the route driver
	for newly added products from Android Route Assistant
AFFECTED DIALOGUES	Product List per Customer, Contract
SYSTEM SETTINGS	
MODULES	Contract Management, Android Route Assistant

When the driver adds a new product to a customer, via the Android Route Assistant contract product management functionality, and the laundry is using the optional Salesperson fields, at Contract and product list per customer level, the Salesperson field at product list per customer level is now populated with the driver of the route for the day that the new product was added.

This will be done automatically during the processing of the settlement for the routes.

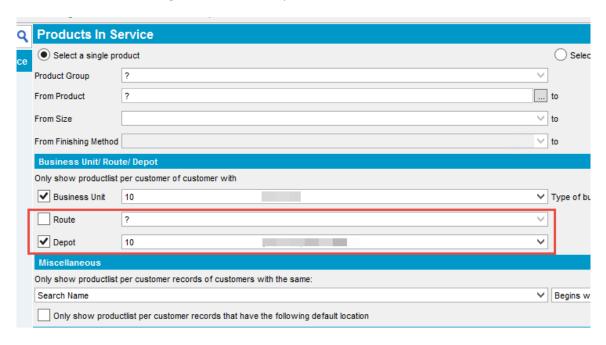
The purpose for this, is to provide better data for tracking new sales by route drivers for commission and other reporting purposes.

# 1.1.8 Products in Service: Route / depot added to selection criteria

ABS NUMBER	ABS-78376
BACKGROUND & PURPOSE	Add Route/Depot selection criteria to Products in Service filter; allow
	direct modification of PLPC record from grid in Products in Service
AFFECTED DIALOGUES	Products in Service
SYSTEM SETTINGS	
MODULES	

Two enhancements have been made to the Products in Service dialog.

First, two additional selection criteria (Route and Depot) have been introduced in the header to allow the user to filter the results loaded in the grid in different ways:



When the Business Unit selection box is checked, both the Route and Depot boxes then become available.

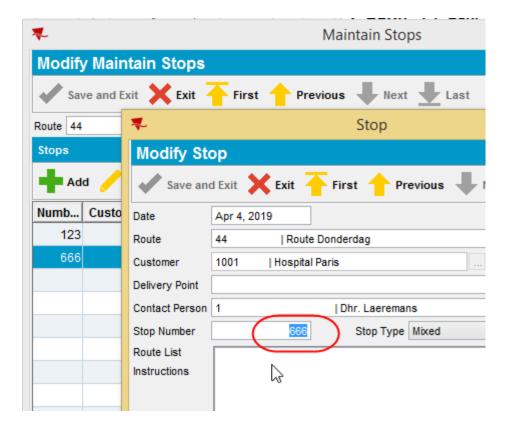
Both can be checked and the drop-down selection used to pick one depot or route individually. When one of these selections is made, and the grid is loaded, only customer records which match these new selections will be loaded into the grid.

Second, the option to modify a Product List Per Customer record via pop up directly from the Products in Service grid has been added.

# 1.1.9 Route Status Control: Editable stop number

ABS NUMBER	ABS-58370
BACKGROUND & PURPOSE	Editable stop in route status control for manual added stops.
AFFECTED DIALOGUES	Route status control
SYSTEM SETTINGS	
MODULES	

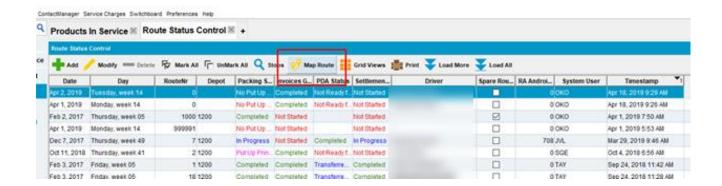
The stop number for manual added stops is made editable.



# 1.1.10 Route Status Control: "Map Route" button activated

ABS NUMBER	ABS-79765
BACKGROUND & PURPOSE	Allow laundries to see the Map Route button on Route Status Control
	also before the API-key for Google Maps is activated
AFFECTED DIALOGUES	RouteStatusControl
SYSTEM SETTINGS	-
MODULES	-

We have made the "Map Route" functionality more visible, by showing the inactivated button to the users. In order to activate the button, the laundry will need a special Google Maps API-key to be configured in the ABSSolute server configuration, please contact ABS Support department for help with this operation.



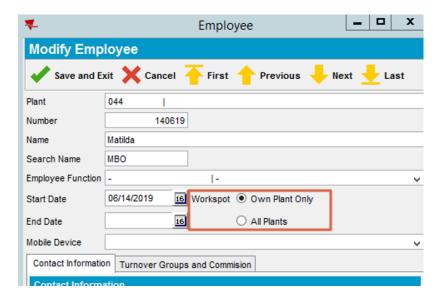
A small message will inform the user on why the button is not active, until the API-key is correctly configured.



# 1.1.11 Route Assistant: Restriction by plant in Employees dialog

ABS NUMBER	ABS-85106
PURPOSE	Filtering of mobile devices in employee dialog
AFFECTED DIALOGUES	Employee dialog
SYSTEM SETTINGS	-
MODULES	ROUTEASSISTANT, ANDROID ROUTEASSISTANT

In the employee dialog, a restriction has been added to which devices that will show in the mobile device dropdown. If work spot "own plant only" is chosen, only the mobile devices from the current plant will be shown in the mobile device dropdown. If work spot "all plants" is chosen all mobile devices from all plants the user has access to will be shown in the mobile device dropdown.



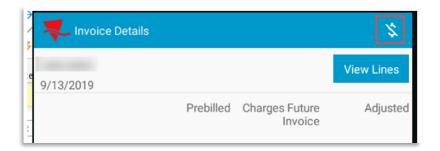
#### 1.1.12 Route Assistant: New option to credit an invoice in full (USA/Northern America)

ABS NUMBER	RASA-930
PURPOSE	Allow user to credit an invoice on Android Route Assistant in full in one
	step, instead of line by line
AFFECTED DIALOGUES	
SYSTEM SETTINGS	
MODULES	ROUTEASSISTANTFULLCREDIT

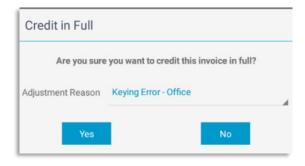
A new module has been introduced for the Android Route Assistant for use in the US market with direct invoicing. This module can be added at no additional charge within the maintenance agreement; please verify with your account manager.

With this module, the user (RSR) of the Android Route Assistant has the option to credit an invoice in full for that day's delivery. By making this a one-step process, this is significantly easier for the user than crediting each individual line one by one – especially in cases where there can be hundreds of individual invoice lines.

With the module, a new action button is added on the Route Assistant Adjustment (\$)stop action:



When pressed, the user is prompted to select a reason code for the in-full credit:



When confirmed, all lines for today's direct invoice will be adjusted to zero automatically. The only exception is any cash delay or finance charge lines that may have been added to the invoice from previous invoices.

The user is still required to get a signature on the invoice (when set) in order to confirm receipt of goods and acceptance of the full credit.

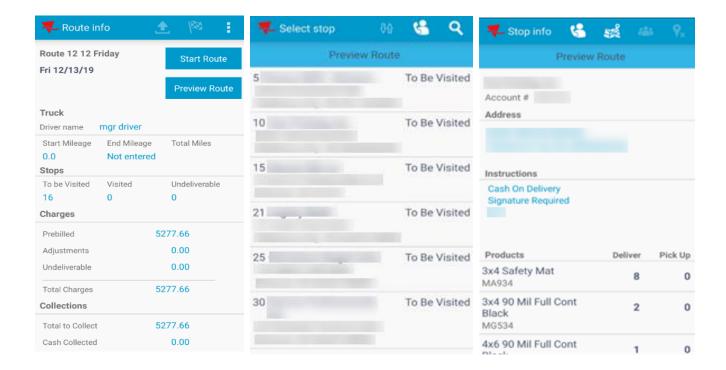
#### 1.1.13 Route Assistant: Preview Route feature

ABS NUMBER	RASA-1617
PURPOSE	Allow the RSR/driver to see upcoming routes before he drives off from
	the laundry
AFFECTED DIALOGUES	Route Assistant Android
SYSTEM SETTINGS	-
MODULES	ROUTE ASSISTANT ANDRIOD

The Route Assistant Android had been enhanced with an new option "Preview Route" to allow the driver to look at routes which the laundry has finished packing, but the driver is not yet visiting these routes yet – this can be (for example) about routes that should be visited the next day.

The RSR/driver will be allowed to change the stop sequence if needed and he can also see for each stop how many (bulk loaded) products he should expect to deliver.

This "Preview Route" feature is activated in ABSSolute, for each mobile device.

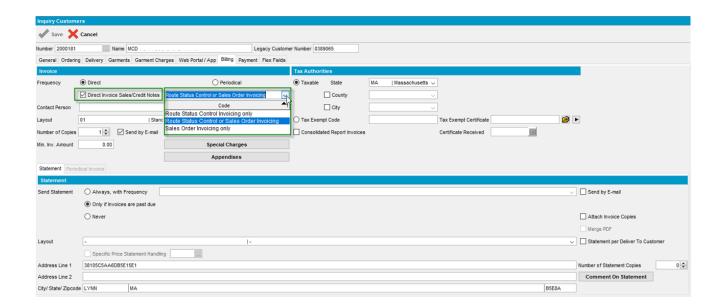


# 1.1.14 Trade Sales: Direct Invoicing of trade sales (direct sales) orders enabled

ABS NUMBER	ABS-83167
PURPOSE	Gives user options for generating Sales Note direct invoices when the
	Trade Module is in use
AFFECTED DIALOGUES	Customers, Maintain Sales Notes, Sales Order (inside Maintain Sales
	Note) & Maintain Invoices
SYSTEM SETTINGS	SALESDNONINVOICEDROUTE & DIRECTINVSALESNOTES
MODULES	TRADE SALES

When the Trade Module is in place, and Sales Notes are issued, the user can set how the Direct Invoice is to be created. A new checkbox with invoice creation options is now available in the billing tab of the customer dialog. The three options for creating the Sales/Credit Notes are as follows:

- Route Status Control Invoicing Only
  - o The only option will be invoice generation via Route Status Control
- Sales Order Invoicing Only
  - o The only option will be invoice generation while completing the Sales
- Route Status Control or Sales Order Invoicing
  - o Both options can be used as mentioned above

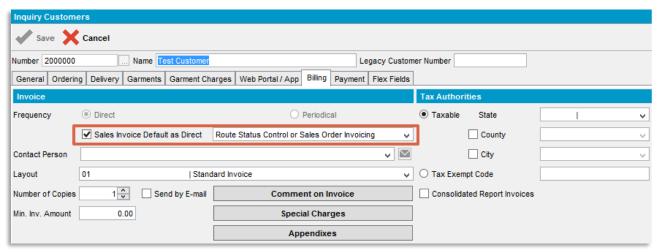


# 1.1.15 Trade Sales: Generate Sales Invoices from Route Status Control (USA/Northern America)

ABS NUMBER	ABS-87561
PURPOSE	Extend Direct Sales Invoice generation with the option to generate
	these invoices also during the direct invoice generation from Route
	Status Control as separate invoices.
AFFECTED DIALOGUES	Maintain Sales Notes, Customers & Route Status Control
SYSTEM SETTINGS	SALESNOTEDIRECTINVOICE
MODULES	TRADE

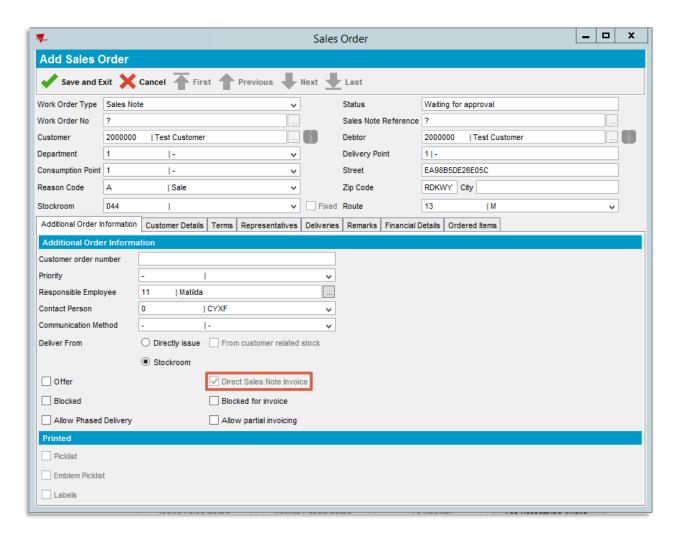
This new development gives the possibility to have a <u>separated direct sales invoice created</u> also via Route Status Control (RSC). In the customer dialog the 'Direct Invoices Sales' label has been renamed to "Sales invoice default as direct" and when marked, ABSSolute will by default use the possibility to generate a separate direct sales invoice. Depending on the option chosen in the customer screen, it will be possible to generate a direct sales invoice via the standard invoice generation process in Route Status Control and/or the Maintain Sales Note dialog.

"Sales invoice default as direct" is default checked on in the customer screen and it will activate the separate invoice function for direct sales invoice via Route Status Control:



See next page...

When the setting has the value 'Y' in the customer dialog the "direct sales note invoice" checkbox in the Sales Note dialog will always be checked and disabled on the sales note, which will always create a direct sales invoice for the sales note:



If in customer screen the option "Direct Sales Note Invoice" is selected, a separate "direct sales invoice" will be generated from Route Status Control, together with generating other (normal) direct invoices.

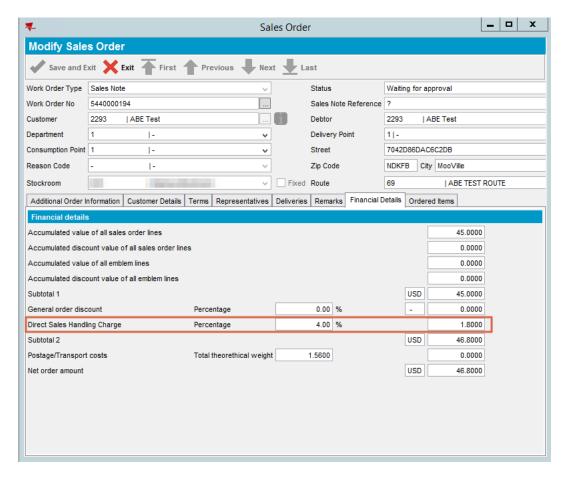
# 1.1.16 Direct Sales Handling Charge

ABS NUMBER	ABS-75844
PURPOSE	Possibility to invoice customers a handling fee for all direct sales orders
	placed via sales notes process.
AFFECTED DIALOGUES	Maintain Sales Notes
SYSTEM SETTINGS	BPGARMENTEMBLEMPROTECTION
MODULES	DIRECT SALES HANDLING CHARGE

A handling fee has been implemented for items sold via direct sales. A percentage of the accumulated value of all sales order and emblem lines will be added to the total amount of the sales order. This charge will be added to the invoice as a special charge invoice line and will be shown separately on the invoice.

#### Sales note

In the financial tab, a new field called "Direct Sales Handling Charge" has been added to show the calculation of the handling charge for the value of the sales order and emblem lines. The percentage is taken by default from the system setting DIRECTSALESHANDLINGCHARGE but can be modified by the user unless the system setting value is set as a fixed value.



#### Calculation

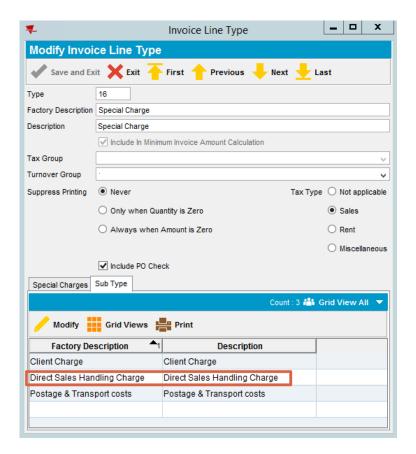
The handling charge is calculated based on subtotal 1 and will not take the general order discount into account if used, which means that the handling charge will be added to the amount of subtotal 2.

Example: Subtotal 1 (45) \* direct sales handling charge (4%) = 1.8

Subtotal 1 (45) + direct sales handling charge (1.8) = 46.8

# Invoice line type

Invoice line "special charge" is used, and a new subtype called "Direct Sales Handling Charge" has been implemented:

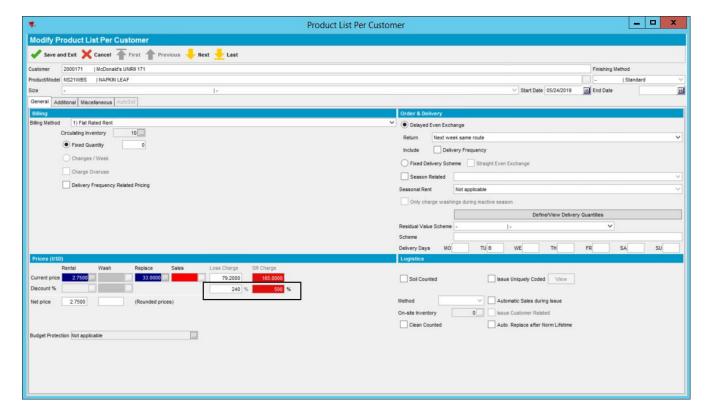


## 1.1.17 New price options for systematic replacement and loss charges

ABS NUMBER	ABS-71967
BACKGROUND & PURPOSE	New pricing options for loss charges and for systematic replacement. A
	percentage can be defined which will calculate, based on the
	replacement price, a new price which will be used for invoicing.
AFFECTED DIALOGUES	Contract
	Product list per customer
SYSTEM SETTINGS	LOSSCHARGEPERCENTAGE
	SHOWLOSSCHARGEPERCENTAGE
	SRCHARGEPERCENTAGE
	SHOWSRCHARGEPERCENTAGE
MODULES	LOSSCHARGEPERCENTAGE
	SRCHARGEPERCENTAGE

Based on loss charge set up and systematic replacement, the percentages and prices are shown which will be used for invoicing.

The defaults for the percentages can be defined in the system setting.

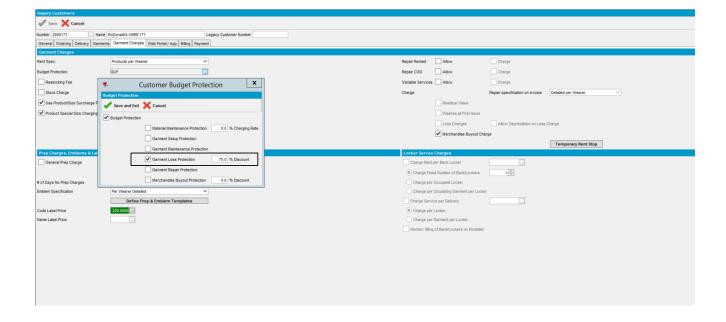


## 1.1.18 Budget protection loss charges

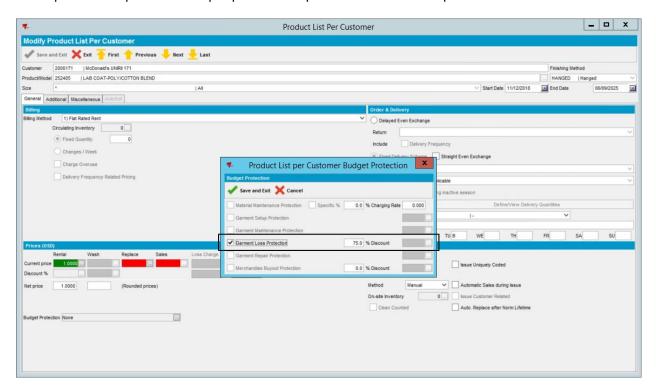
ABS NUMBER	ABS-75848
BACKGROUND & PURPOSE	New budget protection option in Lost Product Maintenance Program. When this budget protection is activated a percentage can be set-up, so the customers are not paying the full amount of the loss price. A discount percentage will be taken into account for invoicing BACKGROUND & PURPOSEs.
AFFECTED DIALOGUES	Contract Customer Product list per customer Consumption point logistics
SYSTEM SETTINGS	BUDGETPRTECTIONGLPPERC
MODULES	Budget Protection

Budget protection needs to be set on customer:

- Material Maintenance Protection: a .... % charging rate
- Garment Set-Up protection
- Garment Maintenance Protection
- Garment Loss Protection: a ... % Discount
- Garment Repair Protection
- Merchandize Buy-Out Protection: a ... % Discount



In the product list per customer per product the protection can be set up

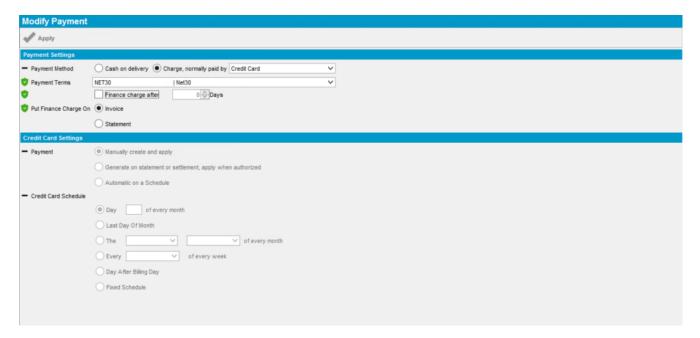


When items are marked for loss charges on the invoice the loss price is taken into account with the discount defined in the product list per customer.

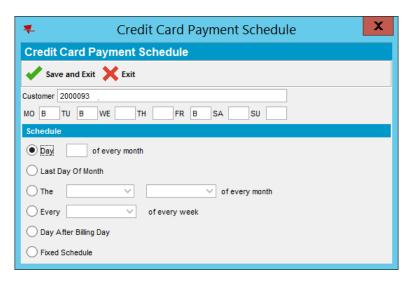
# 1.1.19 Credit Card Charging Frequency Phase 1

ABS NUMBER	ABS-62304
PURPOSE	Ability to store credit cards and create payment transactions to charge
	credit cards with a process scheduler.
AFFECTED DIALOGUES	Customer, Contract, Plant, Credit card transactions,
	Process scheduler, Route assistant
SYSTEM SETTINGS	CREDITCARDSCHEDULEDEFAULT
MODULES	ROUTE ASSISTANT, CREDIT CARD, CREDIT CARD CHARGE SCHEDULE

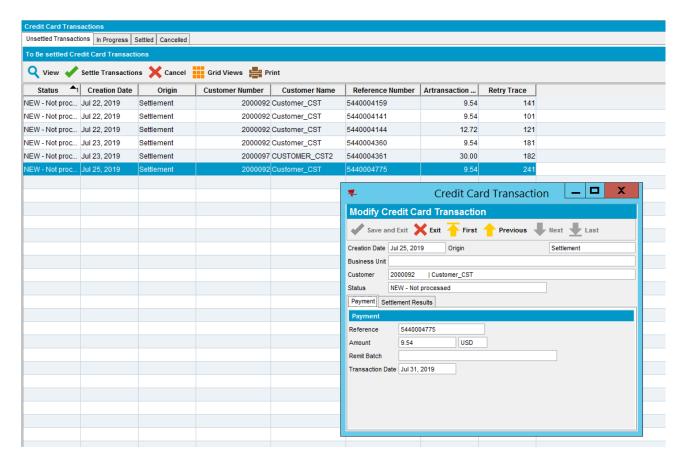
In contract components, a section has been added for credit card payment method



Schedule is also available on the customer



Process scheduler will create payments which can be sent to a third party to process them from the credit card.



When the transactions are created, we can receive back if the payment was successful and store the results so the invoices can be marked as completed.

# 1.1.20 ACH auto payment- Third party payment processor (banking) for ACH and Credit Card auto-payment (US)

ABS NUMBER	ABS-85345
BUSINESS LINE	General
BACKGROUND & PURPOSE	Provide automated integration with a third-party payment processor in order to send invoices or statements for automatic recurring electronic payment via either credit card or ACH, and create remit batch and application of successful payments in ABS accounts receivable
AFFECTED DIALOGUES	Plant, Customers, Credit Card Transactions, System User, Process Scheduler
SYSTEM SETTINGS	GROUPELECTRONICPAYMENTS, CREDITCARDSCHEDULEDEFAULT, ELECTRONICPAYINVSTATUS, CREDITCARDGATEWAY
MODULES	ACHAUTOPAYMENT

Use of this module requires a merchant ID with the designated third-party payment processor. All transactions handled through this module are passed to the processor via webservices, and all responses received in the same manner.

When using this module, at the Plant level, electronic payment credentials are set which are unique to each laundry.

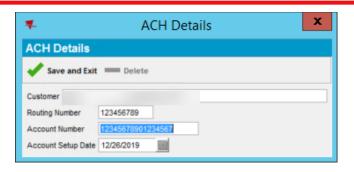
A new payment method at the Customer level is introduced – ACH.

When a customer is set to either ACH or Credit Card as their payment method, an electronic payment schedule can then be set per customer:

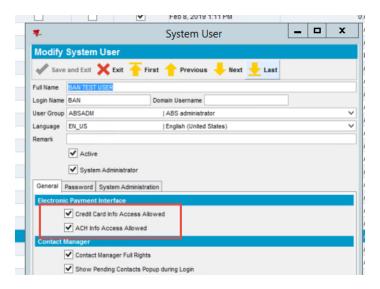


A fixed schedule can be set at the Plant level for each of the two types of payment.

The customer's Credit Card bank token ID and expiration date, or ACH routing and account number, are then stored at the Customer level as well.



Access to ACH and Credit Card information is controlled at the individual System User level:



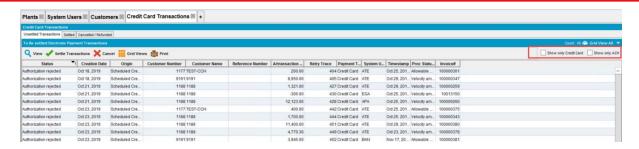
If a user does not have access rights, they will see a mask of the ACH account information, displaying only the last 3 digits. Additionally, for security this data is fully encrypted in the database.

Two scheduled processes are used in conjunction with this module – the first creates electronic transactions based on the settings at the Customer level, checking for settled invoices or statements to be paid.

The second process handles the processing of the electronic transactions using the customer's current ACH account information or Credit Card token ID, sending the transactions to the third-party processor for payment, and receiving responses back from the processor.

For successful payment responses, a remit batch is created in ABS for each payment type with the current date, and the payment is applied to the appropriate invoice (or invoices linked to a statement). These remit batches may be reviewed in ABS and must be manually closed.

For rejected payment responses, the status of the transaction is changed to Rejected, and is visible in the Credit Card Transactions dialog:



Here, the user can sort by each type of transaction using the highlighted check boxes as well.

When a transaction needs to be reprocessed (after updating a customer's account info, for example) it can be manually processed from this dialog to the third-party processor.

## 1.1.21 Generate invoices: Prevent missing prices when using 'change finishing method' option

ABS NUMBER	ABS-90203
BUSINESS LINE	General
BACKGROUND & PURPOSE	Prevent that you'll have missing prices when generating invoices after using the 'Change Finishing Method' functionality in the Product List per Customer.
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	PLPCFMCHANGE
MODULES	-

When you were using the "change finishing method" functionality from the Product List Per Customer, then you could end up with a <u>missing price</u> on the next invoice because the finishing method was also updated on existing delivery and the system couldn't find an active Product List Per Customer line for it.

A new system setting PLPCFMCHANGE (Product List Per Customer Finishing Method Change) was introduced that enables the laundry to decide themselves which delivery notes should be updated. The system setting can have 3 values:

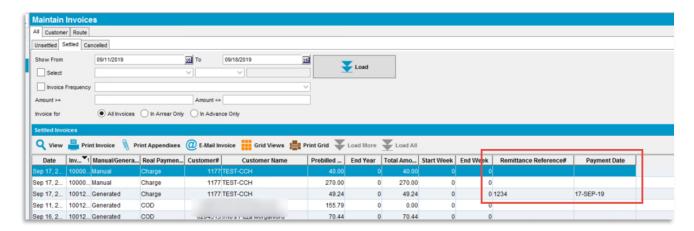
- 0 Do not change the finishing method for existing packing notes and delivery notes, regardless of their status.
- 1 Only change the finishing method for existing packing notes that have not been processed yet
- 2 Change the finishing method for all existing packing/delivery notes that have not been invoiced yet

# 1.1.22 Maintain Invoices: Two new columns for settled invoices (USA/NorthernAmerica)

ABS NUMBER	ABS-85347
PURPOSE	Add new columns to the Maintain Invoices grid for settled invoices to
	allow user visibility to check numbers and payment date for all invoices
	at once
AFFECTED DIALOGUES	Maintain Invoices
SYSTEM SETTINGS	
MODULES	INVOICING (USA/Northern America)

For laundries using Cash Application in ABS, two new columns have been added to the Maintain Invoices grid for all tabs displaying Settled invoices.

These two columns are "Remittance Reference" and "Payment Date":



The "remittance reference #" will display the number used when making the cash application entry – most commonly this is the check number used by the customer to pay their invoice. The payment date is the date of remittance. In the case of multiple payments on the same invoice, these columns will display the multiple values, separated by a comma.

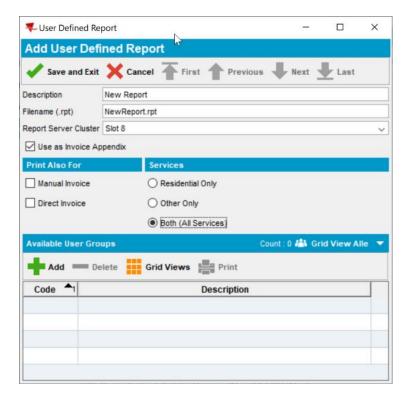
This enhancement will make it easier for laundries to find payment information across multiple customers at the same time from the grid view.

## 1.1.23 Improve user friendliness for user defined invoice appendixes

ABS JIRA NUMBER(S)	ABS-77478
BACKGROUND & PURPOSE	Some invoice appendixes can serve multiple business lines. Until this order an invoice appendix could only be linked to one business line. With this order an invoice appendix can be linked to both residential business line and others.
MODULES	FAKT (INVOICING)
SYSTEM SETTINGS	-

# Dialog: User defined reports

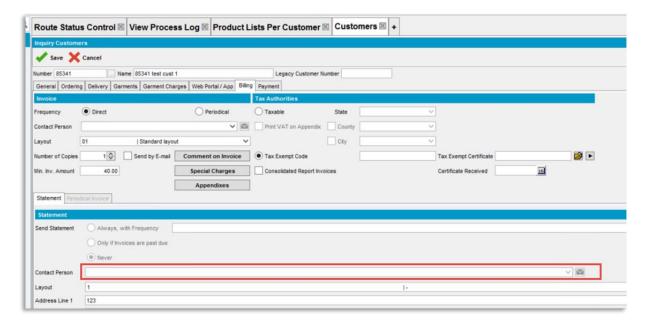
We have changed the configuration of User Defined Reports from checkmarks to radio buttons and added an "all" option – for when you need to configure the usage of the report. This way it should be clearer for the user to choose at least one option to have the report work in ABSSolute.



## 1.1.24 E-mailing: Separate contact person for invoices and (USA/Northern America) statements

ABS NUMBER	ABS-85341
PURPOSE	Allow for a separate contact person, with separate email address, to
	be set at the Customer level for invoices and statements
AFFECTED DIALOGUES	Customers
SYSTEM SETTINGS	
MODULES	INVOICING (USA/Northern America)

On the Customer Billing tab, a new field has been introduced for designation of the contact person for Statements:



A new field has been introduced in the database to indicate if a customer contact is the statement contact.

When adding a new contact person for the customer, the system will automatically check to see if both invoice and statement contact person are set for that customer, and will prompt the user accordingly:



The scheduled process for automatically emailing statements has been extended to check for this new designation of the invoice contact person, and will send to the appropriate email address accordingly.

This functionality allows the laundry to set the invoice contacts and statement contacts separately for a customer, if needed.

## 1.1.25 US Billing: Cash On Delivery Charge

ABS NUMBER	ABS-75847
PURPOSE	Cash On Delivery Charge is a charge applied to a COD customer that did not pay for their regularly scheduled delivery. This charge will appear, as an invoice line, on the next generated invoice after the non-payment occurred.
AFFECTED DIALOGUES	Customer, Contract, Route Assistant
SYSTEM SETTINGS	CASHDELAYCHARGE, CASHDELAYCHARGEPRICE, RASHOWTOTALTOPAY
MODULES	INVOICING (USA/Northern America)

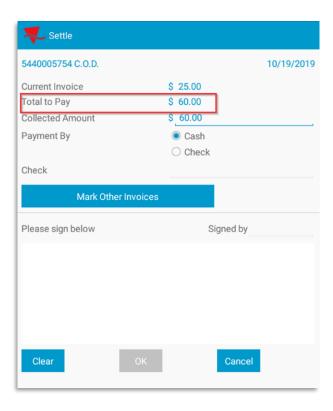
#### General

A "Cash On Delivery Charge" is a charge applied to a COD customer that did not pay for their regularly scheduled delivery. This charge will appear, as an invoice line, on the next generated invoice after the non-payment occurred.

## **System settings**

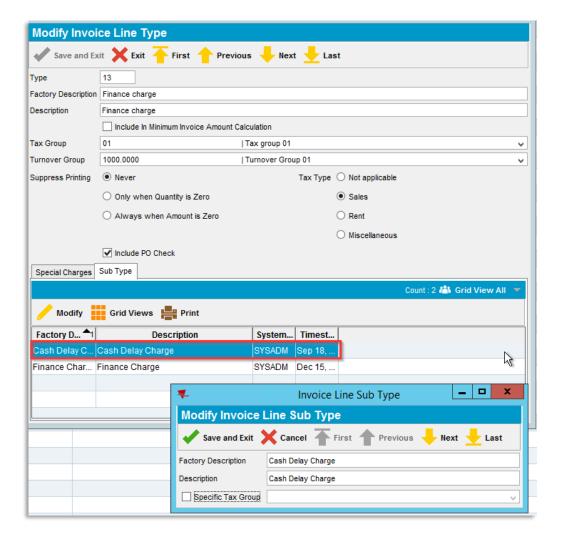
With the system setting "Cashdelaycharge" the new functionality can be set to be default being used for customers and contracts. With the setting "Cashdelaychargeprice" the default charge price can be set.

With the setting "RAshowtotaltopay" the Route Assistant settlement screen can be set to show the total amount to pay.

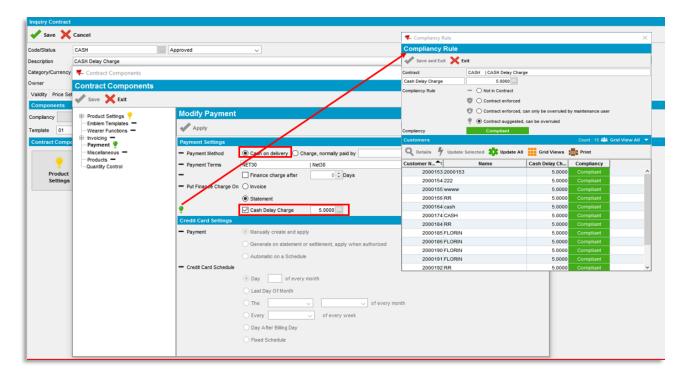


## **Functionality**

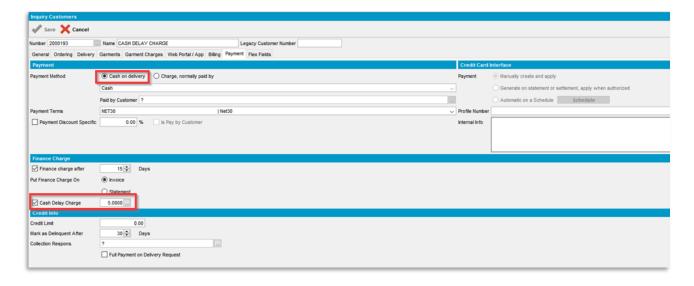
The "Cash On Delivery Charge" will be calculated as a financial charge with a separate invoice sub type <u>Cash</u> <u>Delay Charge.</u>



The "Cash On Delivery Charge" can be set within the payment settings of a contract with the standard compliancy functionality in place related to the contract customers.



In the customer dialog, payment tab, for Cash On Delivery (COD) customers a "Cash Delivery Charge" can be set for an individual customer.



For every invoice, which should have been paid but has not been paid, this charge will be calculated during invoice generation and showed on the invoice as a separate invoice line.

## 1.1.26 New system settings for Fixed Deliver/Bill defaults

ABS NUMBER	ABS-77296, ABS-83630
BACKGROUND & PURPOSE	Improve usability of module FIXEDDELIVERYANDBILLING by
	introducing settings for default values per plant
AFFECTED DIALOGUES	System Settings, Consumption Point Logistics
SYSTEM SETTINGS	FIXEDDELIVERYPERCENTAGE, FIXEDBILLPERCENTAGE
MODULES	FIXEDDELIVERYANDBILLING

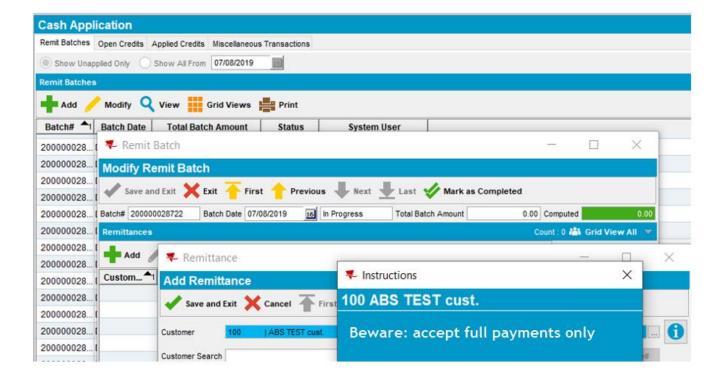
An enhancement has been made for the module FIXEDDELIVERYANDBILLING, introducing two new system settings to allow the laundry to determine what the default percentage will be for each plant for the fixed delivery and fixed billing percentages. These values will be used when new records are created for products set to use a fixed delivery/bill relationship at the Consumption Point Logistics level, both via the ABS client, and for records created in settlement from the Route Assistant.

These new settings add flexibility to this module's functionality, as previously, the values had been hard coded.

## 1.1.27 Cash Application: User Instructions added (USA)

ABS NUMBER	ABS-53411
PURPOSE	Allows user to have notes / instructions per customer to show prior to
	entering Remit Batch
AFFECTED DIALOGUES	Cash Application
SYSTEM SETTINGS	-
MODULES	-

This has been developed to publish instructions while performing Accounts Receivable functions within the Cash Application. We now allow you to create User Instructions per customer that will pop-up when you are creating a remittance.

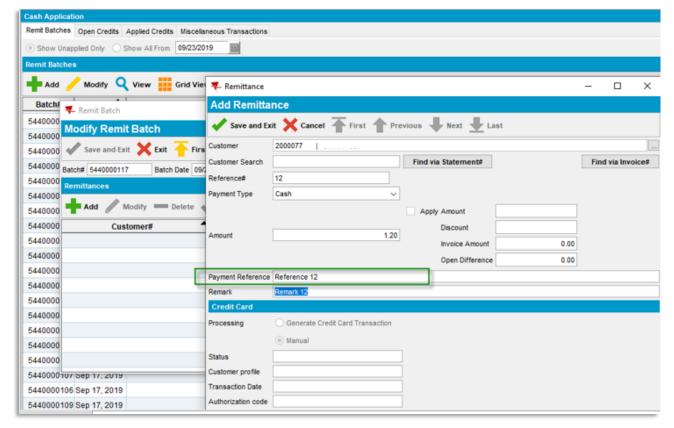


## 1.1.28 Cash application / Customer financial details (USA): Reference field for payment type

ABS NUMBER	ABS-87903
PURPOSE	Option to fill and show the payment reference in the Cash Application
	and within the Customer Financial Details.
AFFECTED DIALOGUES	Cash application, Customer Financial Details
SYSTEM SETTINGS	
MODULES	INVOICING (USA/Northern America)

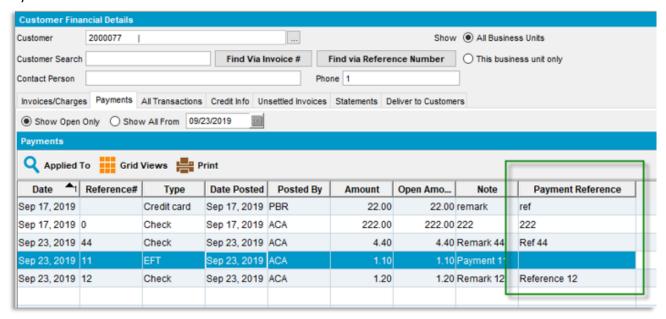
With this new development it is possible to fill the "payment reference" when adding a remittance to a Remit Batch and select this payment reference in the Customer Financial Details dialog as a new column. The payment reference can be filled manually or by an interface.

In the sub-dialog "Add remittance" when adding a Remit batch a new field has been added where the payment reference can/will be filled:

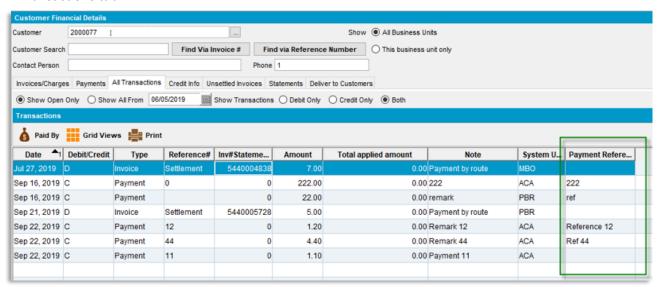


In Customer Financial Details a new column has been added in the "Payments" and "All transactions" tab to show the payment reference.

## Payments tab:



#### All Transactions tab:



## 1.1.29 Create 'Tax Amounts' per invoice line (only periodical invoicing US and EU)

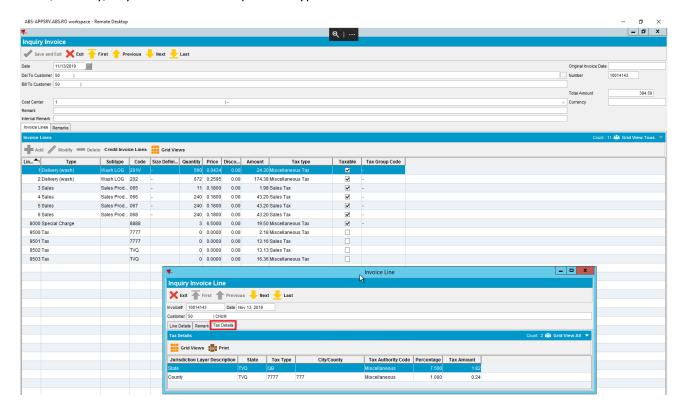
ABS NUMBER	ABS-74890
PURPOSE	Creation of Tax Amounts per Invoice line when generating (periodical) invoices, accessible in ABSSolute and in database tables for Interfacing
	purposes.
AFFECTED DIALOGUES	Invoice line
	Generate Invoices
	Consolidated Invoices
	Maintain Invoices
SYSTEM SETTINGS	-
MODULES	INVOICELINETAX

If periodical invoices are generated and the module INVOICELINETAX is in the license of the plant then per individual invoice line, Tax Lines are created. Tax lines are available in dialog 'Maintain Invoices'. When opening an individual invoice line then an extra tab is enabled.

## Taken into account:

- Periodical invoicing Canada
- Periodical invoicing US
- Periodical invoicing EU

The calculation of the total Tax on the invoice is a summarisation of the Tax per individual invoice line type, per 'State', 'County/City' and is calculated per 'Tax Type'.



## 1.1.30 Vertex (Phase 1) Address Cleaning

ABS NUMBER	ABS-58862
LINK(S) IN JIRA	ABS-93232, ABS-93247, ABS-92242, ABS-91906
PURPOSE	Verify customer tax is correct based on address provided
AFFECTED DIALOGUES	Customer, Plant, Depot
SYSTEM SETTINGS	CHANGELOCATIONADDRESS, VERTEXADDRESSCLEANING,
	VERTEXUPDATEADDRESS, ADDRESSCLEANINGURL,
	ADDRESSCLENAINGSECURITY, VERTEXCONFIDENCELEVEL
MODULES	VERTEX + (custom development required)

This development was created in order for the <u>Vertex interface</u> to bypass the standard ABSSolute Tax calculation. The new field "Tax Area" is added in the customer dialog. This additional area is associated with the address (general, billing, and delivery). For every new address change, a validation is needed for this Tax Area—the validation of this process is called 'address cleaning'. The user will not be able to update the address until a successful 'address cleaning' occurs.

#### **PLANT:**

If system setting "CHANGELOCATIONADDRESS" = N then the following fields on plant level will be disabled.

- Address
- Address 2
- Zip code
- City
- County
- State

Also, a new field on depot level is added for VERTEX called: Tax Area ID

## **DEPOT:**

If system setting "CHANGELOCATIONADDRESS" = N then the following fields on depot level will be disabled.

- Address
- Address 2
- Zip code
- City
- County
- State

Also, a new field on depot level is added for VERTEX called: Tax Area ID

#### **CUSTOMER:**

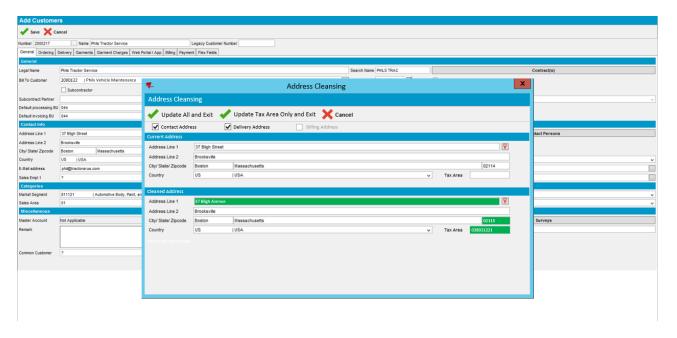
The fields 'Tax Area' and 'County' are added to the following tab pages:

- General Tab
- Delivery Tab
- Billing Tab

## Process: Address validation is successful.

If there is only one solution to the tax area determination from the address and either the address is the same as entered or system setting "VERTEXUPDATEADDRESS" = N then, if there is no current tax area or the tax area was not manually overridden, then the tax area ID will automatically be set, and no popup shown. If this affects multiple addresses on the customer, all will be updated at the same time.

If the address is different and system setting "VERTEXUPDATEADDRESS" = Y then it will show the popup as described below.



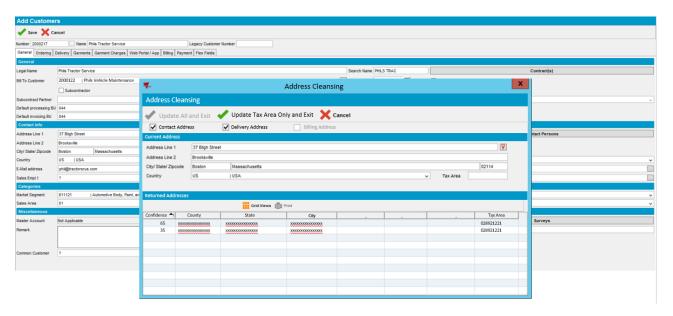
If multiple addresses can be updated against the customer, then the tick boxes at the top will indicate which ones will be updated by this change. These tick boxes can be unticked to manually stop the change to one of the addresses.

It is possible that this popup will be shown more than once on save and exit if there are different addresses for Contact, Delivery and Billing.

Save and exit is not processed until all addresses are cleaned.

## **Process: Address Validation fails:**

If address validation fails, then there may be many different possibilities for the tax area. These will be displayed in the grid below with the highest confidence factor address shown at the top and automatically selected. The user can then select anyone of the returned records.



If the county and or city for the selected returned Tax Area ID is different to the current ones in ABSSolute, these will be updated.

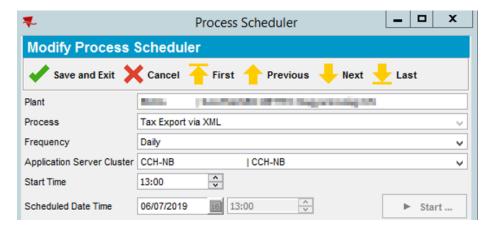
If multiple customer addresses on the customer are the same, then all tax areas, city and/or county can be updated at the same time via the tick boxes in the header. In the example above, the billing address tick box is disabled as the customer is not its own bill-to account (so the bill-to address is owned by a different customer number).

## 1.1.31 Hungarian Tax interface: Store XML export

ABS NUMBER	ABS-79497
PURPOSE	Extend the Hungarian Tax export interface with the possibility to store
	the XML file
AFFECTED DIALOGUES	System Setting / Tax Export Status Control / Process Scheduler
SYSTEM SETTINGS	EXPDIRXMLORDERFORM
MODULES	-

With this request, the HU Tax interface has been modified to have the possibility export the Invoice data exported to an XML file. With the system setting (already existed) EXPDIRXMLORDERFORM, the location for the export is specified.

By setting a newly scheduled process, the invoice data will now be scheduled for export:



IN the background the same logic has been maintained, meaning the invoices are still grouped in batches of 100 items and credit invoices are exported later than the original invoices.

## 1.1.32 Scheduled processes: Allow user to administer processes outside functional cluster

ABS NUMBER	ABS-86008
PURPOSE	Allow user to administer scheduled processes on any cluster, no
	matter which server they are currently connected to
AFFECTED DIALOGUES	Process scheduler
SYSTEM SETTINGS	
MODULES	

Previously, in order to administer a scheduled process, including manually run a scheduled process, a user was required to be connected to the application server linked to the Application Server Cluster on which that scheduled process was set up.

This has been changed to make it easier for system administrators to work with scheduled processes. It is now no longer required that the user needs to be connected to the linked application server in order to do this administrative work on scheduled processes.

## 1.1.33 Workstation: Show assigned document / label printer(s) in the grid of workstations

ABS NUMBER	ABS-73610
PURPOSE	For fast and accurate support purposes the grid of the workstation
	dialog has been extended with extra columns to show what document
	and or label printer(s) are connected to a workstation. Before one had
	to go into the detail form of the workstation to see what printers are
	assigned to the workstation.
AFFECTED DIALOGUES	Workstation
SYSTEM SETTINGS	-
MODULES	-

Two columns are added to the workstation grid view: A column 'Printers' and a column 'Label Printers'. These columns are populated with the name of the (label) printer. In case more than 1 printer is assigned - it will show <multiple>.

This benefit makes it possible to reverse lookup information regarding to printers; you can now easily identify all systems that are using a particular (label) printer. Also sorting is supported.

## 1.1.34 LDAPS Security Protocol

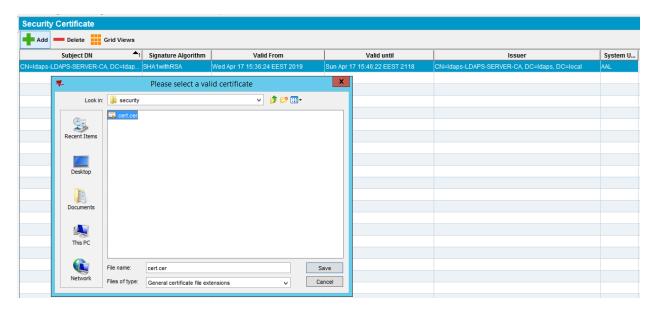
ABS NUMBER	ABS-65154
BACKGROUND & PURPOSE	Have ABS Connections to Active Directory support secure connections
AFFECTED DIALOGUES	Login Dialog, Security Certificate
SYSTEM SETTINGS	-
MODULES	BKLBASIS, PWBBASIS, WISBASIS, FAKT and RAS

With this order the existing LDAP integration feature of ABSSolute has been enhanced to support the encrypted LDAPS protocol compatible with Windows server 2012 Active Directory and higher.

The LDAPS integration is available for Client and Touchscreen.

There is a new dialog available to centralize certification. Here certificates will be entered which will be stored in the database. The used can add and remove certificates from this dialog.

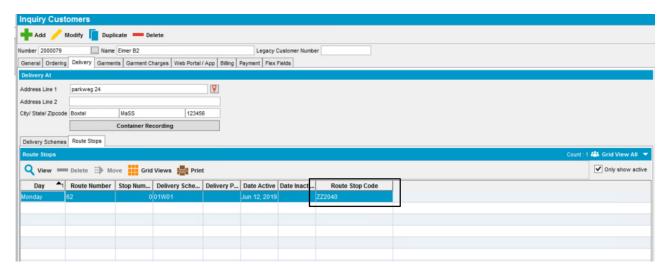
These certificates can be set up also for communicating secure (TLS/SSL) in general (not only with LDAPS). Both server and client can communicate encrypted/secure with other endpoints/software by adding trusted certificates in ABSSolute dialog/database.



## 1.1.35 Spark label printing: Extra fields for route sorting

ABS NUMBER	ABS-81830
PURPOSE	Extra fields that are needed when the module "route sorting" is in the
	license file to display the added fields in the application also in Spark to
	print them on code and name labels.
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	-
MODULES	ROUTE SORTING

In order to match the new added fields for the route sorting module spark has been extended with three new fields coming from the route stop code



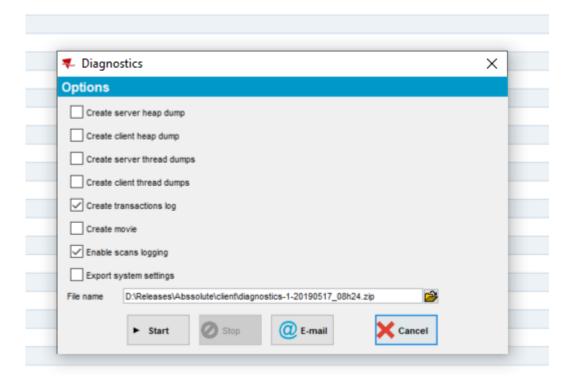
Now when printing a label file to Spark the following fields are additionally exported:

- Route Stop Code
- Route stop sort sequence
- Driving day number

# 1.1.36 Optimized retrieval of ABSSolute diagnostics

ABS NUMBER	ABS-68255
BACKGROUND & PURPOSE	Added option in Diagnostics to copy and change the folder/filename
	and send diagnostics via email.
AFFECTED DIALOGUES	Diagnostics
SYSTEM SETTINGS	-
MODULES	-

When you create diagnostics in ABSSolute, you can now copy and change the file location to determine where the diagnostics file is stored. Besides this, the diagnostics file can be sent by email.

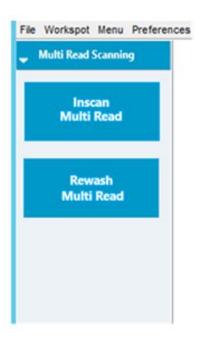


## 1.1.37 Menu navigation in touchscreen style

ABS NUMBER	ABS-81655
PURPOSE	Dialog buttons suitable for Touch Screen usage
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	TOUCHSCREENFRIENDLYMENU
MODULES	-

With the "touchscreen-friendly-menu" look, the menu items will show as bigger buttons with a bigger font, so easier to touch and easier to read. Also, the menu search feature in the sidebar menu is not shown in touchscreen-friendly look. This functionality is particularly useful for users in production.

The touchscreen-friendly look is activated by a combination of an (existing) workstation setting and a (new) system setting. When both WORKSTATION.TOUCHSCREENCONNECTED='Y' AND system setting 'TOUCHSCREENFRIENDLYMENU' = 'Y' only then the touchscreen-friendly look is shown. (the reason for the system setting: to prevent that after an update user all of a sudden see a different menu look).



# **2 LINEN SERVICES**

This section contains the main linen specific improvements to ABSSolute.

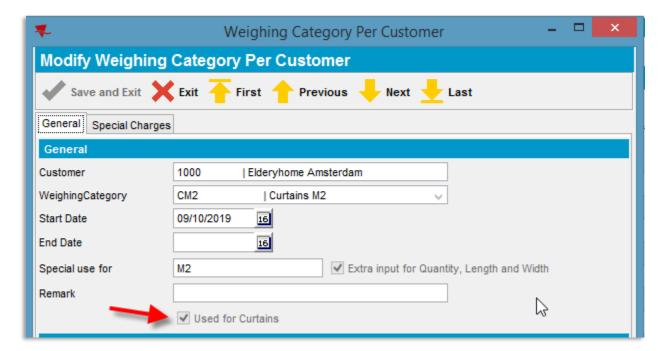
# 2.1 Curtain Services (NEW!)

ABS NUMBER	ABS-84144
PURPOSE	Registration of unique curtains and invoice them by piece, square
	meter/feet or weight.
AFFECTED DIALOGUES	Curtains, Outscan curtains, Weighing category per customer
SYSTEM SETTINGS	
MODULES	CURTAINS

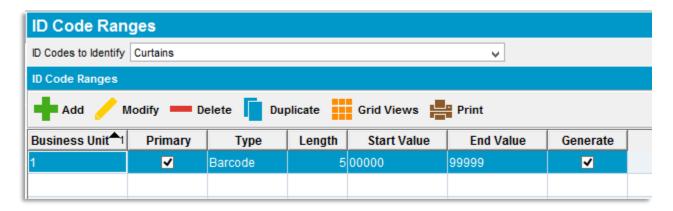
A new module is developed to register curtains and scan them when delivering, and charge the customer by piece, weight, or square meter/feet.

It is decided to register curtains as clean weight. Therefore, in weighing categories per customer a weighing category can be marked as "used for curtains".

The "special use for" square meters/feet will allow the employee to enter length and width when receiving the curtains.



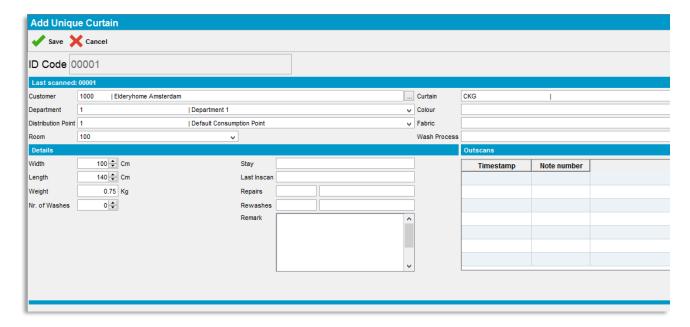
To make curtains unique, a new ID code rage for curtains is introduced



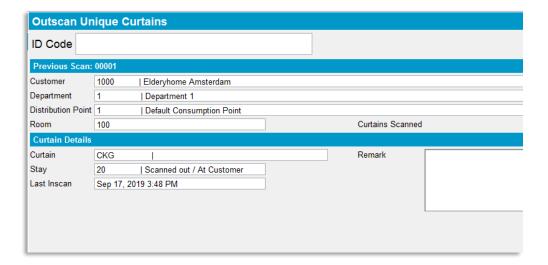
A new dialog is made to assign new curtains.

Curtains are charged by square meter/feet or weight, but both can be registered for every curtain.

In case a (new/unknown) curtain comes into the laundry, a pre-printed barcode is heatsealed into the curtain after which the customer, department etc is filled as well as the dimensions.

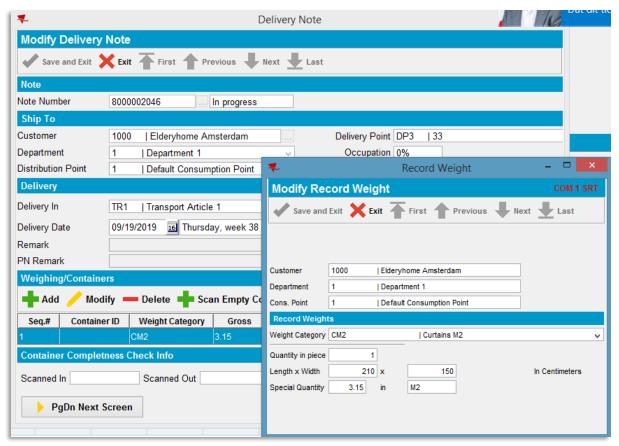


A special outscan dialog is created to scan curtains after washing

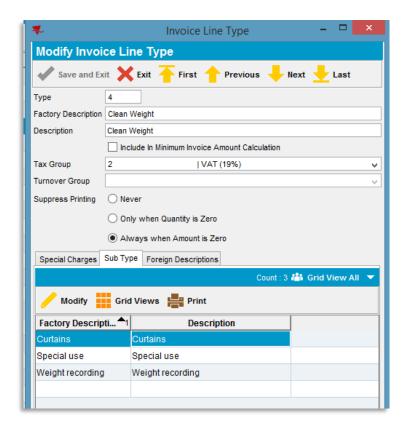


Out scanned curtains are added on a delivery note with origin 'Curtains'. In this way there is a delivery document for the curtains, and the curtains will be charged on the next invoice.

In example below there is a curtain of 210 \* 150 cm. This is 3.15 m2. This is added as a "weight" on the delivery note.



A <u>new invoice line sub-type is added for curtains</u>. So curtains are separated from normal weights on the invoice. Note: define your turnover group to be associated.



## 2.2 Load Optimizer and Linen Smoothener: Combined features

ABS NUMBER	ABS-86049
PURPOSE	Enables the option to lower ordered quantity in case of a structural
	shortage, while also working with optimized containers/carts.
AFFECTED DIALOGUES	Customer
	Linen Smoothener
SYSTEM SETTINGS	-
MODULES	Load Optimizer
	Linen Smoothener

It now gives the option to allow the combination of two powerful modules:

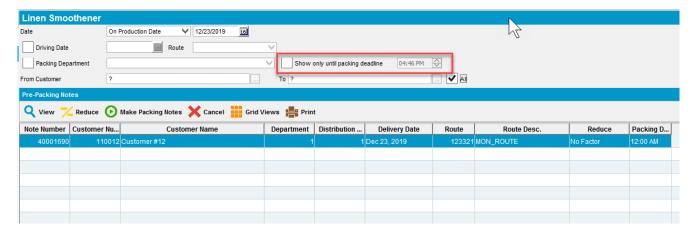
**Load Optimizer** which will generate a single packing note for each transport item (container / cart / bag), so that they are all packed as efficiently as possible. Target: less transportation of "air".

**Linen Smoothener** which allows a production manager to manage the available stock of clean pool items — when there is a structural shortage to meet the total requirement, the module can help with lowering the ordered quantities over multiple / all customers. This way multiple customers will be getting a share of the shortage. This in an intelligent way. Discrimination between Customers/Departments can be made.

The benefit of this change is that from now on, if the customer's order is normally optimized into 5 containers, and the laundry needs to lower ordered quantities with 25%, then the customer will receive 4 re-optimized containers, instead of 5 containers which only would be 75% full.

The general logic of both modules has not been changed.

Also, a time-selection option has been added to the Linen Smoothener, so you can only lower orders until a specific packing deadline, when you expect to be able to pick up production speed later during the day.



# 2.3 Ordering and billing split by customer reference

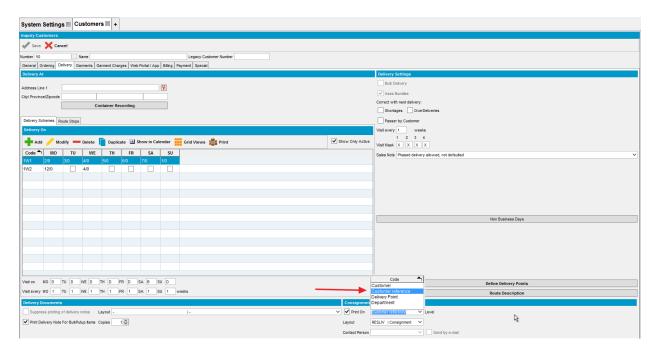
ABS JIRA NUMBER(S)	ABS-62046   ABS-62575   ABS-63701   ABS-69070   ABS-69071
BACKGROUND & PURPOSE	Track and trace of customer orders based on 'Customer reference'.
	Solution is created to provide EDI information per customer reference,
	on ordered, delivered and invoiced qty's, which are provided to the EDI
	company to keep track per customer reference.
MODULE(S)	PACKINGNOTEBYREFERENCE   INVOICEBYREFERENCE
SYSTEM SETTING(S)	PNSPLITBYDVREFERENCE
	CONSIGNMENTNOTEDVREFERENCE
	CONSIGNMENTNOTELEVEL
	USECUSTREFERENCEFILTER

## Module: PACKINGNOTEBYREFERENCE | INVOICEBYREFERENCE

With this version ABS introduces two new modules called 'PACKING NOTE BY REFERENCE' and 'INVOICE BY REFERENCE. In this chapter the functionality behind those two modules is described.

## **Dialog: Customer**

In case the new module 'PACKINGNOTEBYREFERENCE' is part of the license, then in the customer dialog you can configure a new Consignment Note Layout option called 'Customer Reference'. This via a new system setting CONSIGNMENTNOTELEVEL = option 4 (Customer Reference) is only available when the new PACKINGNOTEBYREFERENCE module is in the license or when the new system setting CONSIGNMENTDVREFERENCE = 1.



For being able to divide invoices per customer reference, a customer billing setting can be configured to 'Separate Invoice Per = Per customer reference', which is only available when INVOICEBYREFERENCE is in the license. In this case there will be 3 options:

#### Periodical Invoice:

- No split up
- Split up per cost center
- Split up per customer reference

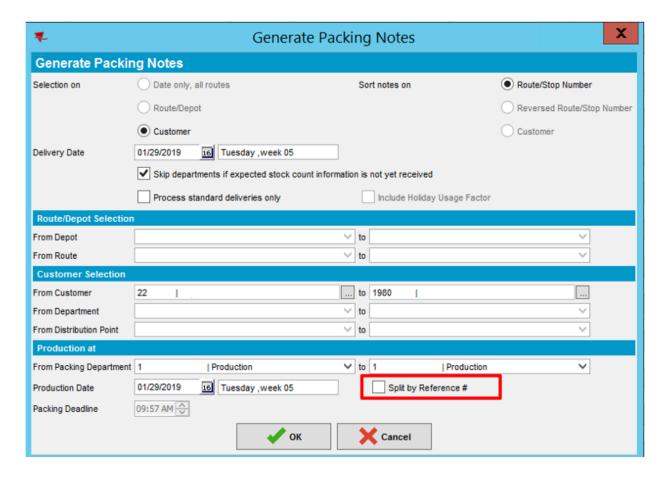
Customer **Modify Customer** Save and Exit X Exit Previous Number 7 Legacy Customer Number General Ordering Delivery Garments Garment Charges Web Portal / App Billing Payment Special Tax Authorities Invoice O Direct Periodical Taxable Frequency Province TVQ Taxe de vente Contact Person Layout 1 💠 Send by E-mail Number of Copies Comment on Invoice Tax Exempt Code Tax 1000.00 Min. Inv. Amount Special Charges Consolidated Report Invoices Certi Appendixes Statement Periodical Invoice Periodical Invoice | Weekly Frequency Cluster Separate Invoice Per Per customer reference Code Send Invoice To No split up Extra Name 1 Per cost center Extra Name 2

## **Dialog: Delivery variations**

In case the new module 'PACKINGNOTEBYREFERENCE' is part of the license, then when generating packing from the 'delivery variations' dialog, the user gets an extra option to split the to be generated packing notes by customer reference number.

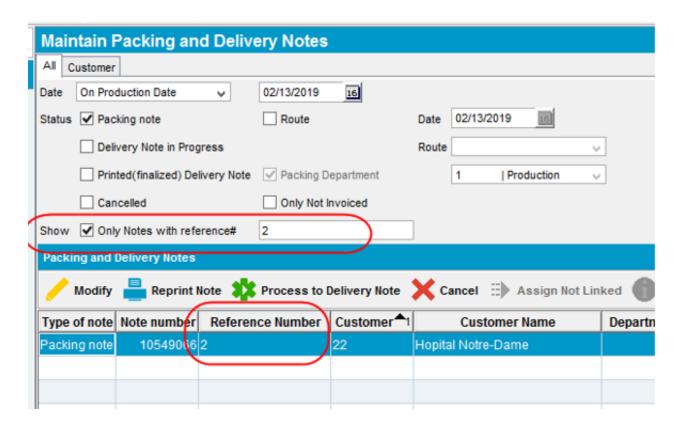
### Dialog: Generate Packing Notes | Route Status Control | Stock count Order Status

In case the new module 'PACKINGNOTEBYREFERENCE' is part of the license, then when generating packing from the 'generate packing note' dialog, the user gets an extra option to split the to be generated packing notes by customer reference number. See example picture below.

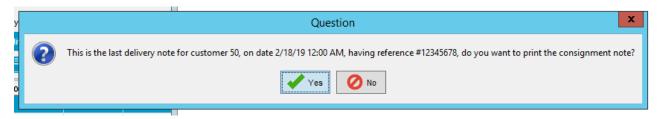


#### Dialog: Maintain Packing - & Delivery Notes

In case the new module 'PACKINGNOTEBYREFERENCE' is part of the license, then a new column called 'Reference' becomes visible / selectable .



In case the new module 'PACKINGNOTEBYREFERENCE' is part of the license, then when processing (& printing) packing notes into delivery notes the user will get a pop-up question with the question to create the consignment note when the last packing note <u>belonging to the same customer reference</u> is about to be processed into delivery note. This pop-up question of course only arises for customers who are set-up for receiving consignment notes, else this pop-up will not arise.

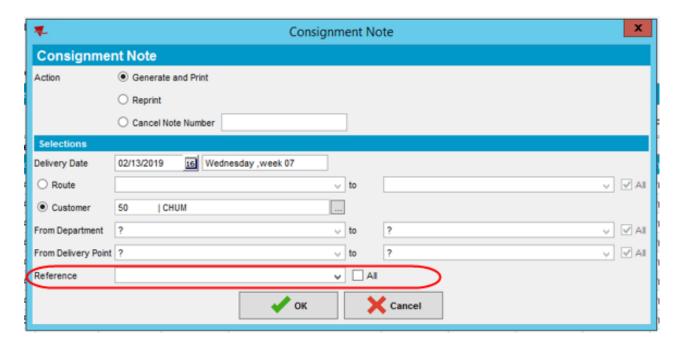


#### **Dialog: Consignment note**

In case the new module 'PACKINGNOTEBYREFERENCE' is part of the license, then consignment notes can be generated and divided by customer reference.

When a customer is selected who is set-up to have consignment notes on reference, then the new combo box is populated with all references for that customer / delivery date.

The user can tick the [ ] All box to generate consignment notes for all references in one go, but also in this way the consignment notes will be created per split per customer reference.



#### **BILLING & FINANCIALS**

In addition to the new module 'PACKINGNOTEBYREFERENCE' another new module called 'INVOICEBYREFERENCE' is introduced in this release to be able to also split invoice by customer reference.

#### **Dialog: Generate Invoices**

In case the new module 'INVOICEBYREFERENCE' is part of the license, then when generating test invoices an extra option is available to split invoices by customer reference. In that case all delivery notes having the same customer reference will be combined on one invoice. The "generate invoices" dialog has not been changed. It's the invoice generation process which will divide and create separate invoices per customer reference, depending on the customer configuration 'Separate Invoice Per = Per customer reference'.

### **Dialog: Finalize Invoices**

In case the new module 'INVOICEBYREFERENCE' is part of the license, then when finalizing invoices an extra option is available to split invoices by customer reference. In that case all delivery notes having the same customer reference will be combined on one invoice.

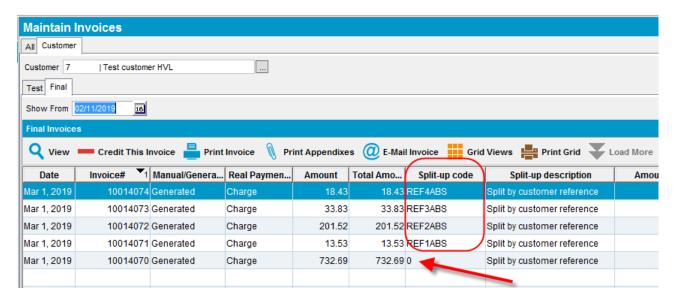
The 'split-up code' field in invoice is filled with the reference. These invoices will only contain charges related to the delivery notes with these references. So delivered products (wash costs) and special charges linked to the delivery notes.

All other charges, like for example rent, will be on a separate invoice with split-up code = 0 Since the reference number is saved in the invoice header, this can also be printed on the invoice, depending on the invoice layout.

The "print invoices" dialog has not been changed. It's the invoice generation process which will divide and create separate invoices per customer reference, depending on the customer configuration 'Separate Invoice Per = Per customer reference' and finalize the invoices based on customer reference.

### **Dialog: Maintain Invoices**

In case the new module 'INVOICEBYREFERENCE' is part of the license, then a new column called 'split-up code' will become visible / selectable.



# 2.4 Pool Items lost inside Laundry

ABS NUMBER	
PURPOSE	Make it visible how many pool items that arrive at the plant, but goes
	missing during the laundry process
AFFECTED DIALOGUES	Process Schedule and Maintain Unique item (and BI ETL)
SYSTEM SETTINGS	POOLITEMSLOSTINPLANTDAYS
MODULES	-

Especially when working with customer-related or owned pool items, it can be important for a laundry to prove to their customer how many (if any) pool items get lost in the laundry process.

When the new system setting POOLITEMSLOSTINPLANTDAYS gets a value above 0, a new process can be scheduled to identify the unique items which will be considered as lost.

If a lost item later is scanned anywhere else, it will then be considered as "found." And if a lost item is ragged, it will no longer be considered as lost.

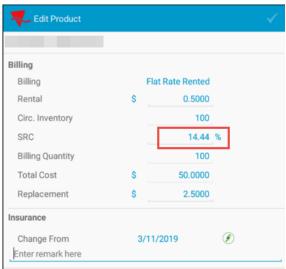
Reporting on the Lost and Found items inside the laundry will be possible via Business Intelligence (BI).

# 2.5 Route Assistant: Extend Billing method 1, Systematic replacement method

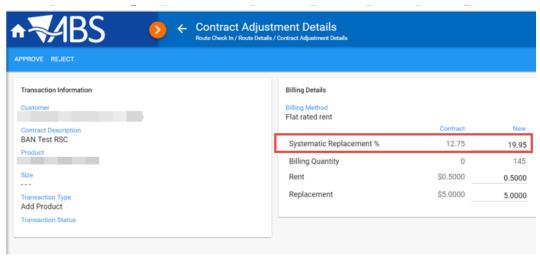
ABS JIRA NUMBER(S)	ABS-76880
BACKGROUND & PURPOSE	Extend "Route Assistant" and WebclientX "Route Check In" to allow for management of Systematic Replacement percentage on Billing Method 1 products
MODULES	CONTRACT MANAGEMENT   ROUTE ASSISTANT ANDROID
SYSTEM SETTINGS	-

# Dialog(s): "Route Check-in" new style (WebClientX)

For products set up at the Product List per Customer or Contract Product level as Billing Method 1 with a standard delivery quantity, that have a systematic replacement percentage set, this percentage is now displayed (and editable) on the Route Assistant:



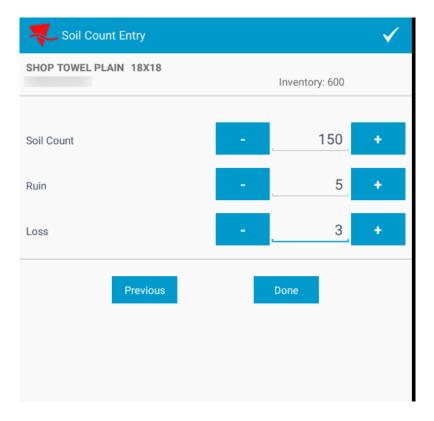
In the Route Check In dialog, this field has also been added so that the data is displayed, and can be edited as needed:



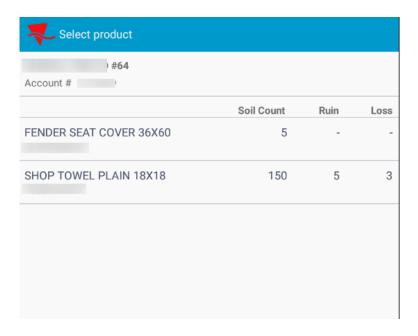
# 2.6 Route Assistant & Route Check-In WebClientX: Extension soil count loss/abuse functionality

ABS NUMBER	RASA-1032
PURPOSE	To allow the Route Assistant user to enter counts for abused or lost
	soil-counted items on the Route Assistant App and allow the route
	manager to review these counts in the route check in process.
AFFECTED DIALOGUES	Route Check In (WebClientX)
SYSTEM SETTINGS	SOILCOUNTLOSS, DELIVERSOILLOSSQUANTITY
MODULES	SOILCOUNTLOSS

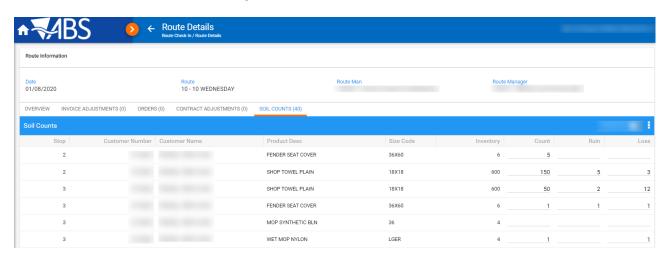
In addition to allowing the route driver to enter soil counts on the Route Assistant, some laundries find it beneficial to have their driver enter counts for items that have been <u>lost or damaged</u> by the customer as well. With this module, the soil count entry screen on the RA has two additional fields for every product – Ruin (damaged) and Loss:



The soil count review screen also displays all three types of counts for each product that the Route Sales Rep/driver can work with:



The WebClientX 'Route Check In'-dialog has also been extended with a new tab for the review of soil counts:



Here the route manager is able to view, and edit if needed, <u>any of the soil, ruin or loss counts</u> which were entered by the driver on the Route Assistant.

Additionally, a new system setting "DELIVERSOILLOSSQUANTITY" has been introduced, which allows the laundry to determine if any loss quantity entered, creates a delivery variation for the lost product or not. This would mean that the lost items will be charged, and to keep the inventory level as agreed, the lost items will be replenished.

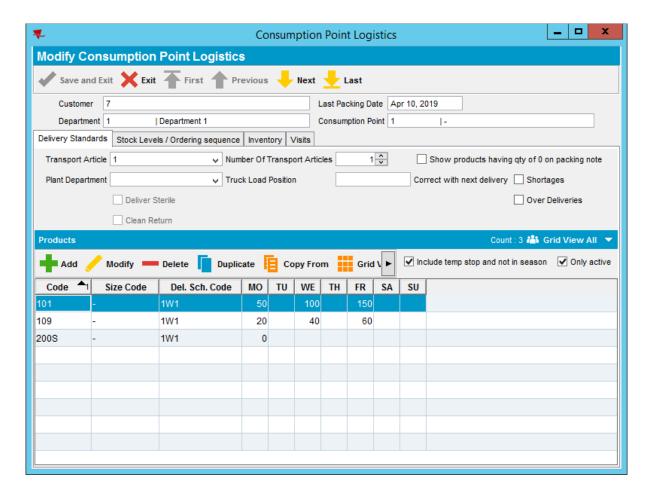
#### 2.7 Stock Count / Order Status: Show standard delivery quantity

ABS NUMBER	ABS-75762
BACKGROUND & PURPOSE	In order to provide the user who enters / manages the order quantities manually in the "stock count order status dialog", more insight in the regular delivery quantities, now also the standard delivery quantities are made visible.
MODULE(S)	-
SYSTEM SETTING(S)	-

### Dialog: Stock count order status

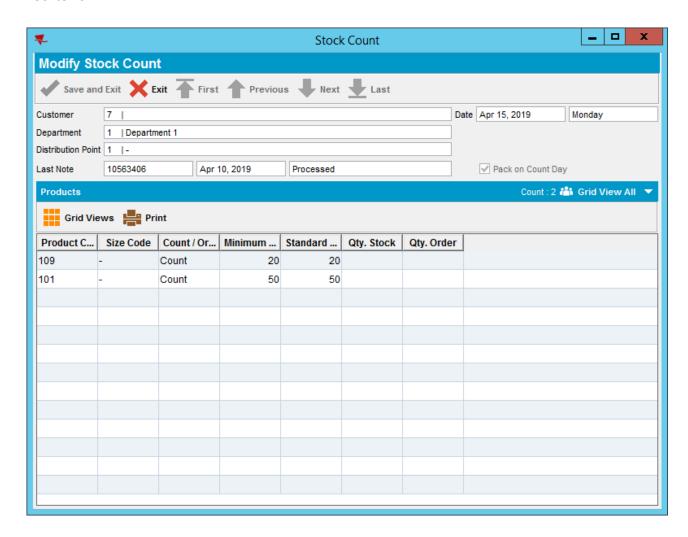
When the system user enters a customer order via the dialogue "Stock Count / Order Entry" dialog we now extended the dialog with the standard delivered quantity.

This will help the system user to also provide an overview to the customer to compare the standard delivered quantity and the impact a possible order will have on the upcoming delivery. The Standard Delivery quantity is coming from the Consumption Point Logistics dialog.



Within the "Stock Count / Order Entry" dialog the standard delivered quantity is now visible.

Via the Replenishment Schedule, in this case, it was setup that the order for Monday will be delivered on Tuesday. Therefore order day => 04.02.2019 (Monday) will show the standard delivered quantity of the Tuesday => 50 items.



# 2.8 Stock Count / Order Status: Extend possible pop-up areas for warning message

ABS NUMBER	ABS-77235
BACKGROUND & PURPOSE	Create awareness when stock count / order entry has not been
	processed
AFFECTED DIALOGUES	Stock Count /Order Entry
SYSTEM SETTINGS	-
MODULES	-

When creating a stock count or order entry via this dialog in ABSSolute, there was a small loophole that <u>did not</u> <u>warn the system user</u> that the entry was not processed yet. This could occur when the user within the dialog switched customer. This loophole has now been closed and when the system user switches customer before processing the entered data, the warning message as such will be visible.

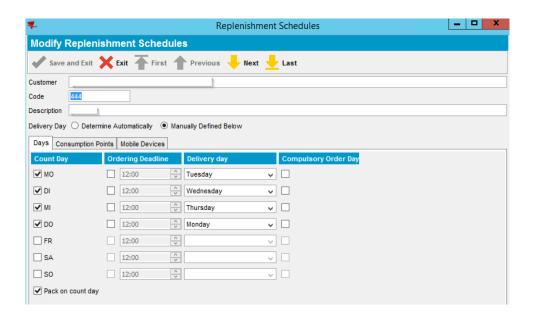
#### 2.9 Stock Count / Order Status: Show delivery day information

ABS JIRA NUMBER(S)	ABS-75111
BACKGROUND & PURPOSE	Provide the system user with an overview of the delivery date when a
	customer performs a Stock Count / Order via the web portal
MODULE(S)	LINEN RECORDING
SYSTEM SETTING(S)	-

### **Dialog: STOCK COUNT / ORDER ENTRY**

An extension has been made to the Web Portal in regards to the Stock Count / Order functionality.

An column was added to show the web user a delivery day related to the order day of this customer. The order and connected delivery days are setup and connected via the replenishment schedule.



Via the Web Portal this is now also visible. This will give the web user an indication of when the items will be delivered based on his stock count / order entry.



Please be aware that this is not always the actual delivery day => via Route Status Control a route stop can be moved.

# 2.10 Packing Assistant: Support of unique bundles

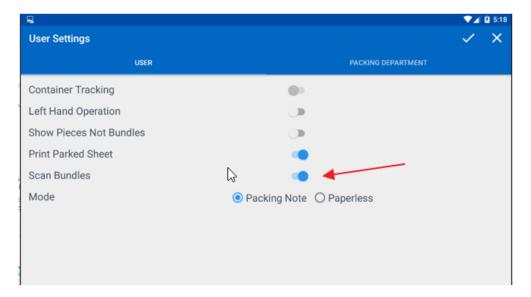
ABS JIRA NUMBER(S)	PASA-81
BACKGROUND & PURPOSE	So far, the Packing Assistant App only support non-unique bundles. Some laundries however also work with unique bundles, which they have supported by using Packing Assistant.
MODULE(S)	PACKING ASSISTANT ANDROID   UNIQUE BUNDELS
SYSTEM SETTING(S)	-

New functionality on Packing Assistant: Scan bundle ID and registration of all ID-codes from the items contained in the bundle

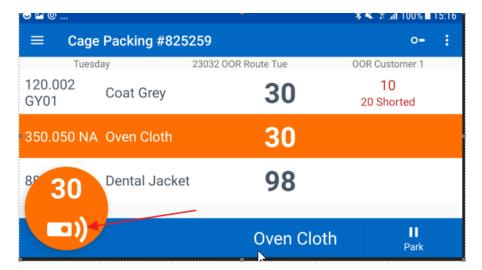
This enhancement allows scanning a bundle ID of a previously generated bundle in the ABSSolute system. It is allowed to use bundle ID of both types of bundles:

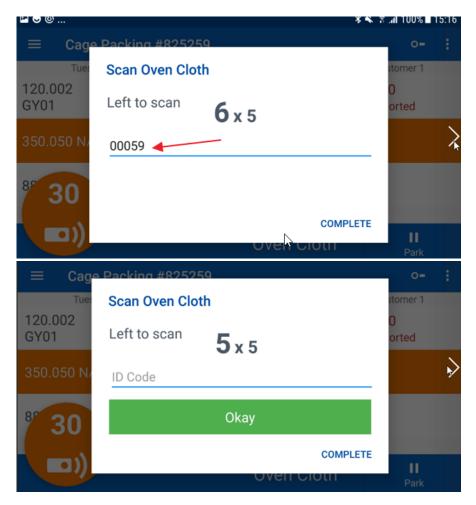
- Bundles containing parts that are themselves provided with an ID code
- Bundles containing parts that are not themselves provided with an ID code

To realize this new feature gives a new setting within the Android application: "Scan Bundles"



The general mask structure when scanning has not changed to the previous version: The scan icon tells the employee to start scanning the requested bundles.



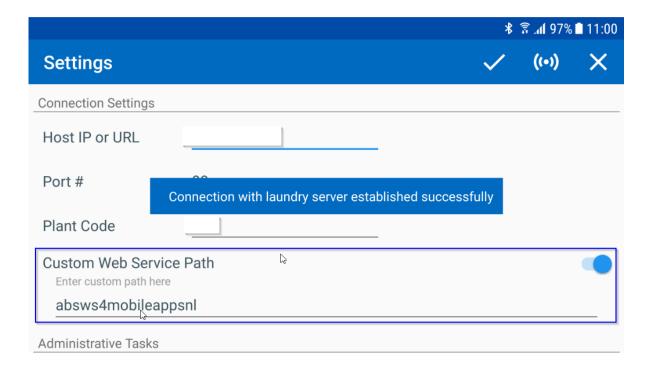


# 2.11 Packing Assistant: Support of custom webservice path

ABS JIRA NUMBER(S)	PASA-98
BACKGROUND & PURPOSE	Customers with custom named webservice path need the Packing
	Assistant to connect to their custom path.
MODULE(S)	PACKING ASSISTANT ANDROID
SYSTEM SETTING(S)	-

The Packing Assistant App has been extended to incorporate also a custom webservice path.

This will enable the Packing Assistant to connect also with custom named webservices setup at the customer.

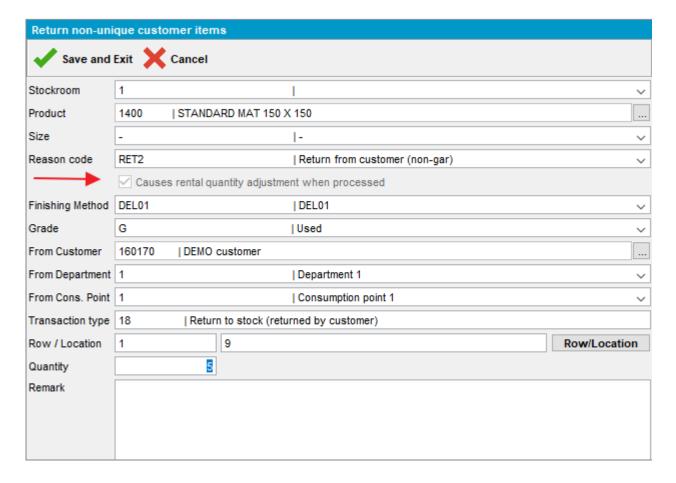


# 2.12 Return non-unique items: Extend with consumption point selection

ABS JIRA NUMBER(S)	ABS-74157
BACKGROUND & PURPOSE	When returning non-unique items to stock or ragging non-unique items it is important to lower the rental quantities of the correct consumption point. With this developed the user can select the correct consumption
	point to lower the Rental Quantities.
MODULE(S)	STOCKROOM
SYSTEM SETTING(S)	-

### Dialog: INQUIRY STOCK QUANTITIES - RETURN NON UNIQUE ITEMS

With this extension the return of non-unique customer items can now be done on consumption point level. When using a reason code for direct inventory adjustments, the circulating and on site inventory will be decreased when returning items back to stock.



When there's no Consumption Point Logistics for the selection made, then an error message is shown and the return cannot be saved.

### 2.13 Quantity Management Groups, manage circulating, delivery & billing quantities

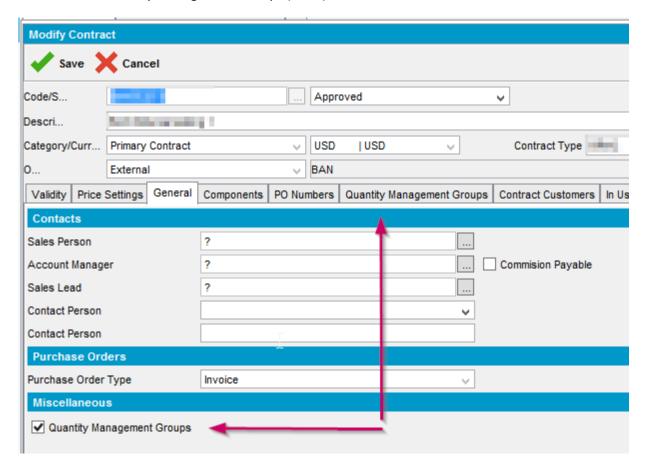
ABS NUMBER	ABS-72350
BACKGROUND & PURPOSE	Connect contract customers to a Quantity Management Group and limit a group of customers with a max on circulating / delivery / billing quantities
AFFECTED DIALOGUES	Contract / Route Assistant Android
SYSTEM SETTINGS	-
MODULES	CONTRACTQUANTITYMANAGEMENT (new)

With this module, customers that are connected to a contract can be assigned to a "Quantity Management Group". This means that the non-garment products of this customer can be limited on the following quantities:

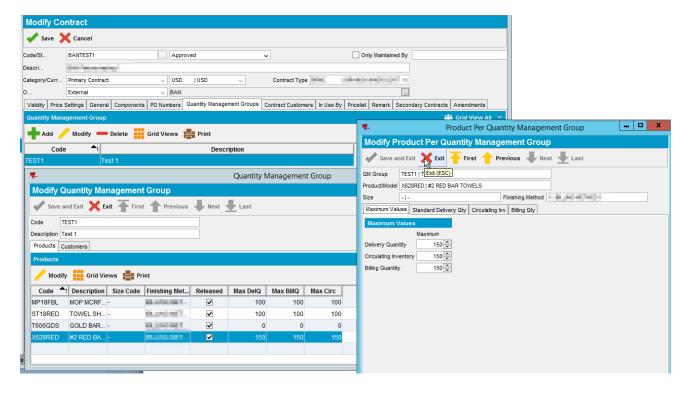
- Circulating inventory
- Delivery quantity
- Billing quantity

With quantities set and enforced, system users will not be allowed to exceed these values when making changes in the ABSSolute client, on the Route Assistant, nor via the Route Check In screen.

On contract level, Quantity Management Groups (QMG) can be enabled and further defined:

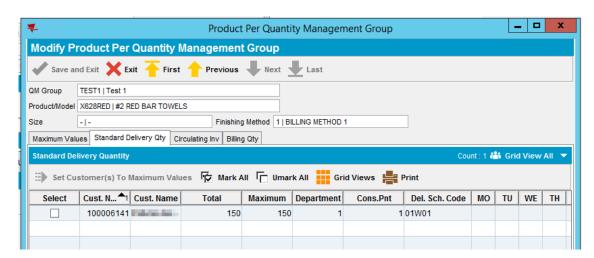


Once this is enabled, <u>quantity management groups</u> can be defined, and contract customers can be assigned to a certain group and the maximum quantities set per product, per QMG. Not all products have to be limited – setting a product at the QMG level to a 0 max value removes the limit for that product for that QMG.



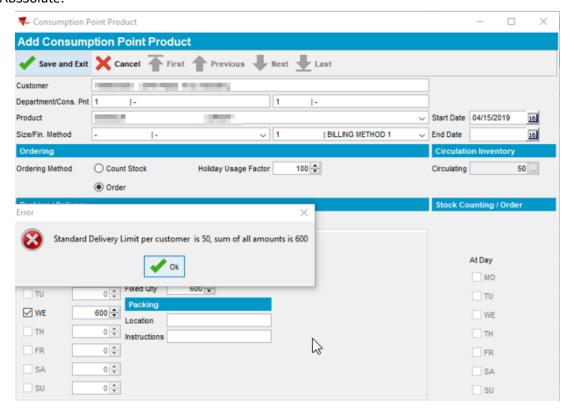
In the example above, a Red Bar Towel has maximum quantities set on 150. This means that no changes to any of the three values at Consumption Point level can be made, which go above the 150 pieces.

Even if there is a multi-day delivery scheme, the total of these days cannot exceed the maximum set.

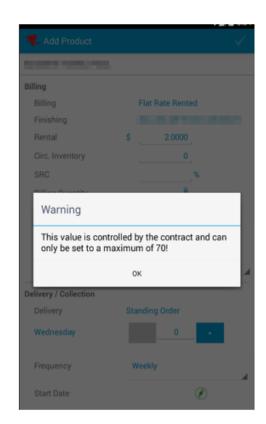


When maximum values are set on the contract level, these will be enforced throughout the application and the Route Assistant.

When a system user or route driver tries to exceed the maximum values, they will receive an error message. Within ABSSolute:



On the Route Assistant App:



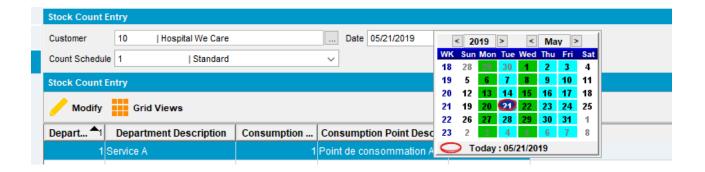
# 2.14 Create order indicators for order days

ABS NUMBER	ABS-77060
BACKGROUND & PURPOSE	Provide insight in stock count / order days for when entering counts /
	orders via Order Entry
AFFECTED DIALOGUES	Stock Count / Order Entry
SYSTEM SETTINGS	-
MODULES	-

With this new feature a colour indicator has been implemented that will help the system user identify order days and delivery days.

The <u>order days are visualized with a cyan colour</u>, the <u>delivery days are indicated with a green colour</u>.

When there is an overlap, for example when an order day is the same as a delivery day => Friday Friday delivery, but Friday can also be the order day for Monday the day will be coloured as an order day.

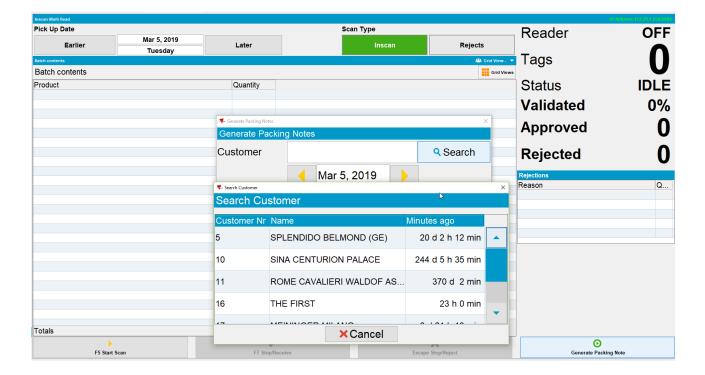


# 2.15 UHF RFID Inscan multi-read: option to generate packing notes

ABS JIRA NUMBER(S)	ABS-76048
BACKGROUND & PURPOSE	Possibility to generate packing notes via Inscan Multiread dialog
MODULES	STACKLABEL
SYSTEM SETTINGS	-

# Dialog(s): Inscan Multi Read

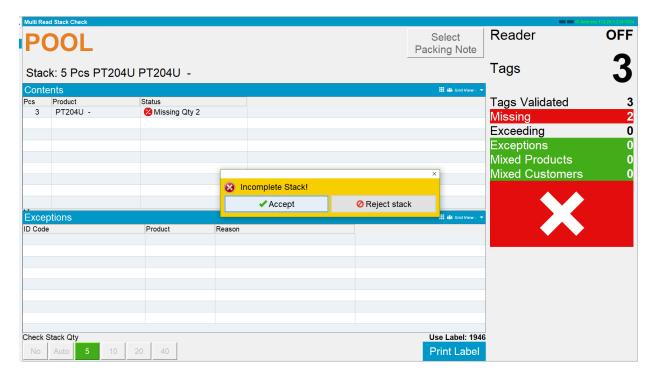
In the existing Inscan Multi Read" dialog new functionality is added to allow for generating packing notes. Once the packing note is generated, the grid is refreshed and the customer for which the packing note was generated, is no longer visible in the grid. The advantage of this screen is that the user has an overview of customers being received and their progress in the production flow. The user instruction would be to make sure that for all customers the packing notes are generated in time and that the goal is to empty the grid.



### 2.16 UHF RFID Stack Check Multi-Read: Accept (stack) anyway when the (last) stack size is not OK

ABS NUMBER	ABS-81416
PURPOSE	Quicker way of processing 'incomplete' stacks by Accept/Reject
	functionality
AFFECTED DIALOGUES	Multi Read Stack Check
SYSTEM SETTINGS	AcceptRejectIncompleteStacksYN (stack check properties)
MODULES	STACK LABEL

When an <u>incomplete stack</u> is scanned, (in case of an interface) the belt is stopped, and a popup message is shown (see the message in the screenshot below): the operator must either <u>accept</u> or <u>reject the stack</u>. This new feature has the aim to skip the extra action to remove an incomplete stack from the belt and place it again at the beginning of the belt to be checked.

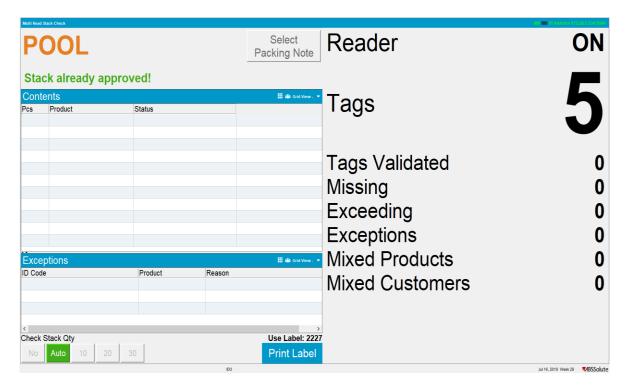


It is recommended always to show the AUTO button to make it clear to the operator about the activated modus. Whether this functionality (accept/reject stack) is used, is <u>configurable per workstation</u> (in the multiread stack check properties).

# 2.17 UHF RFID Stack Check Multi-Read: Skip stack in case virtual bundle exists

ABS NUMBER	ABS-84746
PURPOSE	Approve stacks with virtual bundle at a second scan station
AFFECTED DIALOGUES	Multi Read Stack Check
SYSTEM SETTINGS	SECONDARYSCANSTATION (stack check properties)
MODULES	STACK LABEL

With this new feature it will be possible to configure by workstation (SECONDARYSCANSTATION setting) if a stack check scan station is a <u>secondary scan station</u>. When there already exists a virtual bundle for all scanned items, the stack passes the second scan station and the message 'Stack already approved' will appear in the Multi Read Stack dialog.



In case the items are not scanned at the first stack check workstation, and they, therefore, do not have a virtual bundle, they will be scanned on the second stack check (standard stack check functionality applies) and this will create a virtual bundle.

#### 2.18 UHF RFID Stack Check Multi-Read: Optimized flow for general UF pool items

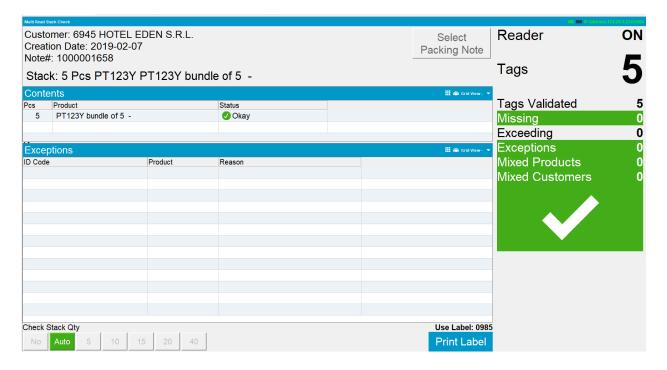
ABS JIRA NUMBER(S)	ABS-71968
BACKGROUND & PURPOSE	Multi Read Stack Check for General Pool
MODULES	STACKLABEL
SYSTEM SETTINGS	-

### Dialog(s): Multi Read Stack for General Pool

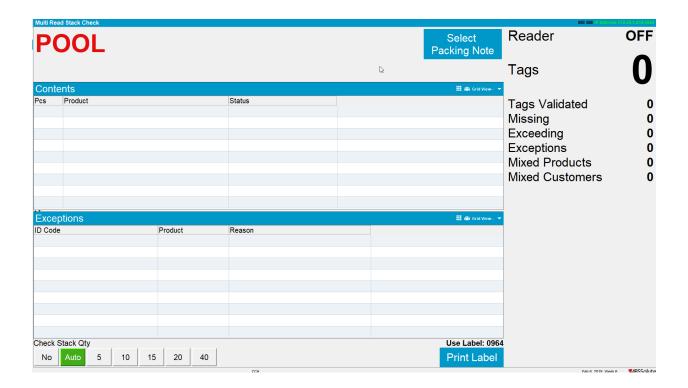
The optimized flow for general pool has a few functional changes compared to the standard flow:

- Allowing to scan general pool and customer related pool items within a stack
- Selection of packing note: to be able to keep a balance between how many items were scanned in and how many will be delivered to a customer, general pool items will be linked (via the UHF Bundle) to a packing note. This link can be used in BI views (on workstation level). The general pool item will be assigned to a packing note in the outscan portal.

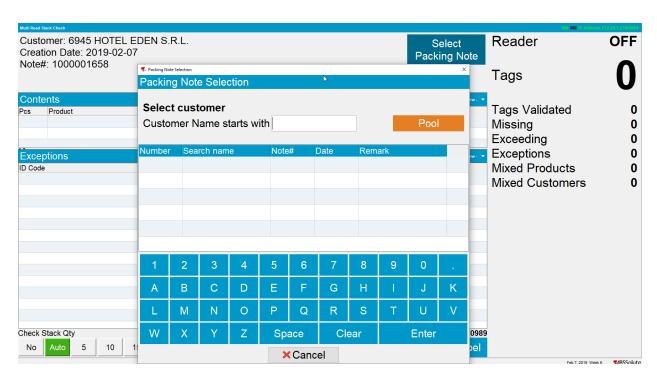
If the module STACKLABEL is licensed, then the user must <u>select a packing note</u> before scanning out the stack. If accepted, the stack will be linked to the packing note.

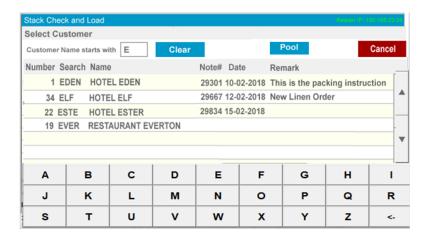


When <u>no packing note is selected</u>, the screen dialog is in "pool scan" mode. Stacks that are scanned in pool scan mode are put in the active pool stock. These stacks can contain general pool as well as customer related pool.



# Searching for a Packing Note:



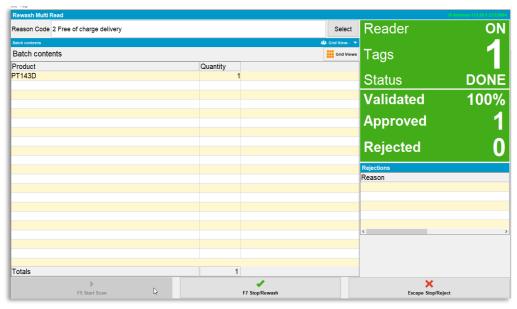


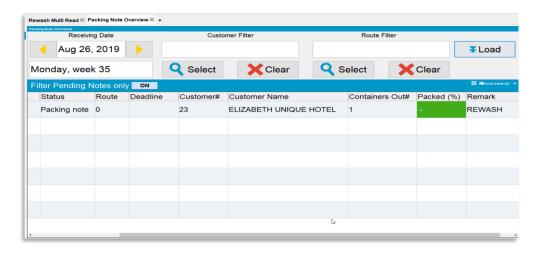
# 2.19 UHF RFID Stack Check Multi-Read: Automatic generation of packing notes

ABS NUMBER	ABS-81312
PURPOSE	Automatic generation Packing Note for customers for which no packing note exists yet, via Rewash after pressing the Stop & Accept rewash button. This will generate a Packing Note for the particular customer with the REWASH remark
AFFECTED DIALOGUES	Rewash Multi Read
SYSTEM SETTINGS	
MODULES	

### Expected flow:

- 1. Scan items for customer X in Rewash Multi Read and process them via F7 Stop/Rewash
- 2. When processing the rewash scans, a Packing Note is automatically created during processing of the Rewash scans in case no Packing Note exists for that day with a remark REWASH. This Packing Note has packing notes lines without ordered quantities.
- 3. Packing Notes with remark REWASH can be selected and prioritized in the Multi Read Stack Check and Packing Note overview dialogs by the operator.

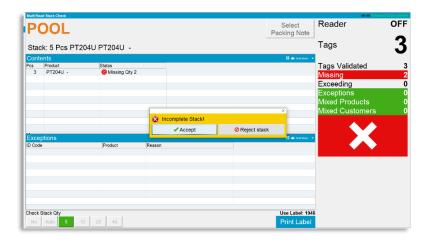


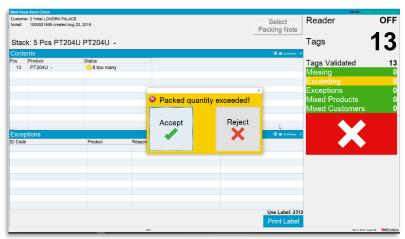


# 2.20 UHF RFID Stack-Check Multi-Read: Accept (stack) anyway when the (last) stack size is not OK

ABS NUMBER	ABS-88934
PURPOSE	Show the Accept or Reject pop-up when scanning either more or less
	than the default bundle quantity
AFFECTED DIALOGUES	Multi Read Stack Check
SYSTEM SETTINGS	AcceptRejectIncompleteStacks Y/N
MODULES	STACK LABEL

When an incomplete stack or stack with "over amount (quantity)" is scanned, (in case of an interface) the belt is stopped and a popup message is shown (see messages in screenshots below). The operator must either accept or reject the stack. This development has the aim to skip the extra action to remove an incomplete stack from the belt and place it again at the beginning of the belt to be checked.





It is recommended to always show the AUTO button to make it clear to the operator about the activated modus. Whether this functionality (accept/reject stack) is used, is configurable per workstation (in the multiread stack check properties).

### 2.21 New Interface with Inwatec's Stack Storage System

ABS NUMBER	ABS-86049
PURPOSE	Direct bi-directional communication with Inwatec about packing
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	-
MODULES	Inwatec Clean Packing
	Load Optimizer (recommended)
	Container Recording (recommended)

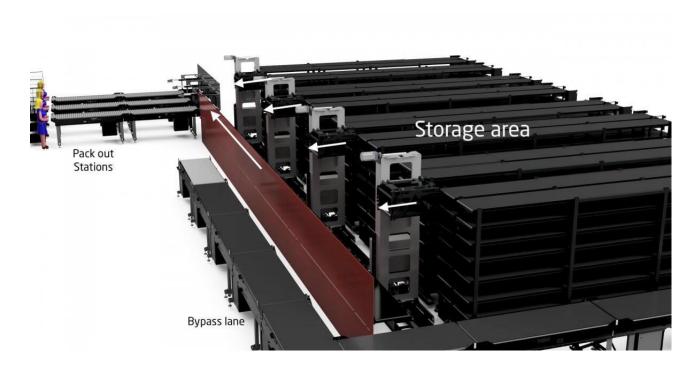
A new interface has been developed related to manufacturer Inwatec and their Stack Storage System.

The interface offers real-time communication with the Stack Storage System about which packing notes are required to be packed. Additionally, it gives information about packing deadline and priority, so the most important notes can be packed in the right order.

The machine will compare with its currently available stock level, and choose the optimal packing note to pack next.

When the operator has confirmed that packing is finished, it will result in a message that is sent to ABSSolute, this will follow optionally by validating the total net weight (subtracting the container/cart) with the expected theoretical weight based on the quantity of products, and when OK, automatically process and print delivery documents to the operator.

This module was designed to work specifically together with Load Optimizer and Linen Smoothener.



# **3 GARMENT SERVICES**

This section contains the main garment services specific improvements to ABSSolute.

### 3.1 My Uniform Assistant (NEW!)

ABS NUMBER	ABS-89961 (MUA-77)
PURPOSE	The web application gives wearers the opportunity to manage their
	garment inventory/ repairs/ lost & found.
AFFECTED DIALOGUES	Customers/ wearers/ Process Schedular/ E-mail settings/ System
	Settings/ Maintain Unique Items/ Repair Scan/ Repair Types/ Inscan/
	Outscan
SYSTEM SETTINGS	MYUNIFORMASSISTANTURL & CSVEXPORTDIR
MODULES	MYUNIFORMASSISTANT

My Uniform Assistant is a web browser-based application that allows wearers (or garment administrators) to manage uniforms.

#### The biggest advantages of My Uniform Assistant are:

- Bringing your services to the end user.
- Direct communication with the end user is achieved which avoids wearers to complain about your repair services to the garment manager.
- Saving time for the garment manager at the customer.
- Future direct communication such as replacements, work order status can be directed to the individual wearer.
- Increased recognition of the laundry service by the individual wearers.

Through this browser-based app, wearers can easily view their garment inventory, the repair status of their garments and they are able to organize and keep track of lost/found items.

My Uniform Assistant could be used on a <u>shared device (e.g. tablet)</u> which is installed in central locker room for all wearers. Because it is a browser-based app, it can also be <u>accessed on a wearer's personal smart phone device</u> (Windows/iOS/Android) at any time (internet connection is required). The screen resolution will automatically adjust to the device which is being used.

This module embraces the first functional requirements, but several new functional features will follow over time. Please consult your ABS Sales Account manager for a more detailed description of the module.

Since the "My Uniform Assistant" is web a browser-based it will automatically recognize the screen resolution of the device it is used on. Below some examples of how the application will look like on different devices:

# "My Uniform Assistant" desktop view:



# "My Uniform Assistant" smartphone view:



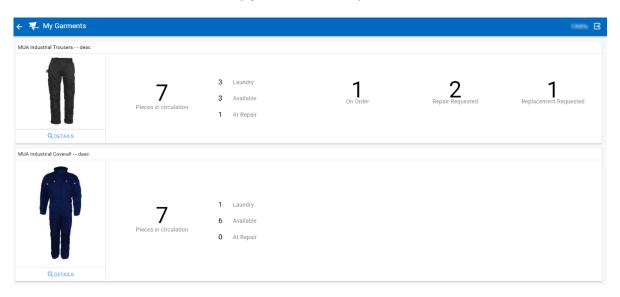
Each coloured tile will have its own functionality behind it and is very easy / intuitive to use. See next pages.

"My Garments" provides an overview of the status of the garment:

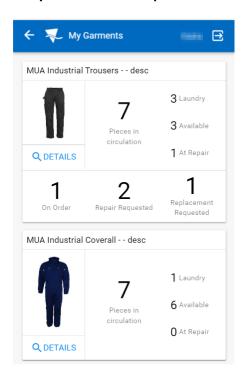
19 My Garments

- Pieces in circulation
- Pieces addressed to repairs
- Pieces in the laundry / available

# "My garments" desktop view:



# "My Garments" smartphone view:



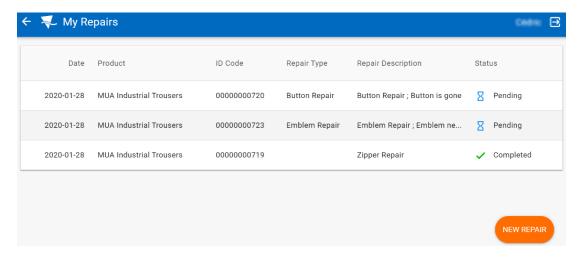
"My repairs" provide the possibility to request a repair and an overview of the status of the repair.

- Showing the completed repairs
- Showing the pending repairs
- Details about the repair types (to be) executed

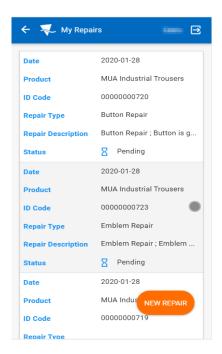


When a "New Repair" is requested, the individual garment will be flagged (Repair Flag). Within the laundry the flagged garment will be sorted automatically (when sorting system installed) towards the repair stations. The repair flag will automatically pop-up at check points and repair workstations, showing the repair type and repair description. When the repair is being executed, the repair status will change to "completed".

# "My Repairs" desktop view:



### "My Repairs" smartphone view:



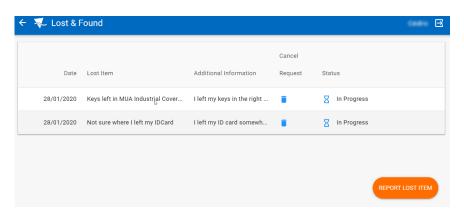
"Lost & Found" provides the possibility to report a lost a personal item in a garment and to view the status of this item.



The wearer can easily indicate in which garment he or she has lost the item. After the product is selected, a flag is automatically placed on the garment(s). The flag will pop-up at check points within the laundry showing which item is missing and the employee must indicate whether he/she has found the item or not.

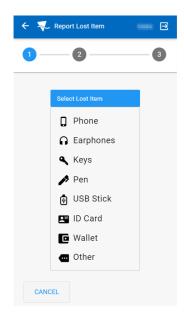
If the laundry employee finds the lost item, he/she can confirm this at their laundry station and the status will change to "found". Eventually, the flag will be taken off other garments in circulation with the same flag (when this is the case), since the flag is not relevant anymore.

In case nothing has been found and garments are not scanned in during x (configurable) time, the flags will automatically be taken off the garments and the status will change to "not found".



"Lost & Found" desktop view:

"Lost & Found" smartphone view:

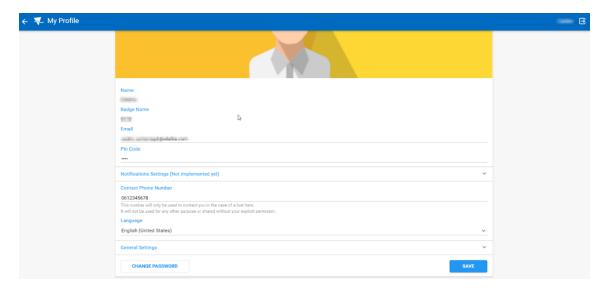


In "my profile" the wearer can (voluntarily) enter his personal data.

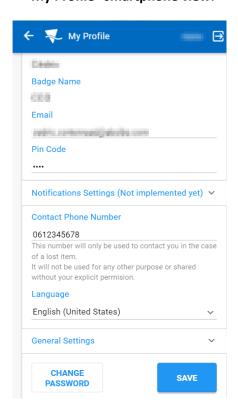


This is used for log-in purposes as well as (future) notification purposes. In addition, the wearer can choose the language that is comfortable for her/him.

"My Profile" desktop view:



"My Profile" smartphone view:



### 3.2 Guaranteed minimum delivery (NEW!)

Guaranteed minimum delivery + <u>temporary assignment</u> of pool garments

ABS JIRA NUMBER(S)	ABS-71608   ABS-71604   ABS-72833   ABS-72412   GAA-78
BACKGROUND & PURPOSE	The goal and business requirement to cover a garments production
	flow, where garments will be returned into the locker, with the
	condition that type of garments, which have not been returned soil by
	the wearer, will get or their clean personalized garment or a fresh, clean
	temporary pool garment delivered instead, to fulfil the delivery
	requirement. This new garments production flow, also works with UHF
	Technology and the functional designed dialogs provide the production
	employees the tools, to complete the delivery, meaning delivering the
	garments into the lockers, of the wearers, at the customer.
MODULE(S)	MAX MANUAL SORT BATCH SIZE   GUARANTEED MINIMUM DELIVERY
	DELIVERY STATUS   TEMP ASSIGN POOL GARMENTS (NEW)   ITEM
	DISPENSE APP   GARMENT ASSISTANT   GARMENT ASSISTANT LOCKER
	FEEDING
SYSTEM SETTING(S)	MAXMANUALSORTBATCHSIZE   GUARANTEEDMINDELDAYS
	DELIVERYDAYSUS   GASALOCKERFEEDDAYS   GASALOCKERFEEDTIME

#### **PRODUCTION & SHIPPING**

Dialog(s):

CUSTOMER | PROCESS SCHEDULER | INSCAN | INSCAN MULTI-READ | CHECKPOINT SCAN | AUTOMATIC FLAG | MAINTAIN UNIQUE ITEM | TEMPORARY ASSIGN POOL ITEMS | DELIVERY LOT MONITOR | OUTSCAN DELIVERY LOT | REPORT GARMENTS PER WEARER

Where is this new feature meant for:

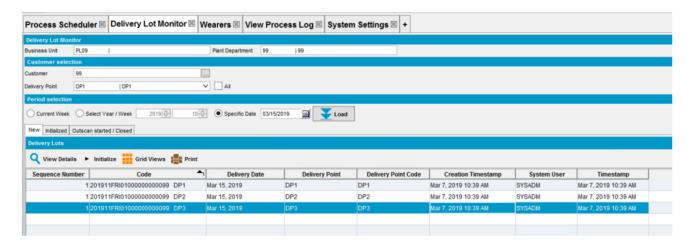
- Your customer demands to have ALWAYS a re-fill of lockers with a clean garment (returned personalized or a generic pool item instead.
- These customers see a bigger risk and costs in case a wearer has no garments returned (disruption of production), therefore a temporary items is scanned.

Execution of process 'Generate Delivery Lot' and fill the Delivery Load tables with required delivery information. The table contents are garments to be delivered to each wearer based on delivery days defined on product list per customer. This data will be used in the Delivery Lot Monitor, in which the generated lots can be monitored and maintained.

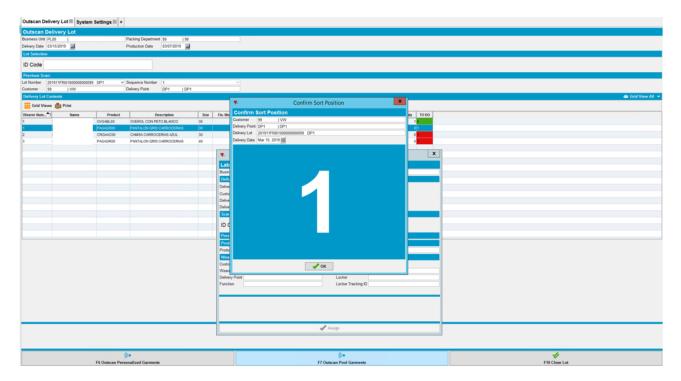
Garments will be scanned in and if these are 'Temporary Pool Garments' then the garment will automatically be disconnected from the wearer.

In the checkpoint scan dialog, extra information, has been added to be able to sort garments better. In this dialog garments will be checked and stored, where it will be waiting to be picked up, to be scanned out. Garments will also be scanned for 'Repair' and 'Rewash', which might or might not be delivered back to the wearer, depending on the throughput time.

In the Delivery Lot Monitor the lot will be initialized, which means that is calculated, which garments have been returned by the wearer and not been scanned out yet. For garments not been returned by the wearer, temporary pool garments will be delivered and will be printed on the 'Report Garment Collection List'. This shopping list will contain also 'Delayed Items', meaning items scanned for 'Repair', 'Rewash', 'Late' or 'Stockroom'.



At the moment when the delivery needs to be done and a lot needs to be processed, the lot contents will be picked from the temporary storage and brought to the out scan area. Here the 'Outscan delivery Lot' dialog is started where the Personalized Garments and Temporary Pool Garments will be scanned out and sorted on 'Bank'. After sorting has been completed the lot is closed and delivery notes are created and strap label, per sorting position. The strap labels will be dropped into each sorting position and the garments will be strapped, with on top the strap labels. This strap label is used for delivering the strap to the correct Delivery Point and Locker Feeder and put into the container and sent to expedition.

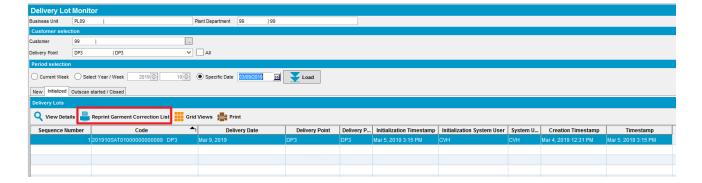


The Report "Garment Collection List" is automatically printed when a delivery lot is initialized. The initialization process determines for which wearer inventories, no personalized garments have been scanned in and have not been returned by the customer. The report can also be reprinted.

<u>For the garments not been returned, pool garments will be proposed to deliver</u>. This list is used to collect the required temporary pool garments from the pool stock.

In addition this list also shows personalized garments that are on different locations, in the laundry, i.e. stockroom, rewash, repair, late.





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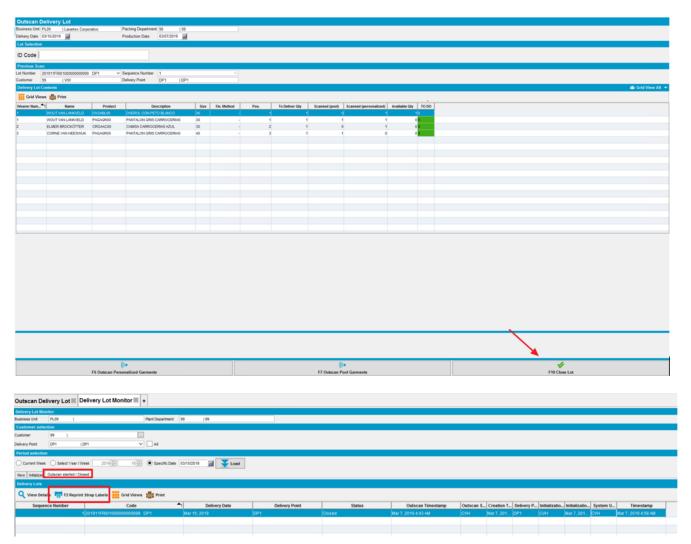
		Garment	Collection	on List	
Plant Department	: 99	99			
Customer	: 99				
Delivery Point	: DP1	DP1			
Delivery Date	: 03/09/2019				
Delivery Lot	: 201910SAT020	00000000099 DP1			
Pool Garments					
Product	Size				Needed
CRGAAC00	CAMISA				
	30				1
Total Product	CRGAAC00				1
Total Pool garments					1
Personalized Garmer	nts				
Stay Product	Size		Wearer		ID code
Rewash					
CRGAAC	00 CAMISA				
	30		2	ELMER	00000000227
Total garments Re	wash				1
Grand Total garments	5				1

### Printing strap labels (printed per sorting position)

Production employees will scan out the garments, via the 'Delivery Lot Outscan' dialog and after being scanned out, the garments will be sorted in pigeon holes (sorting positions), which is done per 'Bank'.

After closing a lot, each sorting position, will be guided with a "strap label". This strap label will contain information to the production employees, who will be able to pick and sort each strap in the applicable container. Reprinting of Strap Labels can be done via Delivery Lot Monitor.

The report strap label provides information about the content of the 'Sorting Position' and will provide sorting information for being able to pre-sort based on 'Delivery Point', 'Locker Feeder'.



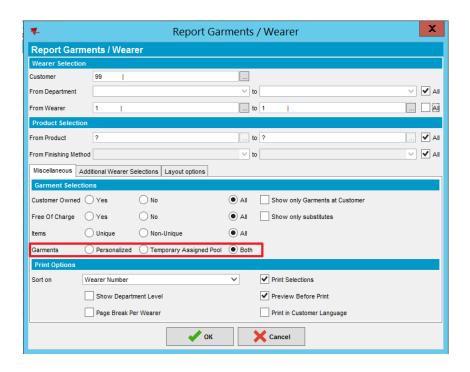
### Example of a Strap Label:



#### **WEARER MANAGEMENT**

## Dialog(s): Garments per wearer and Report garments per wearer

These dialogs have been extended with new options, to show / provide information about the 'Assigned temporary pool garments'.



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#### **Garments Per Wearer**

From Department	0	to	999999															
From Wearer	1	to	1															
From Employment	0	to	9															
From Function		to	ZZZZZZ															
From Product		to	ZZZZZZ															
From Finishing Method		to	ZZZZZZ															
From Garment Dispenser		to	272772															
Customer: 99																		
Wearer: 1				Employment	: 1		Bank / Lo	cker			1	11		D	ate Active	: 02/2	0/2019	
Function:				Admin Numb	ber:		Garment	dispe	enser	1								
Personalized Garments																		
ID Code	Product Code		Description		Size	Seq Nr.	Issue Date	W		er of wRep		g Modifi cation	- Issue Reaso		Last Scan	Last Outscan	Status	Stay Grade Code
000000000215	CFGABL00	0	CASACA BLANCA		28	1	02/20/2019	3	1	0	Υ	0		RENT	03/06/2019	02/28/2019	In Circulat	ion In Scan/ U
000000000216	CFGABL00	0	CASACA BLANCA		28	1	02/20/2019	2	1	0	Ν	0	-	RENT	03/06/2019	03/06/2019	In Circulat	ion Outscan/ U
000000000217	CFGABL00	0	CASACA BLANCA		28	1	02/20/2019	0	0	0	Ν	0		RENT	03/06/2019	02/20/2019	In Circulat	ion In Scan/ U
000000000218	OVGABL0	0	OVEROL CON PETO	BLANCO	36	1	02/20/2019	3	0	2	Υ	0		RENT	03/06/2019	03/04/2019	In Circulat	ion In Scan/ U
000000000219	OVGABL0	0	OVEROL CON PETO	BLANCO	36	1	02/20/2019	1	0	0	Ν	0		RENT	03/06/2019	03/06/2019	In Circulat	ion Outscan/ U
000000000220	OVGABL0	0	OVEROL CON PETO	BLANCO	36	1	02/20/2019	0	0	0	Ν	0		RENT	03/07/2019	02/20/2019	In Circulat	ion Checkpoi U
000000000221	PAGAGR0	10	PANTALON GRIS CA	RROCERIAS	30	1	02/20/2019	2	0	1	Ν	0		RENT	03/06/2019	03/06/2019	In Circulat	ion Outscan/ U
000000000222	PAGAGR0	0	PANTALON GRIS CA	RROCERIAS	30	1	02/20/2019	1	1	0	Ν	0		RENT	03/07/2019	02/20/2019	In Circulat	ion Rewash U
000000000000	DACACDO		DANITAL ONLODIC CAL				00/20/2040			^								ion In Connt. II

Total Personalized Gaments

PAGAGR00

000000000223

Temporary Pool Garments																
ID Code	Product Code	Description	Size	Seq Nr.	Assign Date			er of wRep		g Modifi- cation		Last Scan	Last Outscan	Status	Stay Gr	ade ode
00000000488	PAGAGR00	PANTALON GRIS CARROCERIAS	30	1	03/06/2019	0	0	0	Ν	0	RENT	03/05/2019	02/20/2019	In Circulation	n Desk Sc	U
000000000509	PAGAGR00	PANTALON GRIS CARROCERIAS	30	1	03/04/2019	0	0	0	Ν	0	RENT	03/07/2019	02/20/2019	In Circulation	n Desk Sc	U
Total Temporary Pool Garments		: 2														
Total products per Employment	1	: 11														
Total products per Customer	99	:11														

02/20/2019 0 0 0 N 0 -

PANTALON GRIS CARROCERIAS 30 1

#### (RE)ORDERING MOBILE DEVICES

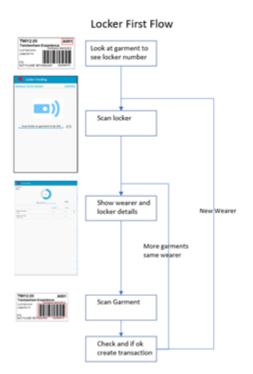
#### Mobile application: GARMENT ASSISTANT APP (android)

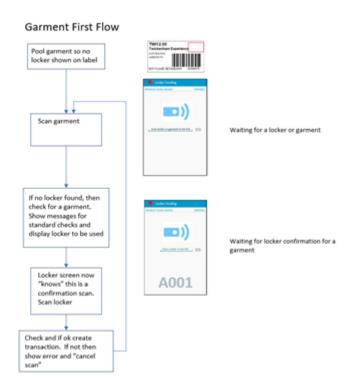
In ABSSolute it's possible to assign temporary pool garments to physical wearers and to track and trace these garments through the ABSSolute application. This is possible via module TEMPASSIGNPOOLGARMENTS.

In the Garment Assistant Android App, the functionality is present to feed personalized garments in the lockers, on-site at customers, but with this module TEMPASSIGNPOOLGARMENTS, also the temporary pool garments are downloaded on the Garment Assistant, to be 'Locker Fed'.

There are 2 ways of working when feeding the garments into the locker. You can <u>scan either the locker first</u> or <u>the garment first</u>. The reason for this is if you are scanning temporarily assigned pool garments for a wearer, the locker number is not shown on the garment label, meaning that it's unknown, which locker to feed the garment into.

The scan screen works for both processes and both can be used at any time. The scan screen will accept unique item codes or locker ID's and checks the Locker table first. If no locker is found, then check the Garment table.

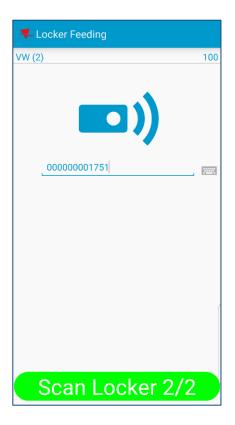




Scan field in Garment Assistant to scan 'Locker' or 'Garment':



- 1) Example 'Scan Locker first':
- Scan garment to feed



- 2) Example 'Scan Garment first':
- Opens wearer screen



## 3.3 Route Returns (NEW!)

ABS JIRA NUMBER(S)	ABS-62306
BACKGROUND & PURPOSE	New web client X dialog to confirm items (garments) that are scanned
	on the Route Assistant.
	With the confirmation in this dialog the user can decide to mark the item
	as <u>ragged</u> or mark it to send it <u>to the stockroom</u> . After marking items to
	return to stock the standard ABS dialog take items out of circulation is
	used to return the item to the location with the correct grade.
MODULE(S)	GARMENTS BASIS (USA)
SYSTEM SETTING(S)	RETURNITEMREDUCTION

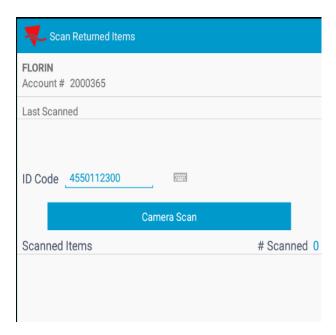
#### **Dialog: Route returns**

New dialog developed in new web client X technology run in a web browser!

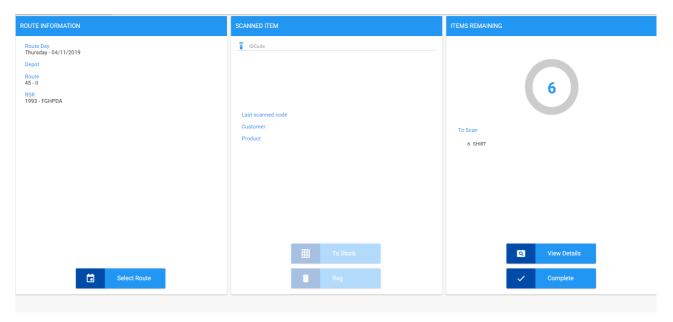
When the route Sales Rep/driver scans items as returned on the Route Assistant, the items will get status "returned to the laundry".

With this new screen at the laundry an employee can confirm that the items are returned from the route to the laundry and can decide if they want to rag the item directly or mark it for returning the item to stock. However, the item is not yet made available inside the stockroom. Normally the returned and re-usable items will be washed and finished and after this is done, the items can be scanned as returned to stock. This means that at that moment the item is considered as being available stock.

Items can be scanned as return when the wearer is made inactive or when a decrease of issue is done.



After the item is scanned as returned in the laundry the user confirms that the items are returned and makes the decision to rag or mark it for return to stock.



This new screen has 3 'cards'

- 1. On the first card the "selected route" information is visible.
- 2. On the second card the user scans the items and rags, or marks as return to stock
- 3. On the third tab the user is able to see all items scanned as returned by the Route Sales Rep/driver as a counter and in detail.

### 3.1 Route Assistant: Bill damage on the spot

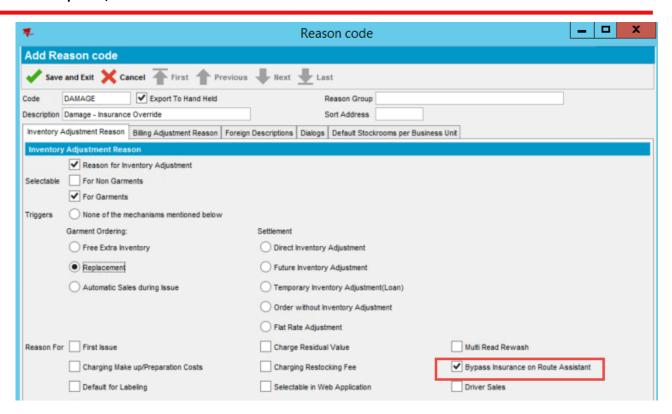
ABS NUMBER	RASA-1012
BACKGROUND & PURPOSE	Ability to bill damage on the spot on Route Assistant, override
	insurance options for intentional damage
AFFECTED DIALOGUES	Route Assistant Android
	Automatic Flag
	Reason Code
	Route Transaction Category
SYSTEM SETTINGS	-
MODULES	Route Assistant Bill Damage

This module for the Route Assistant introduces functionality to scan an item that is damaged directly on the Route Assistant, and add a charge to the direct invoice immediately (on the spot). This process also creates a replacement work order for the damaged item, so the wearer's item is replaced as quickly as possible.

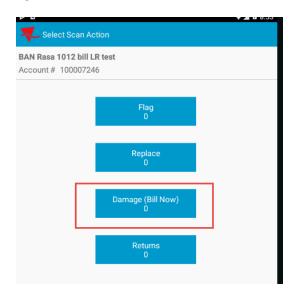
This allows the laundry to charge immediately, when the route sales rep/driver is present at the customer site, and have the customer sign for the charges as acceptance of them. The intent is to catch damages at the customer site and bill immediately, when the customer can see the damaged garments for himself, instead of waiting for the plant to identify damages, thus leaving the discussion on charges for those damages open to customer dispute.

Additionally, even if the customer has insurance that protects against damage, it is possible to <u>override this</u> <u>insurance and bill damage for intentional damage/destruction</u> of laundry-owned garments.

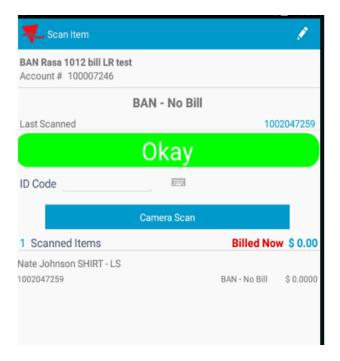
In the Reason Code dialog, a reason code can be set up to bypass the damage insurance on the RA for this BACKGROUND & PURPOSE:

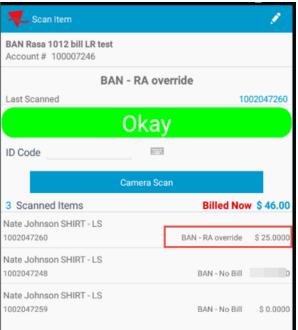


When the customer is set to "Charge Residual Value", on the Route Assistant the new scan action is selectable:



Based on the reason code the user selects, damage will be charged or not (bypassing any applicable insurance if the reason code is set as such also):

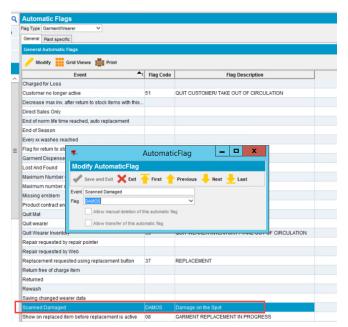




These charges are added to the current direct invoice immediately for today's route.

For those items which are scanned as damaged, <u>a replacement work order</u> will be created upon route settlement.

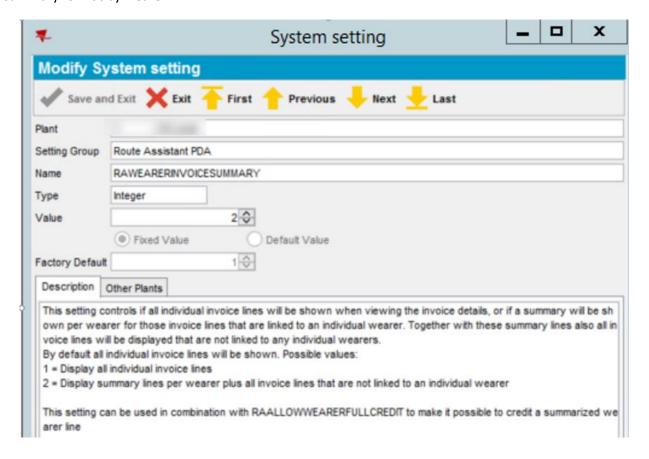
Additionally, a new event has been added for automatic flag placement, so that upon settlement of the route, any item scanned for damage on the Route Assistant will have this flag placed, to ensure the plant pulls the garment from the production line (see below).



#### 3.2 Route Assistant: Full credit for a wearer

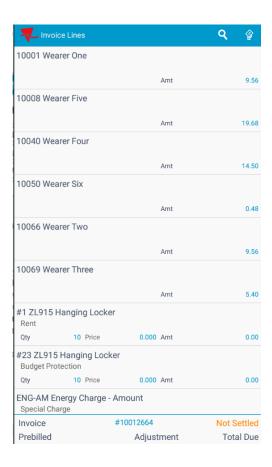
ABS NUMBER	RASA-1153
PURPOSE	Enhancements to Android Route Assistant for wearer summary view
	and crediting wearer lines
AFFECTED DIALOGUES	
SYSTEM SETTINGS	RAWEARERINVOICESUMMARY, ALLOWWEARERFULLCREDIT
MODULES	ROUTE ASSISTANT, ROUTE ASSISTANT ANDROID

A new system setting has been created to allow laundries to show direct invoice lines on the Route Assistant in a summary format by wearer:

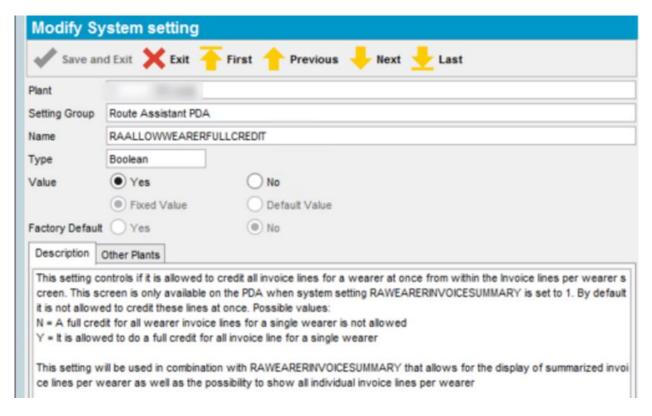


When set accordingly, a new layout of the invoice details screen is displayed on the Route Assistant, which summarizes all invoice lines by wearer – making it easier for the user to review and show the customer what each wearer's billing is.

For example: The individual invoice lines can still be viewed by selecting the individual wearer:

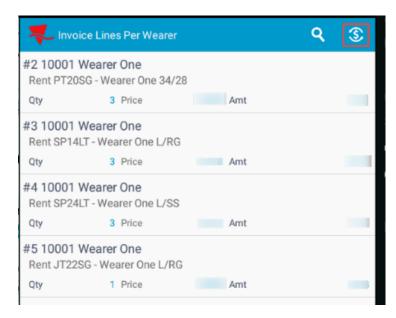


Another system setting has also been introduced, which, when set, allows the Route Assistant user to quickly and easily credit all wearer inventory lines linked to one individual wearer:

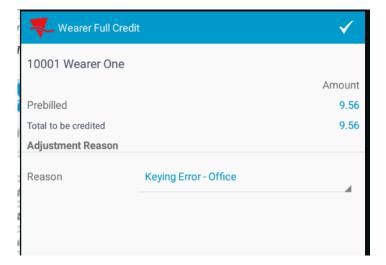


When used in combination with the first setting above, it is possible for the user to credit all wearer inventory lines in one action quickly. This is useful for laundries where wearers have multiple inventory lines, and multiple types of garment insurance, for example.

When set, on the Invoice Lines per Wearer screen, an adjustment button is present:



When pressed, this will take the user to a new screen – the Wearer Full Credit screen:

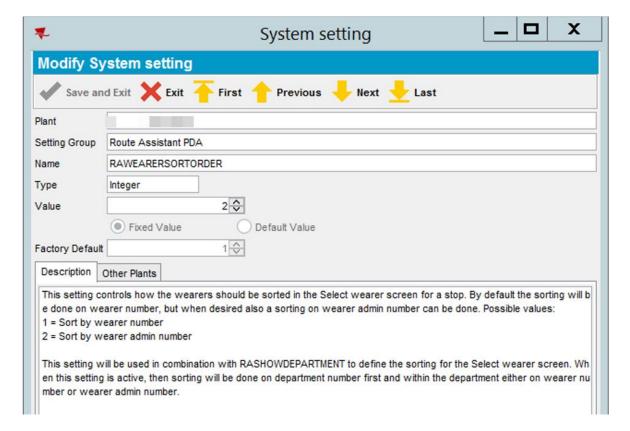


Here the user can select a reason code and press the checkbox to credit all invoice lines for that individual wearer on that day's direct invoice.

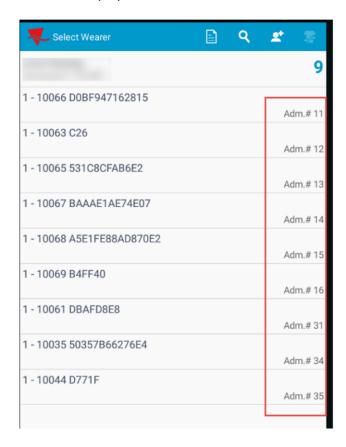
## 3.3 Route Assistant: Sort by admin # for wearers

ABS NUMBER	RASA-1111
PURPOSE	Allow for sorting of wearers on the Android Route Assistant by wearer
	admin number instead of wearer number
AFFECTED DIALOGUES	
SYSTEM SETTINGS	RAWEARERSORTORDER
MODULES	ROUTE ASSISTANT, ROUTEASSISTANT ANDROID

For laundries who make extensive use of the wearer admin number, a new system setting has been introduced, which allows for sorting wearers on the Android Route Assitsnat by their admin number instead of wearer number:



When set to sort by admin number, the display on the RA is as seen here:



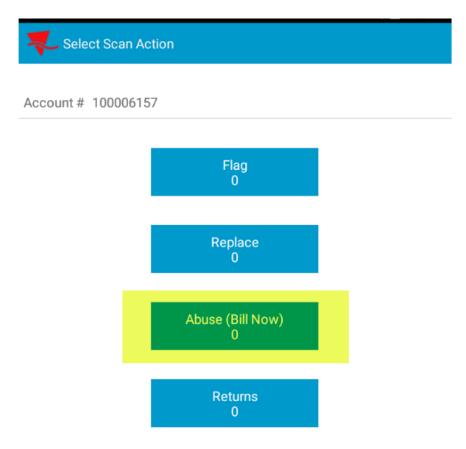
This sort order by admin number is also seen in the Return Items stop action and the Wearer Accountability screen on the Route Assistant.

# 3.4 Route Assistant: Change button Damage to Abuse

ABS NUMBER	RASA-1388
PURPOSE	Change the label within the Route Assistant Android from scanning
	items as Damaged into Abused
AFFECTED DIALOGUES	Route Assistant
SYSTEM SETTINGS	
MODULES	

With the Route Assistant Android, it is possible to scan unique items (garments) and bill them directly as an invoice adjustment.

The term for this was "Damaged," this has been changed now to "Abused" throughout the Route Assistant application

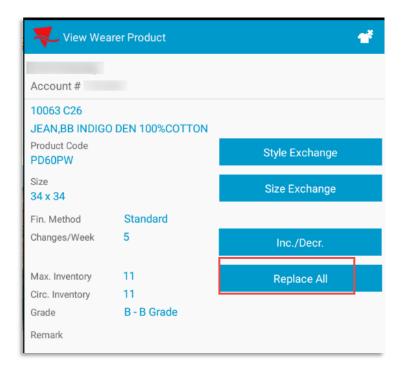


## 3.5 Route Assistant: Mark an entire wearer inventory line for replacement in one go

ABS NUMBER	RASA-1222
PURPOSE	Allow the user of the Android Route Assistant, a quick and easy way to mark an entire wearer inventory line for replacement, instead of scanning garments one by one.
AFFECTED DIALOGUES	
SYSTEM SETTINGS	
MODULES	Android Route Assistant

On the Android Route Assistant, a new option has been introduced for garment management for wearers.

A new action button has been added – "Replace All" – which allows the user to create a replacement work order for the entire wearer inventory line at once:



With this, the user has the option to scan returned garments if they choose, but they are not required to do so. Upon route settlement, a replacement work order will be created for the max inventory of the wearer inventory line.

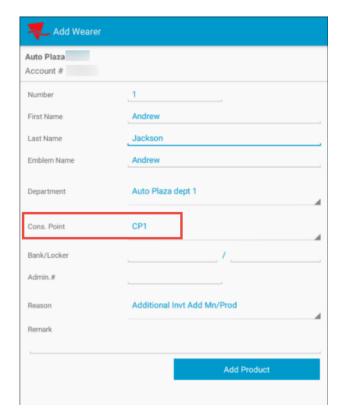
This enhancement makes it easier for the Route Assistant user to service a customer and replace garments without the need to have all garments physically present at the time.

## 3.6 Route Assistant: Allow user to select the Consumption Point when adding a new wearer

ABS NUMBER	RASA-1451
PURPOSE	To allow the user to select a Consumption Point when adding a wearer
AFFECTED DIALOGUES	Android Route Assistant
SYSTEM SETTINGS	RASELECTWEARERCPL
MODULES	Android Route Assistant

Some laundries make use of the Consumption Point functionality for wearers. To improve the functionality of the Android Route Assistant, a new option has been introduced to allow users to select a wearer's consumption point when adding a new wearer.

This functionality is controlled by a new system setting "RASELECTWEARERCPL". When activated, the Consumption Point field is displayed and selectable for wearers on the Route Assistant in ADD mode.



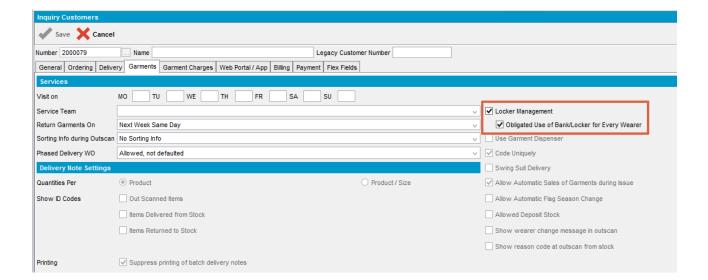
This selection is available in the ADD mode and with Make Alike. The consumption point information for a wearer is not displayed or editable in MODIFY mode.

# 3.7 Customer: Locker Management required by default

ABS NUMBER	ABS-76143
PURPOSE	Locker management filled by default when adding customer
AFFECTED DIALOGUES	Customer dialog
SYSTEM SETTINGS	LOCKERMANAGEMENTDEFAULT
MODULES	

A new system setting, LOCKERMANAGEMENTDEFAULT has been introduced to have locker management checked by default when adding a new customer.

When set to value 1 the checkboxes will be filled by default:



These

system

#### 3.8 Customer: pre-set charging of Loss and Residual Value via system settings

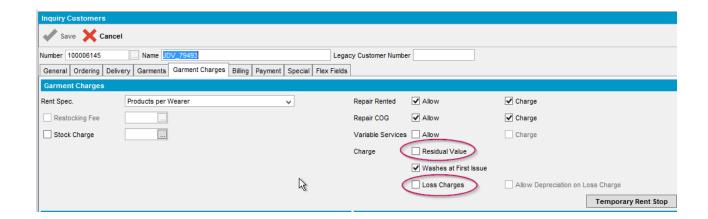
ABS NUMBER	ABS-79493
BACKGROUND & PURPOSE	Control the creation of Loss and Residual Value charge based on
	system settings for Garment and Non-Garment products
AFFECTED DIALOGUES	Customer and System Settings
SYSTEM SETTINGS	NONGARMENTSLOSSCHARGE
	CHARGEREPLACEMENTBASEDRV
MODULES	-

Two new system settings are introduced in order to control the charge of Loss and Residual Value for both garments and non-garment products.



System setting **Modify System setting** Save and Exit Previous Plant B01 Minneapolis Setting Group Billing Name CHARGEREPLACEMENTBASEDRV Type Integer Value Fixed Value Default Value Factory Default 0 -Description Other Plants 0 = Replacement charge is charged disregarding setting on customer level 1 = Replacement charge is charged only if customer is set to charge residual value. This setting is only applicable for US direct invoicing

combination with the checkboxes on customer level (Garment Charges tab) will determine whether or not the loss and residual value charges will be made applicable for the non-garment products as well.



# 3.9 Contract: Extend compliancy check on garment charges

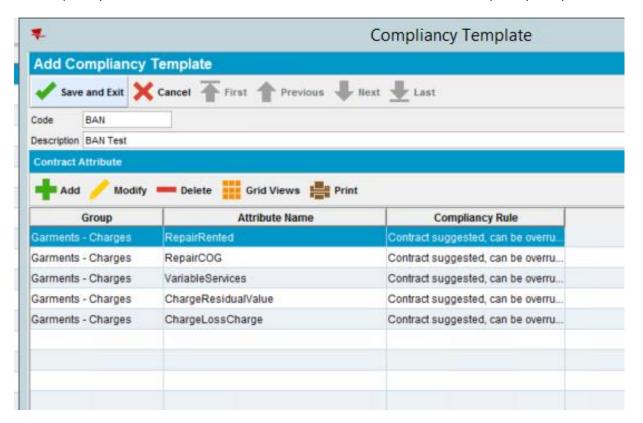
ABS JIRA NUMBER(S)	ABS-75638
BACKGROUND & PURPOSE	Add compliancy rules for garment charges attributes related to repairs
	on the contract
MODULE(S)	CONTRACT MANAGEMENT   REPAIR
SYSTEM SETTING(S)	-

# **Customer product / - contract management**

In order to allow for better monitoring and compliancy enforcement, the selection of a number of fields from the Garment Charges tab for the customer have been added at the Contract level:



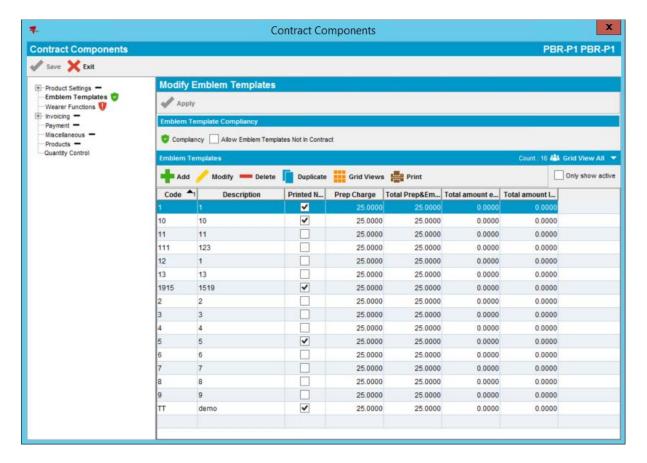
For compliancy enforcement, these attributes have also been added at the Compliancy Template level:

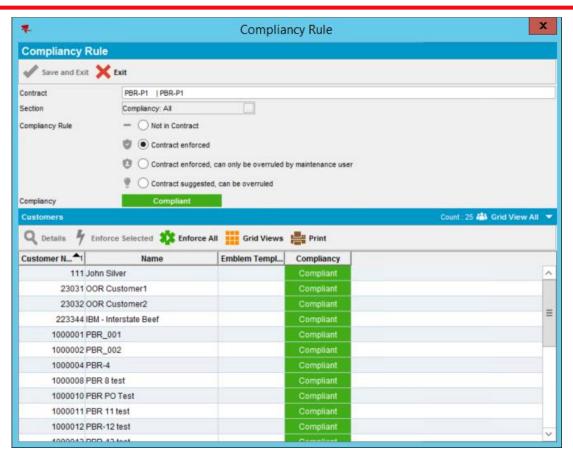


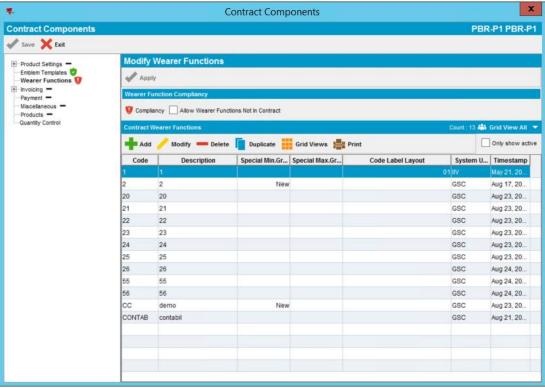
### 3.10 Contract: Compliancy rules for wearer functions and emblem templates

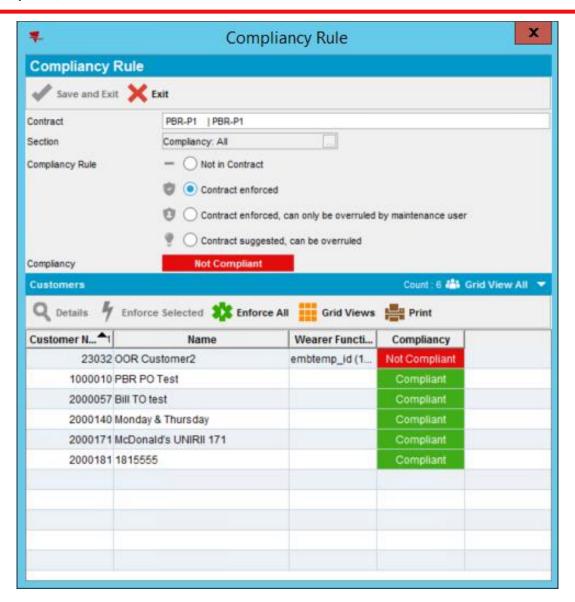
ABS NUMBER	ABS-70817
BACKGROUND & PURPOSE	Extended the compliancy functionality on the contract for wearer
	functions and emblem templates.
	Wearer functions and emblem templates are included in the
	compliancy check in the contract dialog in order to make sure the
	contract customers will follow the settings on the contract.
AFFECTED DIALOGUES	Contract
	Wearer functions
	Emblem templates
	Compliancy template
SYSTEM SETTINGS	-
MODULES	Contract management

With this development the wearer function and emblem templates will be checked for compliancy in the contract.







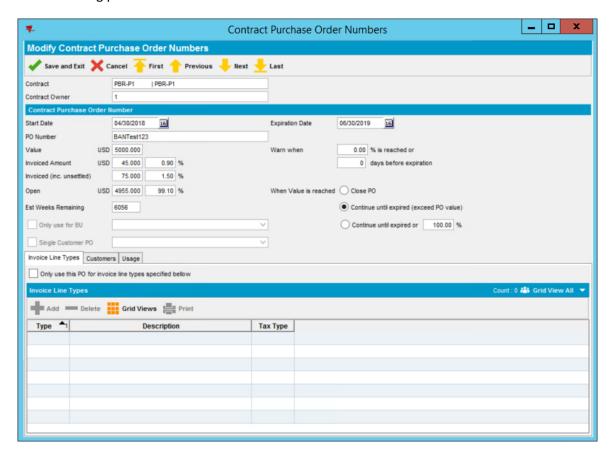


When enforcing the templates or functions down to the customer all settings will be set equal to the contract settings.

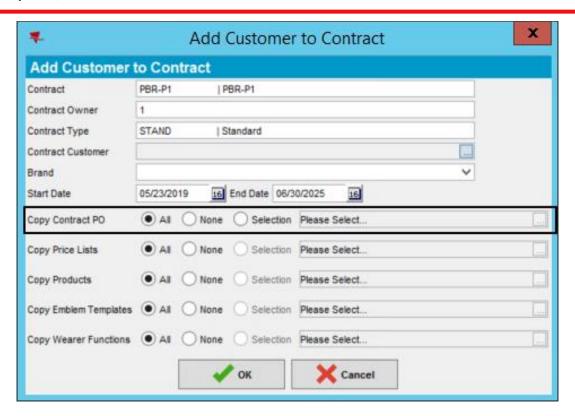
#### 3.11 Contract: Purchase order management

ABS NUMBER	ABS-70263
BACKGROUND & PURPOSE	With this development contract purchase orders can be updated on
	final invoices in order to assure invoices are paid with the correct
	purchase order reference.
	With the dialog "contract purchase order monitor" the status of all
	purchase orders can be monitored.
AFFECTED DIALOGUES	Contract
	Contract purchase order monitor
	Maintain invoices
	Settlement
SYSTEM SETTINGS	-
MODULES	Contract
	Contract PO

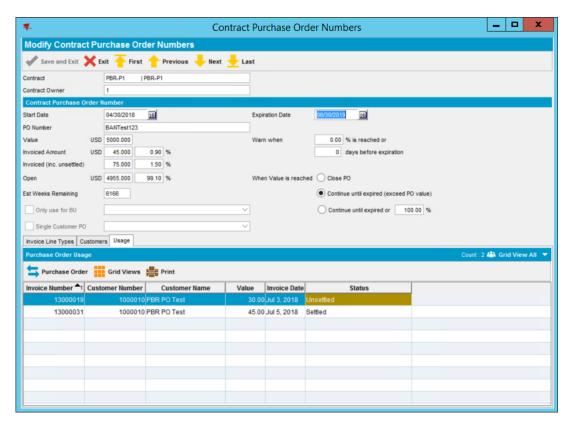
In the contract dialog purchase orders can be connected to contracts:



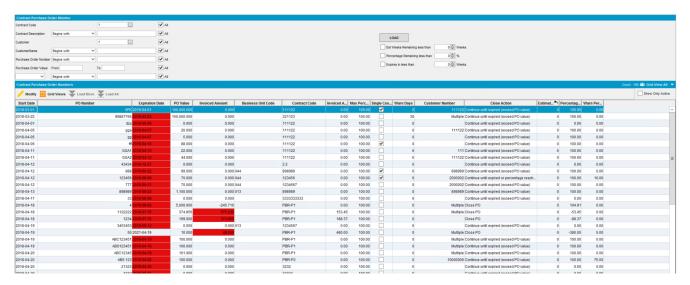
The purchase order can be a single customer Purchase Order or used by multiple customer. To add the purchase order to multiple customers the "copy customer to contract" is used.



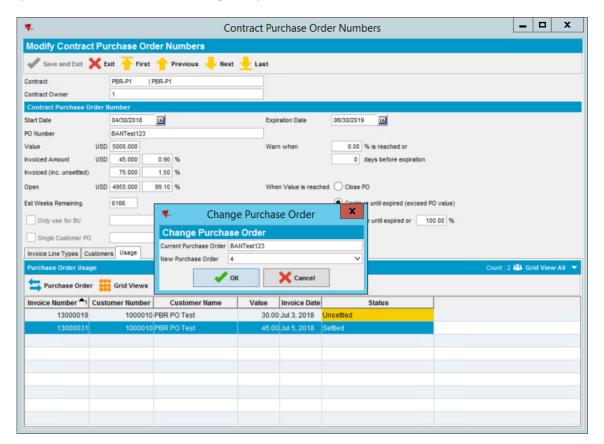
When invoices are generated the value of the invoices are decreased from the purchase order.



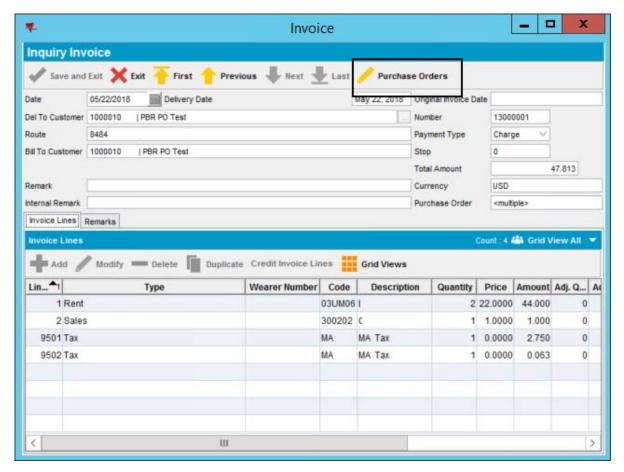
In the "contract purchase order" screen, users can monitor, search and make modifications to purchase orders.

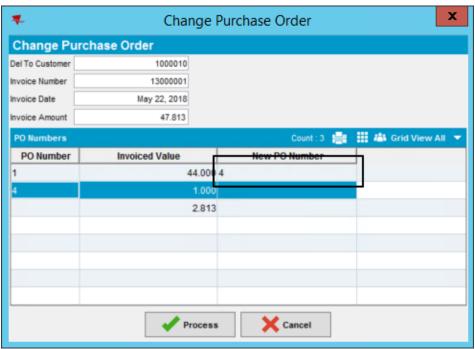


When a purchase order needs to be changed/replaced this can be done from within the contract.







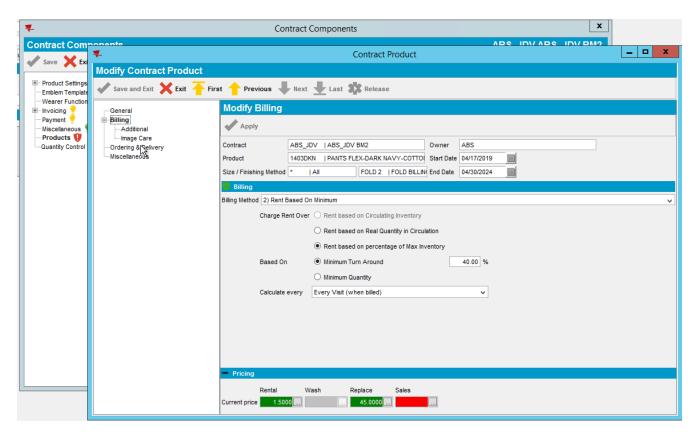


#### 3.12 Product List Per Customer: Bill minimum % on garments

ABS NUMBER	ABS-75642
BACKGROUND & PURPOSE	Create possibility of billing garments via Billing Method 2, minimums
	based on MAX inventory
AFFECTED DIALOGUES	Product List per Customer / Contract
SYSTEM SETTINGS	UNDERUSEMETHOD
MODULES	-

With this feature, <u>Billing Method 2 => Rent Based on Minimums</u> and system setting UNDERUSEMETHOD on value 4, the underuse method has been expanded to also be available for <u>type of merchandise 2 => garments</u>. Garments can now also be set to on contract and Product List per Customer level to size \*.

Both on the Contract level and the Product List per Customer level, the option "Rent based on Max Quantity in Circulation" has become available. Additionally, at the Contract level, compliancy checks for this billing method are introduced.



For direct invoicing (US market) the Delivery or Bill schedule will be taken into account as well.

This means that with this billing method, for example when the minimum percentage of max inventory calculates as 10 pieces, and only 6 items are delivered, the minimum of 10 pieces will be invoiced.

### 3.13 Bill loss on maximum inventory

ABS JIRA NUMBER(S)	ABS-71992
BACKGROUND & PURPOSE	Offer the ability to bill loss based on the wearer Max inventory
MODULE(S)	GARMENTS BASIS (USA)
SYSTEM SETTING(S)	LOSSCHARGEINVENTORYTYPE

Dialog(s): TAKE ITEMS OUT OF CIRCULATION

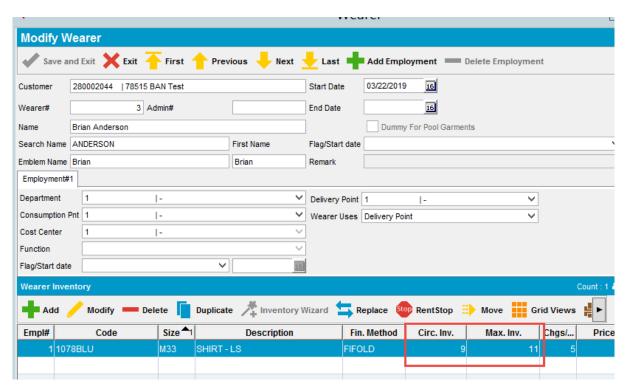
**ROUTE ASSISTANT ANDROID** 

**WEARER** 

**ROUTE STATUS CONTROL - GENERATE DIRECT INVOICE (USA)** 

With this order, the option is now available to bill loss charges based on a wearer's max inventory quantity.

The system setting LOSSCHARGEINVENTORYTYPE sets the system to bill based on the <u>circulating inventory</u> (current functionality) or <u>max inventory</u> (NEW).



When set to bill based on Max inventory, the max number will be used for all loss charge scenarios for garments.

Additionally, in the dialog "Take Items out of Circulation", for any unique ID belonging to a quit wearer inventory line, the *Action* radio button will be automatically fixed to "Reduce Max".

## Loss will be billed regardless of the stay of the individual unique ID's in circulation.

This system setting is also exported to the Android Route Assistant, and "Bill for Loss Now" functionality on the Route Assistant is driven by the Max qty instead of the circulating inventory.

## 3.14 Bill loss on based on stay (extended USA Loss functionality)

ABS JIRA NUMBER(S)	ABS-78515
BACKGROUND & PURPOSE	Loss charge for items with stay in laundry
MODULE(S)	GARMENTS BASIS (USA)
SYSTEM SETTING(S)	CHARGELOSSUSINGSTAY

## Dialog(s): ROUTE STATUS CONTROL - GENERATE DIRECT INVOICE (USA)

With this new feature, it is possible to determine if the stay of garments which are in the laundry is taken into account when charging loss.

This is done via a new system setting CHARGELOSSUSINGSTAY.

- 0 = <u>All uniquely coded garments that are in circulation</u> are charged for loss.
- 1 = Only uniquely coded garment that have stay (20 29, At Customer) are charged for loss

To start using this option, we recommend to add this to your customer contract options and instruct your sales team members.

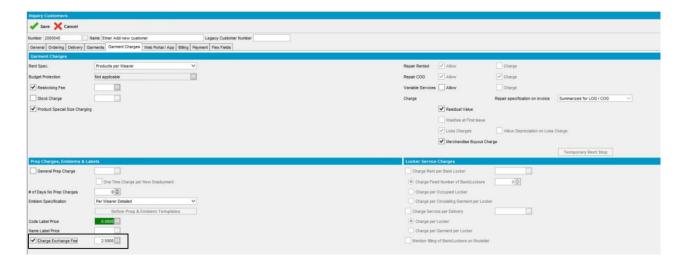
# 3.15 Exchange Fee: Fee for garment replacements

ABS NUMBER	ABS-75843
PURPOSE	Exchange fee for replaced garments.
AFFECTED DIALOGUES	Customer
	Contract
	Reason codes
	Maintain garment charges
	invoicing
SYSTEM SETTINGS	GARMENTEXCHANGECHARGE
	GARMENTEXCHANGECHRGEPRICE
MODULES	GARMENT EXCHANGE CHARGE

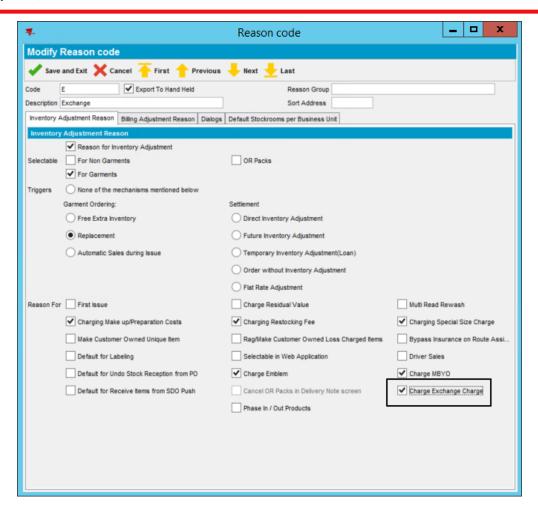
This is about a new fee to be charged / applied on replacement orders.

In Customer- and Contract-dialog a new setting is added to define the exchange fee is available.

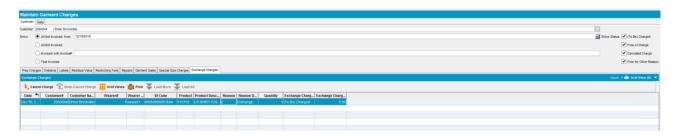
"Charge Exchange Fee"



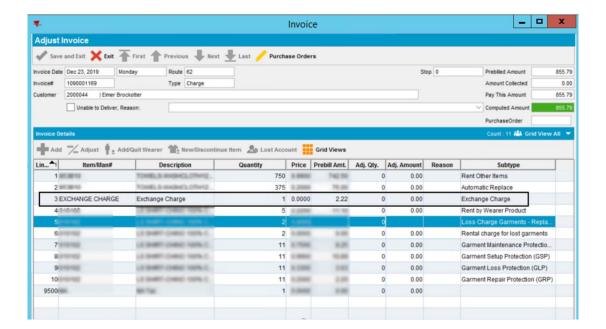
When applicable and reason code set up for exchange fee, see next page.



In maintain garment charges a new fee is visible



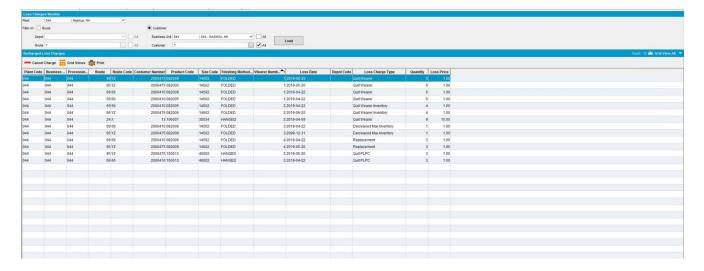
Displayed on the invoice:



# 3.16 Loss Charge Monitor: Re-generating / cancelling loss charges

ABS NUMBER	ABS-62317
BACKGROUND & PURPOSE	When a loss charge is credited the loss charge can be regenerated
	based on system setting RECHARGELOSSAFTERCREDIT.
	In order to give user more flexibility on which loss charges should be
	re-generated and which loss charges should be cancelled a new dialog
	is introduced to cancel loss charges which will be re-generated on the
	next invoice. This will be done in the loss charge monitor.
AFFECTED DIALOGUES	Loss charge monitor
SYSTEM SETTINGS	RECHARGELOSSAFTERCREDIT
MODULES	-

Within this new dialog "Loss Charge Monitor" users with access rights to the dialog can cancel pending recharged loss charges in order to prevent these being invoiced to the customer.



#### 3.17 Direct Invoicing US: Enhance Billing Method 4 to allow billing only on "B" days

ABS JIRA NUMBER(S)	ABS-73971
BACKGROUND & PURPOSE	To allow summary billing on "B" days for Billing Method 4 wash charges
MODULE(S)	GARMENTS BASIS (USA)
SYSTEM SETTING(S)	BM4BILLONBDAYONLY

# Dialog(s): ROUTE STATUS CONTROL - GENERATE DIRECT INVOICE (USA)

A new system setting has been introduced to allow the laundry the option of having all Billing Method 4 wash charges billed only on the "B" (Billing) day of the week for customers with multiple delivery days.

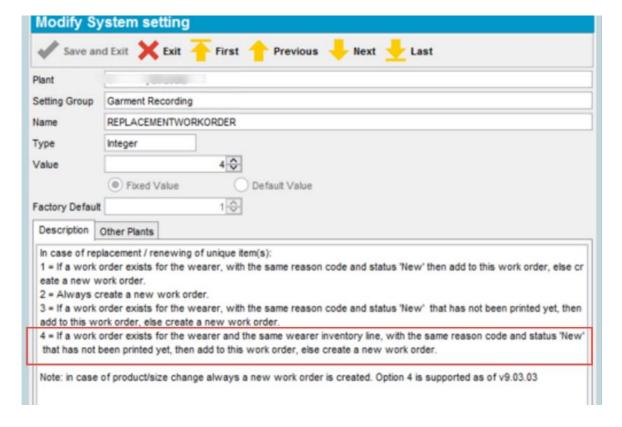
When this setting = 1, wash charges for BM4 will not be charged on days marked as "D" (Delivery) for the customer but will be accumulated and invoiced only on the next "B" (Billing) day.

This functionality only works in conjunction with <u>direct invoice generation</u>.

#### 3.18 Replacement workorder: separated workorder per wearer inventory line

ABS NUMBER	ABS-65098
PURPOSE	Improve options for work order creation for replacement WO's
AFFECTED DIALOGUES	Work Order Status Control
SYSTEM SETTINGS	REPLACEMENTWORKORDER
MODULES	

A new option has been added to system setting REPLACEMENTWORKORDER to improve functionality for those laundries who wish to have replacement work orders separated by wearer inventory line.



With this new option, a laundry can choose to have replacement work orders created separately by wearer inventory line.

This functionality works both for work orders created via the ABS client, as well as those created via the Android Route Assistant when garments are scanned for replacement.

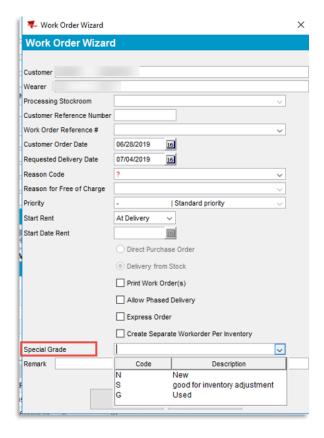
This functionality can be useful for laundries where the stockroom workflow is segregated by type of garment – thus placing each separate type of garment (wearer inventory line) on a separate work order.

#### 3.19 Wearer / generate work order: allow users to override the default grade

ABS NUMBER	ABS-79187
PURPOSE	Allow users to override the default garment grade when generating a
	new work order in the ABS client
AFFECTED DIALOGUES	Wearers
SYSTEM SETTINGS	ALLOWOVERRIDEDEFAULTGRADE
MODULES	

A new system setting has been introduced, ALLOWOVERRIDEDEFAULTGRADE, that when set, will allow users the option to adjust the requested grade on new work orders created via the ABS client.

When set, the Work Order Wizard will display a new optional selection box:

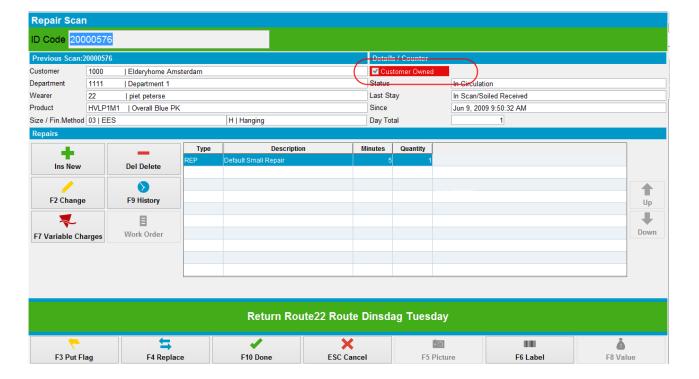


The user may then select from any available grade when creating the work order, and this special grade will become the requested grade on that individual work order. This selection is not mandatory – when left blank, the default grade will be filled as normal. This functionality is useful for those laundries which desire the option to create work orders from time to time with a different grade than the standard for that customer. For example, when replacing garments for a wearer that has had a lot of quality issues, the laundry may choose to insert grade New for this one time event to help with the customer relationship.

# 3.20 Repair Scan: Show Laundry Owned Goods/Customer Owned Goods (LOG/COG)

ABS NUMBER	ABS-81440
BACKGROUND & PURPOSE	On customer level it possible to define the rules for repairs done on
	laundry owned and customer owned goods. Rules related to charging
	repairs but also if it is allowed to repair LOG / COG items. When
	recording repairs it was, however, not visible if the items is LOG or
	COG. By adding this attribute to the screen it becomes more
	transparent to the user.
AFFECTED DIALOGUES	Repair scan
MODULES	REPAIR RECORDING (REPA)
SYSTEM SETTINGS	-

Extra field for indicating if an items is LOG / COG has been added to the screen layout of the repair scan dialog in a similar way as already available in the Maintain Unique Item dialog.



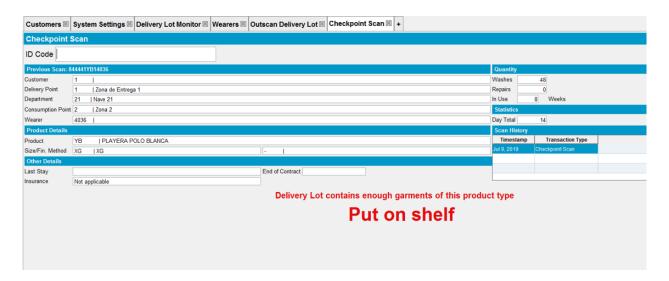
#### 3.21 Checkpoint Scan: Show Delivery Lot Information and add stay code 'On Shelf.'

ABS NUMBER	ABS-82720
PURPOSE	Display Lot # for sorting, via the checkpoint scan dialog
AFFECTED DIALOGUES	Checkpoint scan
SYSTEM SETTINGS	
MODULES	GUARANTEED MINIMUM DELIVERY

In the checkpoint scan the delivery lot # will be shown, if a lot # does exist with status 'New' and the product is requested.



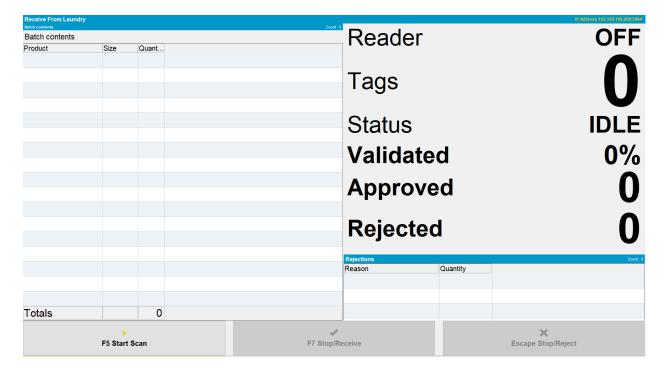
If the product is requested, but the <u>delivered qty is exceeded</u> or when the <u>product is not requested</u>, then the message 'Put on shelf' is given.



#### 3.22 Shipment Check Scan: Now also UHF Garments are supported

ABS NUMBER	ABS-78288
BACKGROUND & PURPOSE	Possible to receive and also send Garments with the shipment check
	scan module not only Linen items
AFFECTED DIALOGUES	Receive from Laundry and Send to Laundry
SYSTEM SETTINGS	-
MODULES	Shipment check scan

Now it is also possible to receive Garments at the customer in the ABSSolute "Receive from Laundry" dialog and also scan them in the dialog "Send to laundry". This way, the customer that receives mixed products Garments and Linen can scan them all together. It will only work if you use the ABSSolute client on-site at the customer.

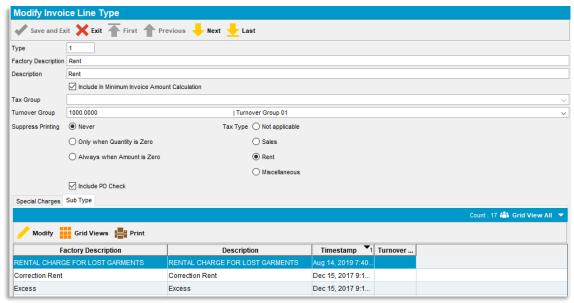


#### 3.23 Lost garment: Rental Reduction

ABS NUMBER	ABS-85512
PURPOSE	Rental Reduction Charge on lost garments gives the option to charge rent on a separate line for the same quantity of the lost charges. If loss charges are being credited off, this ensures the revenue continues as long as loss charges should be calculated but are credited off.
AFFECTED DIALOGUES	Maintain Invoices, Invoice Line Types
SYSTEM SETTINGS	RENTALCHARGEFORLOSTGRMT
MODULES	

<u>Rental Reduction charge</u> on lost garments gives the <u>option to charge rent</u> on a separate line for the same quantity of the lost charges. If loss charges are being credited off, this ensures the revenue continues as long as loss charges should be calculated but are credited off.

With the new system setting RENTALCHARGEFORLOSTGRMT the usage of rental reduction can be switched on. The rental reduction charges are calculated and presented on a separate invoice sub line type for rent called 'Rental charge for lost garments'.



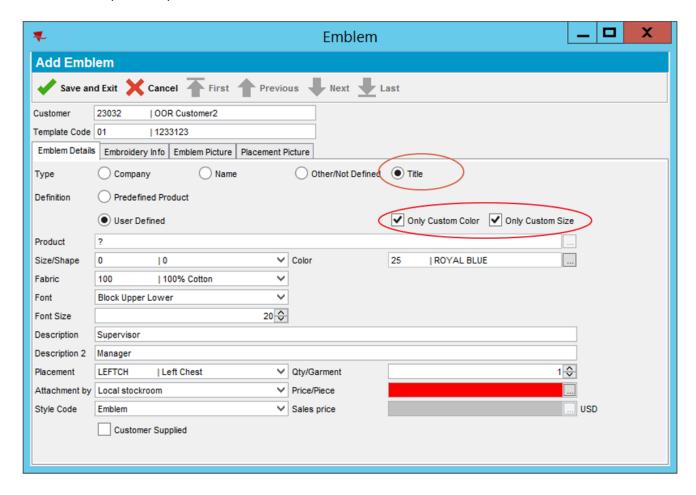
The rental reduction charges are calculated also during the lost warning period.



# 3.24 Emblem template: Shop title option added

ABS NUMBER	ABS-71966
BACKGROUND & PURPOSE	Add the option to define "shop titles" in the emblem template.
	New fields added into Emblem Templates for all emblem types
	Emblem Style Code to identify Emblem, Direct Embroidery or Screen
	Print Additional fields also include a "Customer Supplied" checkbox,
	and "Graphic Color" flag
AFFECTED DIALOGUES	Emblem templates
	Sizes
	colors
SYSTEM SETTINGS	DEFINEEMBLEMSTYLECODE
	EMBLEMCOLORANDSIZEFILTER
	EMBLEMFONTPLACEMENTOBL
	DEFAULTUSERDEFINEDEMBLEM
MODULES	-

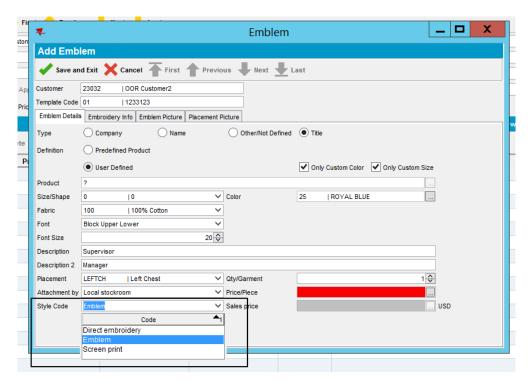
New emblem option shop title:



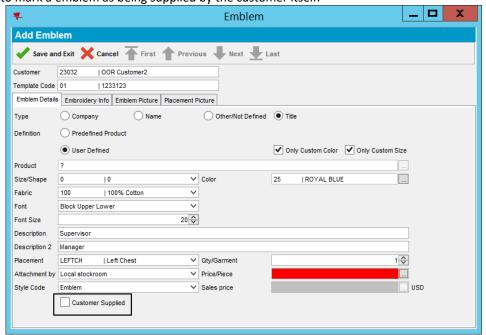
With the custom colour and custom size only colours and sizes can be selected which are marked as custom in the sizes screen or in the color screen.

With the "shop title" option, you can define 2 descriptions.

1. New field style code in order to determine the style of emblem



2. Option to mark a emblem as being supplied by the customer itself.

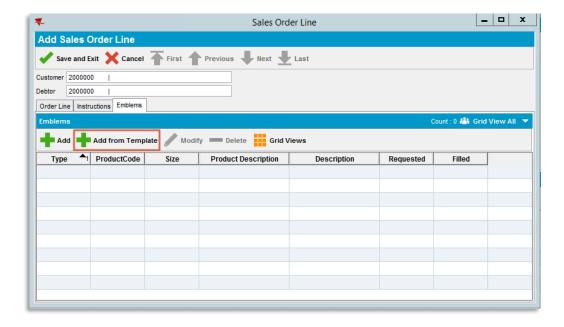


#### 3.25 Trade Sales Notes: Emblem definition for both existing and non-existing wearers

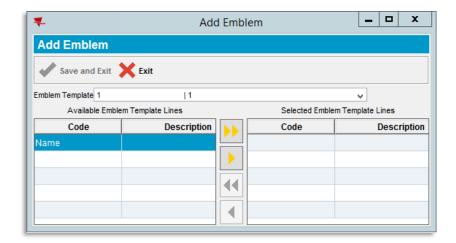
ABS NUMBER	ABS-86966
PURPOSE	Use pre-defined emblem templates setup for the customer to create personalized sales orders for both existing and non-existing wearer names via the sales note dialog. This functionality enables also an easier selection for emblem products and the usage of user defined emblems for sales.
AFFECTED DIALOGUES	Maintain Sales Notes
SYSTEM SETTINGS	
MODULES	TRADE

With this new development for Sales Notes it is now possible to use pre-defined emblem templates setup for the customer to add to a sales order line. It is also possible to add the wearer name to the emblem template for existing wearers and add wearer names for non-existing wearers.

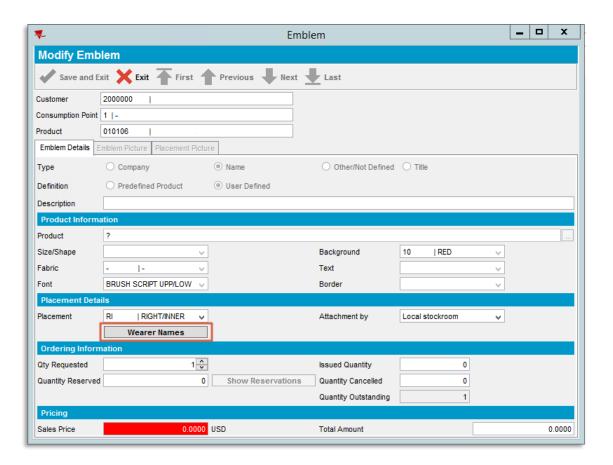
On the sales order line, in the emblem template tab the "Add from Template" button has been added where the user can choose emblem templates as setup for the customer:



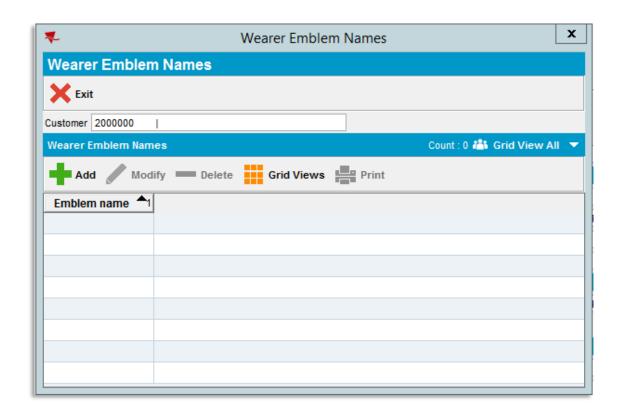
When the "Add from template" buttons are used, a popup is shown where it is possible to choose which emblem template to use and which emblems should be attached to the sales order line:



On the emblem template line, the button "Wearer names" has been added to connect a wearer name to the emblem template, with the possibility to choose existing wearers or add a non-existing wearer name:



The "Wearer Names" button with give a popup where wearer emblem names can be added to the emblem:



The user can either search for a pre-defined wearer or manually add a new wearer emblem name:



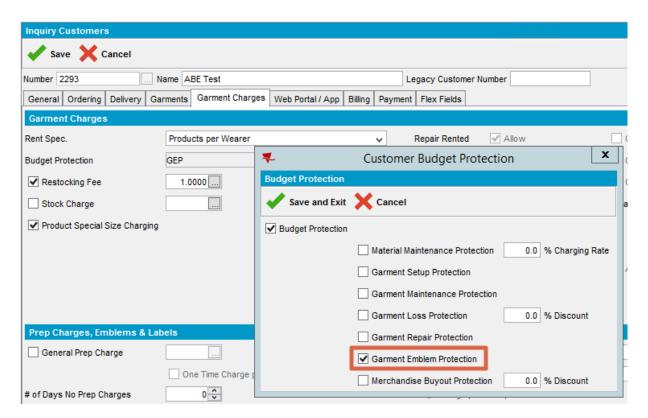
#### 3.26 Garment Budget Protection: Ongoing Emblem Charges

ABS NUMBER	ABS-75841
PURPOSE	Budget protection option to invoice the customer budget protection
	price for garment emblem protection (GEP). It gives the option to set
	customers up for emblem protection to avoid the onetime charge that
	is invoiced when emblems are issued to wearers via work orders.
AFFECTED DIALOGUES	Customers, Contract, Consumption point, Product List per Customer
SYSTEM SETTINGS	BPGARMENTEMBLEMPROTECTION
MODULES	BUDGET PROTECTION, GARMENT TRACKING, INVOICING

Garment emblem protection (GEP) is a new type of Budget Protection that affects the one-time cost of emblems. When this protection is activated, the emblem charges set up in the Emblem Template will not bill a one-time charge for the emblems on the first delivery. This protection functionality will begin to bill the wearer on a per piece price for the total number of garment products issued and in circulation.

GEP is available in the following dialogs:

- Customers
- Product List per Customer
- Consumption point
- Contract



# 3.27 Garment Emblem Protection: Charges based on emblem template connected to PLPC

ABS NUMBER	ABS-88323
PURPOSE	Charge Garment Emblem Protection for wearers with no emblem template connected based on Product List Per Customer setting or always charging.
AFFECTED DIALOGUES	always charging.
SYSTEM SETTINGS	GEPCHARGELEVEL
MODULES	

With this new development it is possible to charge Garment Emblem Protection (GEP) in three ways:

- based on wearer inventory with an emblem template connected
- based on the emblem template connected to the product in Product List Per Customer
- charge with no check on wearer emblem template or Product list per customer

This will provide a more flexible way of invoicing Garment Emblem Protection where the system is no longer dependent on the emblem template that is attached to the wearer inventory line except when that level is chosen.

A new system setting GEPCHARGELEVEL has been created to determine on which level the invoicing should be based.

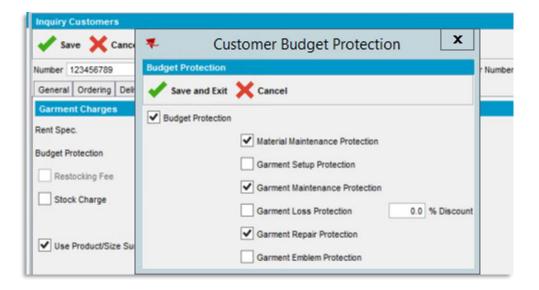
# 3.28 Garment Budget Protection: system settings to control default at customer and contract level

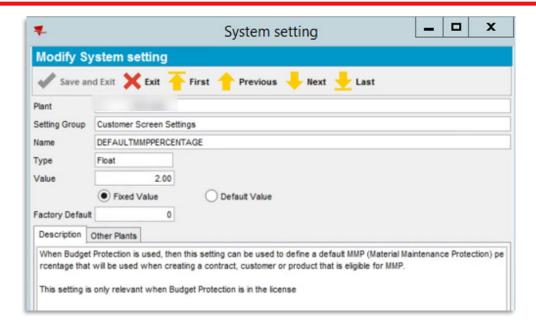
ABS NUMBER	ABS-85342	
PURPOSE	Allow laundries to set the default insurance programs that they want	
	as standard when adding new customers or contracts	
AFFECTED DIALOGUES	Customers, Contract	
SYSTEM SETTINGS	BUDGETPROTECTIONDEFAULT, DEFAULTMMPPERCENTAGE	
MODULES	Budget Protection	

For the Budget Protection insurance module, two new system settings have been created to allow the laundry to set defaults for which protection programs will be selected when a new Customer or Contract record is added.

Important to note – these settings are <u>only overrule able defaults</u> which are used in ADD mode for the Customer and Contract dialogs only, there is no fixed setting enforcement at any level.

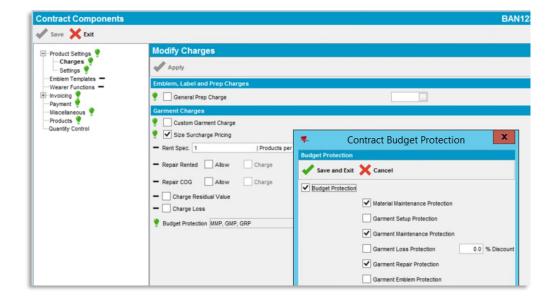
Based on this setting, the values at the Customer level will default in when adding a new record:





Based on this setting, the Material Maintenance Protection (MMP) percentage will be defaulted in at the Customer Budget Protection screen as well.

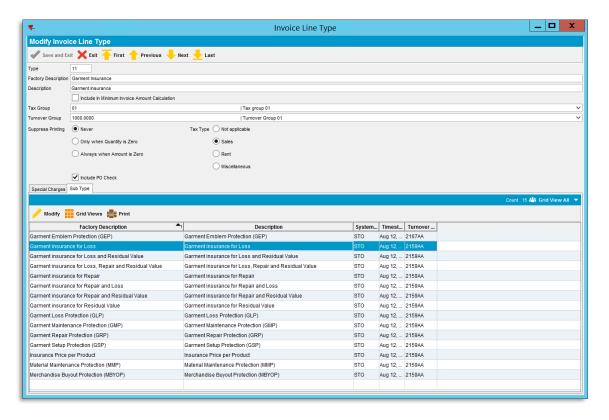
The same defaults are used at the Contract Component level as well:

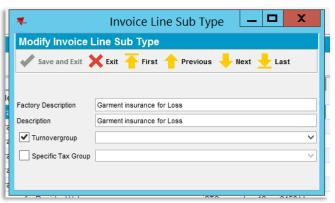


#### 3.29 Garment Budget Protection: Turnover groups available on the subtypes in the invoice lines

ABS NUMBER	ABS-87765	
PURPOSE	Option to set specific turnover groups for all budget protection invoice line subtypes.  In this way a turnover group per budget protection category can be defined.	
AFFECTED DIALOGUES	Invoice line types	
SYSTEM SETTINGS	-	
MODULES	-	

In invoice line types, all budget protection sub line types have the option to define a specific turnover group per sub line type.



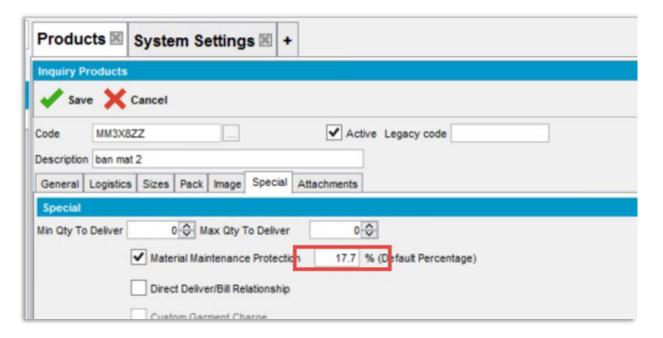


#### 3.30 Garment Budget Protection: Material Maintenance Protection (MMP) default percentage

ABS NUMBER	ABS-87222	
PURPOSE	Extend the Budget Protection module to allow laundries to set the	
	default MMP percentage at the Product level, and carry that default to	
	all Product List Per Customer and Contract Product records	
AFFECTED DIALOGUES	Products, Product List Per Customer, Contract	
SYSTEM SETTINGS	DEFAULTMMPPERCENTAGE	
MODULES	Enhanced MMP Budget Protection	

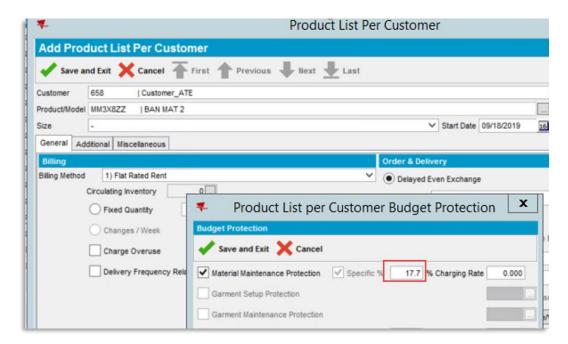
For the Budget Protection insurance module, a new extended module has been introduced which allows the laundry to set the default percentage for MMP insurance globally at the Product level.

The setting DEFAULTMMPPERCENTAGE is used as the default to populate the Product level setting:

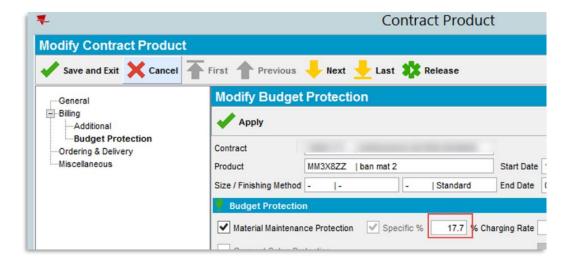


This percentage at the Product level can then be overridden if desired.

When a new Product List Per Customer record is created for this product, if the customer has MMP protection set, then this percentage will default in from the Product level:



The same default is also used at the Contract Product level:



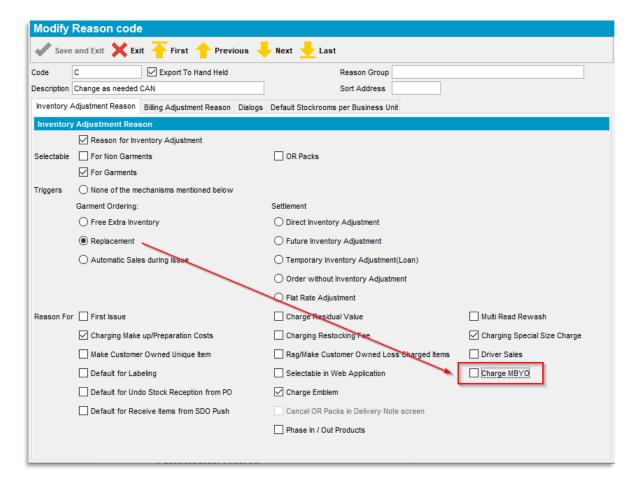
This default can be overridden at the Product List Per Customer or Contract Product level if so desired.

The benefit of this enhancement is to allow the laundry to have a standardized percentage for MMP protection at the Product level, which can differ by individual product code.

#### 3.31 MBYO: Reason code for replacement to charge Merchandise Buy Out Yes or No

ABS NUMBER	ABS-88400
PURPOSE	Configure reason code for replacement to charge MBYO Yes or No and adjust the MBYO record creation based on this setting for replacement orders.
AFFECTED DIALOGUES	Reason Code, Route Status Control (Generate Direct Invoices)
SYSTEM SETTINGS	
MODULES	MERCHANDISEBUYOUTCHARGE

With the module Merchandise buy out charge, the reason codes can now be configured to charge MBYO or not when the reason code trigger is 'replacement'. In the reason code dialog a 'Charge MBYO' check box is available when the reason code is set for replacement.



During the invoice generation <u>no</u> MBYO will be charged for garments marked with a replacement reason code set <u>not to charge</u> MBYO.

# 3.32 Web Portal Garment Services: Allow scan of Secondary ID

ABS NUMBER	ABS-75586	
PURPOSE	With the introduction of UHF as primary ID it will now be possible to	
	use the visible barcode (secondary ID) as a search option.	
AFFECTED DIALOGUES	WEB Garments	
SYSTEM SETTINGS		
MODULES	-	

With this new feature the search option on the web portal for garments has been greatly enhanced.

As the UHF tags are becoming more and more used as the primary ID not every customer has a UHF reader on site. The barcode however will always be visible, used as secondary ID.

Now implemented is the functionality to allow the search on this secondary ID via the web portal.



This also allows customer to more easily search for and connect possible repair requests on the garments.

#### 3.33 Item Dispense App: Various improvements

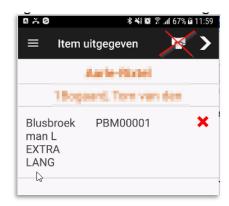
ABS NUMBER	IDA-97
PURPOSE	Improve functionality of Android Dispense App.
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	SETTINGSPASSWORDIDA
MODULES	IITEM DISPENSE

Within this development multiple improvements have been created in order to enhance the Item Dispense App for Android.

Included in the development:

- 1) Items on the Item Dispense App are now visible in the order of the packing sequence which is set on product level in the ABSSolute application. First packing sequence, then alphabetical order
- 2) Inactive products are now suppressed and no longer visible on the App.

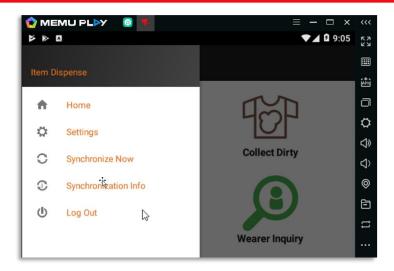
  This is the case for both product level (active/inactive) and Product List Per Customer level (end date)
- 3) The flow for printing labels has been improved, the print label button has been removed and is part of the flow of assigning the garment. This makes it less error sensitive in not printing the label.



When the item is assigned a question will be asked:

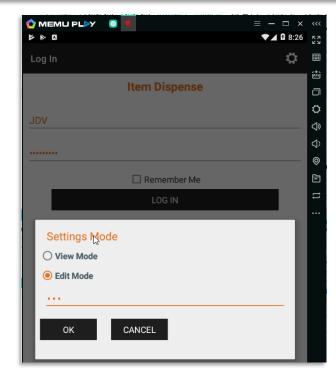
Is the label printed correctly? Yes / No / Cancel

4) A "Home" has been added to the menu:



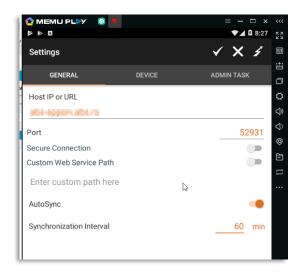
5) The settings menu is now protected by a password.
Within the new system setting "SETTINGSPASSWORDIDA" a password can be enabled to prevent the user from entering the settings menu.





6) It is now possible to scan barcodes with the camera of the phone / tablet. In case the UHF RFID reader is out, as a back-up the camera phone can be used.

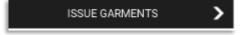
7) The automatic sync has been modified to be able to be set to minutes instead of hours.



8) The details of an unique item has been redesigned



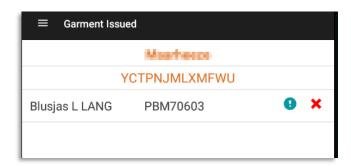
9) The Issue Garments button has been redesigned in order to be better visible as a button to be used.

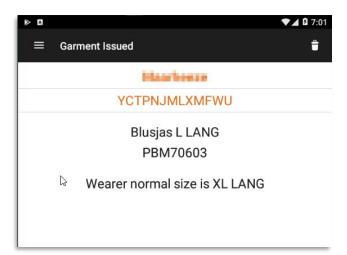


The full button is now available for use.

10) The exclamation mark logo is now an actual button

This button will lead to the correct page.





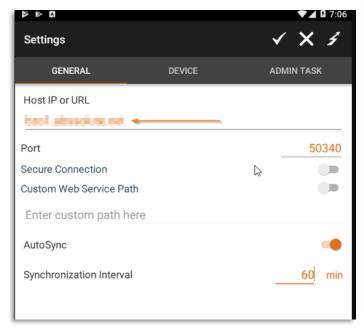
# 3.34 Item Dispense App: Predefine settings

ABS NUMBER	IDA-96
PURPOSE	Easier installation of Item Dispense App
AFFECTED DIALOGUES	-
SYSTEM SETTINGS	-
MODULES	ITEM DISPENSE

Because the Item Dispense App should be installed on many devices, the installation process has been made easier.

The connection details can be pre-loaded with the installation. This saves time to setup each mobile Item Dispense App

Please be aware this only counts with a clean installation. When updating the App the original settings will be kept.



#### 3.35 Item Dispense App: Historical overview of flags

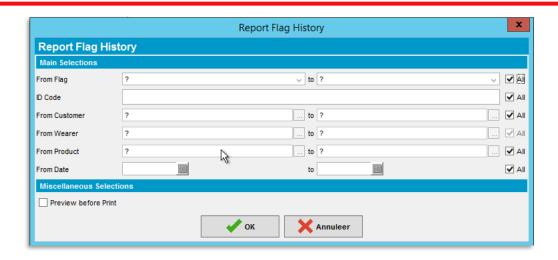
ABS NUMBER	IDA-111
PURPOSE	Provide overview of historical flags on unique id's
AFFECTED DIALOGUES	Report Flag History
SYSTEM SETTINGS	IDASOILEDFLAGREQUIRED
MODULES	ITEM DISPENSE APP

With this development it has been made possible to see historical flags on unique item level.

A new system setting has been introduced in order to make the small alteration to the existing flow possible => IDASOILEDFLAGREQUIRED



When a garment is scanned as being soiled received, a selection based on a flag is now mandatory. After synchronization the flag (when this is NOT a repair flag) is removed and placed in the history table of the unique ID. Next to this a new report has been created that will provide an overview of these historical flag per unique ID.



# 3.36 Item Dispense App: Various reports

ABS NUMBER	ABS-61119	
PURPOSE	The goal of the new Reports is to pull any data out of the IDA-app in	
	existing reports. Some simple data generated via the IDA needs to	
	become visible in ABSSolute	
AFFECTED DIALOGUES	Report Garments / Wearer, Report Unique ID's per flag, Report Unique	
	Pool items	
SYSTEM SETTINGS		
MODULES	ITEM DISPENSE APP	

In the following report the secondary ID is shown:

- Report Garments per Wearer
- Report Unique ID's per flag
- Report Unique Pool Items

3.37 T	Touchscreen	Packing:	Support	<b>UHF RFII</b>	Container scans
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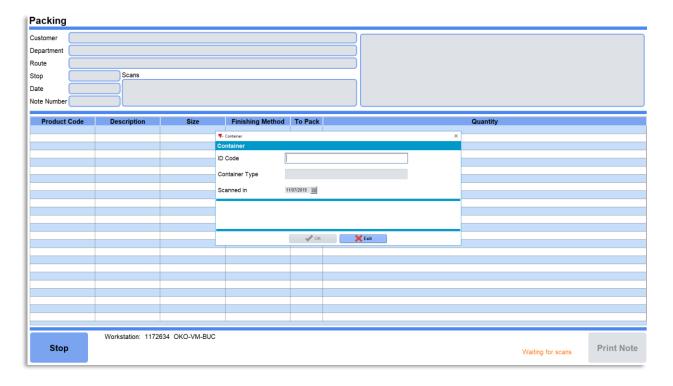
ABS NUMBER	ABS-72578	
PURPOSE	Use the Container Module and UHF RFID with the Touch Screen	
	Packing dialog	
AFFECTED DIALOGUES	Touch Screen Pack	
SYSTEM SETTINGS		
MODULES	Container Module, UHF Reader	

Based on the transport article in the consumption point you set up how you would like to deliver the goods:

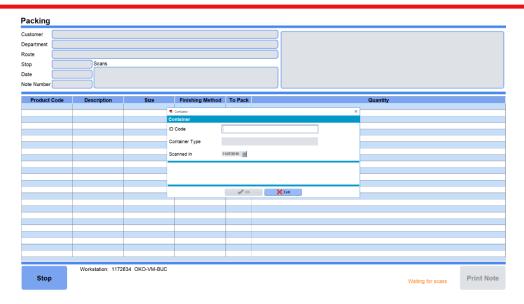
- 1) Bulk Container Laundry bag
- 2) Customer Specific Container

When the clean stack is arriving in "Touch Screen Pack" dialog to be put on the delivery note, the system will check which transport article is set up. If a customer is set up to be delivered in a Laundry bag, you will not receive a pop-up dialog to assign a container to this customer/delivery note.

When the customer is set up to be delivered in a container you <u>receive a pop-up dialog</u> to scan the UHF RFID container ID so that the container will be linked to this customer



This way you can track and trace containers and see where the containers are based on the container reports and or Business Intelligence reports. When the container comes back to the laundry it will be scanned in and this will disconnect the customer from the container.



This way you can track and trace containers and see where the containers are located on the container reports and/or BI reports. When the container comes back to the laundry it will be scant in, and this will disconnect the customer-identifier from the container.

# 3.38 Batch Delivery Note: Suspended and replaced by Garment Delivery Note

ABS NUMBER	ABS-73444	
PURPOSE	The old dialog is no longer available	
AFFECTED DIALOGUES	Batch Delivery Note	
SYSTEM SETTINGS	-	
MODULES	GARMENT RECORDING	

With version 9.03.00 of ABSSolute the new "Garment Delivery Note" dialog was introduced, as a replacement for the Batch Delivery Note.

With the release of version 9.04.00 the old Batch Delivery Note dialog is suspended and no longer available.

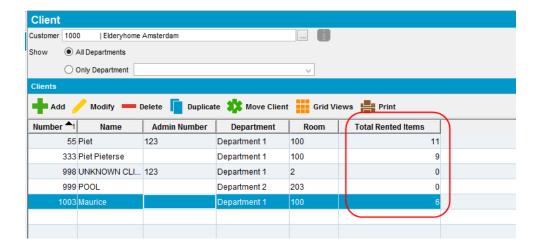
# 4 RESIDENTIAL SERVICES

This section contains the main Residential improvements to ABSSolute.

#### 4.1 Client: Show rented quantities in grid

ABS NUMBER	ABS-74073
BACKGROUND & PURPOSE	Easier way to see what clients do have rented quantities
AFFECTED DIALOGUES	Client
SYSTEM SETTINGS	-
MODULES	-

For customers with a lot of clients it was not easy to see in a quick way what clients do have rented quantities. In the client grid a new column can be added to show the total number of rented items for a client. To see details (quantities per product) you need to open the client but this already gives an indication if a client has rent or not.



#### 4.2 Web Portal Residential Service: Remove BSN (Dutch social security number)

ABS JIRA NUMBER(S)	ABS-79422
BACKGROUND & PURPOSE	To comply with the latest GDPR regulations the BSN number must be
	removed from the residential web portal
MODULE(S)	RESIDENTIAL WEB
SYSTEM SETTING(S)	-

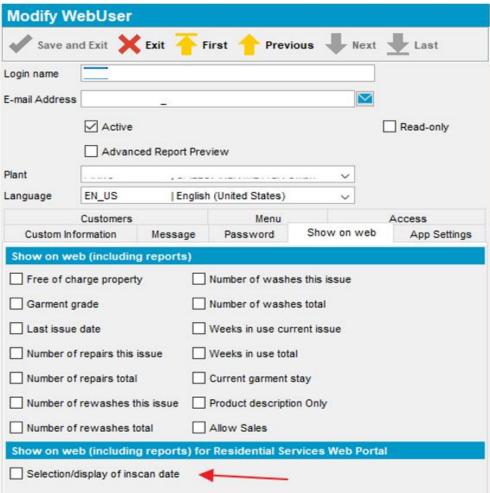
To comply with the latest GDPR regulations the (Dutch) BSN number must be removed from the residential web portal.

# 4.3 Web Portal Residential Service: Option to hide soil scan information web user dependent

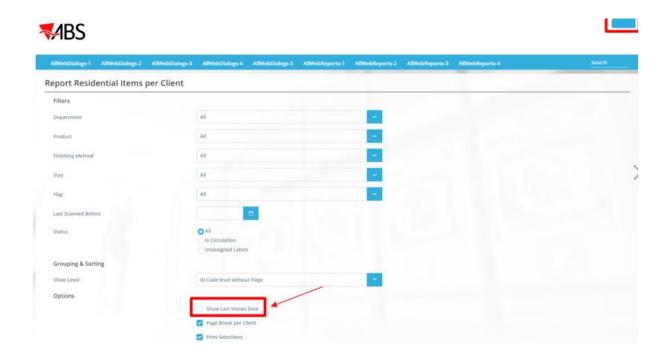
ABS NUMBER	ABS-82058
PURPOSE	To hide information about soil scans towards the customer web-user.
	(Hide columns)
AFFECTED DIALOGUES	Web user; Web Application for residential (Client - Scan history)
SYSTEM SETTINGS	NEWWEBAPPLICATION = 'Y'
MODULES	PWB INTERNET

The goal of this software change is to create the possibility to hide some information's towards the customer user (Show column inscan date). The level for the definition for the hide criteria should be on 'level WebUser' defined in ABSSolute.

New setting on level Web User:



The Show Last Inscan Date checkbox should NOT be visible on the Report Residential Items per Client
-> Options section if Webuser.ShowResidentaoInscandate = 'N'



In this case, is it not possible for a web user to see the column 'inscan date' in this web report.

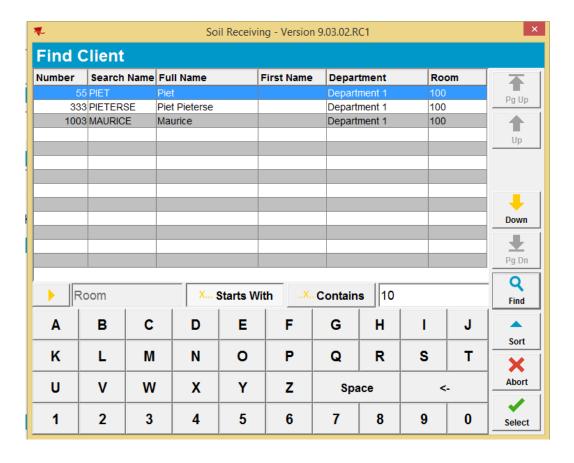
#### 4.4 Touchscreen Soil & Clean: Extended client search

ABS NUMBER	ABS-59276
BACKGROUND & PURPOSE	More options to search a client
AFFECTED DIALOGUES	Soil Receive / Outscan residential (touch screen)
SYSTEM SETTINGS	-
MODULES	-

Before it was only possible to search on client full name.

Now with the new ⊳ button users can change where to search on. Search can be done on :

- Full Name
- Search name
- First Name
- Department
- Room
- Client Number



### 4.5 Touchscreen Soil & Clean: Message when adding new customer to residential batch

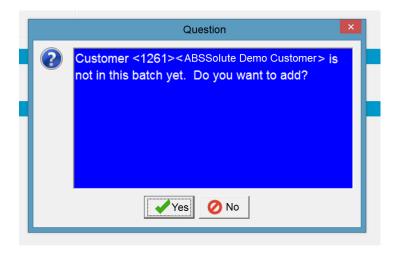
ABS NUMBER	ABS-94532
PURPOSE	Prevent automatic adding every customer in a batch
AFFECTED DIALOGUES	Inscan / Outscan residential
SYSTEM SETTINGS	CHECKONNEWCUSOMERINBATCH
MODULES	RESIDENTIAL

Until now when a residential batch was not specific for one customer, every customer could be added in that batch automatically. Especially during out scan, when a 'wrong item' (other customer) was scanned this was added without a message.

With the new system setting "CHECKONNEWCUSOMERINBATCH" this has been changed. This gives as result:

- During Inscan: The user has to confirm to add the new customer in a batch, via a question.
- During Outscan: This informs the user it is not allowed to add the new customer in a batch.

#### Inscan:



#### Outscan:



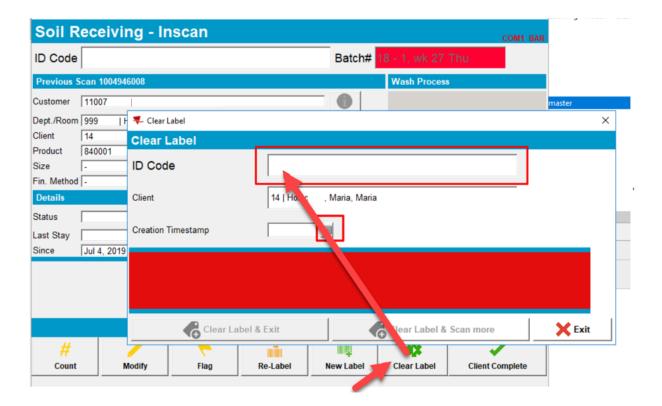
### 4.6 Soil scan residential items: Clear labels improvement

ABS NUMBER	ABS-82001
PURPOSE	In case a user was creating a new Barcode by mistake, the possibility
	for an easy correction/Deletion exists now.
AFFECTED DIALOGUES	Soil Receiving (Touch Screen)
SYSTEM SETTINGS	CLEARLABELATSOIL
MODULES	PWB BASIS

When by mistake a new label is made, a new button can be pressed to delete this new barcode.

If the system setting is set to 1, the new extra button is available/shown 'Clear Label.'

After pressing this new button, a new small window will be opened, and the user can scan the barcode which he wants to delete.



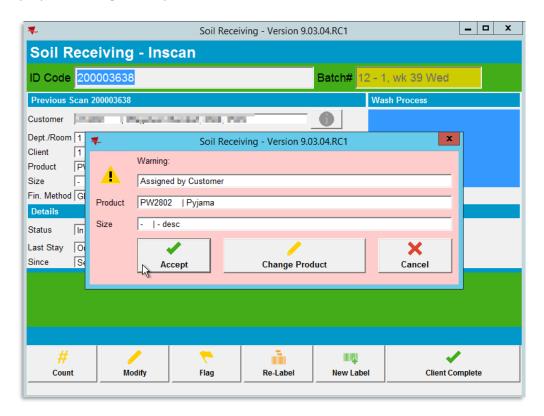
#### 4.7 Soil scan residential items: Check on items that were assigned by the customer

ABS NUMBER	ABS-85026
PURPOSE	Create a check on Residential Items that are assigned by customer
AFFECTED DIALOGUES	Residential Soil Receiving / Automatic Flag / Assign (residential web)
SYSTEM SETTINGS	
MODULES	PWBINTERNET

Some residential customers of a laundry use the web-portal to assign labels for clients. Customers do print labels themselves, or use pre-printed labels from the laundry.

Until now there was no real control option in the laundry because an employee will not look to the scan screens after every scan, for sure not because they don't know when an item arrives for the first time.

Now a possibilty is created to force the control of assigned labels to products by customer, the first time this item arrives in the laundry. This is done by a new autoflag: "Assign by Customer". When this flag is in use, the web portal will automatically add this flag to every item assigned via web. Depending on the settings of the flag, a pop-up will be shown when an item is scanned with this flag. See example below, the user has to confirm the product, or can directly go to the 'product selection screen' to select another product, this way ensuring the proper invoicing for the product.

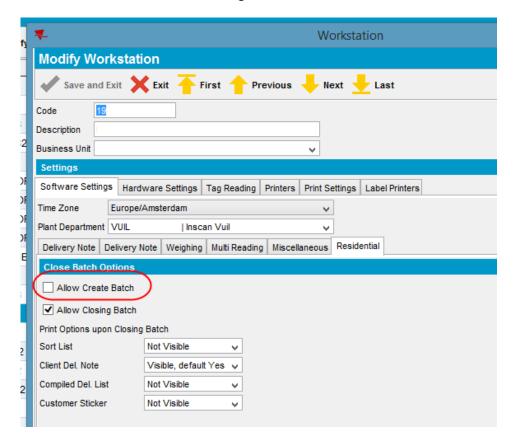


After the item has been scanned within the laundry the automatic flag will be removed.

### 4.8 Soil scan Residential Items: Option to block the create residential batches per workstation

ABS NUMBER	ABS-95585
PURPOSE	Do not allow every workstation to create new residential batches
AFFECTED DIALOGUES	Inscan residential items (touch screen)
SYSTEM SETTINGS	-
MODULES	RESIDENTIAL

In some laundries, for residential inscan, multiple workstations are working in same batch. To prevent that every workstation (every employee) can create new batches a new setting on workstation is created to show or hide the button to create new batches in the inscan dialog.



#### 4.9 Outscan Residential items: Create extra Paternoster box for sorting when box is full

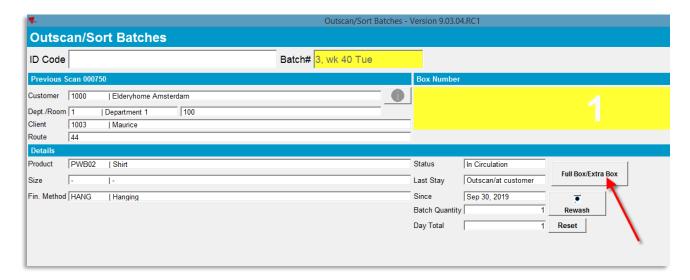
ABS NUMBER	ABS-85034
PURPOSE	When clients have more items/garments than what fits in a box, a new
	box can be reserved.
AFFECTED DIALOGUES	OUTSCAN RESIDENTIAL
SYSTEM SETTINGS	EMPTYBOXALLOWED
MODULES	RESIDENTIAL BASIS

For residential laundries that use a sorting paternoster to sort residential garments there is an issue when a client has more items/garments then what would fit in a box in the paternoster.

In ABSSolute there was already an option to 'unload' a box and use that same box-number for the client. Disadvantage of this method is that the garments must be stored somewhere temporary.

Now a new way to handle this large volumes for a client is introduced. A new box can be reserved for a client when there are too many items/garments. A new client delivery note is created for that new box.

When system setting "emptyboxallowed" is set to Y a box will be unloaded (existing functionality). When setting is N then a new box will be reserved.



#### 4.10 Outscan Residential items: Close the sort batch only for certain finishing method

ABS NUMBER	ABS-85049
PURPOSE	When a residential sort batch contains multiple finishing methods,
	option to close only a certain finishing method.
AFFECTED DIALOGUES	
SYSTEM SETTINGS	USEFMPERBATCH
MODULES	RESIDENTIAL BASIS

In a lot of laundries different finishing methods are handled in different plant departments in the laundry. A good example is "Hanging" goods are packed at a different work spot than "Folded" items.

The problem with this is, that at out scan residential items dialog a user can close a batch in 1 department, for example at the folded items, while at that time the hanging items are not finished yet.

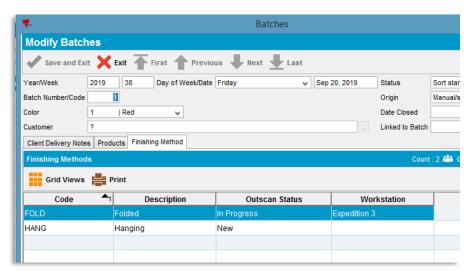
Therefore, a development is made to handle this. From now on it is possible to define what finishing methods are linked to a workstation and a batch can only be closed for that particular finishing method.

A workstation can be linked to a finishing method via it's plant department. This was already possible.

When system setting "USEFMPERBATCH" <> 0 then on closing a batch in out scan residential items only the finishing methods for that workstation will be closed. When the setting is 2 it will even not be possible to scan items with a finishing method other than allowed for that workstation.



In the batch dialog, a new tab is made where to see the status of every finishing method in that batch.



## 4.11 Outscan Residential items: New Rewash functionality

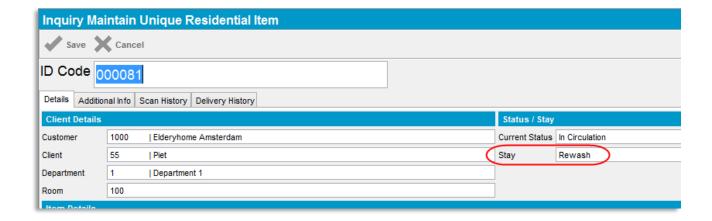
ABS NUMBER	ABS-85142
PURPOSE	Possibility to remove items from a client delivery note when they need
	to be sent to rewash.
AFFECTED DIALOGUES	Out scan Residential
SYSTEM SETTINGS	
MODULES	RESIDENTIAL ITEMS

When during scanning out residential items, an employee finds an item that is not clean and needs to be send to rewash, there was no option to do this.

With this new development, a <u>new button in out scan residential items</u> dialog is created. After scanning an item, this button can be used to send an item to rewash.

#### When this is done:

- The particular item is <u>removed from the client delivery note</u> (item is not delivered to customer)
- The Stay of the item will be changed to 'rewash'



#### 4.12 Outscan Residential items: Create 'fake' in scan records

ABS NUMBER	ABS-85144
PURPOSE	In case not all residential items are scanned in, on the outscan an
	inscan can be created anyway.
AFFECTED DIALOGUES	Outscan Residential
SYSTEM SETTINGS	
MODULES	SIMULATEINSCAN

Some laundries don't scan in residential items at all or do only partly inscan. To have inscans records for all items anyway a new systemsetting is created.

SIMULATEINSCANS. When set to 1 or 2, during out scan an in scan is created for every item without an in scan. When set to 1 all in scan are created with timesstamp of creation of the client delivery note. When set to 2 then there is a random timeframe used of 3 hours from start batch.

# 4.13 Outscan Residential items: Support VEGA Systems sorting paternoster system

ABS NUMBER	ABS-86975
PURPOSE	Sort residential items with VEGA Systems paternoster system
AFFECTED DIALOGUES	Outscan Residential
SYSTEM SETTINGS	-
MODULES	PWB SORT

From this release on, also VEGA sorting cabinets are supported in out scan / sort residential items. No functional changes are made, only another brand is added in the list of supported paternoster systems.

# 5 MAT SERVICES/WASHROOM SERVICES/BULK LOADS

This section contains the main Mat Services improvements to ABSSolute.

### 5.1 Bulk Packing Assistant App (NEW!)

ABS NUMBER	ABS-67076, BPA-1
BACKGROUND & PURPOSE	New application (Android) with the following main functions:
	- Pack bulk items for routes
	- Store mats in hive locations
	- Return one-way items in stock
AFFECTED DIALOGUES	Active stock locations (ABS client)
	Products (ABS client)
	Bulk Packing Assistant (Android App)
SYSTEM SETTINGS	-
MODULES	Bulk Packing Assistant

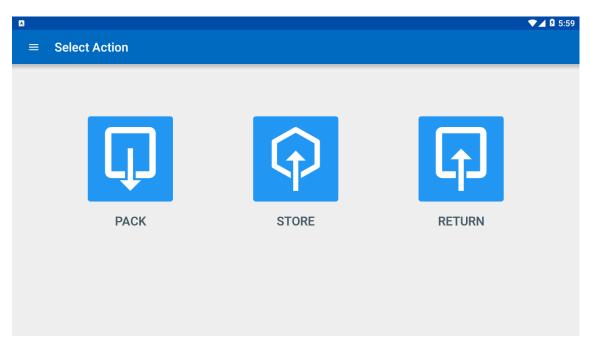
Besides the already existing "Packing Assistant" that is used for customer specific packing of containers/hampers/bags, ABS developed the "Bulk Packing Assistant". This App is used mainly for packing the following product ranges:

- Dust control items such as:
  - o Mats
  - Mops/Wipers
  - Shop Towels (all generic pool)
- One-way items such as:
  - o Soap Re-fills
  - Batteries
  - Paper Towels
  - Hygiene Products
- Standard Linen & Hospitality (bulk loaded) items such as:
  - Standard Napkins
  - Standard soil return wash bag
- Any other bulk loaded products

Specifically for the Mats and Logo Mats, there is some more features available:

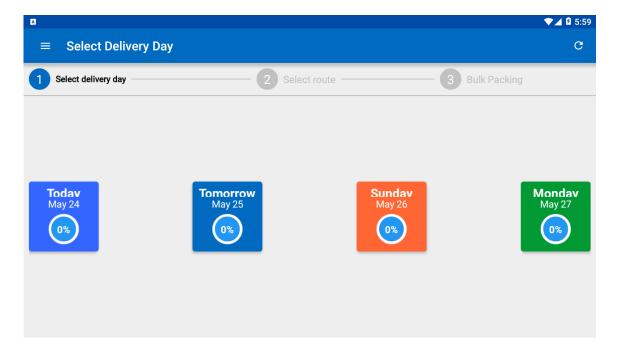
- Storage of the mats into a dynamic (not fixed) stock location (bee-hive/tube)
  - o The system will determine the best stock location based on intelligent "return-route-determination"
    - This avoids walking distances during the picking
    - This dynamic stock will save up to 40% of space compared with fixed mat storage locations
- Return un-used generic pool mats (or any other products) from the route
- Optimized bulk loading of stored mats in bee-hive stock locations

Bulk Packing Assistant: Portrait layout of the APP with 3 menu options:

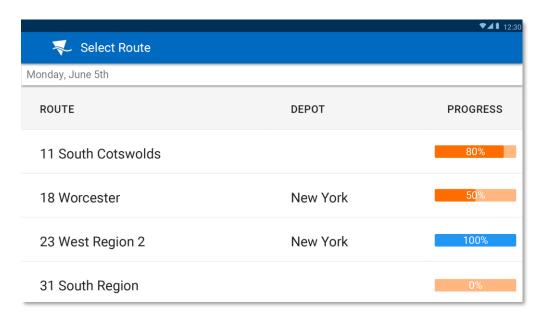


Option **PACK** is selected: Now select the day/date for which packing must be done. Note:

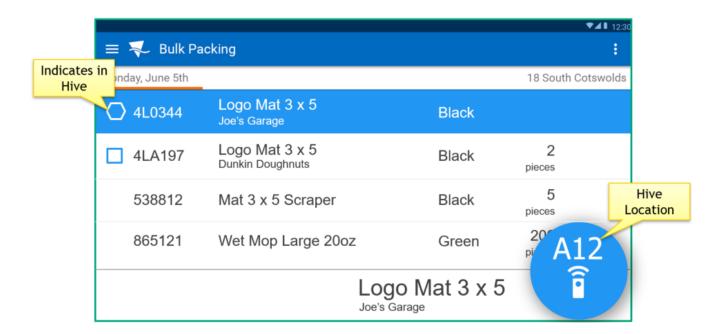
- Easy to understand including progress %
- After selecting the day/date, a route is selected for that day, followed by the bulk packing (see next page)

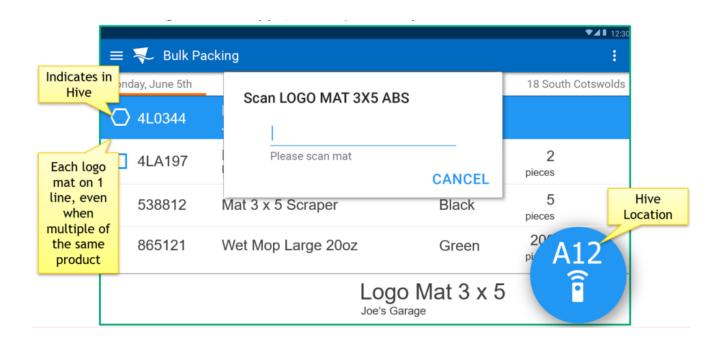


After selecting the route, packing can be done for all products that are needed for the selected route.

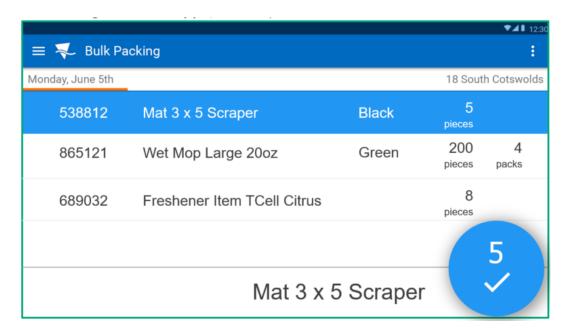


When items are stored on a specific location, in the right hand bottom of the screen it shows the stock location. In case there is a "scanning-icon" shown, the user will be requested to scan the location or the UHF RFID product.

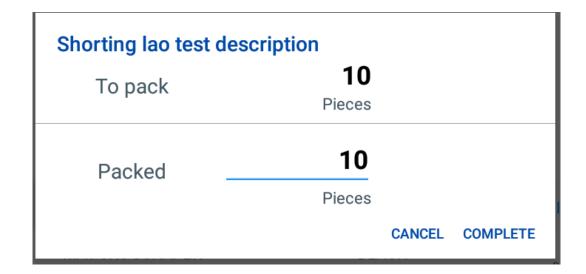




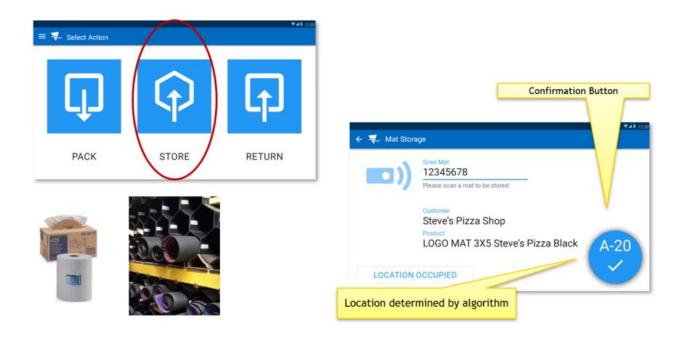
In case Mats/Other Products are not uniquely identified (such as Soap re-fills, standard mats), the number of required products are shown in the right bottom corner.



In case of bulk items (customer related or general) that need to be packed and which are not uniquely coded, the to-be-packed-quantities will be shown which can be confirmed or shortened (packed).



Bulk Packing Assistant: STORE menu option:



### Option **STORE** is selected:

- Now the system allows to SCAN or COUNT the stored products

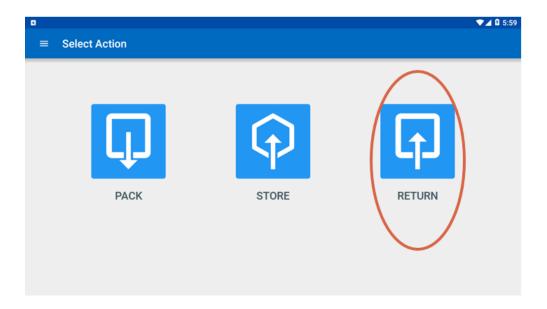
After scanning the mat, the stock location to store the item is shown in the right bottom corner (A-20).

In case for any reason the suggested location is already occupied, the user can select "location occupied" (this feature as well as the algorithm how the system determines the stock location, is described in the manual of the Bulk Packing Assistant App):



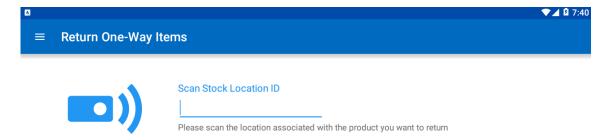
#### Option **RETURN** is selected:

- Now the system allows to SCAN or COUNT the RETURNED products



Returning items can also be done in the following sequence:

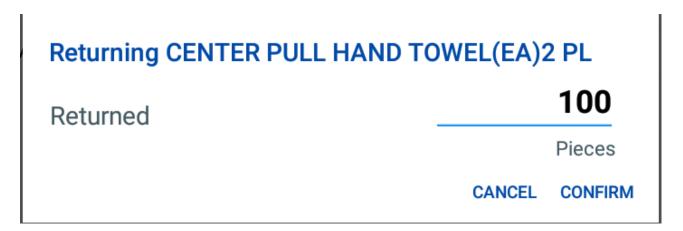
- Scan the stock location
- Enter the quantity to be returned from the route



#### **Product selection**



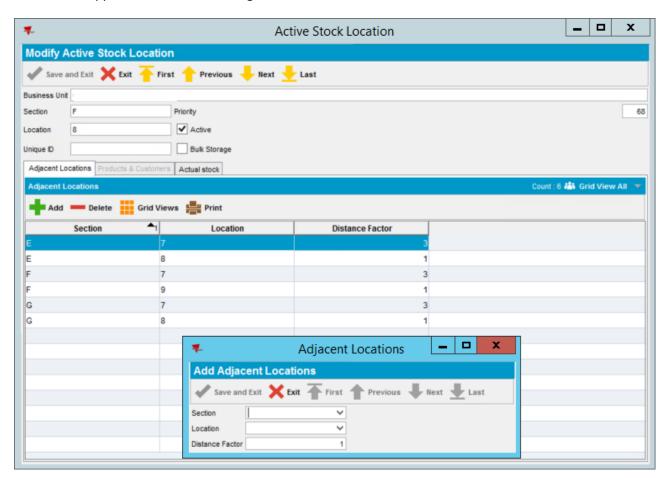
Confirm quantities to be returned into stock



In order to have the Active (dynamic) Stock Locations known in the ABSSolute system, the Active Stock Location needs to be identified:

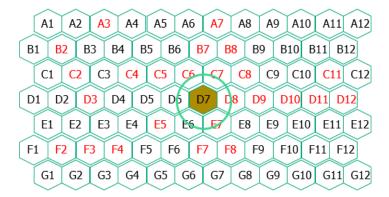
- Section: what section or area such as "A"
- Location: a visible location identification such as "20"
- Adjacent Locations: what locations are available around the tube/bee-hive location
  - This is some work to be done but creates a lot of labour saving when packing
  - o The distance factor is identifying how close the adjacent locations are

In the client application the hives for logo mats are defined:

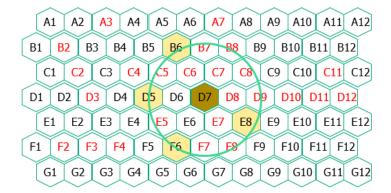


Based on the section, location and the <u>distance factor</u> between the locations the determination of the hive locations is done when storing logo mats in the hive locations. Goal of this calculation is to keep all mats connected to the route as close to each other as possible to optimize picking the mats when building the route load.

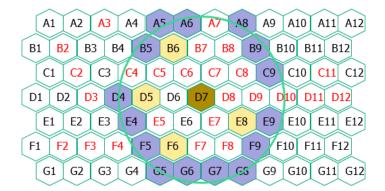
Distance factor: 1 (see green circle)



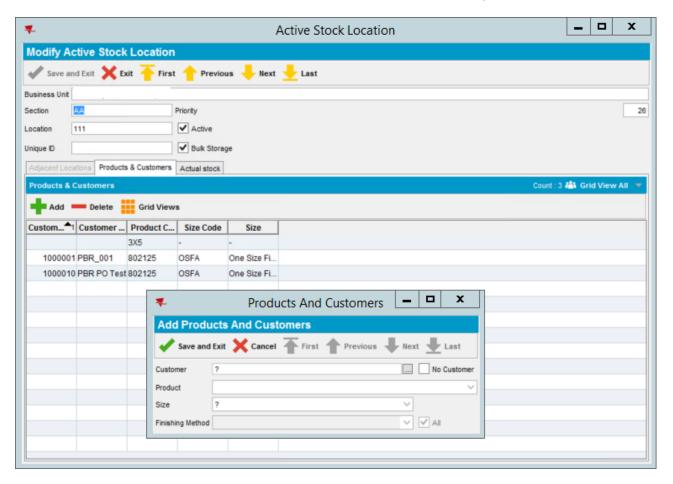
Distance factor: 2 (see green circle)



Distance factor: 3 (see green circle)



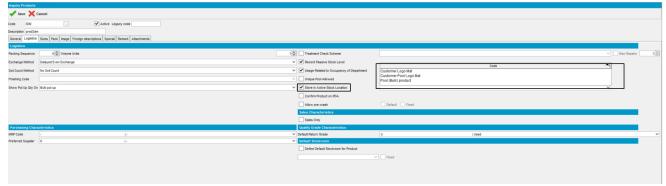
There is an option to identify locations that are specific to customer related pool items. In case that there are no customer details filled, the Active Stock Location is meant to be used for any item.



In the ABSSolute Product Table, on the "Logistics" you can identify if a product must be stored in an Active Stock Location. (See checkbox Store in Active Stock Location).

There also the determination is done:

- Customer Logo Mat
- Customer Pool Logo Mat
- Pool Bulk Product



## **6 OPERATING ROOM SERVICES**

This section contains the main OR Services improvements to ABSSolute.

### 6.1 No changes to OR services in these releases

## 7 CLEANROOM SERVICES

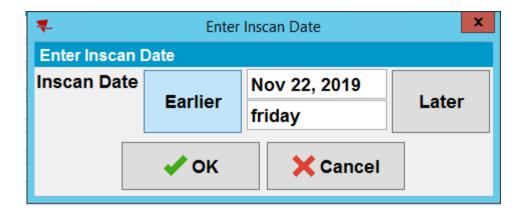
This section contains the main Cleanroom improvements to ABSSolute.

#### 7.1 Extension inscan check for multiple delivery dates

ABS NUMBER	ABS-86029
PURPOSE	Check customer delivery scheme at inscan
AFFECTED DIALOGUES	Cleanroom Batch Packing dialog
SYSTEM SETTINGS	CHECKCUSTOMERDELSCHEMEINSCAN, CHANGESCANDATE
MODULES	-

Users often forget to enter the correct pick up date in the Inscan-dialog, which causes problems with the outgoing route determination. This is a problem when the customer is delivered multiple times a week.

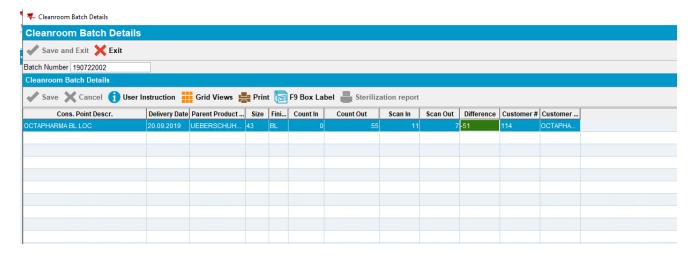
Due to this, an extra check has been added to inform the user when such a customer is scanned (a check is done on customer delivery scheme) to define the correct pick up date. Below is an example of the pop-up-dialog that appears in the Inscan-dialog.

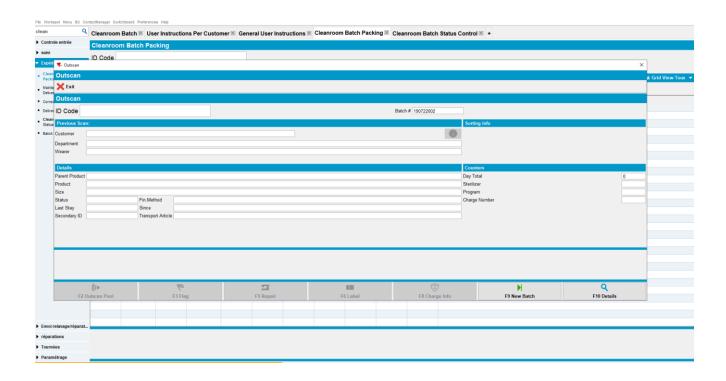


## 7.2 Resize cleanroom batch packing dialog

ABS NUMBER	ABS-86030
PURPOSE	Cleanroom batch packing screen optimization
AFFECTED DIALOGUES	Cleanroom batch packing
SYSTEM SETTINGS	-
MODULES	-

The layout of the Cleanroom Batch Packing-dialog and Outscan-dialog have been resized for better readability and overall presentation.



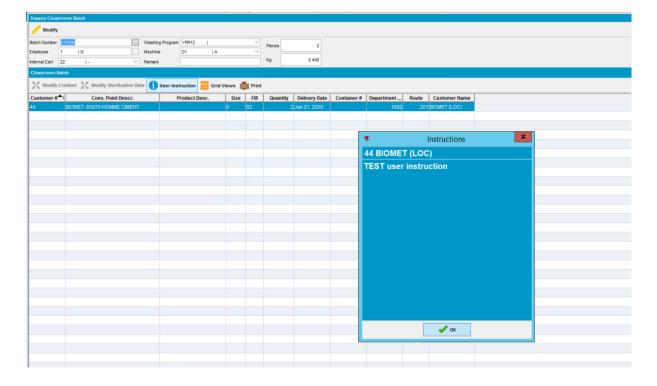


## 7.3 User instructions in cleanroom screens

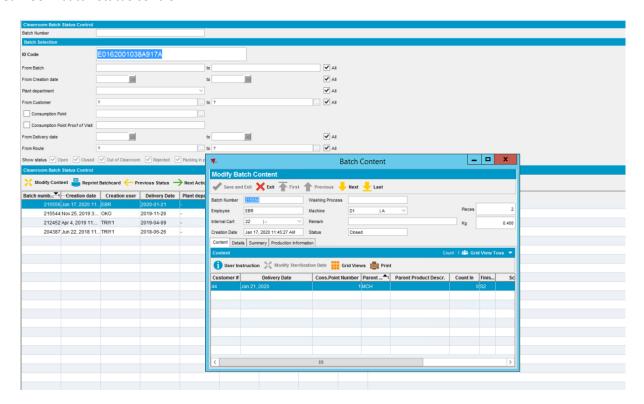
ABS NUMBER	ABS-75890
PURPOSE	Add user instructions in cleanroom batch module screens
AFFECTED DIALOGUES	User instructions
	Cleanroom batch creation
	Cleanroom batch status control
	Cleanroom batch packing
SYSTEM SETTINGS	-
MODULES	Cleanroombatches

Extension of the user instructions to include the cleanroom batch screens.

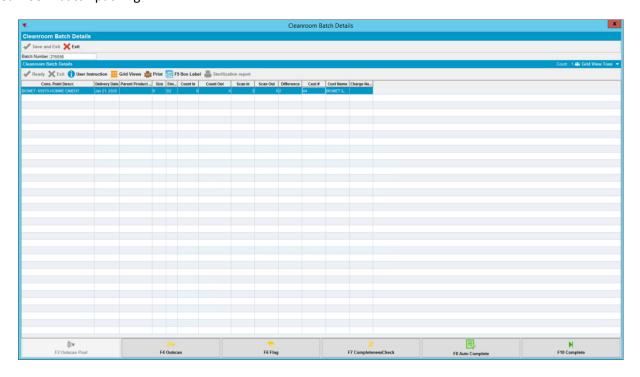
#### Cleanroom batch creation:



#### Cleanroom batch status control:



## Cleanroom batch packing:



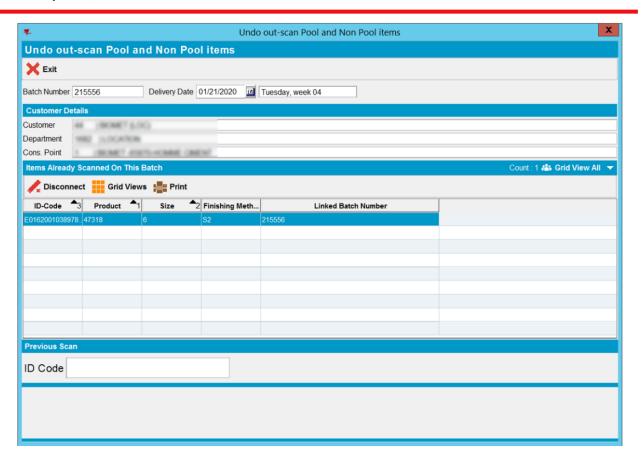
## 7.4 Undo outscan in cleanroom batch packing outscan

ABS NUMBER	ABS-83305
PURPOSE	Add button undo outscan to the cleanroom batch outscan pop up to remove items incorrectly connected as outscan to the cleanroom batch.
AFFECTED DIALOGUES	Outscan from cleanroom batch packing
SYSTEM SETTINGS	-
MODULES	Cleanroom batches

In the outscan screen pop up from cleanroom batch packing



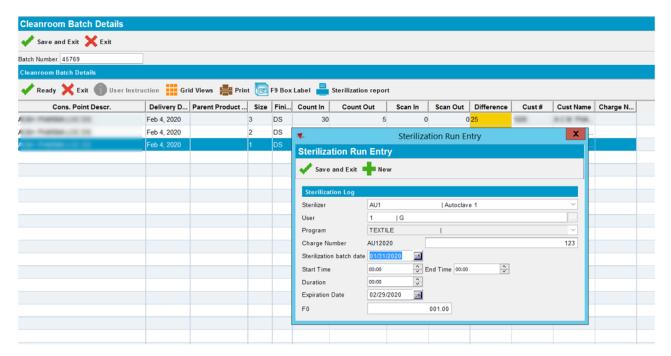
When opened there is an option to disconnect item per item, or scan the item again to disconnect it from the batch and cancel the delivery scan.



## 7.5 Allow multiple sterilisation runs when doing counts in cleanroom batch packing

ABS NUMBER	ABS-83278
PURPOSE	Before this change it was not possible to add multiple sterilisation runs
	to out counts.
	With this change there are multiple counts possible with different
	sterilisation runs.
AFFECTED DIALOGUES	Cleanroom batch packing
SYSTEM SETTINGS	-
MODULES	Cleanroom batches

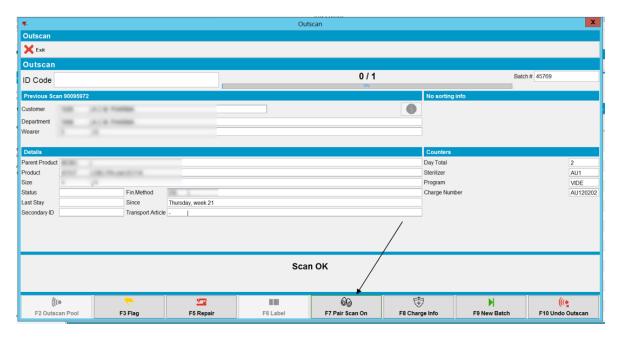
When doing counts in cleanroom batch packing you can add now per outcount a unique sterilisation number.



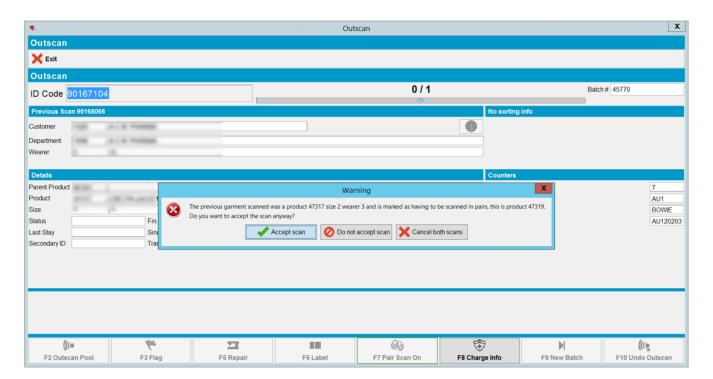
## 7.6 Pair scanning in cleanroom batch packing

ABS NUMBER	ABS-83284
PURPOSE	New rule for pair scanning.
	Automatically determine if products need to be scanned in pairs.
	New rule to accept or cancel scans when the item does not match the
	pair rule.
AFFECTED DIALOGUES	Cleanroom batch packing
SYSTEM SETTINGS	CRBPAIRSCANNINGACTIVE
MODULES	Cleanroom batch

When in outscan cleanroom batch the pair button is automatically activated when an item is scanned that is a pair product.



When the second scan is not matching the previous product, a new warning pops up



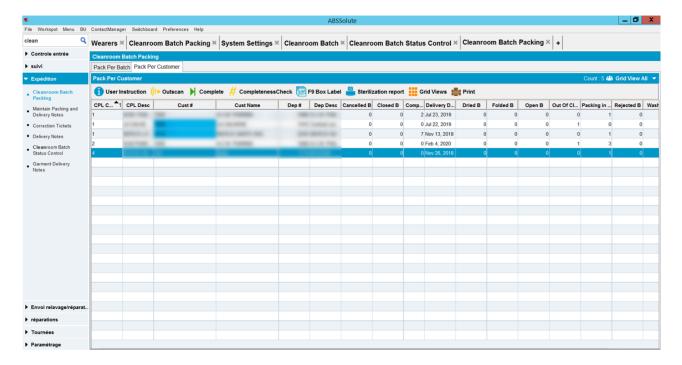
Now the user can select if the scan is still accepted, if the second scan is not correct and needs to be declined, or if both scans are not correct.

Now the user can select if the scan is still accepted, if the second scan is not correct and needs to be declined, or if both scans are not correct.

### 7.7 Cleanroom batch packing per customer

ABS NUMBER	ABS-86031
PURPOSE	New tab to perform scanning out per customer and not per batch in the cleanroom batch packing screen. This summery screen shows the number of batches per consumption point which allows users to not scan out batch per batch but consumption point per consumption point.
AFFECTED DIALOGUES	Cleanroom batch packing
SYSTEM SETTINGS	-
MODULES	Cleanroom batches

New tab in the cleanroom batch packing to scan out per consumption point. In order to use this tab all items need to be scanned in in order to make sure the outscan is registered against the batch that the item was scanned in too.



# 8 WASHROOM SERVICES

This section contains the main Washroom Services improvements to ABSSolute.

8.1 Bulk Packing Assistant (see Mat Services chapter)